

A decorative graphic on the left side of the slide, consisting of a network of orange lines and circles resembling a circuit board or a digital network, extending from the top to the bottom of the frame.

INSTRUCTIONS FOR ONLINE COMPETITION- ISFO

2021

General Information for online competition (ISFO/Olympiad – Eupheus only):

1. Website: <https://skool.ai/isfo>
2. Call Tech support: 011-41198254
3. For ISFO login credentials:
 - a) If you have registered online, please check your mailbox for a mail from donotreply@eupheus.in
 - b) If you have registered offline through your School, please contact your School
4. Competition conducted at browsers (Mobile/System) only, there is no App for this.

In Case of “error”:

1. **Credentials not found error**, please enter your registered mobile number as username. And you may reset your password by clicking at “forgot password?” button at <https://skool.ai/isfo/studentLogin>
2. **Student not found error**, please connect with your School for your registration related queries.

DO's and DON'Ts:

1. **Read the instructions carefully** before proceeding with online competition.
2. Read the doc “**Login Process and basic Navigation – ISFO Online Exam**”
3. Ensure you have a **stable internet connection** before proceeding with the competition.
4. Don't login from **multiple devices** at the same time, this could impact your result and will end test abruptly.
5. Don't switch your browser during competition.
6. Don't use **refresh** or **back** button during competition.
7. In case you are logged out, closed browser or disconnected accidentally, please login again and continue your competition. If you are stuck or facing page load issues, try hard reload (Ctrl + Shift + R) and login to continue with your competition.
8. Use the exact contact number which you provided during registration. For e.g., if you added ‘0’ **before your 10 digit mobile number**, then use that 11 digit number for “Login” or “forgot password?”

PLEASE CLEAR CACHE & COOKIES before starting your competition

For Chrome

On your computer, open Chrome.

At the top right, click More .

Click More tools. Clear browsing data.

At the top, choose a time range. To delete everything, select All time.

Next to "Cookies and other site data" and "Cached images and files," check the boxes.

Click Clear data.

For Android

On your Android phone or tablet, open the Chrome app .

At the top right, tap More .

Tap History. Clear browsing data.

At the top, choose a time range. To delete everything, select All time.

Next to "Cookies and site data" and "Cached images and files," check the boxes.

Tap Clear data.

For Microsoft Edge

Open Microsoft Edge, select Menu (3 dots icon on top right corner of the browser) > Settings > Privacy & services.

Under Clear browsing data, select Choose what to clear.

Select "Cached images and files" and "Cookies and other site data" check box and then select Clear.

For Apple Safari

Open the Settings app on your iPhone.

Select Safari from the list of apps.

Scroll down and select Clear History and Website Data.

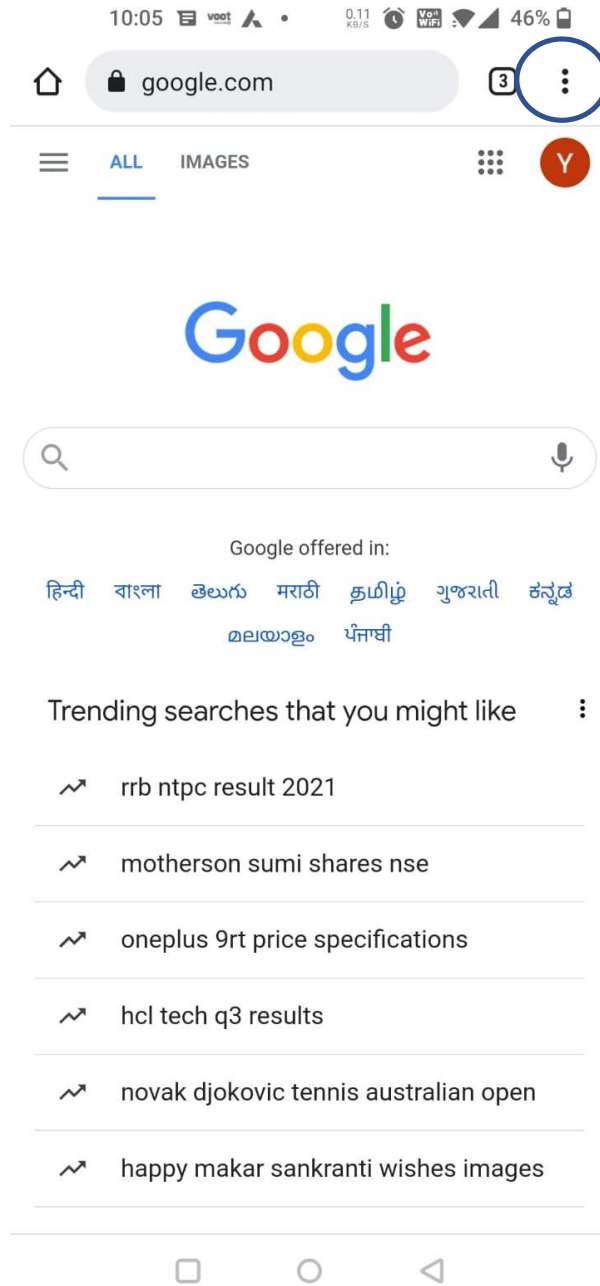
Confirm your selection in the popup box.

The background is a solid red color with a subtle gradient. In the four corners, there are decorative orange circuit-like lines. These lines consist of small circles connected by straight lines, resembling a stylized electronic circuit board. The lines are more prominent in the corners and fade slightly towards the center.

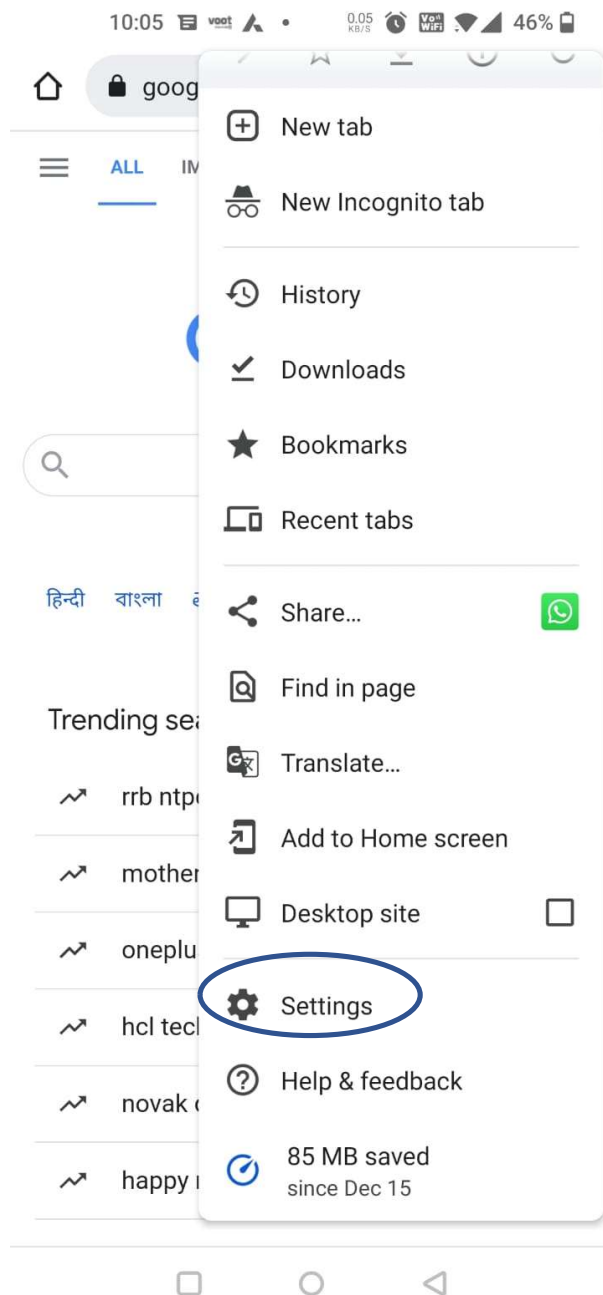
CLEAR CACHE/COOKIES – DETAILED STEPS

For Android

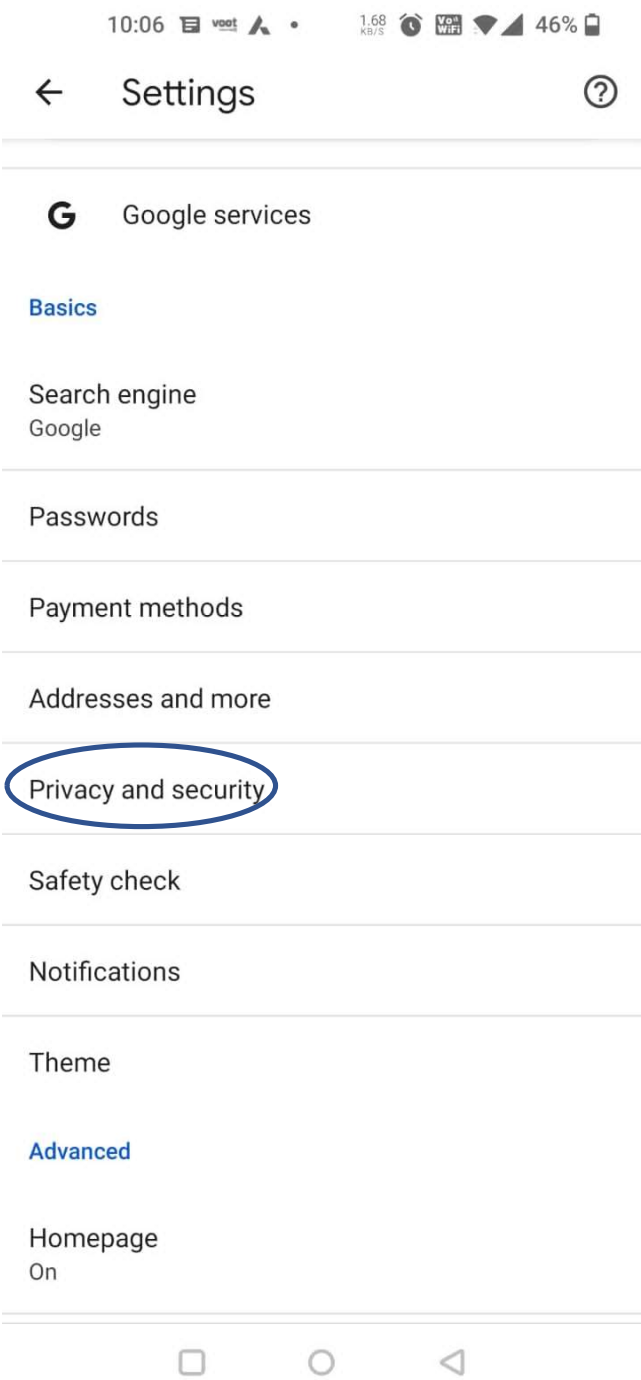
Open Chrome browser, click at menu (triple dot)



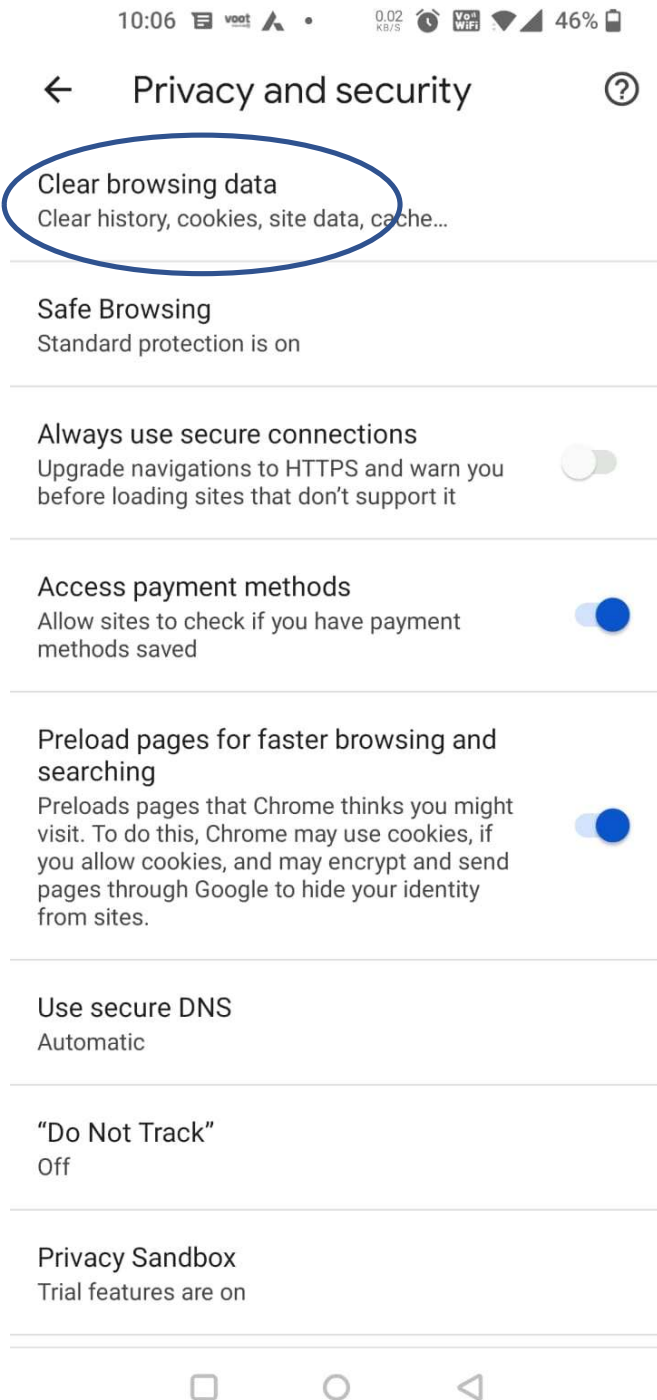
Click at **settings**



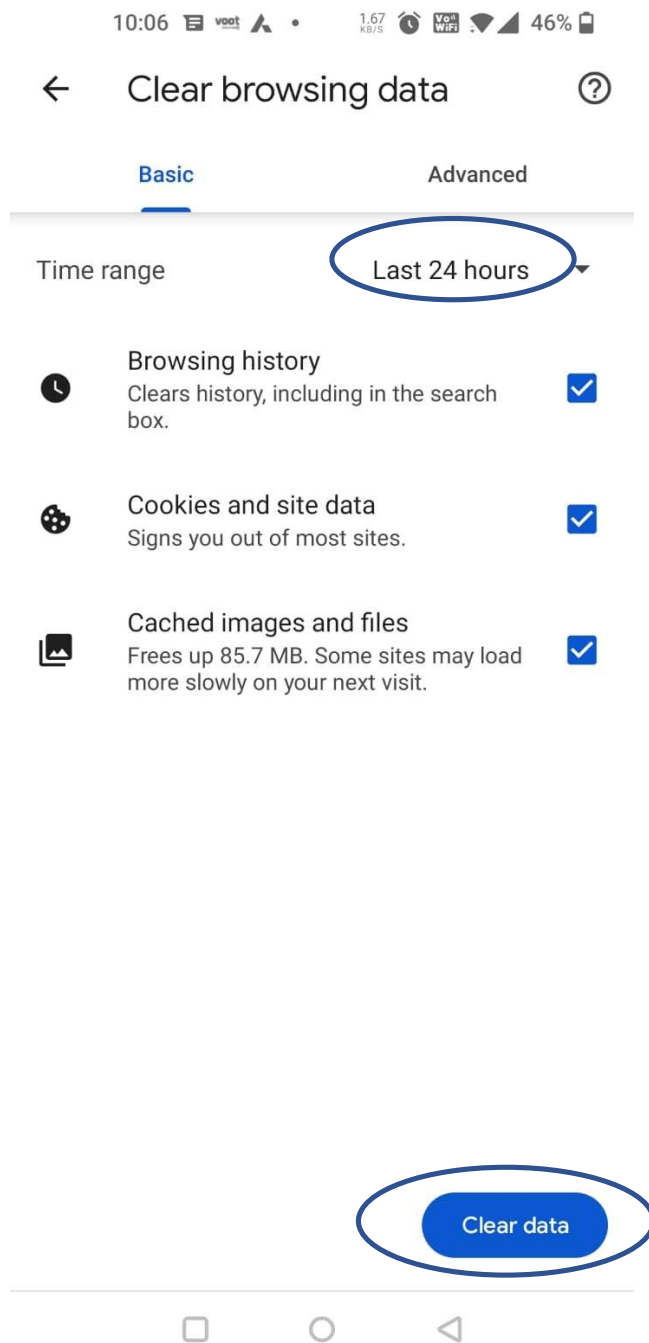
Click at **privacy and security**



Click at **Clear Browsing Data**



Select Time Range and Click at **Clear Data**

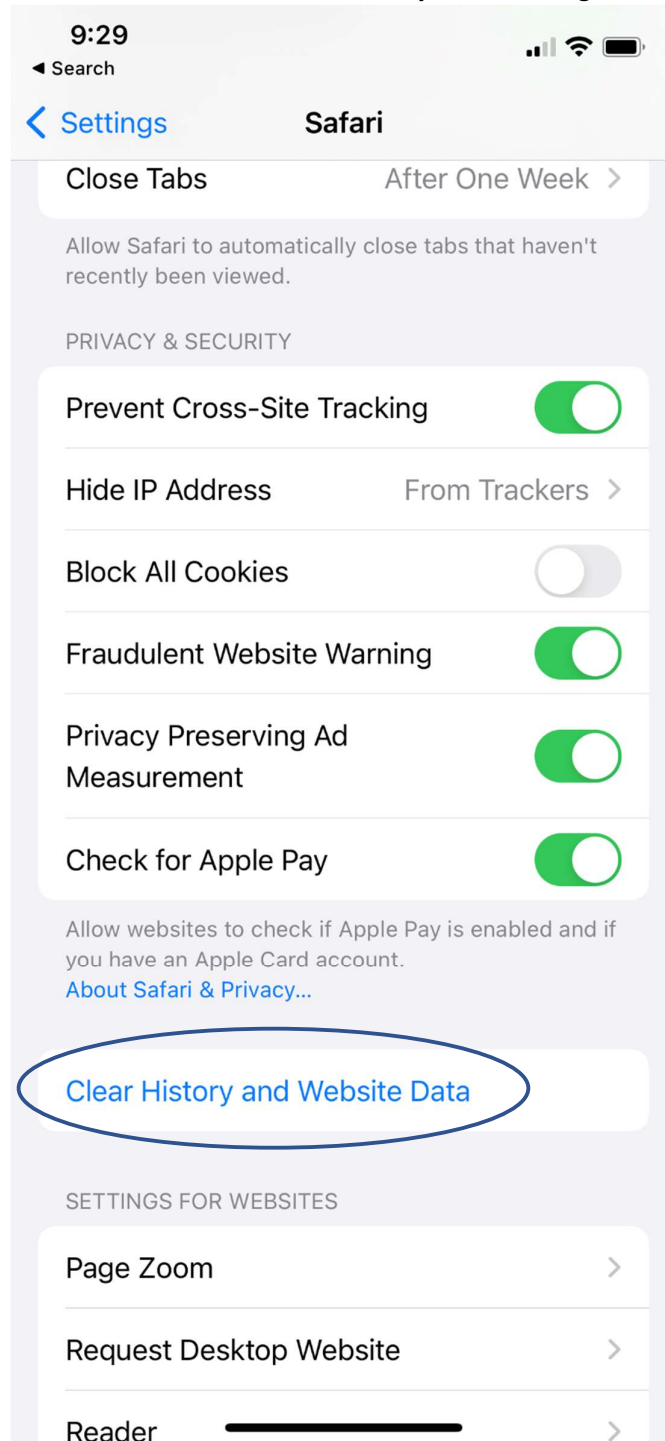


For iPhone

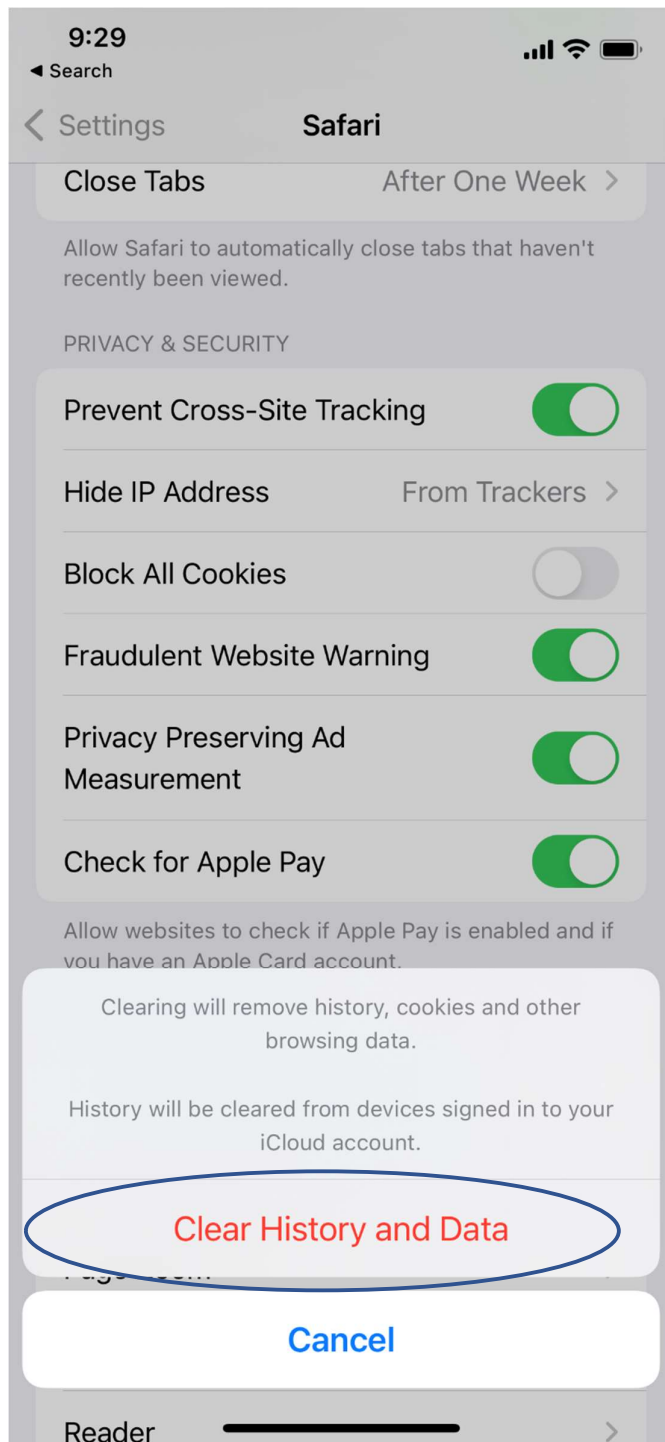
Open Settings at iPhone



Scroll-down and select “Clear History and Browsing data”



Click at "Clear History and Data"

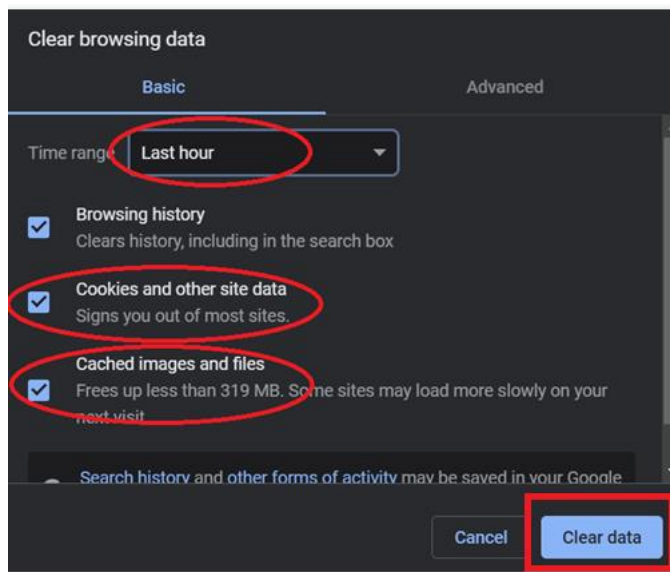


Clear Cache and Cookies in Google Chrome

1. Open Chrome and press “**CTRL**” + “**Shift**” + “**Delete**” keys (in Windows machine).

Select the period you wish to delete cached information using the “**Clear the following items from**” drop down menu. From there, you can choose “**Cookies and other site data**” and “**Cached images and files**”.

2. Select the “**Clear Data**” or “**Clear browsing data**” button from drop down to clear cache & Cookies.

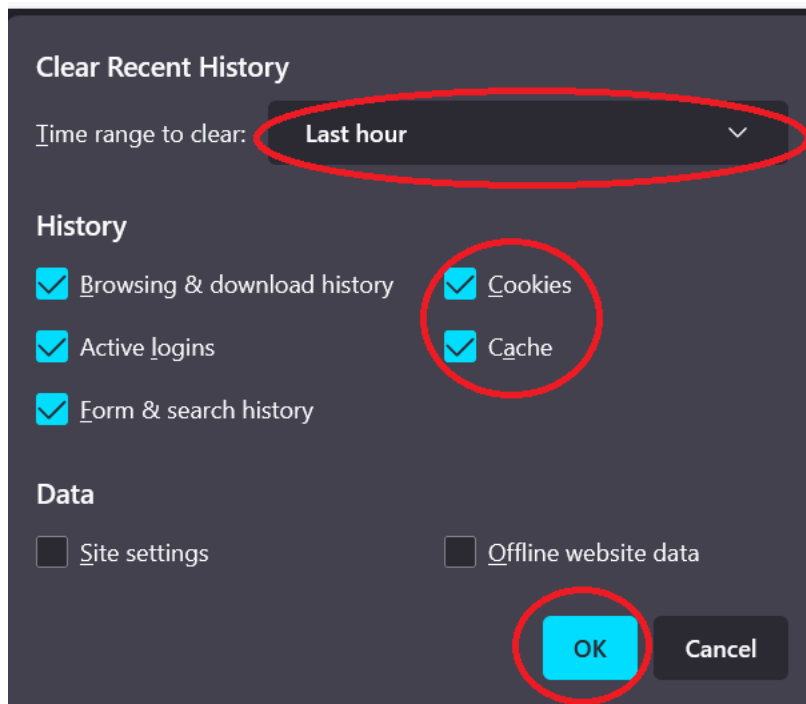


Clear Cache and Cookies in Mozilla Firefox

1. Open Mozilla Firefox and press “**CTRL**” + “**Shift**” + “**Delete**” keys (in Windows machine).

Select the period you wish to delete cached information using the “**Clear the following items from**” drop down menu. From there, you can choose “**Cookies**” and “**Cache**”.

2. Select the “**Ok**” button from the drop down to clear cache & Cookies.



Clear Cache and Cookies in Microsoft Edge

1. Open **Microsoft Edge** and press “**CTRL**” + “**Shift**” + “**Delete**” keys (in Windows machine).

Select the period you wish to delete cached information using the “Clear the following items from” drop down menu. From there, you can choose “**Cookies and other site data**” and “**Cached images and files**”.

2. Select the “**Clear Now**” button from the drop down to clear cache & Cookies.

