

# Resume

---

Name: Dhruva Krishnamurthy  
Email: dhruvakm@gmail.com  
Phone: +1 (408) 623-0605  
Location: California, United States

- GitHub profile: <https://github.com/mechanicker>
  - LinkedIn profile: <https://www.linkedin.com/in/dhruvakm/>
-

# Objective

---

Experienced software engineer with hands-on experience across technologies designing and implementing both enterprise software and distributed cloud services. I am seeking opportunities to leverage my expertise in a dynamic and innovative environment with high customer impact.

# Skills

---

## Proficiency

---

- Distributed systems
- Cloud-native backend microservices on [AWS](#)
- Design and implement scalable [CI/CD](#) systems, data pipelines, and data lifecycle management
- File systems and systems programming using the POSIX interface
- System programming, performance troubleshooting, and related tool development on both Unix and Microsoft Windows ([Win32](#) API)
- Source code management systems, [git](#) and [libgit2](#) internals
- C, C++, Go, Python, and Java
- System debuggers and profilers across operating systems

## Working knowledge

---

- Traditional and NoSQL databases
- Memcached, Redis and BerkeleyDB key/value stores
- [Boost](#) C++ library
- Parser development using Lex & Yacc and similar tools

# Experience

---

## Principal engineer, [Atlassian](#)

*Jan 2017 - Current*

### [Bitbucket](#)

- Taking the initiative in identifying Bitbucket workflows that can significantly benefit from heuristics
  - Exploring ML-based potential enhancements to customer workflows
- Designing storage layout for better performance, data protection, and enabling data residency for future expansion into different regions.
- Exploring opportunities to better integrate Bitbucket into storage vendor-provided extensions to enable the development of enhanced data management solutions for our customers
  - Leading an initiative to improve disaster recovery aspects of Bitbucket with multi-million cost savings by optimizing resources
  - Implemented [gRPC](#) routing service to increase locality of data access and benefit from file system caching resulting in reduced latency
- Maintainer of Bitbucket fork of git with enhances to increase robustness in a distributed storage environment.
  - Implemented enhancements to recover from crashes with a reliable cleanup, completely eliminating support requests to recover from corrupt git repositories
  - Improved observability into problems git operations run into operating in distributed environments with shared data access
  - Undertook git upgrade from an old version to the current version, designed and implemented progressive rollout support, and streamlined the git upgrade process for Bitbucket
- Led various streams of work as part of migrating Bitbucket customer repositories to the cloud, a critical part of the long-term strategy to make Bitbucket multi-region and increase reliability
  - Architecting Bitbucket git repository disaster recovery, a key enabler for Bitbucket cloud transition plan
  - Implemented near real-time cross-region fault-tolerant data replication for recovering customer data during disasters like region outages
  - Delivered high-performant git object caching to reduce NFS latencies, a critical requirement for moving Bitbucket to the cloud
- Implemented parallel unarchiving tool [puntar](#) to speed up restoring PostgreSQL database backup archives
- Submitted patches to upstream libgit2 to improve the performance of repositories accessed over the network file system

- Implemented complex CICD pipelines to orchestrate build and deployments of Bitbucket microservices
- Prototyped non-intrusive Bitbucket pipelines abuse detection and prevention mechanism to combat Bitcoin mining

## Cross product search

As part of implementing GDPR compliance, we decided to consolidate user-identifiable information and enforce tighter access controls. User search is a critical component used across Atlassian services.

- Responsible for the user search data pipeline for ingesting user information and indexing for search
- Implemented core parts of user search backend services to manage the lifecycle of search data with a denormalized permissions model to support permission-aware search

## Trust & Identity

Unified role-based permission model for seamless user experience across Atlassian services.

- Implemented and operationalized a highly scalable and resilient data pipeline for ingesting real-time permission data
- Built detection and optimal recovery mechanisms during partial/total data loss in the pipeline due to upstream failures

## Senior engineer, [NetApp](#)

*Feb, 2008 - Jan, 2017*

### NFSv4 server performance lead

With an open mandate to improve NFSv4 server performance and make NFSv4 a compelling alternative to NFSv3, I worked on streamlining performance testing followed by performance improvements.

- Establish predictable and repeatable baseline performance metrics.
- Identify custom workloads for performance improvements.
- Served as a liaison between NFS and the wider performance engineering team
- Improved NFSv4 IO performance by ~40% by implementing in-kernel buffer caching
- Simplified NFSv4 server-side state lifecycle management using C++ `RAII`

### [SAP Hana over NFSv4](#)

Designed and implemented a client-side performance improvement library to increase overall IO throughput by ~50%, critical for SAP Hana workloads. SAP qualifying NetApp NFSv4 depended on these performance improvements.

- Developed [IOtrap library](#) to transparently use `asyncio` to improve performance via `IO` interception. This was later incorporated into the SAP Hana core engine. SAP Hana now supports configuring `async` IO parameters

- NetApp published best practices for SAP Hana over NFSv4 "[Configuration of Performance Test Tool](#)".

## Scaleout NAS storage

As a core member of the architecture group designing distributed scaleout NAS storage `Infinite Volume`, I played a significant role in developing object storage, cluster-wide file system metadata search, and file system recovery. Infinite Volume allowed NetApp better compete with other storage vendors ([Isilon](#)).

- Core contributor to distributed search service for file system metadata
  - Designed and implemented optimized tree-based complex query expression execution engine using Intel TBB (Threading Building Blocks) library based on recursive parallelism
  - Tuned the query engine and delivered ~5x improvements for complex queries involving multiple fields and logical operators
  - Prototyped porting BerkeleyDB to kernel space and benchmarked against running search service in user space
- Designed and implemented various components of CDMI object versioning using NetApp file system technologies
- `HTTPS` support for CDMI by tunneling from the kernel network layer to external SSL terminating service
- Design and implement core aspects of file system metadata search engine

## Storage management

- Implemented statistical methods using C++ Boost libraries for NetApp performance advisor. This enabled the frontend team to implement advanced performance data analytics using the NetApp storage management suite.
- Designed and implemented zero-configuration storage controller discovery in a data center based on ICMP/ICMPv6 packet broadcast/response mechanism.
- Developed a prototype of scaleout distributed storage management to overcome limitations in the storage management suite allowing managing 500+ controllers from 50 with a single clustered installation of the storage management suite.

## Technical Specialist, [McAfee](#)

*Feb, 2006 - Feb, 2008*

- As a lead performance engineer, built a team of 4 engineers to focus on performance engineering.
- Developed methodologies to measure performance
- Implemented custom memory allocators to reduce lock contentions in multi-threaded service resulting in ~25% increase in scan rate
  - Evaluated and benchmarked custom allocators from MicroQuill and Hoard

## Technical Specialist, HP

*Jan, 2006 - Feb, 2007*

- Led initiative to port [Samba](#), an open-source CIFS file server on the [VMS](#) operating system
- Implemented missing core POSIX APIs emulation on VMS required for porting Samba
- Ported `cvs` source code management tool to VMS and transitioned tracking Samaba on VMS to `cvs`
  - Refactored large parts of scattered VMS-specific changes to reduce merge conflict
  - This led to the reduction in time to merge upstream changes and made it easier to stay in sync with upstream

## Engineering Manager, [Bosch](#)

*Dec 2004 - Dec 2005*

- Team building, requirements gathering, project tracking, and coordination with the team in Germany
- Transition data compiler pipeline from SUN SPARC servers to SUSE Linux, eliminating expensive annual maintenance contract with SUN
- Developed navigation point-of-interest data compiler chain for Blaupunkt navigation systems

## Technical Lead, [Delmia \(Dassault Systemes\)](#)

*Feb 1998 - Dec 2004*

Developed core features in a 3D simulation-based robotics and factory floor simulation software in CATIA CAA V5 architecture

- Team lead for integrating PLM solution `Process Engineer` and CATIA
- Core engineer developing CATIA V5 Composites
- Core engineer developing Delmia Inspect. Responsible for support of bi-directional import/export of DMIS programs with vendor-specific language variants
  - Designed and implemented a module to import DMIS (CMM/CNC programs) and create a 3D simulation model
  - Implemented DMIS program generation from a 3D simulation model

# Awards and recognition

---

## Patents

---

### Patent 10812313 (granted)

[A federated namespace of heterogeneous storage system namespaces](#)

#### Abstract

The patent covers a system and computer-based method for performing a data transaction in a network storage system by offering a federated file system namespace with a [POSIX](#)-compliant file system interface to access data stored across distributed decoupled heterogeneous storage entities along with policy-based data lifecycle management leveraging different storage tiers.

### Recognition at work

---

- Appreciation and peer bonus for implementing significant performance improvements using ASYNC IO, leading to around \$30k savings per month
- Improved cache utilization leading to cost savings by reducing the fleet of servers required to handle the load
- Implemented transparent cloud-scale `git` object caching layer to significantly lower NFS IO
- Secured 2nd place in NetApp-wide `hackathon` (leading to patent filing)
- Recognition and award for implementing search service for file system metadata at NetApp
- Received employee excellence award for `1999 - 2000` at Delmia



# Education & certifications

---

## Bachelor of Engineering, Mechanical with CAD/CAM & Robotics

08/1992 - 08/1996

[National Institute of Engineering,](#)

University of Mysore, Karnataka, India

- Designed and developed finite element solver using [Skyline matrix](#) in `C` for 2D structures and thermal distribution
- Developed robot path simulator

## Intel VTune

Underwent hands-on training on using [Intel VTune](#) for troubleshooting performance bottlenecks in performance-critical multi-threaded applications

- Effectively implemented the learnings to solve performance problems in [McAfee Antivirus](#)
- Applied learnings during the implementation of the search query execution engine at NetApp

## Unix & C

- 6-month practical training program to learn Unix system programming using `C`

# Other projects and links to referred articles

---

- Patent 10812313, "Federated namespace of heterogeneous storage system namespaces": <https://patents.justia.com/patent/10812313>
- Parallel unarchive command line tool `puntar`: <https://github.com/mechanicker/puntar>
- `Iotrap` library for `IO` throughput improvement: <https://github.com/mechanicker/iotrap>
- Win32 function call profiler: <https://github.com/mechanicker/cramp>
- NetApp best practices for SAP Hana using `asyncio`: <https://www.netapp.com/media/8991-tr4290.pdf>