

DEEPTHI

CONTACT

105 Camille Ct
Chapel Hill, NC 27516

deepthi.gowrishankar@gmail.com

919 208 3576

TECHNICAL SKILLS

Agile Methodology



Power BI/Tableau



Axure



Terraform



AWS



HTML/CSS



Chef



SQL



Java



Python



SAS



GOWRISHANKAR

Energetic IT Professional with a track record of successful implementation in UI/UX, business analysis, and infrastructure automation. Hard-working team player and problem-solver who thrives in a creative, collaborative atmosphere

EDUCATION

August 2013 - May 2017

University of North Carolina at Chapel Hill

Bachelor of Science, Information Science

Bachelor of Arts, Economics

Minor, Mathematical Decision Sciences

WORK EXPERIENCE

AIG (July 2017 - Present)

Technology Analyst

- Automated processes for infrastructure creation and migrated applications from on-premises to the cloud using Chef, Terraform, and AWS
- Partnered extensively with cross-functional teams to identify application structure and requirements on high-profile cybersecurity project
- Engaged with internal and external stakeholders to take designs from initial envisioning to final implementation
- Identified and sourced data for key performance indicators to illustrate the efficiencies of IT strategy implementation
- Established an internal organization as the Chapter Lead to develop curriculum and events for employee personal development
- Designed and created webpages for internal teams

Credit Suisse (May 2016 - August 2016)

Operations Analyst

- Updated system for efficiently managing crisis communication
- Investigated and resolved breaks in front to back trade flow
- Managed commercial mortgage-backed security transactions
- Analyzed and summarized data on securitized product support to identify productivity patterns

AroundCampus Group (May 2015 - August 2015)

Client Relations Intern

- Managed over 400 customer accounts
- Communicated with dozens of customers each day via phone and email
- Negotiated customer approvals for completion of over 95 of all contracts over 8 publications
- Successfully delivered under strict press deadlines

Cellbreaker (May 2014 - August 2014)

Marketing Intern

- Evaluated and utilized market data using technologies such as Buffer, Mention, and Google Analytics to identify potential user bases
- Maintained multiple social media accounts to develop a strong customer base

Hypestarter (March 2014 - May 2014)

Marketing Intern

- Forged relationships with potential users and local businesses and organizations to bolster mobile app downloads
- Ran user demos and logged feedback to help create useful updates
- Collaborated with development team to enhance application design