

UYM Charities Family Hope
Program Headquarters
PO Box 1837
Frankfort, IL 60423

RETURN SERVICE REQUESTED



CONGRATULATIONS!

You have been selected to participate in the UYM Charities Family Hope Program.

Your card should be ready and activated for use. If you have any questions or your card has not been activated please contact us at **817-846-4316**.

Before using your UYM Charities Family Hope Visa® Prepaid Card:

1. Sign the back of the card.
2. Review the **Terms and Conditions** by visiting **www.tpscard.com**. By using this card, you consent to the terms and conditions of the card and any fees that may apply.
3. Check your dollar amount availability before each use.

This card is not intended for the purchase of tobacco, alcohol, firearms, or gambling. You may become disqualified from having any additional funds added to your card.

For more information about using your prepaid card, please refer to the information on the back of this form.

You will receive a Personal Identification Number (PIN), you may keep the PIN assigned to you or change your PIN at any time by calling the number on the back of your Card.



This UYM Charities Family Hope Visa Prepaid Card is issued by MetaBank® N.A., Member FDIC, pursuant to a license from Visa U.S.A. Inc. This Card can be used everywhere Visa debit cards are accepted in the U.S. only.

IMPORTANT DETAILS YOU NEED TO KNOW ABOUT THIS CARD (the “Card”)
Visit www.tpsc.card.com for Card balance, transactions, frequently asked questions, and more.

CARD USAGE TIPS

COMMON DECLINE REASONS

- Card was swiped for more than the Card balance (it should only be swiped for the available balance or less)
- Card was not activated
- A PIN was used for point of sale transactions (process without a PIN as credit)
- Card was used for recurring payments or for bill pay

GAS STATIONS The Card will decline if used at the pump. You must go inside the station to use the Card.

GRATUITY Some merchants (restaurants, hotels, spas, cruise lines, etc.) may seek an authorization above the purchases amount to cover gratuity, incidentals or other expenses. If your Card balance is less than the authorization amount, you should swipe the Card to use the remaining Card balance, then you will need to provide another source of funds to cover the rest of the purchase.

HOTELS/CAR RENTALS Only use the Card to pay the bill when you check out of the hotel or return rental car. Do not use the Card to make reservations or at check-in/car pick-up. Doing so will hold the funds and cause the Card to decline for other purchases for up to 30 days.

RECURRING PAYMENTS The Card cannot be used for recurring charges, such as magazine subscriptions, monthly memberships or bill pay.

ADDITIONAL INFORMATION

RECORD THE NUMBERS Record the Card number and the toll-free number on the back of the Card.

CARDHOLDER AGREEMENT Please read and retain the Cardholder Agreement that begins below and continues on the enclosed materials.

PROBLEMS AT THE POINT OF SALE Call the number on the Card back and Customer Service can assist the merchant.

LOST OR STOLEN CARD If the Card is lost or stolen, call Customer Service immediately and provide the Card number. If you call before the expiration date, you will be sent a new Card with the remaining balance at the time of your call. Fees may apply, see below for information.

CARD EXPIRATION The Card expires after midnight EST on the last day of the month of the valid thru date on the front of the Card. Once the valid thru date has passed, the Card will be void and will not be replaced. The Card will no longer be accepted at participating merchants and any value remaining after the valid thru date will no longer be available for use.

FEES ASSOCIATED WITH THIS CARD There are no fees to use this card, however if you need a replacement card, the following fees apply:

- Replacement Card Fee = \$5.00
- Expedited Delivery Fee for Replacement Card = \$15.00
- International Transaction Fee = \$0.50 plus 1% of the transaction

QUESTIONS?

UYM CHARITIES FAMILY HOPE PROGRAM-RELATED QUESTIONS For UYM Charities Family Hope program-related questions, email us at customerservice@tpscard.com.

BALANCE AND TRANSACTION ACTIVITY For funding and transaction activity, call 833-848-5768.

UYM Charities Family Hope
Program Headquarters
PO Box 1837
Frankfort, IL 60423

RETURN SERVICE REQUESTED



CONGRATULATIONS!

You have been selected to participate in the UYM Charities Family Hope Program.

Your card should be ready and activated for use. If you have any questions or your card has not been activated please contact us at **817-846-4316**.

Before using your UYM Charities Family Hope Visa® Prepaid Card:

1. Sign the back of the card.
2. Review the **Terms and Conditions** by visiting **www.tpscard.com**. By using this card, you consent to the terms and conditions of the card and any fees that may apply.
3. Check your dollar amount availability before each use.

This card is not intended for the purchase of tobacco, alcohol, firearms, or gambling. You may become disqualified from having any additional funds added to your card.

For more information about using your prepaid card, please refer to the information on the back of this form.

You will receive a Personal Identification Number (PIN), you may keep the PIN assigned to you or change your PIN at any time by calling the number on the back of your Card.



This UYM Charities Family Hope Visa Prepaid Card is issued by MetaBank® N.A., Member FDIC, pursuant to a license from Visa U.S.A. Inc. This Card can be used everywhere Visa debit cards are accepted in the U.S. only.

IMPORTANT DETAILS YOU NEED TO KNOW ABOUT THIS CARD (the “Card”)
Visit www.tpsc.card.com for Card balance, transactions, frequently asked questions, and more.

CARD USAGE TIPS

COMMON DECLINE REASONS

- Card was swiped for more than the Card balance (it should only be swiped for the available balance or less)
- Card was not activated
- A PIN was used for point of sale transactions (process without a PIN as credit)
- Card was used for recurring payments or for bill pay

GAS STATIONS The Card will decline if used at the pump. You must go inside the station to use the Card.

GRATUITY Some merchants (restaurants, hotels, spas, cruise lines, etc.) may seek an authorization above the purchases amount to cover gratuity, incidentals or other expenses. If your Card balance is less than the authorization amount, you should swipe the Card to use the remaining Card balance, then you will need to provide another source of funds to cover the rest of the purchase.

HOTELS/CAR RENTALS Only use the Card to pay the bill when you check out of the hotel or return rental car. Do not use the Card to make reservations or at check-in/car pick-up. Doing so will hold the funds and cause the Card to decline for other purchases for up to 30 days.

RECURRING PAYMENTS The Card cannot be used for recurring charges, such as magazine subscriptions, monthly memberships or bill pay.

ADDITIONAL INFORMATION

RECORD THE NUMBERS Record the Card number and the toll-free number on the back of the Card.

CARDHOLDER AGREEMENT Please read and retain the Cardholder Agreement that begins below and continues on the enclosed materials.

PROBLEMS AT THE POINT OF SALE Call the number on the Card back and Customer Service can assist the merchant.

LOST OR STOLEN CARD If the Card is lost or stolen, call Customer Service immediately and provide the Card number. If you call before the expiration date, you will be sent a new Card with the remaining balance at the time of your call. Fees may apply, see below for information.

CARD EXPIRATION The Card expires after midnight EST on the last day of the month of the valid thru date on the front of the Card. Once the valid thru date has passed, the Card will be void and will not be replaced. The Card will no longer be accepted at participating merchants and any value remaining after the valid thru date will no longer be available for use.

FEES ASSOCIATED WITH THIS CARD There are no fees to use this card, however if you need a replacement card, the following fees apply:

- Replacement Card Fee = \$5.00
- Expedited Delivery Fee for Replacement Card = \$15.00
- International Transaction Fee = \$0.50 plus 1% of the transaction

QUESTIONS?

UYM CHARITIES FAMILY HOPE PROGRAM-RELATED QUESTIONS For UYM Charities Family Hope program-related questions, email us at customerservice@tpscard.com.

BALANCE AND TRANSACTION ACTIVITY For funding and transaction activity, call 833-848-5768.

UYM Charities Family Hope
Program Headquarters
PO Box 1837
Frankfort, IL 60423

RETURN SERVICE REQUESTED



CONGRATULATIONS!

You have been selected to participate in the UYM Charities Family Hope Program.

Your card should be ready and activated for use. If you have any questions or your card has not been activated please contact us at **817-846-4316**.

Before using your UYM Charities Family Hope Visa® Prepaid Card:

1. Sign the back of the card.
2. Review the **Terms and Conditions** by visiting **www.tpscard.com**. By using this card, you consent to the terms and conditions of the card and any fees that may apply.
3. Check your dollar amount availability before each use.

This card is not intended for the purchase of tobacco, alcohol, firearms, or gambling. You may become disqualified from having any additional funds added to your card.

For more information about using your prepaid card, please refer to the information on the back of this form.

You will receive a Personal Identification Number (PIN), you may keep the PIN assigned to you or change your PIN at any time by calling the number on the back of your Card.



This UYM Charities Family Hope Visa Prepaid Card is issued by MetaBank® N.A., Member FDIC, pursuant to a license from Visa U.S.A. Inc. This Card can be used everywhere Visa debit cards are accepted in the U.S. only.

IMPORTANT DETAILS YOU NEED TO KNOW ABOUT THIS CARD (the “Card”)
Visit www.tpsccard.com for Card balance, transactions, frequently asked questions, and more.

CARD USAGE TIPS

COMMON DECLINE REASONS

- Card was swiped for more than the Card balance (it should only be swiped for the available balance or less)
- Card was not activated
- A PIN was used for point of sale transactions (process without a PIN as credit)
- Card was used for recurring payments or for bill pay

GAS STATIONS The Card will decline if used at the pump. You must go inside the station to use the Card.

GRATUITY Some merchants (restaurants, hotels, spas, cruise lines, etc.) may seek an authorization above the purchases amount to cover gratuity, incidentals or other expenses. If your Card balance is less than the authorization amount, you should swipe the Card to use the remaining Card balance, then you will need to provide another source of funds to cover the rest of the purchase.

HOTELS/CAR RENTALS Only use the Card to pay the bill when you check out of the hotel or return rental car. Do not use the Card to make reservations or at check-in/car pick-up. Doing so will hold the funds and cause the Card to decline for other purchases for up to 30 days.

RECURRING PAYMENTS The Card cannot be used for recurring charges, such as magazine subscriptions, monthly memberships or bill pay.

ADDITIONAL INFORMATION

RECORD THE NUMBERS Record the Card number and the toll-free number on the back of the Card.

CARDHOLDER AGREEMENT Please read and retain the Cardholder Agreement that begins below and continues on the enclosed materials.

PROBLEMS AT THE POINT OF SALE Call the number on the Card back and Customer Service can assist the merchant.

LOST OR STOLEN CARD If the Card is lost or stolen, call Customer Service immediately and provide the Card number. If you call before the expiration date, you will be sent a new Card with the remaining balance at the time of your call. Fees may apply, see below for information.

CARD EXPIRATION The Card expires after midnight EST on the last day of the month of the valid thru date on the front of the Card. Once the valid thru date has passed, the Card will be void and will not be replaced. The Card will no longer be accepted at participating merchants and any value remaining after the valid thru date will no longer be available for use.

FEES ASSOCIATED WITH THIS CARD There are no fees to use this card, however if you need a replacement card, the following fees apply:

- Replacement Card Fee = \$5.00
- Expedited Delivery Fee for Replacement Card = \$15.00
- International Transaction Fee = \$0.50 plus 1% of the transaction

QUESTIONS?

UYM CHARITIES FAMILY HOPE PROGRAM-RELATED QUESTIONS For UYM Charities Family Hope program-related questions, email us at customerservice@tpscard.com.

BALANCE AND TRANSACTION ACTIVITY For funding and transaction activity, call 833-848-5768.

UYM Charities Family Hope
Program Headquarters
PO Box 1837
Frankfort, IL 60423

RETURN SERVICE REQUESTED



CONGRATULATIONS!

You have been selected to participate in the UYM Charities Family Hope Program.

Your card should be ready and activated for use. If you have any questions or your card has not been activated please contact us at **817-846-4316**.

Before using your UYM Charities Family Hope Visa® Prepaid Card:

1. Sign the back of the card.
2. Review the **Terms and Conditions** by visiting **www.tpscard.com**. By using this card, you consent to the terms and conditions of the card and any fees that may apply.
3. Check your dollar amount availability before each use.

This card is not intended for the purchase of tobacco, alcohol, firearms, or gambling. You may become disqualified from having any additional funds added to your card.

For more information about using your prepaid card, please refer to the information on the back of this form.

You will receive a Personal Identification Number (PIN), you may keep the PIN assigned to you or change your PIN at any time by calling the number on the back of your Card.



This UYM Charities Family Hope Visa Prepaid Card is issued by MetaBank® N.A., Member FDIC, pursuant to a license from Visa U.S.A. Inc. This Card can be used everywhere Visa debit cards are accepted in the U.S. only.

IMPORTANT DETAILS YOU NEED TO KNOW ABOUT THIS CARD (the “Card”)
Visit www.tpsc.card.com for Card balance, transactions, frequently asked questions, and more.

CARD USAGE TIPS

COMMON DECLINE REASONS

- Card was swiped for more than the Card balance (it should only be swiped for the available balance or less)
- Card was not activated
- A PIN was used for point of sale transactions (process without a PIN as credit)
- Card was used for recurring payments or for bill pay

GAS STATIONS The Card will decline if used at the pump. You must go inside the station to use the Card.

GRATUITY Some merchants (restaurants, hotels, spas, cruise lines, etc.) may seek an authorization above the purchases amount to cover gratuity, incidentals or other expenses. If your Card balance is less than the authorization amount, you should swipe the Card to use the remaining Card balance, then you will need to provide another source of funds to cover the rest of the purchase.

HOTELS/CAR RENTALS Only use the Card to pay the bill when you check out of the hotel or return rental car. Do not use the Card to make reservations or at check-in/car pick-up. Doing so will hold the funds and cause the Card to decline for other purchases for up to 30 days.

RECURRING PAYMENTS The Card cannot be used for recurring charges, such as magazine subscriptions, monthly memberships or bill pay.

ADDITIONAL INFORMATION

RECORD THE NUMBERS Record the Card number and the toll-free number on the back of the Card.

CARDHOLDER AGREEMENT Please read and retain the Cardholder Agreement that begins below and continues on the enclosed materials.

PROBLEMS AT THE POINT OF SALE Call the number on the Card back and Customer Service can assist the merchant.

LOST OR STOLEN CARD If the Card is lost or stolen, call Customer Service immediately and provide the Card number. If you call before the expiration date, you will be sent a new Card with the remaining balance at the time of your call. Fees may apply, see below for information.

CARD EXPIRATION The Card expires after midnight EST on the last day of the month of the valid thru date on the front of the Card. Once the valid thru date has passed, the Card will be void and will not be replaced. The Card will no longer be accepted at participating merchants and any value remaining after the valid thru date will no longer be available for use.

FEES ASSOCIATED WITH THIS CARD There are no fees to use this card, however if you need a replacement card, the following fees apply:

- Replacement Card Fee = \$5.00
- Expedited Delivery Fee for Replacement Card = \$15.00
- International Transaction Fee = \$0.50 plus 1% of the transaction

QUESTIONS?

UYM CHARITIES FAMILY HOPE PROGRAM-RELATED QUESTIONS For UYM Charities Family Hope program-related questions, email us at customerservice@tpscard.com.

BALANCE AND TRANSACTION ACTIVITY For funding and transaction activity, call 833-848-5768.