

# Adebola Ogunbomehin

Certified Agile Practitioner – Scrum Master

3815 Cordoba Creek, San Antonio, United States, 78259

312 933 6588

bomehin@gmail.com

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## Professional summary

Certified Agile Practitioner – Scrum Master with over 10 years of experience leading agile teams and managing complex IT projects. Proficient in leveraging Scrum, Kanban, and SAFe methodologies to enhance team efficiency and deliver top-tier software solutions. Adept at fostering cross-functional collaboration and mitigating risks, ensuring timely and budget-compliant project completion. Proven career growth in managing multiple Scrum teams and coaching other less experienced Scrum masters while delivering business values to stakeholders. Certified SAFe (Scaled Agile) Agilist, Certified Scrum Master (CSM), and Certified Scrum Product Owner (CSPO).

## Employment history

### USAA | Senior Scrum Master | San Antonio

*Apr 2022 - August 2024*

As a Certified Scrum Master, I led two IT organization's Workforce Digital Services Department teams. My teams supported and delivered up-to-date technology to the USAA employee base including but not limited to Slack, Microsoft Exchange products - Copilot, and Zoom Products.

#### Key Projects/Accomplishments:

- Was a Lead scrum master to the team that integrated Slack and its relevant features with USAA HR systems, this integration led to over 90% increase in the collaborative experience of employees within the HR organization
- As Lead Scrum Master, I coached two Scrum masters on an Agile delivery model using Scrum, and Kanban, each of their teams had nine team members.
- Achieved a 25% reduction in post-release defects, through the introduction of automation testing in our development and deployment process
- Drove continuous improvement and innovation within the Agile development teams to optimize efficiency and effectiveness which led to over 90% adoption of Agile methodology within the departments in Workforce Digital Services of USAA
- Created JIRA dashboards that made tracking stats on my team and across the ART more effective. This led to an increase of over 40% in participation by key collaborators in Agile projects.

#### Key Responsibilities:

- Led Scrum two teams in Workforce Digital Services, driving Agile adoption and optimizing efficiency, resulting in significant improvements in collaborative experiences.
- Encouraged Scrum teams to be self-organizing in a trusted environment, while holding them accountable to the Sprint goal.
- Facilitated meetings - Scrum of Scrums, Backlog refinement, Sprint Planning, Daily stand-ups, Sprint Review, and Sprint retrospective as a servant-leader, and fostered continuous improvement and growth across teams.
- Collaborated with Product Managers & Product Owners to ensure readiness of epics, features, and user stories for prioritization before and after PI planning.
- Maintained and monitored team progress using Jira
- Prepared and participated in all PI pre- and Post planning activities (at the Team Level, ART Level, and Program Level)
- Collaborates with the Product Owner in creating and maintaining a Prioritized Product Backlog in Jira
- Led cross-functional teams to deliver key digital tools like Slack and Zoom, enhancing productivity for USAA's 35,000+ employees.
- Collaborated with cross-functional teams, identified dependencies, and risks, and developed mitigation strategies.

## **iHeartMedia | Sr. IT Project Manager | San Antonio**

*Aug 2020 - Apr 2022*

As a hands-on Sr. IT Project Manager, worked as a lead member of the PMO team ensuring that projects within the Digital Program were on track. Collaborated with the Business relations managers in ensuring that projects were business value-driven and delivered within budget. Generated weekly reports on all projects assigned, indicating project progress, and project risk status.

- Created a project budget forecast technique that aligns resources LOE, with the amount allocated to our projects.
- Created a Project roadmap that shows timelines, delivery risks, and deployment dates.
- Created project documentation in Jira/Confluence and utilized Service Now to monitor and track capital budget for resource time entry.
- Maintained and tracked capital budget separately from operation budget.
- Facilitated and Participated in BRP planning - Program Increment meeting
- Created weekly Executive reports that highlight project progress, risks, and scope changes where applicable.
- Facilitated all Team Scrum ceremonies, Backlog refinement, Sprint planning, Daily Sprint stand-up, Sprint review, Sprint retrospective.

## **ExxonMobil | Sr. Scrum Master/Agile Portfolio Manager | Houston**

*May 2019 - Aug 2020*

As a hands-on Certified Scrum Master/Agile Portfolio Manager, I worked with the executive team for Data Science and Analytics in the agile transformation process for the organization. Leading four global teams through various Agile frameworks, Kanban, Scrum, and SAFe. Maintained a healthy Agile Portfolio that delivered Epics, Features, and User Stories saving the corporation upwards of \$5M.

- Collaborated with the Product Owner in creating and maintaining a Prioritized Product Backlog
- Conducted sprint planning, backlog refinement, daily stand-ups, sprint reviews, and retrospectives for the SAP ERP or S/4 project teams
- Led Agile/Scrum teams in implementing SAP ERP or S/4 projects, delivering successful outcomes within timeline and budget constraints.
- Reviewed Sprint Metrics with the team during the Sprint Retrospectives and was responsible for monitoring the execution of the action items from such meetings.
- Develop and implement strategies to promote continuous improvement within the Agile teams and drive innovation in the software development process.
- Participated in PI meetings and worked closely with my teams to ensure that committed items were delivered as promised.
- Facilitated cross-functional collaboration between business stakeholders, functional teams, and technical teams for SAP ERP or S/4 projects, resulting in smooth project execution.

## **Southwest Business Corporation | Scrum Master | San Antonio**

*Feb 2014 - May 2019*

Hands-on Certified Scrum Master; worked with the Product Owner in writing standardized Epics, Features, and User Stories. Used Jira in facilitating Scrum ceremonies; monitored the burndown charts, set up release work items and release pipeline. Managed two seven-member scrum teams simultaneously with each team developing software that is used by financial institutions

- Develop and implement Agile processes and frameworks to improve team efficiency and delivery speed
- Facilitated Agile meetings, Sprint Standup, Backlog Refinement, Sprint Demo/Review and Retrospectives
- Develop and implement strategies for continuous improvement in Agile practices and processes, ensuring that teams are operating at their highest level of productivity and efficiency in delivering software solutions. This includes conducting regular retrospectives, identifying areas for improvement, and implementing action plans to address them.
- Coached the team on the Work Breakdown structure for identifying the tasks for a corresponding user story
- Collaborate with product owners to prioritize and refine the product backlog, ensuring that the most valuable user stories are worked on first

- Monitor the team's adherence to Scrum principles and practices and provide guidance and coaching as needed to ensure continuous improvement.
- Ensure the scrum teams have a clear understanding of the business objectives and financial institutions' requirements, and work collaboratively with them to develop solutions that meet those requirements
- Empowered the team to self-organize and grow cross-functionality

### **Southwest Business Corporation | Product Owner | San Antonio**

*May 2012 - Jan 2014*

Managed the development of Payment software in an Agile Scrum framework, which generated over \$3.5M in monthly revenue for SWBC. Worked in collaboration with stakeholders and three scrum teams. Being the voice of the customer, promoting changes, and monitoring progress using AHA - a project management tool.

- Provided a road map that evaluated, designed, and guided the development of the payment software application
- Utilized a company-chosen software (AHA and TFS) to manage and present a product roadmap to both the Scrum team and the stakeholders
- Developed epic, features, and related user stories.
- Worked in a fast-paced, complex, and challenging environment
- Worked in conjunction with the Scrum team rendering mock-ups of UI designs and utilizing idea boards.
- Provided analysis and clarity for user stories in both the product backlog and the sprint backlog refinement sessions.
- Served as the voice of the customer on the Scrum team.
- Tracked and communicated deliverables to stakeholders and the scrum team.
- Accepts and sometimes declines functionality that the Scrum team delivers during the Scrum Sprint Review session
- When necessary, worked in conjunction with the scrum master to ensure that impediments were resolved and removed promptly.

### **Sprint Corporation | Project/Program Manager | Overland Park**

*Mar 2009 - Apr 2012*

Was a Project Manager on multiple initiatives for the 4th largest wireless carrier in the nation. Utilized various PM tools such as Microsoft Project Software in managing project pipelines. Developed project plans, scheduled tasks, oversaw the day-to-day execution, monitored the progress of the projects, brought the project to a close, and captured and maintained a log of the lessons learned.

- Develop and implement project management strategies to ensure successful completion of projects within the allocated timeframe and budget.
- Facilitated project discovery, initiation, planning, design, execution, monitoring, controlling, and closure of various company projects.
- Manage cross-functional teams to ensure timely and successful completion of projects
- Collaborate with cross-functional teams to define project objectives and deliverables
- Collaborate with stakeholders to define project scope, goals, and deliverables

### **Sprint Corporation | System Business Analyst | Overland Park, Kansas**

*Apr 2006 - Mar 2009*

- Develop and maintain relationships with key stakeholders to ensure effective communication and collaboration on system business analysis projects
- Collaborate with cross-functional teams to gather and analyze business requirements, and translate them into technical specifications for system development
- Identify opportunities for process improvement and optimization within system business analysis projects to enhance efficiency and effectiveness
- Provide training and support to end users to ensure smooth adoption and utilization of new systems and processes.
- Conduct regular training sessions for end-users on the functionality and usage of system applications to ensure maximum utilization and adoption across the organization.
- Lead the development and implementation of new system business analysis methodologies to improve project outcomes and deliverables

- Ensure compliance with regulatory requirements and industry best practices in system development and project management
- Participated in project discovery, initiation, planning, design, execution, monitoring, controlling, and closure of various company projects
- Managed communication and transparency among the parties involved in the project
- Assessed project risks and worked collaboratively to ensure that such risks were mitigated

## Education

**University of Phoenix-Arizona, Phoenix | Masters in Business Management**

*Feb 2016 - Jun 2018*

**University of Phoenix-Arizona, Phoenix | Bachelor in Management**

*Sep 2012 - Jan 2016*

**| Scrum Master Certification**

**| Product Owner Cerification**

**| Scaled Agile Scrum Master Certification**

## Skills

**Certified Agile Practitioner** *(Expert)*

**Product Owner** *(Experienced)*

**Leadership** *(Skillful)*

**Problem Solving** *(Experienced)*

**Agile Mindset** *(Expert)*

**Project Planning** *(Skillful)*

**SAFe** *(Experienced)*

**Kanban** *(Expert)*

**Certified Scrum Master** *(Expert)*

**Risk Mitigation** *(Skillful)*

**Scaled Agile Framework SAFe** *(Expert)*

**Cloud Watch**

**TFS** *(Experienced)*

**Salesforce** *(Beginner)*

**Confluence** *(Experienced)*

**Microsoft Suite** *(Expert)*

**Excel** *(Experienced)*

**Coach** *(Experienced)*

**Scrum Master** *(Expert)*

**Team Building** *(Expert)*

**Scrum Framework** *(Expert)*

**Requirements Gathering** *(Skillful)*

**Agile Framework** *(Expert)*

**Scrum** *(Expert)*

**Waterfall Methodologies** *(Skillful)*

**Quality Assurance** *(Experienced)*

**Software Development Lifecycle** *(Experienced)*

**DynamoDB**

**Cloud Technology**

**Team Foundation Server** *(Experienced)*

**Jira** *(Experienced)*

**Azure DevOps** *(Skillful)*

**Word** *(Expert)*

## References

Upon request

# Languages

English *(Highly proficient)*

Yoruba *(Native)*