

LinkedIn:

- **Leader** | A distinguished Enterprise Solutions Architect with over 20 years of IT experience managing billing, POS systems and integration, commercialization, payments (card present/card not present payments), NFC mobile payments, ecommerce websites, java web applications, SOA api's, and digital software solution. Focus has been on external vendor management and company/contract alignment. SME (Subject Matter Expert) in large-scale or small-scale implementations, data consolidations, and app integrations
- **Seeking an IT Manager, Director or higher Leadership position.**
- **Leadership Training:** *“Lead Like It Matters to God” by Richard Stearns, “The Called” by A Resource Clamp Divinity School.*
- **Problem Solver** | Industries - Banking, Financial, Telecommunications, Healthcare, and Transportation.
- **Strategist** | Known as a results-oriented Leader. Resourceful in developing and designing effective solutions.
- **Excellent Communicator** | Great communication, negotiation, and relationship-building skills.
- **Vendor Management** | Proven success in managing external vendor contracts, compliance, and global retention policies.
- **Mentor** | Served as a mentor for onshore and offshore employees.

IBM Websphere 7.0 and 8.0, ETL Model relevant Azure service: Azure data factory and SQL Server Integration Services, SOA (Service Oriented Architecture), Mulesoft APIs, Websphere 7.0, Weblogic 8.0, Oracle databases version 10.0+, Oracle MDM/SOM, Device Anywhere Windows 10.0+, J2EE, Java, .Net, PL/SQL, XML, XSL, SoapUI Pro, Full Stack/Java Stack/Jar Files, CMDB, BRMS, Kafka Queues (subscribe), MQ captures events and messages, DevOps, Virtual Machines, A920 Terminals, HVs, Kubernetes, Container environment (json and logback.xml), Source code env (Accurev, Subversion, Horizon, Jenkins, Multi-tenant Cloud env, Amdocs Billing System, Amdocs Ensemble Database and Security Modules, MSSQL, No SQL, RDBMS (shell, batch, perl, python), Supply Chain Management Systems for mobile devices, CC&B (Customer Care and Billing), AMS, WMS, SAP BASICS, Order Fulfillment, Qpass DCM, Cellmania WAP applications, Motorola Device Sets, HP OpenView, Cisco PIX Firewalls, Pivotal CRM, Clarify CRM 8.0, Quality Center, and JIRA, (Signed NDA for Bank of America, unable to list systems).MS Visio Stencil, Wiki Pages, Confluence pages, Intralinks, Sparks, Google Vault, Nexus bank payment and card, J2EE App environment, configuration management 9wsdl's xsds, web content, widgets, etc, 3 layered stack within Digital Telecommunications, Transportation, and Banking.

- **Reported to Manager of Architect Enabling Services for CBWT Technologies.**
- Promoted to second level architectural strategic alliance for Merchant Services Technologies (Acquiring/Issuing). Overall goal was to build a real-time seamless, integrated payments infrastructure - App Modernization/Unified Common Architecture (IBM Websphere 9.0).
- **Managed transformation projects for phases of web modernization utilizing Websphere 8.5 and Weblogic to implement and replace REST api's; virtual machines and containers, Agile delivery to DevOps to ensure business agility and scalability.**
- PaaS and SaaS: Managed back office instance of cloud technologies in a multi-tenant hosted env for stored credentials and payments; settlement calculations; white-labeled portals as user/merchants needed to transverse across portals. Salesforce and Oracle back office.
- Managed and designed ISV E2E solutions; source system to destiny system, RESTful web api's, how SOR data is structured, 1 to 1 mapping, and multiple integrated design patterns. Manage microservices and *new* rest api's which enabled merchants to interface with ISVs and expose data for the purchase **flow process** on behalf of merchant customers and directly to each terminal. Smart based routing (real-time), via payment gateways which includes fraud, tokenization api secure status, reporting, and secure portals.
- Implementation of nine interfaces for first launch – Oracle POS software on workstations and terminals.
- Continued to lead data security requirements for [REDACTED] where third-party vendors required SSL connections verified by CA client .cert using 1024-bit-keys, crypto, identity security, and HSM keys. Manage OAuth 2.0 flow via PKCE for workstations and terminals.
- Incorporated CI/CD for .net on AWS cloud. J2EE app environment. Four instances of oracle and java processing through a single thread.
- Managed critical design data elements and types of messages (canonical); client/device, terminal/workstation, and third-party integration. design and management of SAP via billing, OMS, inventory controls, security, data warehousing, provisioning and database tables.
- Created and authored PLDs (portfolio level designs), HLDs (high-level designs) and SAADs (solution architecture assessment designs).

Net Results: Successfully managed merchant technology and business teams for each phase of integration.

- **Reported to Senior Technology Executive, Payments Merchant Services Technologies.**
- Hired to architect and build a *new \$Billion merchant acquiring card provisioning platform* for BOFAs small business banking merchants.
- Led *“Proof of Concept”*, payments capabilities functionality with *VisaDPS ISO8583*, real-time interface and vendor partner technology companies. Proved in the lab that a merchant account could be credited and debited within SLA.
- Led SSO (single sign-on) design sessions with goal to implement a single action of vendor/user authentication and authorization for 5 vendor partner's web portals, bank's merchant portal and bank associates; - 4 vendor partner's SAML solution via IdP server and 1 OAuth 2.0 protocol. **Implementation of Websphere and SOA for several web portals; merchant portal, associate portal, and vendor portals.**
- **J2EE App environment an EAR with own WAR and multiple business applications. Built on Spring 5.0 - ind libraries.**
- Led initial migration of Disputes 1.0 to Disputes 2.0, integration of card brand networks and vendors to new platform.
- Served as lead for vendor/partner's **“permit to receive data” and “permit to send data.”** Manage and design third-party applicable laws, rules, and regulations and how they link to business processes, functional controls and compliance risks for data movement. Led data security requirements for [REDACTED] where third-party vendors required SSL connections verified by CA client certificates using 1024-bit-keys, crypto and identity security, and HSM keys.
- Authored and designed sequence diagrams for *on-us/off-us* merchants - data flows (TC33 file) for capture and authorization, *EOD* clearing, settlements and reconciliation, chargebacks, returns, disputes and end to end routing and transmission of credit/debit card processing. Orchestration of cash from network DDA to bank's DDA. Agile Methodology and Framework.

Net Results: Successful implementation of large-scale, multi-million dollar project within allotted time frame.

Delta Airlines

Senior Technical Delivery Manager, (JDC Group, Atlanta, Georgia)

July 2016 – Sept 2017

Accomplishments:

- **Reported to the General Manager.**
 - Hired to lead, manage, and close out a large-scale, Agile project for Delta's Digital Channel, DOT Accessibility Mandate. Ensuring that [REDACTED] would meet DOT standards at completion of the project. **I was the sixth project manager hired.**
 - Successfully led and managed a team of over 300 resources.
 - Managed daily scum calls, user stories, Dev/QA test env's, monthly releases (iterative of code) and defects via Jira.
 - **Managed 512+ java pages that were scanned for remediation by vendors (Deque and CTS) on [REDACTED] and [REDACTED]. Documented testing efforts to ensure defects were created correctly in QC Tool.**
 - Troubleshoot and managed 2827+ Failed defects to resolution. This also required end to end validation of core areas and page level compliance via Ax testing tools. Deep level troubleshooting of HTML, CSS, java scripting and validation that WCAG 2.0 Level A and Level AA requirements were met across our sites.
- Net Results:** Successfully managed project to closure without any penalties. Increased revenue by 50%.

AT&T Mobility and Home Solutions

Senior Technical Delivery Manager/Architect (Insight Global, Atlanta, Georgia)

May 2014 – May 2016

Accomplishments:

- **Reported to Senior Technical Director.**
 - Lead and Managed self-pay and self-checkout for sales channels to track mobile payment transaction history and integrate compensation within backend commission systems, i.e. App/Fees – ecdw, Horizon; Telegence Dealer (Billing dba).
 - Shop and Go/GEO Tracking (20 million budget): Lead and managed a *three phase approach* to self-pay and self-checkout for Corporate AT&T stores to track mobile payment transaction history and integrate compensation with backend, commission systems, **managed new SOA api's Oracle services to add more agility to the self-pay and self-checkout process, i.e. app/feeds, Horizon COR; TLG Dealer; Scheduler or KRONOS; CinglePoint, Opus and Oracle.**
 - **Transformation projects for retail sales automation and within Retail stores. Allowed customers to shop independently utilizing self-pay and self-checkout for in store items. Automated Core House Account.**
 - Managed 4 different types of mobile transactions from backend system to front end application, ensuring payments were successfully made through POS terminals in self-pay checkout.
- Net Results:** Successful implementation within allotted time frame.

Tmobile ([REDACTED])

Senior Technical Delivery Manager (Ciber Inc., Atlanta, Georgia)

April 2012 – July 2013

Accomplishments:

- **Reported to Senior Development Manager.**
 - (3.5 million): Managed technical implementations of *new* SOA web Oracle services for Tmobile.com/.net which enabled existing/new customers (90% of visits) to interface with CCO api services.
 - **Managed Transformation projects utilizing Websphere 6.0 and Oracle 10.0. Created new SOA api's to unbundle family packages so that customers could purchase devices, peripherals, and plans separately. Increase agility and overall Goal was to improve the purchase path for customer check out experience.**
 - Managed over 25 projects concurrently per allotted Release. Provided direction and leadership.
 - Managed and troubleshooted end to end flow of "Order submit to SAP/Order Queue" using three JMS queues; Pending Order inventory levels and stock locations, Order Notification Queue and order Error Queue. Large volumes of customer orders processed – over 5,000 requests per hour SAP. Successfully managed and resolved all issues in production. Managed dev environments (DevOps, SIT, DIT, QAT, UAT, etc.) and code deployments via Accurev.
- Net Results:** Goal of project was to improve the purchase path experience of checkout [REDACTED].

JVL Ventures Incorporated

IT Manager, Atlanta, Georgia (*relocated to Dallas, Texas*)

March 2011 – April 2012

Accomplishments:

- **Reported to Director of Enterprise Services.**
 - Hired to prove NFC java payment capabilities of Android and iPhone devices with merchants of paywave enabled terminals (POS). Led first Alpha launch of java payment applets with 15 C-level executives (AT&T, Tmobile and Verizon).
 - Hired to build an ecommerce nationwide mobile network utilizing smartphone and near-field communication (NFC) technology.
 - Troubleshooted and managed a high volume of java "wallet" application testing for external and internal reported problems associated with the Digital Media Service Management Platform for both payments and digital downloads. Performed all installs and troubleshooting of java applications for android/iphone devices and POS terminals. **Goal to improve sales automation on behalf of Mobile Networks.**
 - **Performed in-store testing of wallet client to POS terminals to ensure passing of payment credentials to POS.**
 - Managed 24 direct reports (Accenture employees in US and India) – responsible for design/ implementation of builds/releases.
 - Managed key program elements and deliverables across 6 different distinct platforms (Wallet, TSM, Vordel Gateway, OpenMarket, Device Management and SAP).
- Net Results:** Successful Alpha launch. Project was on target for beta and pilot launches in April 2012.

Sprint, Incorporated (*Reported to Director of Retention*)

IT Manager, Reported to Director of Retention. Duluth, Georgia

Sept 2004 – Jan 2011

- Promoted to design and develop a structured business model for [REDACTED] and [REDACTED]. Managed pre and post-paid java digital downloads of customer content (mission critical applications). Managed end to end billing, collections, order management (OMS) and data warehousing via SAP.
 - **IT Manager, Reported to Director of Ensemble Billing System.** Atlanta, Georgia
- Hired to manage a business critical \$Billion project to integrate Sprint and Nextel's Billing System into one Unified Platform.

EDUCATION

Spelman College, Atlanta, Georgia, **Bachelor of Arts, Psychology (Industrial and Organizational Psychology)**

Recipient, Executive MBA - Focus Program, Georgia Institute of Technology (Has not started or completed)

2009 – 2015 Pauline E. Drake Scholar, 2015 inductee of Alpha Beta Chapter of Beta Kappa Chi National Scientific Honor Society, 2014/2015

Recipient of UNCF/Macy's Academic Scholarship, 2014 Recognition of Outstanding Scholarship in Psychology Research