

# Aziz Conteh

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## WORK EXPERIENCE

### Fannie Mae

Remote

#### IAM Analyst

04/2024 – 09/2024

- Spearheaded IAM Access Certification processes for various access types, including user, privileged, role-based, platform, hosting, and database access.
- Streamlined IAM processes to support GRC initiatives, reducing risk exposure by automating access reviews and certifications.
- Facilitated the integration and onboarding of applications and infrastructure into standardized Access Certification processes, enhancing compliance and efficiency.
- Conducted comprehensive analysis and documentation of both functional and non-functional requirements for IAM domains such as Access Certifications, Identity Lifecycle Management, and analytics.
- Created and maintained IAM governance materials, including policies, procedures, standards, role definitions, and guidelines for User Access Reviews (UAR).
- Led end-to-end Access Certification campaigns, collaborating with business and technical teams to meet deadlines and compliance objectives.
- Leveraged ServiceNow for tracking and resolving IAM-related incidents, such as access requests, user provisioning, deprovisioning, and password resets, enhancing the efficiency of Identity Lifecycle Management.
- Managed and maintained Active Directory user accounts, groups, and permissions as part of Access Certification processes, ensuring compliance with security and IAM policies.

### Kline America Contracted by TEKsystems

Richmond, VA (Hybrid)

#### Business Analyst

11/2023 - 04/2024

- Ability to develop comprehensive system documentation and training materials, and effectively deliver training sessions to users.
- Utilized data analytics tools such as SQL, Python, and Tableau to extract, clean, and analyze large datasets, leading to actionable business insights.
- Supporting and managing Enterprise Resource Planning (ERP) and/or eProcurement systems.
- Obtain ocean freight pricing and summarize all charges to the branch office for review.
- Liaison for procurement matters between branch offices and transportation vendors.
- Manage invoice approval for USEC & Gulf Ports.

### Capital One Bank Contracted by Apex Systems

Remote

## **Cyber Identity Security Management**

02/2022-08/2023

- Implemented measures and processes to ensure proper IAM and provisioning new employee accounts, while using security protocols and network authentication methods with 99% accuracy.
- Collaborated with cross-functional teams to implement IAM policies that align with organizational GRC frameworks, ensuring regulatory compliance and risk mitigation.
- Orchestrated end-to-end identity lifecycle processes, including user provisioning, de-provisioning, and modification, ensuring timely and accurate access to cloud resources.
- Proactively identified and resolved operational issues, minimizing downtime and optimizing system performance, resulting in improved overall efficiency.
- Proficient in utilizing CyberArk as an Identity and Access Management (IAM) Analyst, ensuring secure access controls and privileged account management.

## **The Perfect Workout**

Alexandria, VA

### **Personal Trainer Facility Manager**

02/2021-08/2021

- Implemented exercise modifications to participants with a history of injury.
- Coordinated events and sales for the company resulting in improvement of sales by 20%.
- Recruited candidates and scheduled interviews with potential candidates.
- Provide training for new hires and ensure adequate training.
- Leveraged Slack's channels and integrations to streamline information sharing and project coordination among cross-functional teams.

## **The True Marketing Agency**

Woodbridge, VA

### **IAM Analyst**

06/2017-03/2020

- Designed, implemented, and managed access controls to ensure secure and compliant access to systems, applications, and data, contributing to a robust security posture.
- Proficiency in using report and query writing tools to generate meaningful reports and insights from data
- Conducted periodic access reviews and audits, ensuring adherence to security policies and industry regulations, resulting in a consistently secure access environment.
- Identity Lifecycle Management: Administered the entire identity lifecycle, including onboarding, provisioning, and de-provisioning of user accounts, collaborating with HR and IT teams to ensure accurate synchronization of employee data.
- Conducted risk assessments to identify and address security vulnerabilities in identity and access management, staying updated on industry best practices and emerging trends for proactive risk mitigation.
- Investigated and responded to security incidents related to unauthorized access or data breaches, implementing corrective measures and contributing to the continuous improvement of incident response processes.
- Administered IAM platforms and tools, ensuring their availability, reliability, and optimal performance, troubleshooting and resolving technical issues related to IAM systems.

- Collaborated closely with IT, security, and compliance teams to align IAM strategies with organizational goals, communicating effectively with end-users and stakeholders, providing guidance on IAM policies and best practices.

## **EDUCATION**

**Virginia Commonwealth University Richmond, VA**

12/2023

Bachelor's in information systems

Minor in Psychology

## **Skills**

Identity and Access Management (IAM), Active Directory (AD), ServiceNow, Role-Based Access Control, SQL, PowerShell and scripting, Team collaboration, attention to details, Security compliance

## **Certification(s)**

CompTIA Security+

Google Cybersecurity Certification