Kevin Gilliam

Consultant / Infrastructure, IT Security Program Manager @ BAY FORCE INC

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Summary

Previous	Consultant / Infrastructure, Network, Infosec | | Cybersecurity @ Addison Group
Preferred	Project | Program Manager
Location	Plano, TX, US
Desired Work Settings	Remote or On-Site or Hybrid
Willing to Relocate	No
Work Authorization(s):	Authorized to work in the United States on a full-time basis.
Security Clearance Info:	US Citizen (for security purposes)
Employment Type	Full-time Contract - Independent Contract - W2 Contract to Hire - Corp-to-Corp Contract to Hire - Independent Contract to Hire - W2
Total Experience	12 years
Education	Masters @ AMBERTON UNIVERSITY
Profile Source	Dice
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KEVIN A. GILLIAM, MBA, PMP, CSM, ITIL V3

PROJECT / PROGRAM MANAGER | IT INFRASTRUCTURE | SERVICE DELIVERY | IT SECURITY

📞 +1   @   🔗 https://www.linkedin.com/in/pmp/

SUMMARY

Dynamic infrastructure project and program manager with extensive experience in service delivery, which aligned with the mission to drive efficiency regarding IT security and infrastructure technology projects. With a proven track record in enhancing team productivity and implementing waterfall and agile methodologies while successfully managing complex IT engagements.

EXPERIENCE

Contractor Consultant – IT Network, Infrastructure, and IT Security Project | Program Manager

Phoenix Fidelity Project Leadership Support

📅 01/2024 - 09/2024   📍 Plano, TX

- Championed team scoping and finalizing a CyberArk IAM installation which initially was delayed during initial deployment.
- Led scrum and sprint planning sessions that enhanced team productivity by 20%, successfully resolving significant delivery challenges.
- Supported service delivery during the build out of IT Infrastructure upgrades to support IT security hardening.
- Boosted project delivery by 20% by introducing agile methodologies and tools.

Consultant – Network Infrastructure and IT Security Project | Program Manager

Adient Automotive Seating Manufacturing, (Bayforce)

📅 01/2023 - 10/2023   📍 Battle Creek Michigan

- Service delivery on behalf of vendor selection processes and spearheaded the integration of SailPoint IAM, and Akamai's firewall products into the enterprise security framework.
- Led stand-up meetings of 10 + SMEs to drive priorities, requirements, and progress in support of IT infrastructure implementations and upgrades.

Consultant – Infrastructure, and IT Security Service Delivery and Project and Program Manager

Claires Store (Addison (Mondo) Group)

📅 06/2016 - 12/2019   📍 Oak Brook, IL

- Increased project efficiency by {20%} for Cisco MFA and Sailpoint IAM implementation.
- Managed multiple IT infrastructure and (Software-Defined Wide Area Network) SD-WAN implementation, with budgets of ~$1 million.
- Spearheaded National Institute of Standards and Technology (NIST) strategies and frameworks policy updates.
- Championed consolidation of corporate Offices; physical relocations of personnel, office equipment and cubicles.

Consultant - Program Manager – IT Infrastructure Mergers and Acquisitions (M&A)

CommScope (BAY FORCE INC.)

📅 07/2021 - 10/2021   📍 Tampa, Floria

- Directed multiple virtual M&A project teams, during the comprehensive assessment for the implementation of OKTA IAM platform.
- Successfully reduced potential security vulnerabilities in newly acquired systems by 95% through comprehensive pre-acquisition assessments.
- Provided team members with guidance on Agile methodologies to improve efficiency.
- Supported Leadership with enhancement of NIST policies, framework and controls.

KEY ACHIEVEMENTS

⭐ **Implemented Zero Trust mentality**

During the implementation of PAM and IAM solutions, inspired project teams to adopt a zero-trust mentality.

💎 **Boosted Team Productivity**

Conducted scrum meetings, which enhanced productivity by 20% and eliminated bottlenecks.

💎 **IT Infrastructure Enhancement**

Led an initiative that cut project expenses by 15% via inventive resource management strategies.

💎 **Network implementation execution Efficiency**

Achieved a 25% increase in network efficiency during SDWAN.

💎 **Enhanced Project Delivery**

Boosted project delivery precision by 30% during merger and acquisition of network integration and data center consolidation

💎 **NIST Policy Enhancements**

Enhanced robustness of existing controls:

SKILLS

Program Management   Risk Mitigation

PCI Remediations   Cloud Migrations

PMO & Project Leadership   IT Security

MS Project | Smartsheet | Jira

Vendor Management

Budget Forecasting   IT Infrastructure

COURSES - CERTIFICATES

Certified Information Systems Security Professional (CISSP)

Completed this certification from Southern Methodist University

Cisco Certified Network Associate (CCNA) Security Fundamentals

Completed this certification from Cybrary Cybersecurity training

Certified Information Security Manager (CISM)

Completed this certification from Cybrary Cybersecurity training

Identity and Access Governance (IAM/IAG/IGA)

Completed this certification from Udemy and OKTA

EXPERIENCE

IT Infrastructure Project Program Manager
WHITE CAP CONSTRUCTION SUPPLY, (GEE GROUP, INC.)
📅 01/2021 - 07/2021   📍 Atlanta, GA
- Directed both internal and external vendor teams in the planning, execution, and management of the IT infrastructure Technology Separation Agreements (TSA).
- Achieved a 25% improvement in IT infrastructure and security compliance across numerous projects, leading to strengthened data protection and increased client trust.

Consultant - IT Security Program Manager
TEXAS INSTRUMENTS (TALENT 101)
📅 07/2020 - 12/2020   📍 Dallas, Texas
- Lead IT infrastructure teams in support of Security initiatives across five business units. Duties encompassed the deployment of new security measures, execution of risk mitigations, and compliance within industry benchmarks.

Project | Program Manager; IT Network and Infrastructure
American Airlines (AA) Group
📅 06/2016 - 02/2020   📍 Fort Worth TX
- Managed IT infrastructure projects and programs facilitating the implementation of Cisco DUO upgrades and IAM integrations within the merging airlines' framework into the American Airlines ecosystems.
- Executed project management and service delivery of Akamai's DDoS and firewall products.
- Led team of in-house and vendor SMEs to complete transformation to Software-Defined Wide Area Network (SD-WAN) and refresh end-of-life network equipment (switches); network efficiency and security improved by 50%.
- Streamlined data center consolidation and refined project execution efficiency by 15%.

Program Manager | IT Infrastructure Project Manager
DEPOSITORY AND TRUST CLEARING CORPORATION
📅 02/2014 - 06/2016   📍 Coppell, Texas
- Enhanced IT Security through upgrading and enhancing IAM and PAM products across three vendor cloud environments.
- Improved business continuity by {15%} by updating BC and DR plans through effective Business Impact Analysis.

EDUCATION

Master of Business Administration
Amberton University
📅 01/2009 - 01/2010   📍 Garland Texas

Bachelor of Business Administration
Amberton University
📅 01/2007 - 01/2009   📍 Garland, Texa

COURSES - CERTIFICATES

NIST Cybersecurity and Risk Management Frameworks
Completed this certification from Udemy

CERTIFICATION

Project Management Professional (PMP)
Project Management Institute

Certified Scrum Master (CSM)
Bearded Eagle Training

Certified Scrum Product Owner (CSPO)
Scrumalliance

Agile Certified Practitioner
Project Management Institute