**CHIPO TSIKADA**

**Dallas, TX**

**PROFESSIONAL SUMMARY**: Results-driven data governance professional with over 8 years of experience in implementing and optimizing data governance strategies, initiatives, and Programs. Seeking to leverage expertise in data governance, data quality improvement, data privacy, data security, data retention, data lineage, and overall metadata management to drive Enterprise Data Governance activation and enhance data accuracy, compliance, and reliability.

**Skills**:

* Data Quality Assessment
* Analyze, Query, and Manipulate data.
* Data extraction and data mining
* Strong analytical and problem-solving skills.
* Data intake, data classification, and data prioritization
* Implementation of data strategy and data governance frameworks
* Data Lifecycle Analysis
* Data Privacy and Security
* Excellent communication and collaboration skills
* Strong SQL and database querying
* Data auditing and assessment
* Collaboration with cross functional team to identify pain points, priorities, and requirements
* Documentation and report writing
* Talend, Informatica (IDQ), Tableau and Collibra proficient
* Excel and Pivot tables

**Education**:

* Master of Information Systems with Minor in Cyber Security - University of Phoenix - 2021
* Bachelor of business Administration – Finance University of Texas at Arlington - 2006

**Certifications**:

* Certified Collibra Business Analyst - Data Governance
* Python Certification - Fundamental Programming Concepts and Basic Python Data Structures

**Professional Experience**:

**Client**: Novalink Solutions at TENNESSEE DEPARTMENT OF EDUCATION, Remote NOV 2023 –

**Role**: **DATA QUALITY ANALYST**

**Roles and Responsibilities**:

* Implemented and measured Data Quality and Controls.
* Analyzed, queried, and manipulated data using SQL.
* Identified, compared, and resolved data quality problems.
* Determined business impact level for data quality issues.
* Ensured adherence to data quality standards.
* Determined root causes for data quality errors and made recommendations for long-term solutions.
* Evaluated large datasets for quality and accuracy.
* Identified and corrected defects within the production process.
* Recommended, implemented and monitored preventative and corrective actions to ensure that quality assurance standards are achieved.
* Monitored the quality of data.

**Client**: BAYLOR SOTT AND WHITE HEALTH, Remote JAN 2020 – OCT 2023

**Role**: **DATA QUALITY ANALYST**

**Roles and Responsibilities**:

* Conducted data profiling and data quality assessments using Collibra.
* Analyzed data from various data sources.
* Identified data quality issues and developed methods to address the issues.
* Performed data cleansing, data profiling, and data analysis to ensure consistency and accuracy using Collibra.
* Identified the root causes of data quality issues and worked with stakeholders to resolve them.
* Developed Data Quality metrics to ensure the accuracy, completeness, consistency, and reliability of data.
* Led Data Quality assessments which lead to identifying and resolving data issues.
* Developed and implemented data governance best practices to ensure compliance with regulatory requirements.
* Repurposed Excel for different data governance tasks using pivot tables.
* Implemented data quality rules using Informatica Data Quality tools

**Client**: FEDEX LOGISTICS , Remote SEPT 2016 – JAN 2020

**Role**: **DATA QUALITY ANALYST**

**Roles and Responsibilities**:

* Conducted data profiling and data quality assessments using informatica tools.
* Managed data access and security, ensuring that data is protected and compliant with relevant regulations and standards.
* Profiled data assets and built business rules in partnership with the business partners that defined fit for purpose data quality, ensuring that the data quality rules are built using Informatica Data Quality tools..
* Managed corrective actions for data quality issues, collaborating with cross-functional teams to identify root causes and implement solutions, leading to a 20% improvement in data accuracy.
* Designed and executed business process maps to document data flows and transformations, facilitating a comprehensive understanding of data movement across systems.
* Used Alteryx to Implemented data quality checks and data quality cleansing processes.
* Established collaborative relationships with business and Technology partners, effectively communicating data governance strategies, activities, and quality improvement initiatives.
* Used Alteryx to integrate data from different sources and ensure data consistency and accuracy.
* Transformed data and ensured data is correctly formatted for analysis using Alteryx.
* Partnered with Business Application Owners to implement, support, and maintain Data Governance applications, ensuring seamless integration with business processes.
* Partnered with the technology team to ensure that governed data assets were made available to the wider enterprise in the company data repositories.

**Client**: JPMORGAN CHASE, Dallas, TX JULY 2013 - SEPT 2016

**Role**: DATA QUALITY ANALYST/ENTERPRISE REPORTING ANALYST

**Roles and Responsibilities**:

* Collaborated with executive leadership and stakeholders to define problems and business requirements, ensuring alignment with organizational goals.
* Sourced and extracted data for finance data domain reporting, cleaning and transforming data to ensure accuracy and reliability.
* Utilized custom SQL queries to create data extracts from various sources, including mortgage services and underwriting systems/databases.
* Conducted rigorous data analysis to identify patterns, trends, and business opportunities for revenue growth and increased profitability.
* Designed visually appealing and user-friendly reports, interactive dashboards, and compelling visualizations using Tableau, effectively conveying complex insights to diverse audiences.
* Collaborated with business units to gather reporting requirements, translating them into functional specifications for report development.
* Created mortgage banking visualizations and dashboards, offering valuable insights into market trends and performance.
* Ensured data integrity and optimized performance by creating SQL queries and data extracts for data retrieval.
* Tested and validated reports to ensure accuracy, identifying and resolving data or performance issues, and providing ongoing support for report enhancements.
* Maintained comprehensive documentation of developed reports, data models, and processes, facilitating future reference and knowledge sharing.
* Collaborated with cross-functional teams, including data engineers and business analysts, to integrate reporting solutions seamlessly.