**DAWANDA G. WISE, CTFL**

**3946 GRAND AVENUE**

**CINCINNATI, OHIO 45236**

**(513)904-3066**

**Manual Software Tester**

Ambitious, highly motivated, detail oriented, and able to multitask effortlessly. Able to demonstrate the ability to formulate goals to potential problems. Capable of displaying leadership by delegating tasks when needed, as well as improvise as team leader to complete deadlines. Has an educational background and varied work experience ensure ability to work in Agile or Waterfall setting. Very compassionate and dedicated towards performing job duties well and achieving greatness.

**CORE COMPETENCIES**

* Fundamentals of Testing
* Testing throughout the Software Life
* Static Techniques
* Test Design Techniques
* Test Management
* Tool Support for Testing (HP Quality Center)
* Agile Software Development
* Fundamental Agile Testing Principles, Practices and Processes
* Agile Testing, Methods, Techniques and Tools

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| **TECHNICAL SKILLS**  **Operating systems**:  **Hardware:** | Windows XP/VISTA/7/10/OS X  ATX motherboards, power supply, CPUs, memory modules, display devices, input devices, adapter cards, hard disk drive PATA/SATA/SCSI, CD Drive |
| **Software Applications:** | Microsoft Office, Slack, SQL Server Management Studio, Notepad ++, IBM information Analyzer 11.5, IBM information Governance Catalog, Collibra Data Governance Center, Department Sharepoint, Lucid Chart, OneNote, Jabber, Outlook |

**EDUCATION & CERTIFICATION**

**ISTQB Foundation Level Software Testing,** Certified 2017

**Per Scholas Quality Assurance,** Certificate of Completion 2017

**Per Scholas IT Support,** Certificate of Completion 2016

**Bohecker College Associate of Nursing,** Associate of Science 2009

**Great Oaks Practical Nursing Program,** Diploma of Practical Nursing 2005

**PROFESSIONAL EXPERIENCE**

**Data Analyst / Software Quality Assurance Analyst February 2017- present**

#### Thrive Impact Sourcing

Client: Project SEARCH role as Quality Software Analyst **March 2017- August 2017**

* Front End Software Testing (Integration and Regression)
* Created and Executed Test Cases

Client: Fifth Third Bank role as Data Analyst **July 2017- October 2017**

* Defined and Created Rules in IBM Information Analyzer
* Created DRD (data requirement document)
* Created spreadsheet to document changes from Federal Regulations Document against PricewaterhouseCooper (PwC)

Client: WinSupply role as Data Analyst **December 2017- January 2017**

* Look up items, identify product weight, size, color, selling size, and selling length
* Documenting information obtained on Excel spreadsheet for review

**Graduate November 2016- February 2017**

Per Scholas Software Testing Program

successfully completed an 8-week course through Per Scholas providing the knowledge, skills and hands-on experience needed for QA professionals. This in-depth course covered the principal testing concepts and techniques through lecture and exercises. It covered testing methodologies as well as the place of testing in the software development life cycle. The course curriculum was based on industry standards from the ISTQB certification.

**PROFESSIONAL BACKGROUND**

**Thrive Impact Outsourcing 2017-2018**

**Trade Global Incorporated 2014-2016**

**St Margaret Hall 2011-2012**

**Twin Towers Nursing & Rehabilitation Center 2006-2010**

**Residence of Daly Park 2005-2006**