**Henry Takang Jr**

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**SUMMARY:**

Results-driven Product Owner with over 8 years of experience working in health insurance, telecommunications, and technology. Adept at translating business needs into functional product requirements, managing cross functional teams, and driving product development from ideation to launch. Skilled in Agile methodologies, stakeholder management, and data-driven decision-making.

* **Governance Meetings:** Expertise in organizing and leading weekly and monthly checkpoint meetings to review project status, address emerging issues, and ensure alignment with established governance frameworks.
* **Stakeholder Engagement:** Collaborated effectively with cross-functional teams, key stakeholders, and point of contacts to ensure a cohesive approach and coordinated efforts during the transition.
* **Data Analysis:** Experienced in creating and managing intricate spreadsheets and pivot tables to analyze transition-related data, track key performance indicators (KPIs), and make data-driven decisions.
* **Advanced Excel Skills:** Proficient in Microsoft Excel, with the ability to create, edit, and manipulate complex spreadsheets for data analysis, reporting, and decision-making.
* **Communication and Presentation**: Exceptional verbal and written communication skills, adept at conveying complex concepts to diverse stakeholders and delivering impactful presentations.

**TECHNICAL SKILLS:**

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| Budgeting, Planning, Presentations | Problem Solving & Analytical Skills, Technical Specification Analysis | Management Skills |
| Software Tester/QA | MySQL, SQL, MS Access | Project Reporting |
| X12 file formats | Solution & Financial Management, Software Development Life Cycle, Scrum Master | Mentoring |
| Proficient in MS Office Tool: MS Word, MS Excel, MS Project, and MS Visio. | Project Planning & Scheduling | Agile, Scrum |
| Containerization tools: Kubernetes Docker | Enovia |  |

**EDUCATION:**

* BACHELOR in Computer Science, University of Buea

**CERTIFICATE:**

* CSPO, CSM, PMP, and AWS

# **PROFESSIONAL EXPERIENCE:**

**Client: Humana, Remote April 2021 - Present.**

**Technical Product Owner/ Business Analyst**

**Responsibilities:**

* Followed Agile/Scrum throughout project phases.
* Carried out research to understand various APIs in the market and select the best API for the project.
* Held meetings with technical teams to identify all the number of Application Program Interfaces (APIs).
* Evaluated the impact of feature releases and product changes on revenue and adjusted strategies accordingly.
* Leverage SAFe Agile framework to align all teams to the vision and mission for the upcoming releases.
* Resolved user queries on the data present in Data Warehouse and AWS Cloud and help the users in providing the definitions and data usage.
* Collaborated with development and operations teams to implement Kubernetes clusters, ensuring seamless deployment, scaling, and management of containerized applications.
* Utilized AWS Identity to manage access control and permissions, ensuring the principle of least privilege.
* Facilitated SAFe (Scaled Agile Framework) PI (Program Increment) Planning sessions to align cross- functional teams on a common vision and objectives for each Program Increment.
* Collaborated within agile development teams, using Azure DevOps to support sprint planning, backlog management, and iterative development.
* Identified and capitalized on opportunities to expand the product's market reach and drive additional revenue.
* Update Rally (agile tracking) system to ensure transparency.
* Involved in Scrum Sprint Planning Sessions, Backlog Grooming, Sizing, Sprint retrospectives & Reviews, Daily Standups, User Stories, and Acceptance Criteria.
* Analyzed business requirements and recommending AWS solutions to improve efficiency and scalability.
* Analyzing, designed and successfully completed the full product development life cycle of a high visibility, high throughput screening Laboratory Information Management System (LIMS).
* Involved as a liaison between business and development teams to define and manage restful APIs.
* Creating Validation plan for Laboratory Data system and Computer Systems (CDS, SDMS, ELN) interfaced with LIMS.
* Supported quality assurance efforts by defining test cases, test suites, and testing tasks within Azure DevOps, enhancing product quality.
* Spearheaded the adoption of Kubernetes orchestration for containerized applications, significantly improving the scalability, reliability, and efficiency of the overall product infrastructure.
* Wrote requirement to identify the API endpoints to be able to validate the data with the Endpoint.
* Redesigned REST API confluence documentation for API endpoints.
* Create UAT testing campaigns.
* Gather, analyze, and define software product requirements.
* Partners with clients/and or business users to identify, evaluate, and develop products, procedures and/or systems which are cost effective and meet business needs.
* Worked with Stakeholders, Experience Owners, Compliance to align on the Vision and Product Roadmap.
* Created product features, User stories & tasks in Rally andtracked in sprints.
* Worked with other Product Owners to align the goals of the product and made sure that the dependencies were addressed before releases
* Worked on SQL queries and on data transformation and data mapping from source.
* Helped build the Product Roadmap by working with the Lead Product Owner and other relevant stakeholders; managed the triple constraints of scope, schedule and cost for the project
* Executed Product management vision of developing a modernized web application feature by planning Sprints and evaluating product progress by measuring progress through burn down charts.

**Client: Roche Diagnostics, Indianapolis, Indiana Sep 2018 – Mar 2021**

**Senior Product Owner**

**Responsibilities:**

* Led a team of 12 developers to deliver business outcomes
* Gathered requirements within an Agile/Scrum framework and confirmed delivery of User Stories met Business needs.
* Owned product backlog to implement the release plan according to the schedule’s releases.
* Responsible for executing and managing scaled agile transformation effort (SAFe).
* Breakdown requirements into different type of user stories (APIs, AWS, Integration)
* Create reporting views in MS-SQL to be used with exposed API endpoints.
* Participated in SCRUM of SCRUM in SAFe framework, conducted daily SCRUM in PI level, sprint planning, Sprint review meetings, worked closely with other product owners to groom Product backlogs, maintain burn-down chart.
* Maintained comprehensive documentation within Azure DevOps, creating an accessible repository for project artifacts, requirements, and technical specifications.
* Worked closely with DevOps teams to define and implement Kubernetes best practices, optimizing resource utilization and improving the overall performance of applications.
* Maintained and optimized AWS infrastructure to ensure efficient data processing and analytics workflows.
* Collaborated with clients and third-party vendors though conference calls, emails, and screen sharing sessions to deliver single sign-on or API functionality in mobile and web environments.
* Created and managing work items, user stories, and tasks in Azure DevOps to facilitate project tracking and progress reporting.
* Helped build the Product Roadmap by working with the Lead Product Owner and other relevant stakeholders; managed the triple constraints of scope, schedule and cost for the project.
* Developed RAML specifications for RESTful APIs, enabling clear communication and understanding of API contracts.
* Responsible for back-end API testing with SOAP
* Consolidated & documented user requirements or the transformation project to AWS cloud.
* Responsible for writing and executing Installation qualification IQ, Operational Qualification OQ and Performance Qualification PQ protocols to check installation and successful operation of the application.
* Participated in (JAD) interviews and meetings to engage business associates and to obtain domain level information.
* Produced Clinical trials data / Drug safety data migration logics, rules, codes, and process.
* Managed the planning and requirements phase for the implementation of a (LIMS).
* Develop validation protocols such as IQ, OQ, PQ, DQ, and Summary Reports and support Validation upgrade, including Track Wise training documentation.
* Documented and managed the product and sprint backlogs, conducted daily standups, produced status updates for stakeholders using various Agile management tool
* Created and maintained dashboards and reports to track revenue performance, providing actionable insights to key stakeholders.
* Executed Product management vision of developing a modernized web application feature by planning Sprints and evaluating product progress by measuring progress through burn down charts.
* Prioritize and maintain technical product backlog.
* Gather/report all relevant Agile metrics (burn down charts, Team velocity, cycle time, cumulative flow, etc.)
* Performed SQL queries for data mining.
* Created and using Excel formulas and functions (e.g., VLOOKUP) to perform calculations, automate tasks, and ensure data accuracy.
* Created Product Roadmap by working with the Lead Product Owner and other relevant stakeholders;

**Client: Bio Reference Laboratories,** **Elmwood Park, New Jersey Jan 2017 – Aug 2018**

**Agile Product Owner, Business Analyst**

**Responsibilities:**

* Followed Agile/Scrum throughout project phases.
* Conduct Daily Stand ups to track the project on a constant basis and update JIRA board
* Facilitated Daily standups, Backlog grooming sessions for SRT and Scrum of Scrums meetings with multiple teams.
* Communicated data-driven insights and recommendations to stakeholders, leveraging data visualization and storytelling techniques to facilitate understanding and decision-making.
* Responsible for the execution/coordination of the sprint artifacts such as Release Notes, User guides and continuous rally updates
* Created reporting views in SQL to be used with exposed API Endpoints.
* Created API design templates by documenting the API documentation endpoints.
* Provided insights and recommendations for process improvement within the Azure DevOps environment, enhancing development efficiency and quality.
* Created multiple front end and backend epics and stories in JIRA using the invest format with clear user acceptance criteria, API endpoint detail.
* Provided SAFe and guidance for the project management life cycle and other IT-related processes.
* Tracked, analyzed and published SAFe projects specific metrics on a periodic basis
* Participated in defining project roadmaps in the form of Epics, Features and Stories at SAFe Product Increment (PI Planning) and iteration planning event
* Planning SAFe Agile and Scrum implementations within the organization
* Managed budgets and financial data within Excel, tracking expenses, analyzing variances, and providing financial reports to support decision-making.
* Facilitated all aspects of the Scaled Agile Framework (SAFe), sprint planning sessions, backlog grooming sessions, daily scrums, product demos, sprint reviews and sprint retrospectives Report at daily Scrum of Scrum meetings.
* Collaborated with cross-functional teams to develop and implement pricing plans and packaging options that met customer needs and revenue targets.