**John Anthony White**

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**OBJECTIVE**

To obtain a position in a company where I can develop my skillset, while also proving to be an asset for the organization. I am driven, committed, and pride myself in my desire to learn something new.

**EDUCATION**

**University of Houston, College of Natural Science and Mathematics, Houston, Texas**

* Bachelor of Science in Mathematics, August 2015
* Minor in Business Administration, August 2015

**PROFESSIONAL EXPERIENCE**

American National Insurance Co, Galveston, Texas Mar 2016-Present

**Product Owner** Jan 2024-Present

• Break down overall product strategy and roadmap into program increment and sprint level goals and priorities

• Connect with customer’s and internal stakeholder’s needs to inform the product strategy and roadmap, including relevant competitive knowledge and industry trends.

• Maintain the content and integrity of the product team’s backlog of stories, enablers, and defects. Ensure stories are well informed and represent the intent of agile release train (ART) level features.

• Prioritize the sequence of the backlog items and communicate that sequence to the product team during backlog refinement and iteration planning.

• Model servant leadership to the product team and incorporates feedback and suggestions made during team retrospectives into future delivery activities.

• Ensure working product demos are presented to key stakeholders for awareness, transparency, and input.

• Collaborate with other leaders across the ART to ensure transparency of work, dependencies are understood and properly sequenced, working methods are consistent across the teams, and priorities are aligned-on.

• Evaluate the individual agile team members for effectiveness to ensure the team is high performing.

**Business Support Manager** May 2023-Jan 2024

• Work together with Project Managers on projects throughout the organization by understanding current business processes, creating efficiencies, and driving team success

• Assign projects and tasks to team members. Set priorities and oversee daily operations of the Business Analyst Team. Review and ensure quality and integrity of team output

• Provide leadership while developing the team of business analysts and training direct reports

• Set goals and expectations for direct reports and conduct Mid-Year and Annual evaluations of each individual’s performance

• Develop tools, procedures, and controls to improve team efficiency

• Work with and report to Senior Management regarding team progress and objectives

• Collaborate with other departments to ensure proper workflows are established and objectives are met

**Lead Business Analyst** Mar 2016-May 2023

• Collaborate with developers and the business unit to gather requirements, create and execute approved test plans, and implement enhancements for simple to complex system service requests and projects

• Develop and maintain procedural materials for internal team, business unit and developer use, as well as lead system training courses for new hires, internal transfers, and fellow team members

• Assist in analysis, identification, and correction of production system problems in a timely manner

• Utilize auditing software to pull data from various systems and deliver simple to complex audits to internal and external auditors, business area management, and other internal clients

**CERTIFICATIONS**

* LOMA Insurance Designations: FSRI, FLMI, AIRC, ARA, ACS
* The Institutes Insurance Designations: AIAF, AINS, ARC, AIT, AIDA, ARM, APA, AIM
* Scaled Agile: Certified SAFe 6 Product Owner/Product Manager (POPM)