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| **Pooja Qureshi** | |
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| **Phone**: | - |
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| **Home**: | - |
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| **Email**: | iamyo.g.i.bo.g.at.i@gmail.com |
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| --- | --- | --- | --- | --- | --- | --- |
| |  |  |  | | --- | --- | --- | |  |  | | | RESUME |  |  | |
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| |  |  | | --- | --- | | Resume Headline: StructuredProfile-d1361c2b-b3d4-44fc-97ea-d25ac7bf03b2 | Resume Value: akj4mkx4k2m335hb | |
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| EXPERIENCE: | 1/2021 - Present | LexisNexis |  |
|  | **Senior Business/QA Analyst** | | |
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|  | \* Designed, implemented, and maintained API Automation frameworks using Java and Python for streamlined testing processes.\* Conducted UI Testing and DB Automation across multiple platforms, ensuring high-quality customer-facing applications.\* Led end-to-end API Testing with RESTful services and REST API integration, delivering comprehensive test coverage for Investment Banking and Life Insurance domains.\* Expertly utilized Selenium, Cypress, Cucumber, and BDD frameworks for Test Automation, creating scalable and reusable test suites.\* Developed and executed automated test cases covering business requirements and user stories, achieving full test automation for efficient and reliable testing.\* Worked with cloud environments such as AWS, Azure, and GCP, automating testing for cloud-based applications, and ensuring deployment scalability.\* Experienced in database testing with relational databases, including Oracle, PostgreSQL, and PL/SQL, ensuring data integrity and performance.\* Supported the DevOps process with Continuous Integration and Development (CI/CD) pipelines, utilizing Jenkins and Apache Maven for rapid and reliable deployments.\* Contributed to software development in Microservices architecture, facilitating high-performance testing of distributed systems.\* Managed messaging systems using Apache ActiveMQ and Apache Kafka, enhancing process efficiency and robustness.\* Collaborated in Agile and Scrum environments, refining user stories and business requirements, leading to well-aligned test cases.\* Drove quality assurance strategies, effectively communicating test results and improvements across teams to enhance user experience and meet customer-facing standards.\* Skilled in process management, process modeling, and business process management to enhance project workflow and productivity.\* Led QA initiatives using JIRA for defect tracking, issue management, and reporting, ensuring organized and transparent workflows.\* Demonstrated strong leadership skills by managing QA teams, providing guidance on testing best practices, and driving quality improvements across projects.\* Specialized in Finance sector projects, ensuring product quality, data accuracy, and regulatory compliance.\* Worked extensively on IMPACT assessments to identify potential risks in project rollouts and mitigate those risks in the QA process.\* Served as Software Development Engineer in Test (SDET), developing robust automation frameworks and tools to improve testing efficiency.\* Designed and implemented test cases using C#, ASP.NET, and Java for automation and functional testing.\* Developed and maintained a scalable automation framework for efficient regression testing, integrated with Appium for mobile testing.\* Proficient in SQL and MySQL for database validation, data extraction, and testing of relational databases.\* Ensured information security and compliance standards were met in test plans and documentation.\* Conducted defect tracking and analysis | | |
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|  | 4/2015 - 11/2020 | Cedar Document Technologies |  |
|  | **Business Systems Analyst/QA** | | |
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|  | \* Conducted performance testing and load testing for web applications, leveraging JMeter and integrating tests within the CI/CD pipeline to maintain continuous quality assurance.\* Skilled in programming languages used in automation, proficiently scripting test cases in Java and Python for both manual and automated testing purposes.\* Conducted software analysis for identifying bugs, creating test cases, and implementing automated solutions for both manual and automated test suites.\* Extensively utilized cloud computing platforms such as AWS and Azure for testing managed services and cloud-hosted applications, with experience in Unix and Linux environments.\* Partnered closely with cross-functional teams in ServiceNow to ensure smooth service integration and value engineering, contributing to problem-solving and planning discussions.\* Experienced in database testing across multiple environments, ensuring data integrity and quality by creating SQL queries and validating DB functionality in the QA process.\* Proficient in ServiceNow for managing and tracking defects and issues, collaborating with teams to prioritize and resolve critical issues quickly.\* Led automation for STLC phases, contributing to Continuous Integration/Continuous Delivery (CI/CD) pipeline integrations, aligning with Agile processes to streamline product delivery.\* Applied effective communication skills to drive project requirements, conduct regular status meetings, and maintain strong partnerships with development, product management, and business stakeholders.\* Designed and implemented automated test scripts using JavaScript and Typescript on MacOS environments, delivering high-quality, reliable software.\* Developed and executed test cases using Mocha and rest-assured frameworks to validate RESTful APIs, focusing on ensuring data integrity and performance.\* Conducted manual testing and mobile testing to assess user experience and functionality across diverse devices and operating systems, covering both front-end and back-end processes.\* Leveraged Core Java for integration and unit testing of complex components, optimizing test efficiency and accuracy through high-level code reviews.\* Utilized Apache Subversion and Bitbucket for version control, maintaining seamless collaboration and accurate tracking of all code changes.\* Applied Behavior-Driven Development (BDD) techniques using Protractor and Cucumber to ensure effective test coverage and high alignment with business requirements.\* Worked with Microsoft Azure and Sonar for continuous delivery and quality assurance pipelines, optimizing deployment and integration workflows.\* Provided technical training and team leadership, overseeing test management strategies to meet product quality benchmarks and enhance team efficiency.\* Conducted defect management and root cause analysis to identify and address software issues promptly, resulting in reduced bug recurrence and increased stability.\* Developed and maintained co | | |
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| EDUCATION: |  | TENNESSEE STATE |  |
|  | **Bachelor's Degree** | | |
|  | RADIUMSOFT, Atlanta, GeorgiaSAP: BI/BW, FI/CO, SDTENNESSEE STATE UNIVERSITY, Nashville, TennesseeBS Computer ScienceAndre Richardson | | |
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| SKILLS: | **Skill Name** | **Skill Level** |
|  | Data Quality | Unspecified |
|  | Test Automation | Unspecified |
|  | Database Extract Transform and Load (ETL) | Unspecified |
|  | SQL (Structured Query Language) | Unspecified |
|  | Identify Issues | Unspecified |
|  | Unix Shell Programming | Unspecified |
|  | Business Solutions | Unspecified |
|  | Regression Testing | Unspecified |
|  | Documentation | Unspecified |
|  | Adobe Product Family | Unspecified |
|  | Agile Programming Methodologies | Unspecified |
|  | Analysis Skills | Unspecified |
|  | Microsoft ASP.NET (Active Server Page) | Unspecified |
|  | Business Processes | Unspecified |
|  | Microsoft C# (C Sharp) | Unspecified |
|  | C++ Programming Language | Unspecified |
|  | Linux Operating System | Unspecified |
|  | Power BI | Unspecified |
|  | Test Plan/Schedule | Unspecified |
|  | Testing | Unspecified |
|  | Deductive Reasoning | Unspecified |
|  | Software Development | Unspecified |
|  | ERP (Enterprise Resource Planning) | Unspecified |
|  | HTML (HyperText Markup Language) | Unspecified |
|  | IP (Internet Protocol) | Unspecified |
|  | Atlassian JIRA | Unspecified |
|  | Project/Program Management | Unspecified |
|  | Perl Programming Language | Unspecified |
|  | SAP ECC (fka SAP R/3 and SAP ERP) | Unspecified |
|  | Scrum Project Management and Software Development | Unspecified |
|  | Software Development Lifecycle (SDLC) | Unspecified |
|  | Selenium | Unspecified |
|  | Use Cases | Unspecified |
|  | Acceptance Testing | Unspecified |
|  | Microsoft Visual Basic.NET | Unspecified |
|  | Relational Databases (RDBMS) | Unspecified |
|  | Microsoft Windows Operating System | Unspecified |
|  | XML Schema | Unspecified |
|  | Data Structures | Unspecified |
|  | System Test | Unspecified |
|  | Load Testing | Unspecified |
|  | Project Planning | Unspecified |
|  | Test Tools | Unspecified |
|  | Best Practices | Unspecified |
|  | Process Modeling | Unspecified |
|  | Software Engineering | Unspecified |
|  | Application Programming Interface (API) | Unspecified |
|  | Automation | Unspecified |
|  | Amazon Web Services (AWS) | Unspecified |
|  | Microsoft Windows Azure | Unspecified |
|  | Continuous Deployment/Delivery | Unspecified |
|  | Code Reviews | Unspecified |
|  | Continuous Integration | Unspecified |
|  | Apache JMeter | Unspecified |
|  | Python Programming/Scripting Language | Unspecified |
|  | Regulatory Compliance | Unspecified |
|  | User Interface/Experience (UI/UX) | Unspecified |
|  | Source Code/Configuration Management (SCM) | Unspecified |
|  | Internet Application | Unspecified |
|  | Artificial Intelligence (AI) | Unspecified |
|  | Algorithms | Unspecified |
|  | AngularJS | Unspecified |
|  | Apache ActiveMQ | Unspecified |
|  | Apache Kafka | Unspecified |
|  | Performance Testing | Unspecified |
|  | Test Case | Unspecified |
|  | Quality Assurance Methodology | Unspecified |
|  | Process Development | Unspecified |
|  | Business Model | Unspecified |
|  | Data Mapping | Unspecified |
|  | Presentation/Verbal Skills | Unspecified |
|  | System Lifecycle | Unspecified |
|  | Business Process Management | Unspecified |
|  | Debugging Skills | Unspecified |
|  | Bug Tracking/Defect Management | Unspecified |
|  | Design Patterns Programming Methodologies | Unspecified |
|  | DevOps | Unspecified |
|  | Computer Firmware | Unspecified |
|  | Functional Testing | Unspecified |
|  | Git | Unspecified |
|  | GitHub | Unspecified |
|  | Information/Data Security (InfoSec) | Unspecified |
|  | Investment Services | Unspecified |
|  | iOS | Unspecified |
|  | Jenkins | Unspecified |
|  | JUnit | Unspecified |
|  | Docker | Unspecified |
|  | Embedded Linux | Unspecified |
|  | Microservices | Unspecified |
|  | Mail Services | Unspecified |
|  | Process Management | Unspecified |
|  | REST (Representational State Transfer) | Unspecified |
|  | Root Cause Analysis | Unspecified |
|  | Antenna | Unspecified |
|  | Test Scripts | Unspecified |
|  | Behavior Driven Development (BDD) | Unspecified |
|  | Benchmarking | Unspecified |
|  | Bluetooth | Unspecified |
|  | Change Control | Unspecified |
|  | Cloud Computing | Unspecified |
|  | Communications Protocols | Unspecified |
|  | Computer Systems | Unspecified |
|  | Configuration Management | Unspecified |
|  | Content Management | Unspecified |
|  | Continuous Improvement | Unspecified |
|  | Data Migration | Unspecified |
|  | Database Administration | Unspecified |
|  | Requirements Management | Unspecified |
|  | Desktop PC | Unspecified |
|  | Embedded Systems | Unspecified |
|  | Groovy Programming Language | Unspecified |
|  | Integration Testing | Unspecified |
|  | Oracle PL-SQL | Unspecified |
|  | Sustainability | Unspecified |
|  | Test Driven Development (TDD) | Unspecified |
|  | Knowledge Base | Unspecified |
|  | Mac Operating System | Unspecified |
|  | Management Strategy | Unspecified |
|  | Network Performance/Analysis | Unspecified |
|  | Printed Circuit Board (PCB) | Unspecified |
|  | Establish Priorities | Unspecified |
|  | Programming Languages | Unspecified |
|  | Quality Metrics | Unspecified |
|  | Scripting (Scripting Languages) | Unspecified |
|  | Protective Services | Unspecified |
|  | ServiceNow | Unspecified |
|  | Team Lead/Manager | Unspecified |
|  | Test Data | Unspecified |
|  | Test Strategy | Unspecified |
|  | Unit Test | Unspecified |
|  | Value Engineering | Unspecified |
|  | Test Design | Unspecified |
|  | Test Suite | Unspecified |
|  | Software Design for Test (SDET) | Unspecified |
|  | GCP (Good Clinical Practices) | Unspecified |
|  | Customer Experience | Unspecified |
|  | Performance Tuning/Optimization | Unspecified |
|  | Messaging Technology | Unspecified |
|  | Test Scenario | Unspecified |
|  | Internet of Things | Unspecified |
|  | Multiplatform/Cross-Platform | Unspecified |
|  | Industry Standards | Unspecified |
|  | Life Insurance | Unspecified |
|  | Maven | Unspecified |
|  | Maven | Unspecified |
|  | Risk Analysis | Unspecified |
|  | Energy Management | Unspecified |
|  | Windows PowerShell | Unspecified |
|  | Wireless Communications | Unspecified |
|  | Wireshark (Ethereal) | Unspecified |
|  | IBM AS-400 Server | Unspecified |
|  | Case Management | Unspecified |
|  | Extreme Programming | Unspecified |
|  | Finance Software | Unspecified |
|  | Financial Services | Unspecified |
|  | Hewlett-Packard Product Family | Unspecified |
|  | LoadRunner | Unspecified |
|  | Lisp Programming Language | Unspecified |
|  | Metrics | Unspecified |
|  | Mobile Applications | Unspecified |
|  | Mobile Applications Development | Unspecified |
|  | React.js | Unspecified |
|  | Sprint Planning | Unspecified |
|  | Virtualization | Unspecified |
|  | Web Browsers | Unspecified |
|  | Systems Administration/Management | Unspecified |
|  | Documentation Plan | Unspecified |
|  | Product Support | Unspecified |
|  | Android Applications | Unspecified |
|  | Risk Analysis | Unspecified |
|  | Software Validation | Unspecified |
|  | Cloud Applications | Unspecified |
|  | Business Case | Unspecified |
|  | Test Harness | Unspecified |
|  | Web Testing | Unspecified |
|  | Insurance | Unspecified |
|  | Technical Training | Unspecified |
|  | Network Administration/Management | Unspecified |
|  | Wireless Protocols/Standards | Unspecified |
|  | Energy Management | Unspecified |
|  | Adobe AIR | Unspecified |
|  | Maintain Compliance | Unspecified |
|  | Radio Frequency | Unspecified |
|  | Health Insurance | Unspecified |
|  | Cross-Functional | Unspecified |
|  | Security Analysis | Unspecified |
|  | Microsoft Windows Device Drivers | Unspecified |
|  | Printed Circuit Board (PCB) Layout | Unspecified |
|  | Performance Analysis | Unspecified |
|  | Systems Maintenance | Unspecified |
|  | Subversion | Unspecified |
|  | DFT (Design for Test) | Unspecified |
|  | Alliance/Partner Management | Unspecified |
|  | Internet Security | Unspecified |
|  | Reliability Engineering | Unspecified |
|  | Applications Security | Unspecified |
|  | Automation System Development | Unspecified |
|  | Regulatory Compliance Software | Unspecified |
|  | Application Hosting | Unspecified |
|  | Precision Testing | Unspecified |
|  | Documentation Plan | Unspecified |
|  | Product Support | Unspecified |
|  | Android Applications | Unspecified |
|  | Software Validation | Unspecified |
|  | Cloud Applications | Unspecified |
|  | Business Case | Unspecified |
|  | Test Harness | Unspecified |
|  | Web Testing | Unspecified |
|  | Insurance | Unspecified |
|  | Healthcare Software | Unspecified |
|  | Systems Administration/Management | Unspecified |
|  | Web Analytics | Unspecified |
|  | Reliability Testing | Unspecified |
|  | Technical Training | Unspecified |
|  | Network Administration/Management | Unspecified |
|  | Wireless Protocols/Standards | Unspecified |
|  | Adobe AIR | Unspecified |
|  | Maintain Compliance | Unspecified |
|  | Radio Frequency | Unspecified |
|  | Health Insurance | Unspecified |
|  | Cross-Functional | Unspecified |
|  | Security Analysis | Unspecified |
|  | Microsoft Windows Device Drivers | Unspecified |
|  | Printed Circuit Board (PCB) Layout | Unspecified |
|  | Performance Analysis | Unspecified |
|  | Systems Maintenance | Unspecified |
|  | Subversion | Unspecified |
|  | DFT (Design for Test) | Unspecified |
|  | Alliance/Partner Management | Unspecified |
|  | Reliability Engineering | Unspecified |
|  | Healthcare Software | Unspecified |
|  | Web Analytics | Unspecified |
|  | Reliability Testing | Unspecified |
|  | Applications Security | Unspecified |
|  | Automation System Development | Unspecified |
|  | Regulatory Compliance Software | Unspecified |
|  | Application Hosting | Unspecified |
|  | Precision Testing | Unspecified |
|  | Usability Testing | Unspecified |
|  | Data Mining | Unspecified |
|  | Data Processing | Unspecified |
|  | Data Processing | Unspecified |
|  | Software Debugging | Unspecified |
|  | Software Debugging | Unspecified |
|  | Software Testing | Unspecified |
|  | Performance Management | Unspecified |
|  | Quality Management | Unspecified |
|  | Quality Management | Unspecified |
|  | Device Drivers | Unspecified |
|  | Device Drivers | Unspecified |
|  | Distributed Computing | Unspecified |
|  | Operating Systems | Unspecified |
|  | crystal reports | Unspecified |
|  | computer programming | Unspecified |
|  | computer programming | Unspecified |
|  | microsoft access database | Unspecified |
|  | quality assurance | Unspecified |
|  | Finance | Unspecified |
|  | Healthcare | Unspecified |
|  | Computer Science | Unspecified |
|  | Computer Security | Unspecified |
|  | Oracle Database | Unspecified |
|  | Oracle | Unspecified |
|  | MySQL | Unspecified |
|  | PostgreSQL | Unspecified |
|  | SAP | Unspecified |
|  | Adobe Acrobat | Unspecified |
|  | Microsoft Excel | Unspecified |
|  | Microsoft Outlook | Unspecified |
|  | Microsoft Visio | Unspecified |
|  | Microsoft Powerpoint | Unspecified |
|  | Microsoft Project | Unspecified |
|  | Business development | Unspecified |
|  | MICROSOFT WORD | Unspecified |
|  | Quest Software TOAD | Unspecified |
|  | UNIX Operating Systems | Unspecified |
|  | Systems Analysis | Unspecified |
|  | process analysis | Unspecified |
|  | Data Analysis | Unspecified |
|  | Business Analysis | Unspecified |
|  | Communication Skills | Unspecified |
|  | Team Player | Unspecified |
|  | People Management | Unspecified |
|  | Leadership | Unspecified |
|  | Organizational Skills | Unspecified |
|  | multitasking | Unspecified |
|  | Problem Solving Skills | Unspecified |
|  | Product Management | Unspecified |
|  | Process Improvement | Unspecified |
|  | Process Improvement | Unspecified |
|  | Product Development | Unspecified |
|  | Strategic Planning | Unspecified |
|  | Strategic Planning | Unspecified |
|  | Risk Management | Unspecified |
|  | Risk Management | Unspecified |
|  | salesforce.com | Unspecified |
|  | Change Management | Unspecified |
|  | Change Management | Unspecified |
|  | Apache | Unspecified |
|  | JavaScript | Unspecified |
|  | Java | Unspecified |
|  | Microsoft Visual Basic | Unspecified |
|  | Web Services | Unspecified |
|  | Microsoft Office | Unspecified |
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| LANGUAGES: | **Languages** | **Proficiency Level** |
|  | English | Fluent |
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| |  |  | | --- | --- | | Additional Info |  | |
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| |  |  | | --- | --- | |  |  | | Active Security Clearance: | None | |  |  | |  |  | |  |  | |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | |  |  |  | | Target Job: | **Target Job Title:** | Senior Business/QA Analyst | | |  | |  | |  | | |  |  |  | | --- | --- | --- | |  |  |  | | Target Locations: | **Selected Locations:** | US-MA-Western/Springfield US-MO-Springfield/Joplin | |  |  |  | |  | **Relocate:** | No | |  |  |  | |  | **Willingness to travel:** | No Travel Required | |  |  |  | | |