**Omah Anumege**

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U.S. PR

**PRODUCT OWNER**

I am a Highly experienced, results-focused Agile and Scrum Product Owner and Scrum Master with an outstanding track record of accelerating enterprise-wide performance and development quality. I have a proven ability to guide and coach diverse teams through Agile methods, mindsets, and best practices. I have leveraged comprehensive knowledge of evolving DevOps, Agile, and Product Management tools to navigate emerging obstacles. I am a skilled communicator and collaborator, able to forge strong working relationships with key stakeholders and internal team members to promote cohesion and enhance capacity.

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SUMMARY OF QUALIFICATION**

* Expert in Agile and Scrum project methodologies to drive IT initiatives
* Experience managing complex scaled Agile programs
* Self-motivated individual with strong decision-making skills
* Strong understanding of agile methodologies
* Self-Motivated, detail-oriented, and organized
* Experience with multiple teams at the same time
* Excellent communication and customer service skills
* Proficient knowledge of Microsoft Suite (Word, Excel, PowerPoint, Outlook. etc.), Google Spreadsheets
* Proficient presentation Skills, persuasive and negotiation skills
* Ability to work in a fast-paced environment
* Experience in Agile development processes
* Ability to manage multiple projects simultaneously
* Advanced understanding of Agile methodologies, Scrum, Kanban.
* Experience with Scaled Agile Framework (SAFe) and PI Planning
* Ability to demonstrate strong leadership skills, interpersonal skills, and cross-collaboration skills
* Strong working knowledge Jira, Jira Align, Trello, ADO and Confluence
* Experience in Agile SDLC and Waterfall, Scrum & Kanban
* Ability to be flexible and creative in problem solving
* Effective organizational, multitasking and time management skills
* Develop and implement innovation and design thinking
* Provide regular and open communication across the program
* Experience with continuous integration and continuous delivery (CI/CD) processes

**EDUCATION**

**B.SC Business Administration**  October 2010

University of Maiduguri, Borno

**Diploma in Crime Management, Prevention and Crime** December 2004

Bayero University, Kano

**SPECIALIZED TRAINING AND CERTIFICATION**

Certified SAFe Product Owner/Product Manager 6.0

Certified SAFe Product Owner/Product Manager 5.1

Certified Scrum Product Owner (CSPO), Scrum Alliance

Certified Scrum Master (CSM), Scrum Alliance

CompTIA Security +

AWS Cloud Practitioner

Splunk Enterprise Certified Admin

Splunk Core Certified Power User

Splunk Core Certified User

Splunk Enterprise Security Certified Admin

**PROFESSIONAL EXPERIENCE**

**Agile Product Owner**  Oct 2023 – Present

Lumen Technologies

* Own and prioritize the product backlog, ensuring that it accurately reflects the needs and priorities of stakeholders and customers. This involves continuously refining and updating the backlog based on feedback and changing requirements.
* Work closely with stakeholders, including business users, customers, and development teams, to gather and prioritize requirements for the BRIM solution. This includes understanding business processes, pain points, and opportunities for improvement.
* Manage priorities and project deliverables to support delivery of high-quality functionality on schedule that meet overall project needs.
* Define clear and actionable user stories that describe the desired functionality of the BRIM solution from an end-user perspective.
* Work closely with the dev team to define acceptance criteria for each user story, outlining the conditions that must be met for the story to be considered complete.
* Act as the primary point of contact for stakeholders, providing regular updates on the progress of the BRIM project and gathering feedback to inform decision-making and prioritize work.

**Agile Product Owner/Scrum Master** Dec 2021 – Oct 2023

Treliant LLC

* Responsible for defining team product backlog of user stories including backlog prioritization, refinement, and creation of acceptance criteria along with agreed upon definition of done.
* Work directly with development teams to ensure a full understanding and acceptance of user stories, refining documentation as needed.
* Manage priorities and project deliverables to support delivery of high-quality functionality on schedule that meet customer needs.
* Collaborate with stakeholders, understanding their needs and concerns, and effectively translating those into actionable product development goals.
* Lead product backlog refinement, creating and clarifying user stories and acceptance criteria to ensure they meet stakeholder needs.
* Plan and conduct the release planning session with the Scrum teams to share the business priorities for the upcoming release/iteration and share roadmap.
* Built and maintained strong relationships with internal and external stakeholders based on trust and accountability.

**Agile Product Owner Mar 2020 – Nov 2021**

**Deloitte Consulting**

* Directed end-to-end digital transformation initiatives, leveraging agile methodologies to modernize legacy systems, automate processes, and enhance customer engagement by over 30%.
* Managed the product roadmap by prioritizing features based on customer feedback and business objectives, ensuring alignment with strategic goals and effective cross-functional communication.
* Collaborate with stakeholders across the company to integrate business objectives into technology initiatives.
* Managed cross-functional teams of developers, designers, and business consultants, ensuring seamless collaboration and iterative progress toward project milestones.

**Product Owner** Jan 2017 – Feb 2020

BC Twenty Consulting

* Working closely with customers and the creative team to manage the requirements for the creative team.
* Maintain and manage the product backlog, ensuring it's up-to-date and reflects current priorities.
* Collaborate with stakeholders, customers, and cross-functional teams to gather requirements.
* Partner with Product Managers to understand and influence product strategy and roadmaps, aggregate and conceive ideas for enhancing product performance and achieving product success.
* Continuously refine and groom the backlog to improve its clarity and usefulness.
* Act as a bridge between stakeholders and the development team, conveying requirements and expectations.

**Business Analyst/Service Manager** Jun 2013 – Dec 2016

Embassy of the United States, Abuja, Nigeria.

* Served as an intermediary, bridging communication between Consular Officers and visa applicants.
* Verified that all applicants met essential visa requirements prior to granting them interview access.
* Conducted thorough review, screening, and approval of non-immigrant visa applicants’ documents for interview selection.
* Develop documentation and materials, including diagrams, models, manuals, and procedure documents.
* Validated applicants’ eligibility for drop box visa renewal based on their previous visa/visa class.
* Plan the requirements development process, determine which requirements are the highest priority for implementation, and manage change.
* Perform requirements analysis and documentation, develop, and specify requirements in enough detail to allow them to be successfully implemented by a project team.

**Product Owner/Service Coordinator** Mar 2011 – May 2013

Zenith Bank PLC, Umuahia, Nigeria.

* Manage and prioritize the team’s product backlog for alignment with the overall product roadmap.
* Serve as the voice of the end user for the team by managing key relationships and continuously seeking to understand workflows, processes, and objectives with stakeholders.
* Delivered exceptional customer service in various capacities, including account opening, problem resolution, telephone inquiries, and facilitating safe deposit access.
* Develop, adapt, and facilitate scrum framework including backlog through all sprints of product release phases.
* Utilized wide range of sales tools, technologies, and techniques to understand customer’s needs and delivered consistent, personalized, and valuable customer experience.
* Communicate with all appropriate parties to ensure that the product's objectives, scope, and expected deliverables of each project phase are understood.