**Kurt Austin**

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Professional Summary

Over 20 years of PeopleSoft experience, including a broad technical and functional expertise in the design, development, support, and implementation of a wide variety of PeopleSoft products and modules. Performs and leads new development, system updates, modifications, and documents application and technical modifications in a multi-tier software environment. Performs or assists with application administration tasks as required. Supports the application of required patches, maintenance releases, and applicable compliance requirements. Performs technical development with peers and assists with project requirements and system initiatives and status reporting. I interact directly with internal customers to troubleshoot issues and seek resolution. Collaborate with team members, DBAs, System Administrators, Network and Cybersecurity staff and software vendors to coordinate, plan, and resolve issues. Analyze and resolve technical issues, defects, and bugs within the PeopleSoft applications. Provide timely and effective solutions to ensure system stability. Help and lead functional departments identify, gather requirements, and resolve critical data, reporting, and analytical challenges. Conduct thorough code reviews to ensure code quality, consistency, and adherence to established standards. Create and maintain technical documentation, including design specifications, configuration guides, and process flow diagrams. Currently hold an active US Government Secret Clearance. Certified Scrum Master.

Skills

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| --- | --- |
| * PeopleCode Proficiency * PeopleTools expertise * Application Engine * PeopleSoft Development * SQR Programming * Integration Broker | * Query Manager * Activity Guides * Application Designer * Process Scheduler * Component Interface |

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* PeopleTools expertise
* Application Engine
* PeopleSoft Development
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* Component Interface

Work History

Senior PeopleSoft Consultant, 08/2018 - Current North Central Technical College – Wausau, WI

* Led Gainful Employment/NSLDS Government reporting initiative with complex SQLs.
* Converted over 190,000 student data and enrollments into Workday using complex SQL and temporary PeopleSoft programs.
* Designed PeopleSoft HR/Benefit/Payroll reports using complex SQL for Gray Decision Intelligence Software used in helping Higher Education institutions make better informed decisions that improve growth, efficiency, and student success.
* Established new Time and Labor Overtime Rules for Overtime for specified Workgroups.
* Modified Absence Management Entitlement formulas based on updated Sick and PTO rules.
* Revised a Student Class Roster BI-Publisher report in CS and Self-Service Faculty Center.
* Created an AR Deposit/Worksheet Creation/AR Posting process using Application Engine and Component Interface.
* Enhanced CS to HR custom process which takes payment amounts from CS and creates Additional Pay Records in Payroll HR using Integration Broker/PeopleCode/Application Engine local to local messaging.
* Automated Class Attendance for specific one-time Class Meetings.
* Supplied daily production support within North American Payroll, Time and Labor, Absence Management, and Benefits Administration, Financials (AR), and Campus Solutions (Student Records, Campus Community, Student Finance, Financial Aid, Student Records, and PeopleSoft 9.2.
* Refreshed Environment Databases (SQL Server).
* Modified texts for HR Benefits/Open Enrollment.
* Retrofitted existing customizations with each PUM release.
* Maintained 3rd party PeopleSoft Campus Solutions interfaces including Canvas, Cashnet, Starfish, SumTotal, VitalSource, Simple Syllabus, and Courseleaf.
* Defined Activity Guides for HR Employee On-Boarding.
* Provided security framework in shutting down old PeopleSoft systems and resolving any security related help desk tickets.

Senior Programmer Analyst, 06/2016 - 08/2018 Berlin Packaging – Chicago, IL

* Delivered Production Support for PeopleSoft FSCM suite of modules including GL (General Ledger), AP (Accounts Payable), PO (Purchasing), BI (Billing), AR (Accounts Receivable), OM (Order Management), INV (Inventory) on a continuous basis including on-call overnight support.
* Led Item conversion on two acquired companies. Converting $5 million in inventory with an error of $5.
* Accommodated business needs by customizing the existing PeopleSoft FSCM using PeopleCode, PeopleTools, BI-Publisher, SQR, Component Interface, and Application Engine.
* Restructured and deserialized the nightly Inventory Order Management to Billing process, leading to a streamlined operation that eliminated on-call support while processing an average of $4 million in daily transactions.
* Developed processes to prevent users from running multiple processes of the same process at one time, preventing database contention and numerous help desk tickets.
* Averaged closing 2 PeopleSoft support tickets per day on a backlog of over 700.

PeopleSoft Developer, 01/2015 - 07/2016 Hinda Incentives – Chicago, IL

* Customized existing PeopleSoft FSCM system to accommodate business needs using PeopleTools (PeopleCode, SQR, Application Engine, Component Interface, Integration Broker) technologies.
* Delivered support for Order Management (OM), Billing (BI), Inventory (IN), Accounts Receivable (AR), Purchasing (PO) and Accounts Payable (AP).
* Maintained a 3rd Party Shipping system and Integration with Web Catalogs.
* Implemented EDI AP processes by Vendor.

Senior PeopleSoft Consultant, 01/2002 - 01/2016 Kurt Austin Consulting – United States

**Notable Clients Included:**

Hartford Health Care – Hartford, CT

Northwestern University – Evanson, IL

US Army – Reston, VA

Johnson Controls – Milwaukee, WI

City University of New York, New York, NY

DePaul University – Chicago, IL

Virginia Community Colleges – Richmond, VA

University of Texas – Southwestern – Dallas, TX

Consolidated Nuclear Security – Pantex Plant – Amarillo, TX

Northwell Health Systems – New Hyde Park, NY

City Colleges of Chicago – Chicago, IL

Amerigroup – Norfolk, VA

AON/Hewitt – Lincolnshire, IL

* Gathered requirements and created functional and technical specifications.
* Designed, coded, unit and system tested data conversions, reports, interfaces, and customizations, surrounding upgrades, implementations, and production support in all modules within PeopleSoft Campus Solutions (CS), Financials (FSCM), and Human Capital Management (HCM).
* Incorporated all available tools including PeopleTools, PeopleCode, Application Designer, Application Engine, SQR, BI-Publisher, Data Mover, and Component Interface.
* Increased client satisfaction by providing exceptional support during post-implementation stages and addressing any concerns promptly.
* Established strong relationships with clients by understanding needs and delivering tailored solutions accordingly.

Senior PeopleSoft Consultant/Developer, 01/2013 - 01/2014 Sierra-Cedar – United States

* Developed on-line custom HCM hiring process using PeopleTools and PeopleCode which allows campuses within California State University – Long Beach to hire Temporary Faculty/Adjunct Professors saving countless hours in data entry.
* Created custom self-service questionnaire for Adjunct Faculty to complete once the contract is initiated.
* Converted the Load to Job SQR (last process to hire Temp Faculty) to a Component Interface and Application Engine.
* Created custom on-line Evaluation Tracking tool and associated report within PeopleSoft for Temporary Faculty.
* Ensured compliance with best practices in the design and implementation of PeopleSoft solutions.
* Streamlined business processes with the development of custom PeopleSoft solutions tailored to client needs.

Staff Consultant, 04/1998 - 01/2002 PeopleSoft, Inc. – Chicago, IL

* Technically implemented Financials modules including GL (General Ledger), AP (Accounts Payable), AR (Accounts Receivable), BI (Billing), PO (Purchasing), IN (Inventory), OM (Order Management), and EX (Expenses) at clients nationwide.
* Exceeded performance targets set forth by management by providing top-notch consulting support and customer service.
* Implemented process improvements for increased efficiency and productivity within the team.

Education

Certificate: Learn with Workday Basics (Core HR, Business Process)

Workday (through Coursera) - Remote

Certificate: Workday In Action (Payroll, Benefits)

Workday (through Coursera) - Remote

Certificate: Workday HCM Course (Core HR)

ZaranTech - Remote

Certificate: Core HR, Absence and Time Tracking, Compensation, Recruiting, Studio, Advanced Reporting, XSLT Transformation, EIB, Core Connector, Security, Advanced Reporting, Business Process, PECI, Adaptive Planning

ERP Clouding Training - Remote

Certificate: Full Stack Web Development (HTML, CSS, JavaScript, jQuery, React, Python, NodeJS, Bootstrap, NPM Library)

Northwestern University - Remote

Job Training: PeopleSoft Bootcamp (PeopleTools, PeopleCode, GL (General Ledger), AP (Accounts Payable), EX(Expenses))

Oracle/PeopleSoft - Pleasanton, CA

Bachelor of Arts: Business Administration, Marketing

University of Wisconsin-Madison - Madison, WI

Skills summary

UNIX, Windows, Mainframe, PeopleSoft to version 9.2, PeopleCode, Portal, Application Designer, Fluid, Application Engine, Component Interface, Process Scheduler, Security Administrator, Application Packages, Integration Broker, PeopleSoft Utilities, Tree Manager, Data Mover, File Layout, Configuration Manager, Application Server, XML, Workday, PeopleTools to version 8.59, Fluid, AWE, PUM, Workday Core HCM, Workday Organizations, Compensation, Time Tracking, Advanced Reporting, XSLT Transformation, Studio, Workday Security, EIB, Core Connector, Advanced Reporting, Web Services, XMLP(BI) Publisher, SQR, nVision, Crystal Reports, PS/Query, Oracle, SQL Server, Application Server, Integration Broker, Campus Solutions – including Campus Community, Student Records, Financial Aid, Student Financials, Admissions, Academic Advisement, Curriculum Management, Student Center, Student Self-Service, PeopleSoft FSCM, General Ledger(GL), Accounts Payable(AP), Accounts Receivable(AR), Billing(BI), Human Capital Management (HCM), North American Payroll (NA), Time and Labor (TL), Absence Management, Base Benefits, Benefit Administration, Employee Self-Service modules, Purchasing (PO), Order Management (OM), Inventory(INV), JavaScript, jQuery, CSS, HTML, NodeJS, Bootstrap, Sequelize, ReactJS, MongoDB, MVC, Mongoose ORM, NPM Library, Python