Dharma Bhatt

Senior Project Manager @ Cenovus Energy

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Summary

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| --- | --- |
| Previous | Project Manager @ Syngenta Group |
| Preferred | Senior Project Manager |
| Location | Katy, TX, US |
| Desired Work Settings | Remote or On-Site or Hybrid |
| Willing to Relocate | No |
| Work Authorization(s): | Authorized to work in the United States on a full-time basis. |
| Security Clearance Info: | US Citizen (for security purposes) Has Security Clearance |
| Employment Type | Full-time Contract - Corp-to-Corp Contract - Independent Contract - W2 Contract to Hire - Corp-to-Corp Contract to Hire - Independent Contract to Hire - W2 |
| Total Experience | 10 years |
| Education | Bachelors @ University of Manitoba |
| Profile Source | Dice |
| Profile Downloaded | Monday, December 9, 2024 |

**Dharma Bhatt**

Houston, TX | |  [|](mailto:%20|) [www.linkedin.com/in/dharma-bhatt/](http://www.linkedin.com/in/dharma-bhatt/)

**Summary**

Accomplished **Senior Project Manager** with 8+ years of experience leading high-impact enterprise software implementations and driving process optimizations across **Oil & Gas, Energy, and Agriculture industries**. Proven expertise in delivering solutions like **SAP S/4HANA, Salesforce CRM, Ceridian Dayforce, and ADP**, with a stellar record of 96% on-time and within budget project completion. Skilled in **project strategy, risk mitigation, stakeholder alignment, and change management**, with a track record of enhancing operational efficiency by up to 23%. Adept at leveraging **Agile (Scrum, Kanban) and Waterfall** methodologies to streamline execution and achieve measurable results. Passionate about driving organizational success through strategic project leadership and innovative solutions.

**TECHNICAL SKILLS**

**Project Management Methodologies:** Agile (Scrum, Kanban), Waterfall, SAP Activate framework.

**Project Tools:** Microsoft Project, JIRA, Kanban Board, Azure DevOps, Smartsheet, Primavera P6, Monday.com.

**Enterprise Systems:** Salesforce CRM, SAP S/4HANA, Ceridian Dayforce, Salesforce HCM, COUPA, Omnitrac, SharePoint.

**Core Competencies:** Project Planning & Execution, Stakeholder Engagement, Change Management (ADKAR), Risk Management, Budget Oversight, Process Optimization, UAT Coordination, Documentation, Artifacts & Reporting.

**Coached and mentored 13 Junior Project Managers and cross-functional teams**,guiding them in Agile methodologies, project delivery best practices, and leadership skills, fostering career progression and building high-performing teams.

**Project Management Artifacts Development:** Created and maintained key project management artifacts, including the WBS, project charter, risk register, stakeholder register, project schedule, communication plan, and lessons learned repository.

**PROFESSIONAL EXPERIENCE**

**Senior Project Manager**

**Cenovus Energy |** Greensboro, NC

Sept 2019 – Nov 2024

* Established and Operationalized PMO: Designed and implemented a Project Management Office (PMO) with an operational strategy that improved project delivery efficiency by 20% and budget compliance by 15%. Defined governance frameworks, optimized resource allocation, and introduced KPI-driven monitoring, enabling oversight of portfolios with budgets ranging from 750K to 42M while ensuring alignment with organizational goals.
* Drove End-to-End Software Deployment: Executed the full lifecycle implementation of **SAP S4/HANA, Salesforce CRM, Ceridian Dayforce, and ADP** integrating system workflows and aligning with organizational goals. Streamlined project delivery processes, achieving a 20% acceleration in timeline milestones and a 25% reduction in operational redundancies.
* Delivered a 36% revenue increase by implementing strategic governance, resource optimization, and risk management practices.
* **Key Contributions:**
  + **SAP S/4HANA Implementation (multiple iterations):** Delivered the project 3 weeks ahead of schedule and 8% under a 42M budget, improving system performance by 25% and reducing operational downtime by 22%. Coordinated cross-functional teams of 30+ members and drove a 98% user adoption rate within 60 days through Agile methodologies and effective change management strategies.
  + **Salesforce CRM Implementation:** Spearheaded a 15M enterprise-wide rollout, enhancing sales pipeline visibility by 40% and reducing lead response time by 30% through streamlined workflows, integration with existing systems, and iterative testing; delivered the project on time by driving cross-functional collaboration, mitigating risk proactively, and ensuring system scalability to support a 25% increase in sales team efficiency.
  + **Ceridian Dayforce Implementation:** Reduced payroll processing time by 44% and error rate by 36% while boosting team productivity by 25% through enhanced system workflows. Led end-to-end deployment of key HCM modules – including Payroll, Benefits, Performance Management, and Fatigue Management.
  + Proactively mitigated project risks, achieving a 30% reduction in potential issues and ensuring alignment with scope, schedule, and budget.
  + Standardized **Change Management practices** using the **ADKAR framework**, improving cross-departmental efficiency and project adoption.
  + Presented executive-level updates to the Leadership team, highlighting progress, budget status, and risk mitigation strategies to drive informed decision-making.

**Project Manager**

**Syngenta Group |** Toronto, ON

June 2016 – Sept 2019

* Managed the successful deployment of systems like SAP S/4HANA, ADP, and Omnitrac Supply Chain, achieving 95% on-time delivery and driving significant operational improvements.
* Improved supply chain, Finance, and HR efficiency by leading cross-functional teams through key technology transformation.
* Created and maintained all critical project artifacts, ensuring alignment with project goals and stakeholder expectations.
* **Key Contributions:**
  + **SAP S/4HANA Deployment:** Completed the end-to-end implementation on time and 10% under a 25M budget, enhancing process efficiency by 28% and reducing system downtime by 18%. Managed cross-functional teams of 25\_ members, utilizing Agile methodologies and comprehensive stakeholder engagement to achieve a 96% user adoption rate within 30 days and deliver seamless integration across finance, procurement, and supply chain functions.
  + **ADP Implementation:** Directed the full-cycle implementation of the ADP Workforce Now, delivering the project on time and 14% under budget. Optimized payroll and HR operations, achieving a 30% increase in process efficiency and a 22% reduction in payroll processing time. Collaborated with a team of 15+ stakeholders, applying ADP methodologies and Agile principles to secure a 95% user adoption rate within 45 days.
  + **Omnitrac Implementation:** Reduced inventory costs by 21% and improved delivery accuracy by 18%, enabling streamlined logistic operations.
  + Championed Agile best practices, facilitating Scrum ceremonies and driving team collaboration for enhanced project outcomes.

**Marketing Business Analyst**

**Coca-Cola Canada Bottling |** Toronto, ON

April 2014 – June 2016

* + Analyzed market trends and sales data to identify revenue opportunities, contributing to a 33% increase in quarterly revenue.
  + Developed strategic sales forecasts and actionable insights to support growth initiatives and optimize territory performance.
  + Utilized tools such as SAP, Power BI, and Excel to deliver accurate, data-driven reporting for key stakeholders across Sales, Marketing, and Finance.

**Education**

**Bachelor of Commerce in Management Information Systems, Minor in Finance**

University of Manitoba - June 2014

* **Leadership Roles:** President, Student Union (2012-2013); President, Key Club (Community
* **GPA:** 4.2