

Mumbai Bangalore Wednesday, August 14,  
2019

Ticket no: TN9A27779876

PNR no: 98844179

Orange Tours And Travels Grand A/C Sleeper (2+1)	19:25 Reporting time	19:40 Departure time	1 Number of Passengers
Boarding point details	Vashi- Old Toll Naka Bidge Starting,Opp Green Escape 7710846134,02224072228 Location	Vashi- Old Toll Naka Bidge Starting,Opp Green Escape 7710846134,02224072228 Landmark	Vashi- Old Toll Naka Bidge Starting,Opp Green Escape 7710846134,02224072228 Address
Dropping point details	13:00 Dropping point time	15-Aug-2019 Dropping point Date	Anand Rao Circle -Old JDS Office , Towards Race Course Road, Near New Congress Bhavan Gate Address
Travel insurance details	ICICI Lombard Travel Insurance Policy Rs.15.0/- Insurance provider		
			<a href="#">Book Hotels in Bangalore</a>

Passenger Details (Age, Gender)

Deepu M (23, MALE)

Seat Number

U7

NOTE : This operator accepts mTicket, you need not carry a print out

Total Fare :

Rs.  
2220.0(Rs. 105.0  
inclusive of  
GST and  
service charge,  
if any)

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## Terms and Conditions

- redBus\* is an online ticketing platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators. redBus's advice to customers is to
- Passengers are required to furnish the following at the time of boarding the bus:  
(1) A copy of the ticket (A print out of the ticket or the print out of the ticket e-mail).

choose bus operators they are aware of and whose service they are comfortable with.

**redBus responsibilities include:**

- (1) Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators
- (2) Providing refund and support in the event of cancellation
- (3) Providing customer support and information in case of any delays / inconvenience

**redBus responsibilities do not include:**

- (1) The bus operator's bus not departing / reaching on time.
  - (2) The bus operator's employees being rude.
  - (3) The bus operator's bus seats etc not being up to the customer's expectation.
  - (4) The bus operator canceling the trip due to unavoidable reasons.
  - (5) The baggage of the customer getting lost / stolen / damaged.
  - (6) The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
  - (7) The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
  - (8) The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.
2. The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.

(2) A valid identity proof  
Failing to do so, they may not be allowed to board the bus.

- 4. Change of bus: In case the bus operator changes the type of bus due to some reason, redBus will refund the differential amount to the customer upon being intimated by the customers in 24 hours of the journey.
- 5. Amenities for this bus as shown on redBus have been configured and provided by the bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator and not with redBus.
- 6. In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of [www.redBus.in](http://www.redBus.in)
- 7. Grievances and claims related to the bus journey should be reported to redBus support team within 10 days of your travel date.
- 8. Please note the following regarding the luggage policy for your journey:
  - (1) Each passenger is allowed to carry one bag of upto 10 kgs and one personal item such as a laptop bag, handbag, or briefcase of upto 5 kgs.
  - (2) Passengers should not carry any goods like weapons, inflammable, firearms, ammunition, drugs, liquor, smuggled goods etc and any other articles that are prohibited under law.
  - (3) Bus Operator reserves the right to deny boarding or charge additional amount in case passenger is travelling with extra luggage than what is mentioned above.
- 9. Partial Cancellation is **NOT** allowed for this ticket. Charges for complete ticket cancellation are mentioned below.

Cancellation time	Cancellation charges
After <b>11:00 AM</b> on 14th Aug	Rs. 2220.0
Between <b>05:00 PM</b> on 13th Aug- <b>11:00 AM</b> on 14th Aug	Rs. 666.0
Till <b>05:00 PM</b> on 13th Aug	Rs. 333.0

10. Cancellation of this ticket is **NOT** allowed after bus departure time.

Whom should i call?

<b>For boarding point related</b> 39412345	<b>For time related</b> 39412345	<b>Orange Tours And Travels Grand Customer Care:</b> 4033559999	<b>For cancellation and refunds related</b> Click on this <a href="#">link</a> for hassle free online cancellation	<b>For all queries</b> Call +919945600000 or write to us <a href="#">here</a>
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