

Destynee Martinez

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720-879-8412

3382 S. Holland Way

OBJECTIVE STATEMENT

Hard-working student and worker with great interpersonal communication skills and customer service looking to learn with hands on experience in a professional setting in the healthcare and business field.

EXPERIENCE

ITSM Quality Assurance, Homeadvisor-Apprentice

January 2020-Present

In the direction of IT Admin/Developer I am expected to execute testing efforts of software, which includes documentation, reporting, analysis and final product acceptance. ITSM Platform QA Tester ensures applications and platforms can communicate with each other. Some examples of this I do is identifying areas of process improvement and recommending solutions, assist with fixing defects when they arise, logging errors, assisting in troubleshooting patch/release management issues and identifying test cases and documents results of testing.

PopCulture Classroom/Denver Pop Culture Con(Formerly Denver ComicCon), — Intern

October 2018 – Present

September 2016 - December 2016

Interns have developed great communication, organization and leadership skills through helping Pop Culture Classroom.

Every year we are to go through the previous year's panels, programs, feedback, videos and pictures to accurately categorize success. We focus a lot on categorizing and formatting to also prepare for future cons while taking up extra projects such as editing and publishing our social media accounts.

Young Advocates, Young Invincibles— Intern/Advocate

September 2019 – April 2020

Young Invincibles is a non profit with the goal of promoting policy interests with a focus on bettering higher education affordability and mental health access on campuses. Advocates are trained to be confident in community organizing, policy advocacy and strategic communication skills. Advocate responsibilities vary from conducting background research, meeting with partner organizations, organizing campus or community events and educating lawmakers on issues young adults are currently facing.

Team Member, Chick Fil A— Front of House, General

October 2019 –January 2020

Chick Fil A reignited and improved previous customer service skills and further developed personal expectations of ones appearance and impression to others. Team members were to happily engage with customers while keeping up their responsibilities of covering their work area and the appearance of themselves and coworkers.

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Denver Youth Leadership Academy, Young Invincibles—Advocate

May 2019 – August 2019

DYLA young adults were trained on policy advocacy, leadership and education and workforce issues and how we can better solve them. Individual groups make projects that bring attention to an issue young people are facing in Colorado. My previous project consisted of looking at the correlation of mental health and substance abuse and where current students opinion and experience stand regarding the issue.

Mile High Discussions, 200 East 9th Ave, Emily Griffith — Editor

October 2018 – September 2019

MHD is a tv run by teenagers to give themselves and others who might not have the chance to the opportunity to share their voices on various important topics in the world. Responsibilities ranged from pre-show planning and logistics to post episode editing.

Chipotle — Cashier

August 2016 – July 2017

Responsible with greeting, ringing up, cleaning, talking and checking in with customers.

Cashier had to be sure to welcome customers in an enthusiastic and friendly manner, quickly and precisely ring up orders while checking in with tables and keeping store clean and presentable.

Museum of Contemporary Art — Teen Ambassador

September 2016 – December 2016

Ambassadors were responsible for problem solving with peers to produce and promote teen programs at the MCA. Time was split between logistics and social media outreach for programs.

Emily Griffith Technical College, DPStv— Intern

February 2016- May 2016

DPStv's Homework Hotline and Nerd Necessities were the focus of the interns. DPStv focused on the different aspects of production. Positions and duties included: floor director, audio, camera, researcher and graphics.

EDUCATION

Denver Online High School

2016— 2020

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Red Rocks Community College
2018-Present

RELEVANT COURSEWORK

Do More Leadership Team

School Halloween Party 2016-2019:

In charge and planning/set up and addressing issues throughout party and haunted house

School Winter Party 2016-2018:

In charge of planning/set up and addressing issues throughout party.

Proposed, led and executed silent auction for DOHS low income families.

Extra-Curricular

Balarat 2017-2018

High School Leaders go along on several overnight outdoor based trips to educate, assist and help 5th graders develop their problem solving and teamwork skills.

Colorado Young Leaders

Colorado young leaders hold different volunteer activities for their younger audience that's looking to find their passion in making a difference. It's a great community. I've happily been involved with them for a while now, and have had the opportunity to help them with the following:

- Global to Local Service Adventure (trash clean up)
- Food Box Packaging
- Growing Art (mural and community garden creation)
- Community hikes
- Serve on the Slopes
- Leadership Exploration meetings

AWARDS

Youth Mental Health First Aid certificate