

This is a guide to use when counseling patients regarding ED follow ups. At times, patients can be scheduled for follow up prior to leaving the department by contacting key parties as noted below.

Temple Hospital Operator #215-707-4545

When in doubt, call the resident on call for that specialty and ask about outpatient appointments/walk ins
TUH Main Campus Address, 3509/3401 N Broad Street

General TFP Follow Up Concierge Line #215-707-2098

- Temple Faculty Physicians group outpatient follow up line for healthcare teams
- Do not give patients this phone number
- Use to schedule close follow up appointments for patients prior to leaving the TUH ED
- Good resource during normal business hours

Follow Up Appointment Scheduling is available for some specialties through EPIC

- Order placed at the bottom of the discharge tab by clicking "TFP Schedule F/U"
- Choose desired specialty and write in what the appointment is for/addl information
- Confirm patient phone numbers when requesting
 - Provide patients with office phone numbers in addition to requesting follow up visit

Common Clinics/Resources

AUDIOLOGY – Part of Temple Otolaryngology
TUH Main Campus. Boyer Pavilion, 6th Floor
#215-707-3663

BURN

TUH Main Campus. 050 in basement
M,W 1-5pm
#215-707-7657 OR message, Jerry Cosme, MA

CARDIOLOGY

TUH Main Campus. Boyer Pavilion, 4th Floor
#215-707-8484

DERMATOLOGY

TUH Main Campus. Zone B, 5th floor

Walk In Hours

Mon 8a-11:30a
Tues, Thurs 1-3pm
Wed 8-11:30am
Friday 8a-11:30a and 1p-3:30p

PRIMARY CARE

<https://www.phila.gov/primary-care/>

TUH FM/IM or MVP clinic
OR undocumented/uninsured [below]
OR Philadelphia Health Districts. Need Philly ID.
Health District 5 is closest to Temple Main

DENTAL

*see uninsured below for addl resources
Kornberg School of Dentistry
3223 N. Broad St.
#215-707-2900, no walk ins

~\$98/regular tooth extraction
~\$300 for wisdom tooth consult/extraction
*One of few that accepts state insurance (<=21yo
should be covered)

HOUSING (for when SW is unavailable)

Single Man Mike Hinson Resource Center
1701 W Lehigh Ave
3p-7a, holidays/weekends
#267-737-9099

Single Woman Gaudenzia's House of Passage
111 N. 49th St., at the corner of 48th St. and
Haverford Ave., entrance on 48th Street
5p-7a, holidays and weekends
#267-713-7778

HIV CARE

Mazzoni Center (HIV, psych, LGBTQ+)
1348 Bainbridge Street **#215-563-0652**
1201 Locust Street **#215-985-9206**

Philadelphia Fight
1233 Locust St, 4th floor **#215-790-1788**

INFECTIOUS DISEASE

Medical Office Building, Suite 203

3322 N Broad St

*can send patients to office for rabies shots
(with appropriate notice beforehand)

#215-707-1982

INTERVENTIONAL RADIOLOGY

Healthcare team and/or patients can call **#215-707-IRAD**

NOTE: to schedule, patient will need an outpatient order for procedure. Ask IR to order.

INTIMATE PARTNER VIOLENCE

*Lutheran Settlement House *Temple partner*
#267-312-0487

Can refer patients 9-5pm Monday-Friday by speaking directly to staff or leaving a message after hours.
Patients need verbal consent prior to contacting.
No insurance/pay needed.

OB/GYN with insurance

TUH Main Campus. *Zone B, 7th Floor*

No walk ins. No termination services.

OB/GYN without insurance

Parkview Health Center

need Philly ID, sliding scale pay module

841 East Hunting Park Avenue, 2nd Floor

Patients can walk-in or **#215-537-7695**

**Maria de los Santos and Puentes de Salud also have OB/GYN, see undocumented/uninsured below*

ABORTION CARE

Philadelphia Women's Center

777 Apple Tree Street

#215-574-3590, #800-869-2330

Planned Parenthood

1144 Locust St

#215-351-5550

*Also Mazzoni Center (under HIV)

STATE PHOTO ID ASSISTANCE

Philly Restart <http://www.phillyrestart.com/>
19th and Ben Franklin Parkway, Mondays 4-5pm

ONCOLOGY

Place a referral in Epic:

Amb Ref to Medical Oncology

Amb Ref to Surgical Oncology

OR

For surg oncology, secure chat / call

- Dr Anthony Villano **#908-217-3006**

- Dr Jeffrey Farma **#215-459-2698**

ORTHOPEDICS

TUH Main Campus. *Boyer Pavilion, 5th Floor*

MD/patients call **#215-707-2111**.

Resident pager to ask for more urgent appointments

No walk-ins

8a-5p M-F

SHRINERS (PEDS) ORTHO

3551 N Broad St **#215-360-1154**

Fracture clinic walk-in

Monday-Friday 730a-330p (closed holidays)

No insurance/pay needed

MISCELLANEOUS RESOURCES

Social services search by patient zip code

TempleHealthCommunityConnect.org

Numerous different health and social resources

OPHTHALMOLOGY

TUH Main Campus, *Parkinson Pavilion, #630*

#215-707-3185

Call the resident on call, many times when the clinic is open they can schedule ED patients in the office the same day

PODIATRY

Foot and Ankle Institute

148 N 8th St

#215-777-5808

*Parkview/Puentes/Esperanza also have pods

PULMONARY

TUH Main Campus. *Ambulatory Care Center, 5th Floor*

#215-707-5864

NOTE: May be weeks to get new patient visit

PSYCH/BEHAVIORAL HEALTH

Merakey Mental Health Walk-In Clinic

3125 N Broad Street **#267-219-8801**

Open 7d/wk, including holidays 11AM - 6PM

Philadelphia's first behavioral health urgent care designed to provide same-day, non-emergency mental health services to adults aged 18 and over. The clinic is open to all, regardless of insurance status or ability to pay.

JFK Mental Health

112 North Broad Street

#215-568-0860 Ext. 3342

COMHAR

Behavior health/other social support

(ex, job assistance), need insurance

2055 E. Allegheny Avenue.

#267-861-4382

Intake walk ins, Tuesdays: 10-1p

SUBSTANCE USE

Substance Use Disorder Clinic @ Episcopal, M-F 8-4p

Medical Arts Building, Lower Level, Suite 003

Addiction psych | Group therapy | Resources

Refer through Certified Recovery Specialist

IF no CRS → add below to dc instructions

"The Temple Substance Use Disorder (SUD) Engagement team is here to support your recovery journey. For assistance, please call/text Monday-Friday from 7a-4p:

Brian Sapp, Certified Recovery Specialist, #215-936-4674

Lucy Gehan, Lead Certified Recovery Specialist, #267-643-5672

Gloria Gonzalez, Direct of SUD engagement, #267-995-1149"

<https://www.substanceusephilly.com/services>

see wound care resources link

Discharge tab →

Trust Clinic (MAT),

Prevention Point (wound care),

Begin the Turn (MAT),

Crossroads (has psych)

TRAUMA CLINIC

TUH Main Campus. *Boyer Pavilion, 6th Floor*

Fridays 8-12p

If during normal business hours, Trauma Surgery Clinic at **#215-707-3133**. If not during business hours, **#215-707-4545** and ask to speak to the on-call surgical resident.

UNINSURED

Esperanza (multiple sites)

Primary care, OB/GYN, dental, behavioral health, SW, MAT

need Philly ID, need \$\$ (sliding scale payments)

-4417 N. 6th st

-861 E. Allegheny Avenue

-2940 N. 5th Street

#215-302-3600

Maria de los Santos Health Center

Primary care, OB/GYN, dental, behavioral health, health insurance enrollment

401 W Allegheny Ave Philadelphia, PA 19133

(215) 291-2500

UNINSURED/UNDOCUMENTED

*Puentes de Salud *best referral**

Primary care, OB/GYN, PT, podiatry, dermatology AND dental care

No Philadelphia ID needed, no insurance needed, FREE

1700 South Street

#215-454-8000

New Sanctuary Movement

-Accompaniment (patient advocacy)

-Assistance with EMA (emergency) funding

2601 Potter St

#215-279-7060 or call/text **#267-225-8816**

Juntos

Good for food, basic supplies

600 Washington Ave. Unit 18UA2

#215-218-9079

Additional Resources

MVP Clinic Follow Up

*Good option for high risk patients that you are considering observation admission vs close follow up.
Usually EPIC popup for those eligible: patients w/ multiple ED visits, complex dx, no PCP/insurance etc.
Community Health Worker in ED can schedule patients*

Location: 3509 N. Broad St. at Boyer Pavilion, 4th Floor (Temple Heart and Vascular Institute)

Time: 10:00AM Next Business Day, (also have 12:30PM walk-in slot for ED patients)

Patient Advocacy Department **#215-707-7717**—will call patient before appointment to set up a ride PRN

Please tell patients to bring all current meds to appointment

No co-pays will be charged

Capabilities:

- Next day follow up
- Transportation set up to and from
- SDOH resources
- Medical capabilities include: IV diuresis/steroids, daily follow up PRN, med titration, bridge to PCP

Miscellaneous EPIC Orders

AMB Referral to TPI Nurse Navigators: care planning, med rec/adherence, education, pharmacy needs, durable medical equipment, coordination of services, frequent readmissions

AMB Referral to Community Health Worker: for social barriers, finance, food insecurity, housing, transportation, community resources, appointment scheduling

AMB Referral to Social Work: Behavioral Health, Alcohol/Drug Tx Programs, Senior Housing, Disability Accessible Housing, Legal Services, Domestic Violence, Outpatient mental health, SNF/STC/LTC

Financial Services #215-707-7608

This is in patients' discharge paperwork as well, but can give phone number separately PRN