Darnell Davis

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SUMMARY

Creative Software Engineer with 2 years experience & over 10 years in Customer Service working with startups & B2B companies. Adept in all stages of the development life cycle. Knowledgeable in the user interface, testing, and debugging processes. Bringing forth expertise in the design, installation, testing, and maintenance of web systems. Equipped with a diverse and promising skill set. Proficient in an assortment of technologies, including JavaScript, Node, APIs, Astro, Vue, and MongoDB. Able to effectively self-manage during independent projects, as well as collaborate in a team setting.

EDUCATION

Udacity   **Online**
Nanodegree: Front -End Web Development

Fashion Institute of Technology   **New York, NY**
Major: Fine Arts Minor: Art History

Pace University   **New York, NY**
Major: Photography Minor: Non-Profit

WORK EXPERIENCE

Feva Dreams   **Los Angeles, CA**
Creative Software Engineer   *Jan 2019 – Present*

- Validate code structures, assess the security & verify browser, device, & operating system compatibility.
- Facilitate increasing community engagement through email marketing & social media playbooks.
- Build sites with Webflow, syncing with Figma layouts, add integrations & improve load speeds by 25%.
- Maintain 100% client satisfaction by making relevant service recommendations.

Czero Foods   **Remote**
Software Engineer   *Jul 2022 – Jan 2023*

- Design and update scalable mobile and web layouts using Vue, HTML, and CSS to enhance user experience.
- Boost login efficiency and security by integrating GoogleOAuth in web & mobile apps.
- Significantly improve workflow by +85% through the development of new procedures for the fulfillment center.
- Effectively secure confidential data and sensitive information using a SecretOps platform.

Shyp   **New York, NY**
Customer Experience Specialist   *Aug 2014 – Nov 2016*

- Communicate with the operations team & users for optimal experience, service & procedures.
- Achieve high customer satisfaction & retention rates, led to achieving a 25% increase in sales.
- Accurately verified shipping information & updated databases as necessary.

VOLUNTEER EXPERIENCE

Out in Tech   **Culver City, CA**
Wordpress Developer   *Dec 2022 – Dec 2022*

- Built a WordPress site as part of a team of 5 developers/UX/UI Designers for a Human Rights Organization in Kenya.
- Worked closely with UX/UI designers and project managers to ensure the site met the organization's needs and goals.
- Implemented features such as donation forms, event calendars, and news sections using various WordPress plugins and custom code.

International Center of Photography School   **New York, NY**
Instructional Associate   *Sep 2019 – May 2020*

- Conducted classroom lectures and workshops on photography techniques, safety protocols, and software usage.
- Provided individualized feedback and support for students' photographic projects, including troubleshooting photographic equipment and editing software.
- Collaborated with faculty and staff to support student learning and enhance the overall educational experience at ICP.

SKILLS

Html, CSS, JavaScript, Python, Node, Astro, Vue, MongoDB, Jira, Project Management, Web Accessibility, Communication, Collaboration, Public Speaking, Airtable, Glide, UX/UI, WordPress, Webflow