

Darnell Davis

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SUMMARY

Creative Software Engineer with 2 years experience & over 10 years in Customer Service working with startups & B2B companies. Adept in all stages of the development life cycle. Knowledgeable in the user interface, testing, and debugging processes. Bringing forth expertise in the design, installation, testing, and maintenance of web systems. Equipped with a diverse and promising skill set. Proficient in an assortment of technologies, including JavaScript, Node, APIs, Astro, Vue, and MongoDB. Able to effectively self-manage during independent projects, as well as collaborate in a team setting.

EDUCATION

Udacity <i>Nanodegree: Front -End Web Development</i>	Online <i>Graduation Date: Apr 2023</i>
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Fashion Institute of Technology <i>Major: Fine Arts Minor: Art History</i>	New York, NY
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Pace University <i>Major: Photography Minor: Non-Profit</i>	New York, NY
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WORK EXPERIENCE

Feva Dreams <i>Creative Software Engineer</i>	Los Angeles, CA <i>Jan 2019 - Present</i>
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- Validate code structures, assess the security & verify browser, device, & operating system compatibility.
- Facilitate increasing community engagement through email marketing & social media playbooks.
- Build sites with Webflow, syncing with Figma layouts, add integrations & improve load speeds by 25%.
- Maintain 100% client satisfaction by making relevant service recommendations.

Czero Foods <i>Software Engineer</i>	Remote <i>Jul 2022 - Jan 2023</i>
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- Efficiently design & update scalable layouts on mobile & web using Vue, HTML & CSS.
- Integrate GoogleOAuth, resulting in faster and more secure user logins.
- Devise fulfillment center's procedures increasing workflow by +85%.
- Entrusted with safeguarding app configuration, proprietary & sensitive data via a SecretOps platform.

Shyp <i>Customer Experience Specialist</i>	New York, NY <i>Aug 2014 - Nov 2016</i>
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- Communicate with the operations team & users for optimal experience, service & procedures.
- Achieve high customer satisfaction & retention rates, led to achieving a 25% increase in sales.
- Accurately verified shipping information & updated databases as necessary.

VOLUNTEER EXPERIENCE

Out in Tech <i>Wordpress Developer</i>	Culver City, CA <i>Dec 2022 - Dec 2022</i>
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- Built a WordPress site as part of a team of 5 developers/UX/UI Designers for a Human Rights Organization in Kenya.
- Worked closely with UX/UI designers and project managers to ensure the site met the organization's needs and goals.
- Implemented features such as donation forms, event calendars, and news sections using various WordPress plugins and custom code.

International Center of Photography School <i>Instructional Associate</i>	New York, NY <i>Sep 2019 - May 2020</i>
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- Conducted classroom lectures and workshops on photography techniques, safety protocols, and software usage. Provided individualized feedback and support for students' photographic projects, including troubleshooting photographic equipment and editing software. Collaborated with faculty and staff to support student learning and enhance the overall educational experience at ICP.

SKILLS

Html, CSS, JavaScript, Python, Node, Astro, Vue, MongoDB, Jira, Project Management, Web Accessibility, Communication, Collaboration, Public Speaking, Airtable, Glide, UX/UI, WordPress, Webflow