Ideation Phase
Define the Problem Sateents

Date	27 June 2025
Team ID	LTVIP2025TMID59552
Project Name	HealthAI-Intelligent Healthcare Assistant Using IBM Granite
Maximum Marks	2 Marks

Customer Problem Statement Template

Create a problem statement to understand your customer's point of view. The Customer Problem Statement helps you focus on what matters to create experiences people will love.

A well-articulated customer problem stament allows your team and your users to find the ideal solution your business faces. Throughout the process, you'll also be able to empathize with your customergur you better understand your

Template:https://miro.com/templeplates/customerproblem

statement/ Example:

Problem Statement	(i am)	I'm trying to	But	Which makes me feel
ps-l	patient	manage my health effectively	I face dfficulty	frustrated and anxious about my well-being
ps-2	patient	manage my health effectively	I face dfficulty	frustrated and anxious about my well-being