

Cloutail India Private Limited vs Central Consumer Protection Authority on 23 August, 2023

NATIONAL CONSUMER DISPUTES REDRESSAL COMMISSION NEW DELHI CCPA APPEAL
BEFORE: HON'BLE MR. JUSTICE RAM SURAT RAM MAURYA, PRESIDING MEMBER
FOR THE APPELLANT : MR. ANAND GROVER, SR. ADVOCATE
MR. HARSH HIROO GURSAHANI, ADVOCATE
MR. ABHISHEK MANCHANDA, ADVOCATE FOR THE RESPONDENT : MR. SIDDHARTHA SINHA
MS. ANU PRIYA NISHA MINZ, ADVOCATE
MR. NRING CHAMWIBO ZELIANG, ADVOCATE
MR. ABHINAV BANSAL, ADVOCATE
Dated : 23 August 2023 ORDER

JUDGEMENT

1. Heard Mr. Anand Grover, Sr. Advocate, assisted by Mr. Harsh Hiroo Gursahani, Adv
2. Above appeal has been filed from the order of Central Consumer Protection Author
3. Ministry of Commerce and Industry, Government of India, in exercise of its power
4. Cloutail India Private Limited (the appellant) was doing e-commerce through Ama
5. Central Consumer Protection Authority (the respondent) is a statutory authority
6. The appellant submitted its reply dated 11.01.2022, stating that the pressure coo
7. Central Consumer Protection Authority fixed 09.03.2022 for oral arguments. The a
8. After hearing the arguments of the appellant, Central Consumer Protection Author
9. The counsel for the appellant argued that the pressure cookers in question were

10. I have considered the arguments of the counsel for the parties and examined the r

11. The argument of the appellant is that these pressure cookers conform to the "Euro

12. The term "consumer rights" as defined under Section 2 (9) of is quoted below:

Section 2 (9) "consumer rights" includes,-- (i) the right to be protected against the ma

The word "defect" as defined under Section 2(10) of the Act is quoted below:

2 (10) "defect" means any fault, imperfection or shortcoming in the quality, quantity, p

13. Section 2(10) of the Act used the phrase "standard which is required to be mainta

14. Section 2 (10) of the Act uses the phrase "standard" which required to be maintai

15. So far as the power of Central Consumer Protection Authority is concerned, the po

16. So far as argument of procedural irregularity is concerned, under Section 2 (1) (

O R D E R

In view of the aforesaid discussion, the appeal has no merit and is dismissed.

.....J RAM SURAT RAM MAURYA PRESIDING MEMBER