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- USER MANUAL

USER MANUAL AIRPODS

1. Set up your AirPods on your Iphone.



- FOLLOW THESE STEPS:
- 1. Go to the Home Screen.
- 2. With your AirPods in the charging case, open the charging case, and hold it next to your iPhone. A setup animation appears on your iPhone.
- 3. Tap Connect
- 4. If you have AirPods Pro (1st or 2nd generation) read the next three screens.
- 5. If you have AirPods Pro (1st or 2nd generation) and you set up "Hey Siri" on your iPhone already, then "Hey Siri" is ready to use with your AirPods. If you haven't set up "Hey Siri" already and you have AirPods Pro (1st or 2nd generation), you'll be guided through the setup.
- 6. Tap Done.
- 7. If you're signed in to iCloud, your AirPods are set up automatically with any of your supported devices that are signed in to iCloud with the same Apple ID.

2. If you're AirPods won't connect



- FOLLOW THESE STEPS:

- 1. Make sure that your iPhone or iPod touch has the latest version of iOS or that your iPad has the latest version of iPadOS.
- 2. Put both AirPods in the charging case and make sure that both AirPods are charging.
- 3. To make sure that Bluetooth is on, go to Settings > Bluetooth.
- 4. If your AirPods are connected, make sure that they're selected as your audio device. If your AirPods appear in the list of devices but they don't connect, go to the next step.
- 5. Close the lid, wait 15 seconds, then open the lid. Press and hold the setup button on the back of the charging case for up to 10 seconds. The status light on the front of the charging case should flash white, which means that your AirPods are ready to connect.
- 6. Hold the charging case, with your AirPods inside and the lid open, next to your iPhone, iPad, or iPod touch.
- 7. Follow the steps on the screen of your iPhone, iPad, or iPod touch.
- 8. Test your AirPods. If you still can't connect, reset your AirPods.

3. If you're AirPods make crackling or static sounds



- FOLLOW THESE STEPS:

- 1. Make sure that you have the latest software on your connected iPhone, iPad, iPod touch, or Mac.
- 2. Check that your connected device is nearby, and there's no wireless interference or obstructions between you and your device.
- 3. Listen to audio from a different app to see if the app causes the issue.