



Department
for Environment
Food & Rural Affairs

Iteration 1.5 changes

FMFP team

Purpose

This document records the changes we made in iteration 1.5. This includes changes to content and interaction. It records the decisions we made and the reasons why we made them. It will also record other things we considered but didn't include and our hypotheses for testing.

This prototype was developed between **8/11/2019 and 25/11/2019** by:


Cathy Dutton - Head of Interaction Design

Greg Knight - Senior Content Designer

Penny Kirby - User Researcher

Rob Humphries - Product Owner

Start page

 Flood map for planning

Find out if you need a Flood Risk Assessment (FRA) and get flood maps for a planning application

Use this service to:

- find out if you need an FRA as part of a planning application (sometimes known as planning permission)
- download or request the map products you need for an FRA

[How this service works](#)

You'll usually need a flood risk specialist to carry out the FRA. If it's for a simple, low risk development like a house extension you may be able to do it yourself.

If you're unsure [contact the Environment Agency](#).

Your planning application may be refused by your local council if you don't include an FRA or if it isn't satisfactory


Read detailed guidance on [Flood Risk Assessments](#).

Before you start

To select an area, you will need either a:


- Postcode
- Place name
- National Grid Reference (NGR)
- Easting and northing co-ordinates

[Start now >](#)



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Prototype

 Flood map for planning

Get flood maps for a planning application

Related content

- [Check your immediate flood risk](#)
- [Check your flood risk for the next 5 days](#)
- [Check your long-term flood risk](#)
- [Planning portal](#)

Use this service to:

- find out if you need a Flood Risk Assessment (FRA) as part of a planning application
- identify, view and get the maps you need for your FRA

[Help with flood maps for planning](#)


Before you start

For the location you want to check you will need either the:

- postcode or place name
- National Grid Reference (NGR)
- easting or northing co-ordinates
- shapefile

After you have found the location on the map you can confirm it with a marker or draw a site.

[Start now >](#)




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Previous prototype

Start page

	Change	Reason	Expectation
1	Changed title	Updated to convey the service does 2 things find flood zone and get map	Users will understand they can see if the site needs and FRA and get the maps for planning
2	Change to the text and link title	Convey the action the user needs to take to get the maps and convey the content in the push down	Users will understand how to get the maps and information on how the service works
3	Added text advising users they may need help from a specialist	Allow new users to understand how to get help with a FRA	New users will know how to get help
4	Added text to explain why people might need an FRA	Explain why an FRA may be required	New users will understand why they need a flood risk assessment

 Flood map for planning

1

Find out if you need a Flood Risk Assessment (FRA) and get flood maps for a planning application

2

Use this service to:

- find out if you need an FRA as part of a planning application (sometimes known as planning permission)
- download or request the map products you need for an FRA

[How this service works](#)

3

You'll usually need a flood risk specialist to carry out the FRA. If it's for a simple, low risk development like a house extension you may be able to do it yourself.
If you're unsure [contact the Environment Agency](#).

4

Your planning application may be refused by your local council if you don't include an FRA or if it isn't satisfactory

[Read detailed guidance on Flood Risk Assessments.](#)


Before you start

To select an area, you will need either a:

- Postcode
- Place name
- National Grid Reference (NGR)
- Easting and northing co-ordinates

Start now >

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Prototype

Find location

Added back button after start page

 **GOV.UK**

Flood map for planning

[◀ Back](#)

Find the location


☐ Place or postcode


☐ National Grid Reference (NGR)

☐ Easting and northing

Continue

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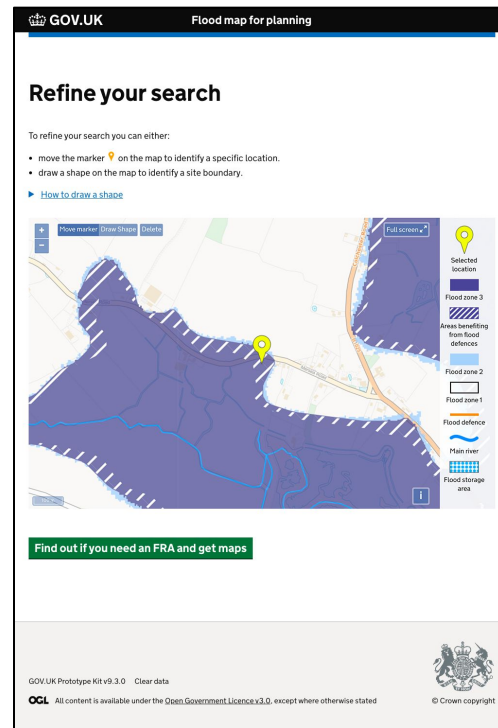
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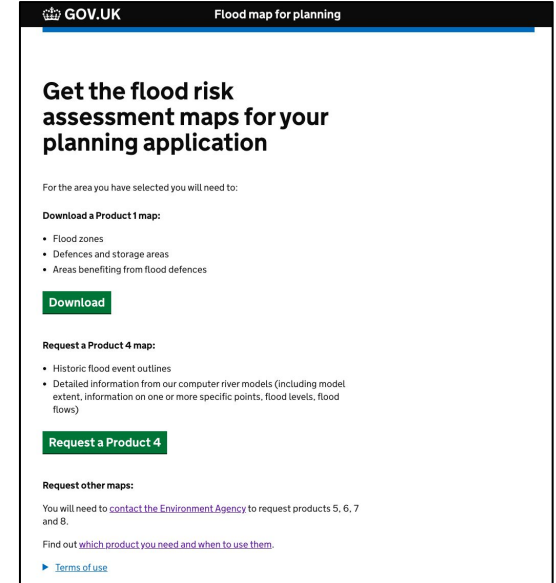
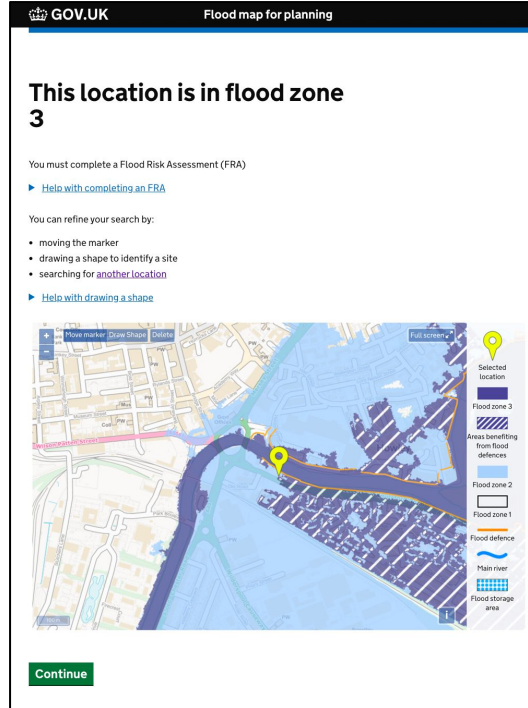
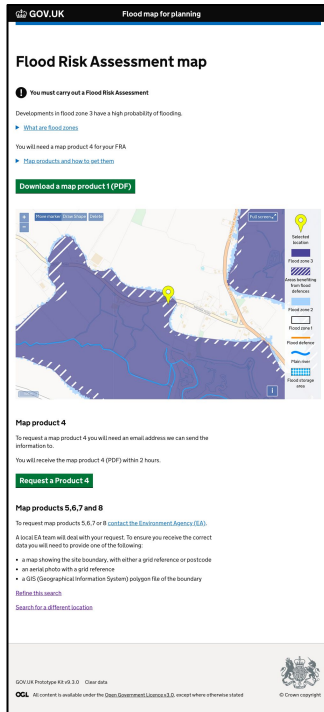
Refine search

Change	Reason	Expectation
NEW PAGE Added - Refine search page	There was too much information on the map page to clearly explain how to move the marker to be more accurate	Users will understand how to change the location of the marker or draw a shape to define the site



Prototype

Map page



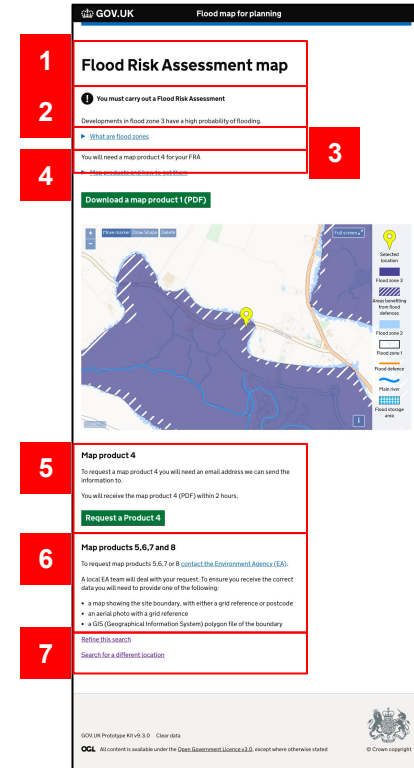
Prototype

Prev Prototype

Map page

COMBINED RESULTS AND PRODUCT PAGE


	Change	Reason	Expectation
1	Changed page title	To convey the page contains a map that shows flood risk	Users will understand they can see if the site needs an FRA by using the map
2	Added text explaining they will need an FRA	It will be clear what the flood risk is	All users will understand the flood risk of the location
3	Added link to push down text explaining flood zones	New users do not know what a flood zone is	New users will know how to find out what a flood zone is
4	Added text explaining which product is needed for the FRA	People expect us to tell them what map data they need	Users will understand what they need for their FRA
5	Added text how to get a product 4	Explain what people need to do to get a product 4 and a link to request it	Users will understand how to get a product 4
6	Added text to how to get a products 5,6,7&8	Explain how to get additional products	Users will understand how to get a additional products
7	Added links to refine search page and find location	Users need to be able to correct mistakes	Users will know how to do a new search or refine their search



Prototype

Contact

No change

 **Flood map for planning**

[◀ Back](#)

Contact details

Full name


Email address

We will email the link to the PDF of the maps

[Continue](#)

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Application complete

No change

 **GOV.UK**

Flood map for planning

Application complete

Your reference number
HDJ2123F

We have sent a confirmation email to {EMAIL ADDRESS}


What happens next

Your request is now being processed and you will receive an email with a link to a PDF of the maps you have requested.

[What did you think of this service?](#) (takes 30 seconds)

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