

KENDRA DeFRANCISCO

Columbus, OH

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SUMMARY

- A driven and ambitious web developer passionate about collaboration and forward thinking in the tech world with a focus on solving problems.
- Combines creativity, functionality, and innovation while creating user-friendly and efficient applications.
- Experienced problem solver, teammate, trainer and mentor in multiple workplace environments.

TECHNICAL SKILLS

Technical Languages: HTML5, CSS, JavaScript, SQL, React

Applications: REST API, GitHub, PostgreSQL, MongoDB, Express, Node, jQuery, Materialize, Bootstrap

PROJECTS

Note Tracker | <https://github.com/defrak2/note-tracker> | <https://note-tracker-fml4.onrender.com>

- A user-friendly application to add, store and delete notes
- Optimizing the application.
- Utilized JavaScript and Express.

Wiki Bite | <https://github.com/defrak2/WikiBite> | <https://defrak2.github.io/WikiBite/>

- A user-friendly application to generate recipes from around the world with facts about the country of origin.
- Created functions to fetch the recipe API, and Wikipedia API to display to the web application and incorporated the use of CSS framework: Materialize.
- Utilized JavaScript and Materialize.

Bored Game Generator | <https://github.com/ajwmp93/Bored-Game-Generator> | <https://bored-game-generator.onrender.com/>

- A user-friendly application to search for games based on your mood.
- Utilized PostgreSQL for the database integration of the site which stored all the game data to be displayed by the API generated for the application.
- Utilized JavaScript PostgreSQL and Bulma.

EXPERIENCE

Optometric Technician

2023-2024

Albright and Schnulo Family Eye Care

Worthington, OH

Pursued customer service to optimize the experience of each patient.

Claims Specialist I Property

2023-2023

Nationwide Insurance

Columbus, OH

Communicated with members, managers, teammates, vendors, engineers and attorneys to create coverage decisions.

Key Accomplishments:

- Co-lead peer training sessions for customer-service orientations.
- Was one of the top-performers in the team staying up to date on assignments and exceeding goals.

Associate Claims Specialist

2022-2023

Nationwide Insurance

Columbus, OH

Communicated with members, managers, teammates, vendors, engineers and attorneys to create coverage decisions.

Key Accomplishments:

- Was the first in my cohort to be promoted to Specialist I from this training position.

Material Damage Processor

2021-2022

Nationwide Insurance

Columbus, OH

Responded promptly to requests from supervisors regarding customer and company needs.

Key Accomplishments:

- Provided onboarding and continued training for 10+ new staff members.

EDUCATION

Full Stack Web Development Boot Camp Certificate: The Ohio State University, Columbus, OH

An intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, JQuery, Bootstrap, Firebase, Node.js, MySQL, MongoDB, Express, Handelbars.js, and ReactJS.

Bachelor's Degree in Comparative Religious Studies: The Ohio State University, Columbus, OH

Program focused on contemplative practices across cultures and religious practices.