

Ian S. Hutchings

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22501 Del Valle Street, Apt 114, Woodland Hills, CA 91364

Accomplished technical professional with over 10 years of experience as a systems integrator, data communications analyst, database administrator, support representative, and project manager.

Major Accomplishments

- Created a CRM in PHP and SQL which enables automated online prospect to client conversion. Enabled attorneys to retain new clients using embedded Docusign documents via websites.
- Designed, maintained and marketed an eBay presence, grossing sales over \$4.8M annually
- Created search engine optimization (SEO) matrix using 243 top level domains, resulting in 1000% increase in traffic over one year period

Professional Experience

Meteor Entertainment, Pasadena, CA

Oct 2012 to July 2013

Senior Systems Administrator / Dev Ops Engineer

Responsible for maintaining the production environment used by millions of users daily. Traveled between Pasadena studio and Seattle main office. Mixed Linux and Windows environment, some OSX.

- Deployed Windows Deployment Services, for standardized OS deployments
- Deployed SCCM (System Center 2012 Configuration Manager) 2012 SP1
- Sped up the distributed game (UDK) building system by reconfiguring existing hardware
- Deployed and Maintained game servers using Amazon EC2 instances
- Maintained alerts, alarms, graphs and reports Kaseya Network Monitor (KNM)

Initiative Legal Group APC, Century City, CA

Oct 2011 to Oct 2012

Senior Systems Administrator & Web Application Developer / DevOps engineer

Responsible for supporting client facing production environment, both the hardware and the software as well as developing custom solutions for the firm. Mentored junior IT staff and developers. Rebuilt entire infrastructure upon being hired. Mixed Linux and Windows environment.

- Created production PHP based app, over 65K lines of code, enabled over \$25M in new business
- Created live metric reports for statistical analysis of campaigns, projections and demographics
- Created batch scripts, Powershell scripts, PHP scripts, SQL reports and VB.net apps on the fly
- Maintained detailed documentation of day to day activities, for upper management and team
- Participated in weekly SCRUM development sprints in ScrumMaster role

Dell INC for WellPoint, Thousand Oaks, CA

Jan 2009 to Oct 2011

Lead Desk-Side Support Analyst

Responsible for supporting over 1500 users, and 500 executives on site on the WellPoint / Blue Cross account in the Thousand Oaks offices. Also responsible for taking on escalation calls for all other WellPoint offices. Acted as point of escalation for junior level analysts as well as managers.

- Created solution for Conficker Worm removal from over 100,000 systems
- Created hundreds of scripts to automate manual tasks
- Imaged and deployed over 50 new computers daily, created automated user migration scripts
- Increased team productivity over 800% by building Windows Deployment Services Server
- Develop relationships with vendors and other enterprise groups to maximize team efficiency

Challenge Motorsports, Canoga Park, CA

Jan 2003 to Jan 2009

Senior Systems Engineer

Provided support, planned, and coordinated for critical requirements, including all aspects of: Network Administration, Product Testing, Vendor Relations, Project Management, and E-commerce. Maintained, tuned and designed all production servers, physical and virtual; Mixed Linux and Windows environment.

- Created eBay presence, generating over \$4.8M in annual sales from eBay
- Implemented expert level search engine optimization (SEO) strategies
- Hired, trained, and managed team of analysts, photographers, and web developers
- Integrated inventory system with shipping, accounting, and CRM systems
- Negotiated vendor contracts, created accounting audit process for vendors

Core Competencies

Operating Systems: Windows 8, Windows Server 2012, Ubuntu, Red Hat, CentOS

Security: Backtrack, Kali, Sonicwall, Cisco ASA, Nmap, Zabbix, Nagios, Kaseya, Splunk

Virtualization: VMWare ESX, ESXi 5.0 and 5.1, vCenter, Microsoft Hyper V

Database: MSSQL 2008 R2, MySQL, MS Access

Languages: Powershell, HTML, PHP, Batch (windows CLI), Bash, VB .NET

Source Control: Git, Perforce, Kiln, Mercurial

Misc Software: Windows Deployment Services (WDS), Microsoft RDP Gateway with VDI, Microsoft Lync 2010 servers, Exchange Server, Office 365, MS Threat Management Gateway, Symantec Backup Exec, Veeam, SharePoint, Bitdefender cloud, OpenVPN, Mikrotik, Incredibuild, Jira, Confluence

Education

Pierce Community College, Woodland Hills, CA

El Camino Real High School, Woodland Hills, CA

Interests

Music (Electronic, Classical, Rock), Technology, Robotics, Video games, learning Ruby on Rails (ROR)