



Brimbank Family and Children's Directory

A guide to Services for Families with Children aged 0 to 12 years



Introduction

The Brimbank Family and Children's Service Directory ('the directory') is a 'Best Start' initiative funded by the Department of Education and Early Childhood Development, and implemented in partnership with Brimbank City Council ('Council') and the Brimbank Early Years Reference Group (BEYRG).

The directory aims to support families and their children to access the help they need through its comprehensive listing of services. It is hoped the directory will facilitate an increase in families' participation across the many and varied services available in Brimbank, thereby supporting a greater feeling in families of belonging in the community.

Acknowledgements

The 'Best Start' team at Brimbank would like to acknowledge the contribution of all community members and organisations that have contributed to the development of the directory, especially the members of the Social Connectedness Working Group with whom this project began.

Disclaimer

The content of the directory is provided for information purposes only. Council has made every effort to ensure the information provided is current and accurate at the time of print; however it makes no claim as the ongoing accuracy and/or currency of the information at any time.

To the extent permitted by law, Council does not accept any liability to any person, corporation or organisation for the information (or use of such information) which is provided in this directory or is incorporated into it by reference.

Updates

This is the second edition of the directory with over 5,000 copies already distributed into the community. Whilst it is envisaged the bulk of the information will remain current for some time, Brimbank City Council acknowledges the changing nature of the information in a publication of this nature.

To update any information please contact Brimbank City Council, Families and Early Years Department

T: 9249 4845

or send any changes to;

E: feyservicesdirectory@brimbank.vic.gov.au

Changes to listings will be made electronically and updated on the council website periodically.

* This electronic version was updated in May 2015

The directory is available online at www.brimbank.vic.gov.au and search *Family and Children's Directory*

Brimbank Family and Children's Directory

A Guide to Services for Families with Children aged 0 to 12 years

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Emergency and Crisis Numbers

Emergency Numbers

Ambulance, Fire Brigade, Police

T: dial 000 from a landline or from a mobile
dial 112

Poisons Information Centre (Victoria) - VPIC

Information service on poisonings and
suspected poisonings

T: 13 11 26 (24 hours/ 7 days)

Crisis Accommodation

T: 9536 7777 (Every day 10am to 12midnight)

Telephone and Interpreting Services

Telephone Interpreter Service (TIS)

T: 131 450 (24 hours / 7 days)

Steps:

1. Dial this number 131 450
2. In English say the language you require
3. Service will connect you to an interpreter who speaks your language

TTY Service for hearing impaired

National Relay Service

T: 133 677 (24 hours/ 7 days)

Crisis Numbers

Care Ring

24 hour telephone counselling

T: 136 169

Crisis Assessment and Treatment Service (CATS)

Assists people who are mentally unwell
who need immediate help.

T: 1300 874 243 (1300 TRIAGE),
(24 hours/ 7 days)

DirectLine

24 hour telephone counselling, information and
referral on alcohol and drug related matters.

T: 1800 888 236

Lifeline

24 hour crisis support

T: 131114

Suicide line

T: 1300 651 251

Parentline

T: 13 22 89
(Every day 8am - 12midnight)

Women's Domestic Violence Crisis Service

T: 9322 3555

T: 1800 015 188
24 hours / 7 days

Sexual Assault Crisis Line (SACL)

T: 1800 806 292 (5pm - 9am / 7days)

Mental Health

Nurse on call

T: 1300 606 024 (24 hours/ 7 days)

Royal Children's Hospital - Integrated Mental Health Program (0-15yrs)

T: 1800 445 511

Children's Safety and Well-being

Child First

T: 1300 138 180

Child Protection (Day time)

T: 1300 664 977

Child Protection (24 hours)

T: 131 278

Kids Help Line

T: 1800 551 800

Footscray Sexual Offences and Child Abuse Investigations Team

T: 8398 9860 (7am-11pm)

Dental emergency

Royal Dental Hospital of Melbourne

T: 1300 360 054

Mon - Fri: 8.30am - 9.15pm

Weekends & Public Holidays: 9am - 9.15pm

For emergencies outside of these hours, contact the emergency department at your nearest hospital.

Hospitals / Health

(hospitals listed have an Emergency Department)

Sunshine Hospital

176 Furlong Road, St Albans

T: 8345 1333

Royal Children's Hospital

Flemington Road, Parkville

T: 9345 5522

Royal Victorian Eye and Ear Hospital

32 Gisborne Street, East Melbourne

T: 9929 8666

Nurse on Call

Immediate health advice.

T: 1300 606 024 (24 hours / 7 days)

الصحة العقلية

خط المشورة للصحة العقلية

(Mental Health Advice Line)

هاتف: 1300 280 737 (24 ساعة / 7 أيام)

مستشفى الأطفال الملكي - برنامج

الصحة العقلية المتكامل (0-15 سنة)

Royal Children's Hospital -

Integrated Mental Health Program

(0-15yrs)

هاتف: 1800 445 511

رفاهية وسلامة الأطفال

الطفل الأول

(Child First)

هاتف: 1300 138 180

حماية الطفل (خلال النهار)

(Child Protection (Day time))

هاتف: 1300 664 977

حماية الطفل (24 ساعة)

(Child Protection (24 hours))

هاتف: 131 278

خط المساعدة للأطفال

(Kids Help Line)

هاتف: 1800 551 800

فريق فوتسراي للتحقيقات في إساءة

معاملة الأطفال والجرائم الجنسية

(Footscray Sexual Offences and

Child Abuse Investigations Team)

هاتف: 8398 9860 (7 صباحاً - 11 مساءً)

معالجة الأسنان في حالة الطوارئ

مستشفى الأسنان الملكي في ملبورن

(Royal Dental Hospital of Melbourne)

هاتف: 1300 360 054

الاثنين - الجمعة: 8.30 صباحاً - 9.15 مساءً

أيام نهاية الأسبوع وعطلات العادة:

صباحاً - 9.15 مساءً

لحالات الطوارئ خارج ساعات العمل، اتصلوا

بقسم الطوارئ في المستشفى الأقرب

إليكم.

المستشفيات / الصحة

(المستشفيات المدرجة لديها قسم طوارئ)

مستشفى صنשайн

(Sunshine Hospital)

176 Furlong Road, St Albans

هاتف: 8345 1333

مستشفى الأطفال الملكي

(Royal Children's Hospital)

Flemington Road, Parkville

هاتف: 9345 5522

مستشفى العيون والأذن

الفيكتوري الملكي

(Royal Victorian Eye and Ear Hospital)

32 Gisborne Street, East Melbourne

هاتف: 9929 8666

ممرضات على إستعداد

(Nurses on Call)

مشورة صحية فورية.

هاتف: 1300 606 024 (24 ساعة / 7 أيام)

أرقام الطوارئ والأزمات

خدمة تقييم الأزمات والمعالجة (CATS)
(Crisis Assessment and Treatment

Service (CATS))

مساعدة الأشخاص الذين ليسوا بحالة جيدة
عقلياً والذين يحتاجون إلى المساعدة الفورية

هاتف: 1300 243 874 فرز المرضى
حسب خطورة حالتهم (TRIAGE)
(24 ساعة / 7 أيام)

المخدرات والكحول - الخط المباشر
(Drug & Alcohol - DirectLine)

إس�ارات ومعلومات وإحالات هاتفية على
مدى 24 ساعة.

هاتف: 1800 888 236

خط الحياة

(Lifeline)

هاتف: 13 11 14

خط المساعدة للإنتحار

(Suicide Helpline)

هاتف: 1300 251 651

خط الوالدين
(Parentline)

هاتف: 13 22 89

(كل يوم 8 صباحاً - 12 ظهراً)

خدمة أزمة العنف المنزلي للنساء
(Women's Domestic Violence Crisis Service)

هاتف: 9322 3555

هاتف: 1800 015 188 (24 ساعة / 7 أيام)

خط أزمة الاعتداء الجنسي (SACL)
(Sexual Assault Crisis Line (SACL))

هاتف: 1800 806 292 (24 ساعة / 7 أيام)

أرقام الطوارئ

الإسعاف والإطفائية والشرطة

هاتف: اتصل على الرقم 000 من هاتف ثابت
أو من موبايل
انصل على 112

معلومات السموم

هاتف: 131 126 (24 ساعة / 7 أيام)

الإقامة وقت الأزمات

هاتف: 1800 627 727 (كل يوم 10 صباحاً حتى 12 ظهراً)

خدمات الترجمة الهاتفية والشفهية

خدمة الترجمة الهاتفية (TIS)

هاتف: 131 450 (24 ساعة / 7 أيام)

الخطوات:

١. اتصل على هذا الرقم 131 450

٢. قل في اللغة الانجليزية اللغة التي تتطلبها

٣. سوف توصلك الخدمة بمترجم يتكلم لغتك

خدمة TTY لضعف السمع

خدمة التواصل الوطنية

(National Relay Service)

هاتف: 133 677 (24 ساعة / 7 أيام)

أرقام الأزمات

حلقة الرعاية (Care Ring)

إس�ارات هاتفية على مدى 24 ساعة

هاتف: 136 169

緊急求助號碼

緊急號碼

救護車、滅火、警察

電話：用固定電話撥000或用手機撥112

中毒資訊

電話：131 126 (24小時 / 7天)

緊急住院

電話：1800 627 727
(每天上午10am到中午12pm)

電話翻譯服務

電話翻譯服務處 (TIS)

電話：131 450 (24小時 / 7天)

步驟：

1. 撥131 450這個號碼
2. 用英語說你需要哪一種語言
3. 為你接通一位懂你語言的翻譯

克服聽力障礙的打字 電話服務

全國轉接服務處 (National Relay Service)

電話：133 677 (24小時 / 7天)

求助號碼

關懷服務線 (Care Ring) 提供24小時電話心理輔導。

電話：136 169

危機評定和處理服務(CATS)

(Crisis Assessment and Treatment
Service (CATS))

為立即需要幫助的心理患者提供協助。

電話：1300 874 243 (1300 TRIAGE)
(24小時 / 7天)

毒品及酒精直線

(Drug & Alcohol- DirectLine)

提供24小時電話心理輔導、資訊和轉介。

電話：1800 888 236

生命線

(Lifeline)

電話：13 11 14

自殺幫助線

(Suicide Helpline)

電話：1300 651 251

親子線

(Parentline)

電話：13 22 89
(每天上午8am至中午12pm)

婦女家庭暴力危機服務

(Women's Domestic Violence
Crisis Service)

電話：9322 3555

電話：1800 015 188
24小時 / 7天

性侵危機線 (SACL)

(Sexual Assault Crisis Line (SACL))

電話：1800 806 292 (24小時 / 7天)

心理健康

心理健康顧問線

(Mental Health Advice Line)

電話: 1300 280 737 (24小時 / 7天)

皇家兒童醫院 — 綜合心理健康項目 (0-15歲)

Royal Children's Hospital - Integrated Mental Health Program (0-15yrs)

電話: 1800 445 511

兒童安全和健康

孩子第一

(Child First)

電話: 1300 138 180

兒童保護 (白天)

(Child Protection (Day time))

電話: 1300 664 977

兒童保護 (24小時)

(Child Protection (24 hours))

電話: 131 278

孩子幫助線

(Kids Help Line)

電話: 1800 551 800

Footscray性犯罪和兒童虐待調查組

(Footscray Sexual Offences and Child Abuse Investigations Team)

電話: 8398 9860

(上午7am至晚上11pm)

牙科急診

墨爾本皇家牙科醫院

(Royal Dental Hospital of Melbourne)

電話: 1300 360 054

星期一至星期五: 上午8.30am至晚上
9.15pm

周末和公共假日: 上午9am至晚上9.15pm

在這些時間之外如需急診，請聯繫你最近的
醫院急診部。醫院/健康
(下列醫院有急診部)

Sunshine醫院

(Sunshine Hospital)

176 Furlong Road, St Albans

電話: 8345 1333

皇家兒童醫院

(Royal Children's Hospital)

Flemington Road, Parkville

電話: 9345 5522

皇家維州眼耳醫院

(Royal Victorian Eye and Ear Hospital)

32 Gisborne Street, East Melbourne

電話: 9929 8666

值班護士

(Nurses on Call)

即時提供健康諮詢。

電話: 1300 606 024 (24小時 / 7天)

Các số gọi Cấp Cứu và Khi bị Khủng hoảng

Các số điện thoại Cấp cứu

Xe Cứu thương, Cứu hoả, Cảnh sát

ĐT: quay số 000 từ máy điện thoại bàn hoặc
quay số 112 từ máy điện thoại di động

Thông tin về Thuốc độc

ĐT: 131 126 (24 giờ/ 7 ngày)

Chỗ ở Lúc Khủng hoảng

ĐT: 1800 627 727 (Mỗi ngày từ 10 giờ sáng
đến 12 giờ trưa)

Dịch vụ Thông Dịch Điện thoại

Dịch vụ Thông dịch Điện thoại (TIS)

ĐT: 131 450 (24 giờ/ 7 ngày)

Các việc phải làm:

1. Quay số 131 450
2. Nói tiếng Anh tên ngôn ngữ quý vị cần
3. Dịch vụ này sẽ nối đường dây của quý vị
với thông dịch viên nói cùng ngôn ngữ
với quý vị

Dịch vụ TTY cho người khỉếm thính

Dịch vụ Tiếp âm Toàn quốc (National Relay Service)

ĐT: 133 677 (24 giờ/ 7 ngày)

Các số gọi lúc khủng hoảng

Đường dây Care Ring (Care Ring)

Đường dây tham vấn qua điện thoại, hoạt
động 24 giờ

ĐT: 136 169

Dịch vụ Thẩm định và Điều trị Cấp cứu (CATS)

(Crisis Assessment and Treatment
Service (CATS))

Giúp đỡ người bị bệnh tâm thần cần sự giúp
đỡ cấp thời.

ĐT: 1300 874 243 (1300 TRIAGE),
(24 giờ / 7 ngày)

Đường dây Trực tiếp giúp đỡ về Ma tuý & Rượu

(Drug & Alcohol- DirectLine)

Cung cấp thông tin, tham vấn và giới thiệu
qua điện thoại, làm việc 24 giờ.

ĐT: 1800 888 236

Đường dây cứu sinh Lifeline (Lifeline)

ĐT: 13 11 14

Đường dây giúp người tự sát (Suicide Helpline)

ĐT: 1300 651 251

Đường dây giúp đỡ cha mẹ (Parentline)

ĐT: 13 22 89

(Mỗi ngày từ 8 giờ sáng đến 12 giờ trưa)

Dịch vụ Giúp Phụ nữ khủng hoảng vì bị bạo hành trong gia đình (Women's Domestic Violence Crisis Service)

ĐT: 9322 3555

ĐT: 1800 015 188
24 giờ / 7 ngày

Đường dây giúp bị khủng hoảng vì bạo hành tình dục (SACL)

(Sexual Assault Crisis Line (SACL))

ĐT: 1800 806 292 (24 giờ / 7 ngày)

Sức khoẻ Tâm thần

Đường dây Cố vấn Sức khoẻ Tâm thần (Mental Health Advice Line)

ĐT: 1300 280 737 (24 giờ / 7 ngày)

Bệnh viện Nhi đồng Hoàng gia – Chương trình Sức khoẻ Tâm thần kết hợp (0 -15 tuổi)

Royal Children's Hospital – Integrated Mental Health Program (0 -15yrs)

ĐT: 1800 445 511

An toàn và Phục lợi cho Trẻ em

Trẻ em và Đội Hỗ trợ, Giới thiệu và Cung cấp thông tin cho gia đình (Child First)

ĐT: 1300 138 180

Bảo vệ Trẻ em (Ban ngày) (Child Protection (Day time))

ĐT: 1300 664 977

Bảo vệ Trẻ em (24 giờ) (Child Protection (24 hours))

ĐT: 131 278

Đường dây giúp đỡ Trẻ em (Kids Help Line)

ĐT: 1800 551 800

Đội Điều tra Bạo hành Trẻ em và Tội phạm Tình dục tại Footscray (Footscray Sexual Offences and Child Abuse Investigations Team)

ĐT: 8398 9860 (7 giờ sáng - 11 giờ khuya)

Cấp cứu về răng

Bệnh viện Nha khoa Melbourne (Royal Dental Hospital of Melbourne)

ĐT: 1300 360 054

Thứ Hai- Thứ Sáu: 8 giờ 30 sáng – 9 giờ 15 tối

Những ngày cuối tuần & Ngày lễ: 9 giờ sáng – 9 giờ 15 tối

Trong trường hợp khẩn cấp ngoài giờ ghi trên, hãy liên lạc với Khu cấp cứu tại bệnh viện gần nhất nơi quý vị ở.

Bệnh viện / Y tế (những bệnh viện được liệt kê có Khu Cấp cứu)

Bệnh viện Sunshine (Sunshine Hospital)

176 Furlong Road, St Albans

ĐT: 8345 1333

Bệnh viện Nhi đồng Hoàng gia (Royal Children's Hospital)

Flemington Road, Parkville

ĐT: 9345 5522

Bệnh viện Hoàng gia về Mắt và Tai Victoria

(Royal Victorian Eye and Ear Hospital)

32 Gisborne Street, East Melbourne

ĐT: 9929 8666

Y Tá trực

(Nurses on Call)

Dịch vụ y tế cấp thời.

ĐT: 1300 606 024 (24 giờ / 7 ngày)



A. Children's Care and Learning

A1. Child Care Services

Commonwealth Government Child Care Access Hotline

Provides information to families on approved child care centres in local areas including; Long Day Care, Family Day Care, and before and after hours school care. Information on the cost and availability of care may also be available.

T: 1800 670 305 (8am - 6pm, Mon-Fri)
T: 133 677 then ask for 1800 670 305
(TTY - hearing or speech impaired)

My Child

Australia's online child care portal - information on different types of child care, how to get assistance with the cost of child care, and search to find a child care centre in your local area.

Also has information and links to other websites about children's health and well-being, parenting and family support services

www.mychild.gov.au

Family Day Care

Family Day Care (FDC) services support and administer networks of FDC educators who provide flexible care and developmental activities in their own home for other people's children. To assist with this each service receives operational support funding from the Australian Government. Both not-for-profit and for-profit providers may operate an FDC service. (*extract taken from Child Care Service Handbook 2012-2013*)

Brimbank City Council Family Day Care Service

An early childhood education and care service that provides small group care for children from birth through the age of 13 years in the home of suitably selected Educators. The Service provides flexible hours of care including full time, part time, weekend or casual care.

For family day care or information about the Service's Educator recruitment process

T: 9249 4809

Privately Operated Family Day Care

Azaria Family Day Care

9/32 East Esplanade, St Albans

T: 9362 1996

E: azariafdc@gmail.com

Blossom Family Day Care

57 Pioneer Drive, Deer Park

T: 8390 4845

E: blossom.fdcs@hotmail.com

Early Learning Family Day Care

73 John Paul Drive, Hillside

E: 9449 9974

E: enquiries@elfdc.com.au

www.elfdc.com.au

Kids Club Family Day Care Scheme

Shop 1, 163-165 Main Road West, St Albans

T: 9364 4734

E: kidsclubdaycare@yahoo.com.au

Long Day Care Centres

Long Day Care Centres are welcoming environments for children and families which provide flexible hours to meet the needs of families. They cater primarily for children from birth - six. Programs engage children to develop skills to become confident learners, communicate effectively, and feel a sense of identity and belonging. Long Day Care Centres can be community based or privately owned, some also provide a state funded Kindergarten program.

For further information please contact the centre directly.

For information on how to find a service go the Department of Education and Early Childhood Development website

www.education.vic.gov.au

(P)- Private Centre

(C)- Community based centre

(P*)- Private centre with a funded kindergarten program

(C*) - Community based centre with a funded kindergarten program

Albion

Anderson Road Childcare Centre (P*)

145 Anderson Road, Albion

T: 9312 6407

E: trabren@tpg.com.au

Cairnlea

Cairnlea Kindy and Childcare Centre (P*)

Cnr Wattle Grove Road and Carmody Drive,

Cairnlea

T: 9363 6665

E: cairnleakindy@bigpond.com

Pelican Childcare - Cairnlea (P*)

282 - 288 Station Road, Cairnlea

T: 8361 9388

E: cairnlea@pelicanchildcare.com.au

www.pelicanchildcare.com.au

Deer Park

Deer Park Children's Community Centre (C*)

3 Hume Street, Deer Park

T: 9363 3032

E: dpccc@bigpond.com

Orama Street Childcare Centre (C*)

24 Orama Street, Deer Park

T: 9363 5918

E: orama.st.cc@kindergarten.vic.gov.au

www.bpacchildrenservices.com

Good Start Early Learning - Deer Park (C*)

799 Ballarat Road, Deer Park

T: 9361 2022

E: dee@goodstart.org.au

www.goodstart.org.au

Pelican Childcare - Deer Park (P *)

79 Foleys Road, Deer Park

T: 9363 5199

E: deerpark@pelicanchildcare.com.au

www.pelicanchildcare.com.au

Delahey

Delahey Children's Centre (C)

80 Copperfield Drive, Delahey

T: 9307 0488

E: delahey@bpachildrenservices.com

www.bpachildrenservices.com

Oarsome Drive Childcare Centre (P*)

39 - 41 Oarsome Drive, Delahey

T: 9310 8611

E: oarsome2@optusnet.com.au

www.oarsomedrivechildcare.com.au

Derrimut

Derrimut Early Learning Centre (C *)

30 Lennon Parkway, Derrimut

T: 9307 4700

E: derrimut@ymca.org.au

www.earlylearning.ymca.org.au

Good Start Early Learning - Derrimut (C*)

6A Chartwell Crescent, Derrimut

T: 9361 2215

E: der@childcare.com.au

www.goodstart.org.au

Kealba**Good Start Early Learning - Kealba (C*)**

31A Driscolls Road, Kealba

T: 9364 1466

E: klb@childcare.com.au

www.goodstart.org.au

Cradles to Crayons Early Learning Centre (P*)

246 Sunshine Avenue, Kealba

T: 9356 9466

E: c2celc@hotmail.com

Keilor**Kids Retreat (P*)**

890 Old Calder Highway, Keilor

T: 9390 7500

E: childcare@kidsretreat.com.au

Mission Australia Early Learning Services**Keilor Village (C*)**

26 Kennedy Street, Keilor

T: 9331 7911

E: els_keilor@missionaustralia.com.au

www.maeearlylearning.com.au

Keilor Downs**Keilor Downs Childcare Centre (C)**

39 Thornhill Drive, Keilor Downs

T: 9367 5322

E: kdcc@net2000.com.au

www.keilordownsc childcare.com

Lady Nelson Early Learning and Childcare Centre (P)

89 Lady Nelson Way, Keilor Downs

T: 9367 1114

E: info@ladynelsonchildcare.com

North Sunshine**Phoenix Street Children's Centre (C*)**

80 Phoenix Street, Sunshine North

T: 9310 2929

E: phoenix.st.cc@kindergarten.vic.gov.au

www.phoenixchildcare.com.au

Jigsaw Childcare (P*)

185 Phoenix Street, Sunshine North

T: 9312 7896

E: info@jigsawcare.com.au

St Albans**Jindi Woraback Children's Centre (C*)**

Building 12, Victoria University

St Albans Campus, St Albans

T: 9364 6855

E: jindi@internode.on.net

Stepping Stones Kindergarten and Childcare (C*)

32A Arthur Street, St Albans

T: 9367 4827

E: sstones32@hotmail.com

Bella Bambini Preschool and Day Care (P)

7 Collins Street, St Albans

T: 9356 4000

E: bellabambinipreschool@hotmail.com

Grace Street Childcare Centre (P*)

24 – 28 Grace Street, St Albans

T: 9364 5832

E: grakestchildcare@bigpond.com.au

Little Babes Early Learning Centre (P*)

42 Kings Road, St Albans

T: 9362 1488

E: littlebabes@optusnet.com.au

St Albans Main Road East Early Learning Centre (P*)

252 – 256 Main Road East, St Albans

T: 9310 9633

E: mainroadeast@earlylearningservices.com.au

www.earlylearningservices.com.au

St Albans Sweet Sounds Childcare Centre (P)

27 - 29 Elizabeth Street, St Albans

T: 9310 8955

E: sweetsounds@earlylearningservices.com.au

www.earlylearningservices.com.au

Sunshine

Alexandra Avenue Children's Centre (C*)

31 Alexandra Avenue, Sunshine

T: 9310 2845

E: alexandra.ave.cc@kindergarten.vic.gov.au

Ballarat Road Early Learning Centre (P*)

457 - 459 Ballarat Road, Sunshine

T: 9311 9311

E: director@ballaratroadelc.com.au

www.earlylearningservices.com.au

Sydenham

Sydenham Children's Centre (C)

7 Community Hub, Sydenham

T: 9390 3267

E: sydenhamcc@bpachildrenservices.com
[www_bpachildrenservices.com](http://www_bpachildrenservices_com)

Good Start Early Learning - Sydenham (C*)

60 Community Hub, Sydenham

T: 8390 8714

E: kcy@childcare.com.au
[www.goodstart.org.au](http://www_goodstartorgau)

Sydenham Road Early Learning Centre (P*)

352 Sydenham Road, Sydenham

T: 8390 9866

E: sydenhamroadelc@gelcmail.com.au
[www.sydenhamroadelc.com.au](http://www_sydenhamroadelc_comau)

Sydenham Community Kids (P*)

Cnr Trickey Avenue and Pecks Road, Sydenham

T: 9390 1144

E: sydenham@communitykids.net.au
[www.littlepoppetschildcare.com.au](http://www_littlepoppetschildcare_comau)

Pecks Road Early Learning Centre (P*)

97 Pecks Road, Sydenham

T: 8390 9052

E: director@pecksroadelc.com.au

Mulberry Early Learning Centre (P*)

17A Overton Lea Boulevard, Sydenham

T: 9449 9222

E: krish@mulberrylearning.com.au
[www.littleskoolhouse.com.au](http://www_littleskoolhouse_comau)

Sydenham Early Learning Kinder (P*)

550 Melton Highway, Sydenham

T: 9390 3551

E: kavitaelk@gmail.com
[www.ealylearningkinder.com.au](http://www_ealylearningkinder_comau)

Taylors Lakes

Remus Way Children's Centre (C*)

4 Remus Way, Taylors Lakes

T: 9390 9561

E: info@remuswaychildrenscentre.com.au

West Sunshine

Killeen Street Childcare Centre (C*)

23 Killeen Street, Sunshine West

T: 9364 8541

E: killeen.st.kin@kindergarten.vic.gov.au
[www.killeenstreet.com.au](http://www_killeenstreet_comau)

Glen Gala Children's Centre (P*)

2 David Drive, Sunshine West

T: 8390 6189

E: glengala@earlylearningservices.com.au
[www.earlylearningservices.com.au](http://www_earlylearningservices_comau)

Rose Garden Sunshine Early Learning Centre (P*)

19 Link Road (cnr The Avenue), Sunshine West

T: 9312 6655

E: sunshine@rosegardenkids.com.au
[www.rosegardenkids.com.au](http://www_rosegardenkids_comau)

A2. Kindergartens/Preschools

Kindergarten is accessible for children who turn four by 30 April.

Kindergartens are welcoming environments for children and families where the aim is to increase children's developmental and learning outcomes. Kindergarten programs engage children to develop skills to become confident learners, communicate effectively, and feel a sense of identity and belonging. They are places where children can connect with and contribute to their world.

Enrolment in Kindergarten is through Brimbank City Council and can be done from when a child turns two. For further information please call Council on 9249 4490. For information on fees contact the relevant cluster manager. Fees are reduced for Health Care Card holders.

Brimbank City Council - Preschool Field Officers (PSFO)

The PSFO service is offered to families and children with additional needs attending a state-funded four year old kindergarten program

T: 9249 4845

Enrolment Forms can be downloaded from the Brimbank Council website at www.brimbank.vic.gov.au (Search kindergarten for more information), a customer service office or at any of the kindergartens listed.

Cluster Managers of Kindergartens

BPA Children's Services (BPA)

459a Ballarat Road, Sunshine (PO Box 215)

T: 9312 3689

www.bpachildrenservices.com

Lentara UnitingCare (LUC)

415 Camp Road, Broadmeadows

T: 9351 3600

www.lentarauc.org.au

Early Childhood Management Services (ECMS)

192 High Street, Northcote (PO Box 182)

T: 8481 1100

www.ecms.org.au

YMCA

T: 1300 883 994

www.victoria.ymca.org.au

Kindergartens

Albanvale (BPA)

44 Diamond Avenue Albanvale
T: 9366 2376

Albion (BPA)

33a Derrimut Street Albion
T: 9311 3375

Barbary Crescent (ECMS)

Barbary Crescent Taylors Lakes
T: 9449 4355

Copperfields (ECMS)

70 Copperfield Drive Delahey
T: 9307 7805

Deer Park (BPA)

Carmody Drive (at Cairnlea Park Primary School)
Cairnlea
T: 9363 1762

Deer Park West (Independent)

Adeline Crt Deer Park
T: 9363 3488

Derrimut (YMCA)

Lennon Parkway Derrimut
T: 9307 4700

Dorothy Carlton (BPA)

47 Furlong Road Sunshine North
T: 9311 7613

East Sunshine (BPA)

2 Lowe Crescent Sunshine
T: 9311 4712

Epalock Crescent (BPA)

15 Epalock Crescent St Albans
T: 9367 1562

Fairbairn Road (BPA)

26 Fairbairn Road Sunshine West
T: 9312 2630

Kealba (ECMS)

24 McShane Drive (at Community Centre)
Kealba
T: 9366 6233

Keilor Downs (ECMS)

14a Antwerp Drive Keilor Downs
T: 9366 1945

Keilor Gatehouse (ECMS)

11a Parramatta Road Keilor
T: 9336 3270

Keilor Park (ECMS)

2 Thea Crt Keilor Park
T: 9336 3758

Keilor Village (ECMS)

775 Old Calder Hwy (cnr Kennedy Street)Keilor
T: 9336 4010

Kellie O'Connell (BPA)

125-127 Ridgeway Pde Sunshine West
T: 9363 7774

Kings Park (ECMS)

24 Maplewood Road St Albans
T: 9366 6692

Monmia (ECMS)

Copernicus Way Keilor Downs
T: 9367 2460

North Sunshine (BPA)

Phoenix Street Sunshine North
T: 9311 4130

Remus Way (ECMS)

4 Remus Way Taylors Lakes
T: 9390 8542

South Sunshine (BPA)

13 Ardyne Street Sunshine
T: 9311 4348

- St Albans Anglican** (BPA)
46A East Esplanade St Albans
T: 9366 2661
- St Albans East** (ECMS)
1a Harmon Avenue St Albans
T: 9366 4830
- St Albans North** (ECMS)
42 Fox St St Albans
T: 9367 1826
- St Albans West** (ECMS)
33 Stevens Road St Albans
T: 9367 1316
- Sunshine** (BPA)
34 Devonshire Road Sunshine
T: 9311 2401
- Sunshine Heights** (BPA)
105 Glengala Road Sunshine West
T: 9311 4966
- Sunshine Park Estate** (BPA)
10a Southwold St St Albans
T: 9366 1523
- Sydenham** (ECMS)
7 Community Hub (at Sydenham Community Centre) Sydenham
T: 8348 3501
- Taylors Lakes** (ECMS)
12a Cocoparra Crescent Taylors Lakes
9390 3589
- Welwyn** (LUC)
44 Welwyn Pde (Cnr Dumfries Street)
Deer Park
T: 9363 1939
- Westerngate** (BPA)
5 -7 Aycliffe Drive Deer Park
T: 9363 6574
- Willis Street** (BPA)
10-12 Willis Street St Albans
T: 9366 8632

A3. Occasional child care

Flexible, short-term centre based care for children aged 0-6 years that allows respite for parents to take a break, go to appointments, shop, or complete courses. Families can access occasional care on a regular basis or as they need it. Contact the centres for session times, cost, and how to book.

Duke Street Community Centre

27 Duke Street, Sunshine

T: 9311 9973

E: dukest@vicnet.net.au

Sunshine Leisure Centre

5 Kennedy Street, Sunshine

T: 9249 4615

E: sslc@brimbank.vic.gov.au

St Albans Leisure Centre

Taylors Road, Keilor Downs

T: 9249 4635

E: salc@brimbank.vic.gov.au

(Open to centre users only)

Sydenham Community Centre

7 Community Hub, Sydenham

T: 9390 3267

E: sydenhamcc@bpachildrenservices.com

Cairnlea Community Hub

Carmody Drive, Cairnlea

T: 8390 6849

E: cairnleacomunityhub@brimbank.vic.gov.au

West Sunshine Community Centre

25 Kermeen Street, Sunshine West

T: 9249 4555

E: wscc@brimbank.vic.gov.au

A4. Outside School Hours Care

(before and after School care)

Programs delivered for school children outside school hours – includes before and after school, and some programs during the holidays. Parents may be able to obtain Child Care Benefit to assist with program costs. Contact a school to see what services they have available.

Ardeer Primary School

Suspension Street, Ardeer

T: 9363 1194

Cairnlea Park Primary School

Camp Australia

Carmody Drive, Cairnlea

T: 9363 1187

M: 0423 795 208

Derrimut Primary School

Cnr Stirling Drive & Lennon Parkway

T: 9307 4700

www.childrensservices.ymca.org.au

Emmaus Catholic Primary School

370 Sydenham Road, Sydenham

T: 9390 4500

Holy Eucharist

1A Oleander Drive, St Albans

T: 9366 2899

Keilor Primary School

Kennedy Street, Keilor

M: 0421 573 962

world4kids.netu

Keilor Views Primary School
World 4 Kids
Swindon Crescent, Keilor Downs
T: 9367 7466

Kings Park Primary School
128B Gillespie Road, St Albans
T: 9367 6555

Mackellar Primary School
Goldsmith Avenue, Delahey
T: 9367 9798
www.mackellarp.vic.edu.au

Monmia Primary School
Copernicus Way, Keilor Downs
T: 0413 180 401
T: Camp Australia: 1300 786 596
www.campaustralia.com.au

Movelle Primary School
Gum Road, St Albans
T: 9366 8892
M: 0411 035 111

Our Lady's Primary School
32 Station Place, Sunshine
T: 8371 0500
M: 0401 700 401
www.childrensservices.ymca.org.au

Overnewton Anglican Community College
Robertsons Road, Taylors Lakes
T: 9390 5044
M: 0418 108 649

Overnewton Anglican Community College
Overnewton Road, Keilor
T: 9334 0000
M: 0418 108 465

Resurrection Primary School
51 Gum Road, Kings Park
T: 9366 7022
M: 0411 035 111

Sacred Heart Primary School
4 Winifred Street, St Albans
T: 9366 0022

St Albans Meadows Primary School
Laurel Street, St Albans
T: 8371 0500
M: 0425 803 739
www.victoria.ymca.org.au
(After School Care only)

St Mary McKillop
152 Odessa Avenue, Keilor Downs
T: 9367 6199

St. Paul's Primary School, West Sunshine
188 Link Street, Sunshine West
T: 9363 1568
T: Camp Australia: 1300 105 343
www.campaustralia.com.au

St Peter Chanel Primary School
848 Ballarat Road, Deer Park
T: 9363 1586

Sunshine Heights Primary School
Mailey Street, Sunshine West
T: 9364 7279
T: World 4 Kids: 1300 786 596
www.world4kids.net

Sunshine Primary School
Cnr Hampshire Road & Derby Street, Sunshine
T: 9311 1707
T: Camp Australia: 1300 105 343
www.campaustralia.com.au

Sydenham-Hillside Primary School
Community Hub, Sydenham
T: 9361 5355
T: World 4 Kids: 1300 786 596
www.world4kids.net

Taylors Lakes Primary School
Chichester Drive, Taylors Lakes
T: 9390 3331
T: World 4 Kids: 1300 786 596
www.world4kids.net

A5. Vacation Care and Recreation Programs

Programs delivered during the holidays for primary-aged children, including children with disabilities. Parents can enrol their child/children in the holiday program where they work and/or live, and may be able to obtain Child Care Benefit to assist with program costs. For Youth programs contact Brimbank Youth Services below.

Brimbank Active Kids

"BAK" school holiday program provides low cost and inclusive sport, cooking and craft program for five to twelve year olds in Deer Park, St Albans, Sunshine and Sunshine West.
T: Deer Park, St Albans - 9249 4665
T: Sunshine, West Sunshine- 9249 4555

Brimbank Youth Services

Visy Cares Hub, Harvester Road, Sunshine
T: 9249 4110
www.brimbankyouth.com

(for full range of programs and events for young people aged 10-25, including teenage school holiday programs)

Derrimut Primary School

Cnr Stirling Drive and Lennon Parkway,
Derrimut
Outside School Hours Care YMCA
T: 9307 4700
www.childrensservices.ymca.org.au

Holy Eucharist Primary School

1A Oleander Drive, St Albans
CAMP Australia
T: 9366 2033
E: holyeuch@oshccampaustralia.com.au

Keilor Primary School

Kennedy Street, Keilor
World 4 Kids
M: 0421 573 962
E: keilor@world4kids.net

Mackellar Primary School

Goldsmith Avenue, Delahey
T: 9367 9798
T: 0447 200 102
E: mackellar.ps@edumail.vic.gov.au

St Albans Meadows Primary School

Laurel Street, St Albans
Outside School Hours Care - YMCA
T: 8371 0500
T: 0425 803 739
www.childrensservices.ymca.org.au

Sunshine Primary School

Cnr Hampshire & Derby Roads, Sunshine
www.childrensservices.ymca.org.au
T: 8371 0500

Sunshine Heights Primary School

1-19 Mailey Street, Sunshine West
World 4 Kids
T: 9364 7279
T: 1300 786 596
E: info@world4kids.net

Sydenham-Hillside Primary School

Community Hub, Sydenham
World 4 Kids
T: 9361 5355
E: sydenham@world4kids.net

Taylors Lakes Primary School

Chichester Drive,Taylors Lakes
World 4 Kids
T: 9390 3331
T: 1300 786 596
E: bookings@world4kids.net



B. Community Places and Services

B1. Library Services

Brimbank Libraries offer parents and children a wide range of programs, services and facilities. Membership is open to everyone at no charge.

Contact your nearest library for details of story-time programs (0 to 5 year olds), After School Games Clubs, school holiday programs, and English language conversation practice sessions.
www.brimbanklibraries.vic.gov.au

Deer Park Library

Corner of Neale and Station roads, Deer Park

T: 9249 4660

Keilor Village Library

Kennedy Street, Keilor

T: 9249 4670

St Albans Library

71A Alfrieda Street, St Albans

T: 9249 4650

Sunshine Library

McCracken Street, Sunshine

T: 9249 4640

Sydenham Library

1 Station Street, Watergardens Town Centre,

Taylors Lakes

T: 9249 4680

Martha Arms Toy Library

A range of quality educational toys, puzzles and games available for children 0-8 years.

Keilor Downs Community Centre

Taylors Road, Keilor Downs

E: marthaarmstoylib@yahoo.com.au

www.marthaarmstoylibrary.org.au

B2. Neighbourhood Houses

Neighbourhood Houses are for everyone - for people of all age groups, different backgrounds and abilities.

Neighbourhood House programs aim to strengthen local communities by running a range of low cost or free activities, courses, and programs. Most activities are held during school terms.

Contact the individual Neighbourhood Houses at:

Cairnlea Community Hub

Carmody Drive, Cairnlea

T: 9249 4800

E: cairnleacommunityhub@brimbank.vic.gov.au

Delahey Community Centre

80 Copperfields Drive, Delahey

T: 9249 4900

www.delahey.org.au

Community West Inc

822 Ballarat Road, Deer Park

T: 9363 1811

E: info@communitywest.org.au

Derrimut Community Centre

Cnr Stirling Drive and Lennon Parkway,

Derrimut

T: 9307 4700

E: Derrimutcommunity@ymca.org.au

Duke Street Community Centre

27 Duke Street, Sunshine

T: 9311 9973

www.dsch.org.au

Good Shepherd Community House

168 Main Road East, St Albans

T: 9364 1496

www.goodshepherd.org.au

St Albans Community Youth Club Inc.

(Tin Shed) 309a Main Rd East, St Albans

T: 9366 4302

E: tinshed@tsis.com.au

Sydenham Neighbourhood House

1st Floor, 1 Station Street, Taylors Lakes

T: 9249 4224

E: sydnh@brimbank.vic.gov.au

www.sydenhamneighbourhoodhouse.org.au

Westvale Community Centre

45 Kings Road, St Albans

T: 9249 4665

E: westvale@brimbank.vic.gov.au

West Sunshine Community Centre

25 Kermeen Street, Sunshine West

T: 9249 4555

E: wscc@brimbank.vic.gov.au

B3. Parks and Playgrounds

Brimbank City Council manages some of the most attractive and unique open space and parkland in Victoria, ranging from small reserves and gardens to local and major parks, and protected grasslands. It has a large open space network of 243 reserves -107 playgrounds are located within these reserves.

Brimbank is currently undertaking an extensive upgrade and transformation of its parks and playgrounds. Since 2008, around 65 parks have been upgraded and approximately 12 kilometres of new trails have been built. The work to improve Brimbank's network of parks is ongoing, and is helping to make them more integrated, attractive, child and family-friendly places for the entire community to enjoy.

Brimbank City Council

T: 9249 4858

For hire of parks and gardens for social functions, special events or picnics

T: 9249 4811

Search Parks on our website for more information

Parks Victoria

Manages Brimbank Park and the Organ Pipes.

For queries regarding the use of areas within parks managed by Parks Victoria

T: 13 19 63

B4. Playgroups

Playgroups are groups of parents/carers and children under the age of five who come together for the chance to socialize and have fun.

Playgroups offer an opportunity to develop and strengthen parent/child relationship's make new friends, share ideas, support and encourage each other. Playgroups also help children learn and develop new skills, through play and different activities.

They are run by volunteers and usually meet once a week at a local venue. There is a small fee, per family, to contribute towards the cost of materials.

There are more than 90 playgroups that meet in Brimbank each week. For further information on days and times available and for your closest playgroup contact the Playgroup Development Officers or search playgroups on our website for more information.

Brimbank City Council, Playgroup Development Officers at:

T: 9249 4365

E: playgroups@brimbank.vic.gov.au

Playgroup Victoria

Maintains a current list of associations, registered member groups and contact people.

T: 1800 171 882

www.playgroup.org.au

B5. Recreation Services

Brimbank City Council provides all residents with the opportunity to participate in sport and recreation programs. It runs over 50 individual classes for its residents each school term at a number of venues around the municipality.

Activities are available for people of all ages, cultural backgrounds and abilities.

The Brimbank City Council Sports Guide provides detailed information on sport and recreation activities in Brimbank. For further information about what programs are available:

T: 9249 4491

Search recreation on our website for more information.



C. Education

C. Education

To enrol your child in a Government school and / or if you require information concerning your child's education, contact the principal of a school in your local neighbourhood.

Department of Education – Western Region

Level 3, Whitten Oval
417 Barkly Street, West Footscray
T: 9291 6500
E: wmro@edumail.vic.gov.au
www.education.vic.gov.au/region/western

Raising Children Network – The Australian Parenting Website

Comprehensive parenting resource
- from newborns to teenagers.

www.raisingchildren.net.au
For help in choosing a school go to:
[www.raisingchildren.net.au/articles/
choosing_a_school](http://www.raisingchildren.net.au/articles/choosing_a_school)

My School

Search the profiles of almost 10,000 Australian schools. Locate statistical and contextual information about schools in your community and compare them with statistically similar schools across the country.

www.myschool.edu.au

C1. Government Primary Schools

Albanvale Primary School

Cnr Diamond Avenue & Dover Street, Albanvale
T: 9367 2197
www.albanvaleps.vic.edu.au

Albion North Primary School

Furlong Road, Sunshine North
T: 9312 5900
www.albionnorthps.vic.edu.au

Albion Primary School

Adelaide Street, Sunshine
T: 9311 1325
www.albionps.vic.edu.au

Ardeer Primary School

Suspension Street, Ardeer
T: 9363 1194
www.ardeerps.vic.edu.au

Ardeer South Primary School

Ralph Street, West Sunshine
T: 9363 2768
www.ardeersthps.vic.edu.au

Cairnlea Park Primary School

Carmody Drive, Cairnlea
T: 9363 1187
www.cairnleaparkps.vic.edu.au

Deer Park North Primary School

Mawson Avenue, Deer Park
T: 9363 4600
www.deerparknthsps.vic.edu.au

Deer Park West Primary School

Quinn Street, Deer Park
T: 9363 3519
www.dpwps.vic.edu.au

Derrimut Primary School

Cnr Stirling Drive & Lennon Parkway
T: 9307 4700
www.derrimutps.vic.edu.au

Glengala Primary School

Kermeen Street, Sunshine West
T: 9311 7810
www.glengala.vic.edu.au

Keilor Primary School

Kennedy Street, Keilor
T: 9336 7098
www.keilorprimary.vic.edu.au

Keilor Views Primary School

Swindon Crescent, Keilor Downs
T: 9367 7466
www.kvps.vic.edu.au

Kings Park Primary School

Gillespie Road, St Albans
T: 9367 6555
www.kpps.vic.edu.au

Mackellar Primary School

29- 35 Goldsmith Avenue, Delahey
T: 9364 0200
www.mackellarps.vic.edu.au

Monmia Primary School

Copernicus Way, Keilor Downs
T: 9364 1007
www.monmia.vic.edu.au

Movelle Primary School

Gum Road, St Albans
T: 9366 8892
www.movelleps.vic.edu.au

St Albans East Primary School

Station Avenue, St Albans

T: 9366 2071

www.saeps.vic.edu.au

St Albans Heights Primary School

Corner Norwich Street & Stradbroke Drive,

St Albans

T: 9366 4211

www.sahps.vic.edu.au

St Albans Meadows Primary School

Laurel Street, St Albans

T: 9364 6144

www.samps.vic.edu.au/home.html

St Albans North Primary School

George Street, St Albans

T: 9366 2029

www.stalbansnth.vic.edu.au

St Albans Primary School

West Esplanade, St Albans

T: 9366 2832

www.stalbps.vic.edu.au

Stevensville Primary School

52 Kings Road, St Albans

T: 9366 1381

www.steeps.vic.edu.au

Sunshine Harvester Primary School

132 Hertford Road, Sunshine

T: 9311 1234

www.sunshineharvesterps.vic.edu.au

Sunshine Heights Primary School

1 - 19 Mailey Street, Sunshine West

T: 8311 7100

www.sunshineheightsps.vic.edu.au

Sunshine North Primary School

65 - 71 Suffolk Road, Sunshine North

T: 9311 2400

E: sunshine.north.ps@edumail.vic.gov.au

Sunshine Primary School

Corner Hampshire Road & Derby Road,

Sunshine

T: 8311 5700

www.sunshineps.vic.edu.au

Sydenham-Hillside Primary School

Community Hub, Sydenham

T: 9361 5300

www.sydenham.vic.edu.au

Taylors Lakes Primary School

21 - 35 Chichester Drive, Taylors Lakes

T: 9390 3388

www.tlbs.vic.edu.au

University Park Primary School

Lister Street, St Albans

T: 9366 1356

www.universityparkps.vic.edu.au

C2. Catholic Primary Schools

Emmaus Catholic Primary School - Sydenham
370 Sydenham Road, Sydenham
T: 9390 4500
www.emsydenham.catholic.edu.au

Holy Eucharist School - St Albans South
1A Oleander Dr, St Albans South
T: 9366 2899
www.hestalbanssth.catholic.edu.au

St Mary MacKillop Primary School - Keilor Downs
152 Odessa Avenue, Keilor Downs
T: 9367 6199
www.mmkeilordowns.catholic.edu.au

Mother of God School - Ardeer
67 Blanche Street, Ardeer
T: 9363 1734
www.mogardeer.catholic.edu.au

Our Lady of the Immaculate Conception School
32 Stations Place, Sunshine
T: 9312 2230
www.olsunshine.catholic.edu.au

Resurrection Primary School
51 Gum Road, Kings Park
T: 9366 7022
www.rskingspark.catholic.edu.au

Sacred Heart School - St Albans
4 Winifred St, St Albans
T: 9366 0266
www.shstalbans.catholic.edu.au/

St Augustine's Primary School - Keilor
Augustine's Way, Keilor
T: 9336 4294
www.sakeilor.catholic.edu.au

St Bernadette's Primary School - Sunshine North
2 Willey Street, Sunshine North
T: 9311 8872
www.stbsunshinenth.catholic.edu.au

St Lawrence Primary School - Derrimut
93A Capesthorne Drive, Derrimut
T: 8390 5326
www.stlawrence.com.au

St Paul's Kealba Catholic School - Kealba
230 - 240 Sunshine Avenue, Kealba
T: 9366 6033
www.spkealba.catholic.edu.au

St. Paul's Primary School - West Sunshine
Links Street, Sunshine West
T: 9363 1568
www.spsunshinewest.catholic.edu.au

St Peter Chanel Primary School
848 Ballarat Road, Deer Park
T: 9363 1586
www.spcdeerpark.catholic.edu.au

St Peter's School - South West Sunshine
Killeen Street, South West Sunshine
T: 9312 3147
www.spsunshinesw.catholic.edu.au

St Theresa's School - Albion
16 Drumartin Street, Albion
T: 9311 9070
www.stalbion.catholic.edu.au

C3. Independent schools

Sirius College (Formerly Isik College)

515 Fitzgerald Road, Sunshine West

T: 9363 5300

www.isikcollege.vic.edu.au

Overnewton Anglican Community College - Keilor Campus

2 - 30 Overnewton Road, Keilor

T: 9334 0000

Overnewton Anglican Community College - Taylors Lakes Campus

27 - 57 Robertsons Road, Taylors Lakes

T: 9334 0000

www.overnewton.vic.edu.au

Sunshine Christian School - Sunshine North

Cnr Westmoreland & Warwick Road,
Sunshine North

T: 9312 7513

www.scs.vic.edu.au

C4. Specialist Schools

Furlong Park School for the Deaf

58 - 84 Furlong Road, Sunshine North

T: 9312 3244

www.furlongpark.vic.edu.au

Jackson School

Mullhall Drive, St Albans

T: 9366 4322

www.jacksons.vic.edu.au

www.stlawrence.catholic.edu.au

Melton Specialist School

159 - 211 Coburns Road, Melton

T: 9743 4966

Sunshine Special Development School

Ivory Court, Sunshine West

T: 9311 4804

www.ssds.vic.edu.au

Western Autistic School

Niddrie Campus: Corner Garnet & Teague Streets

T: 9337 9175

Laverton Campus: 1 Burnley Street

T: 9097 2000

www.westernautisticschool.vic.edu.au

Yarraville Special Developmental School

117 Blackwood Street, Yarraville

T: 9314 4919

E: yarraville.sds@edumail.vic.gov.au

C5. English Language Schools

Programs For Children

Western English Language School

English Language Support to eligible ESL students at both Primary and Secondary levels. Students can attend classes at Braybrook or the Outpost program at St Albans Primary School
For general enquiries
46 South Road, Braybrook
T: 9311 9325
www.esl-wels.vic.edu.au

Programs for Adults

English Language and Children's Services Project

Helps CALD parents with children aged 0-12 access English classes, Children's Services (including child care), further study and job networks.

M: 0409 282 826

Victoria University (VU)

Provides AMEP (Adult Migrant English Program) a commonwealth government funded program of 510 hours of English classes and childcare at no charge to new migrants and refugees (Sunshine Campus)

T: 9919 7244 or 9919 7327

Certificate courses in English as a second language (ESL) (St Albans and Sunshine Campus)

T: 9919 6100

Womens Program which offers literacy programs (Footscray Campus)

T: 9919 8889

AMES (Adult Multicultural Education Services)

Provides AMEP (Adult Migrant English Program) a commonwealth government funded program that provides 510 hours of English classes and childcare at no charge to new migrants and refugees also offers certificate courses in ESL English.

16 Victoria Square, St Albans

T: 9366 0433

www.ames.net.au

Community West

Provides a range of English classes delivered across various locations within Brimbank 822 Ballarat Road, Deer Park

T: 8312 2000

www.communitywest.org.au

Brimbank City Council Libraries - Practice your English

Weekly informal conversation classes held at Deer Park, St Albans, Sunshine and Sydenham Libraries at no charge.

www.brimbanklibraries.vic.gov.au/en/what-on/for-adults

Community Centres

Local Community Centre and neighbourhood Houses within Brimbank also offer classes which can help improve English proficiency. Check the latest newsletters for details. For a full listing of centres search community centres on our website or see pages 26 and 27.

C6. Education Support

Ardoch Youth Foundation

Mobilises people and resources to help kids stay in school, by linking schools and early childhood centres with communities and corporate organisations to support young people and their families, including those experiencing disadvantage.

Visy Cares Hub
(PO Box 5083)
80B Harvester Road, Sunshine
T: 9091 8211
www.ardoch.asn.au

Cybersmart

Cybersmart is a national cybersafety and cybersecurity education program managed by the Australian Communications and Media Authority (ACMA)

A comprehensive Cybersmart website has a range of information and resources to meet the needs of its target audiences of children, young people, parents, teachers and library staff

www.cybersmart.gov.au

The Smith Family

Communities for Children: coordinates a range of programs designed to support children 0-12 & their families in the areas of health and wellbeing, support for parents, social connection and learning and development. Also assists in the development of project ideas and linking organizations and groups to resources in the local community.

T: 9311 1598

Learning for life support is provided through Learning for life workers who connect disadvantaged children and their families to learning opportunities in their local community.

T: 9311 2367

Each one Teach one (EOTO):

is a one on one English tutoring program for adults from culturally and linguistically diverse(CALD) backgrounds aimed at developing participants' functional English and confidence.

T: 9311 2367

Let's Read: promotes' reading with young children from birth to five years.

T: 9311 7293

Saver Plus: is a 10 month financial literacy and matched savings program that assists families to gain financial skills , establish a savings goal and develop long term savings habits.

T: 9312 0932

State Schools Relief

Is a charity in Victoria which receives requests from principals, assistant principals and welfare coordinators in Victorian Government Schools on behalf of parents who are struggling financially to provide for their child's government education. For assistance please contact the School Welfare Coordinator.

Homework Programs

Centre for Multicultural Youth (CMY) -

"Learning Beyond the Bell" Program

Homework programs are held in schools, libraries and community centres across Victoria. They help students with their literacy and numeracy skills and provide a safe and supportive space to study and do homework.

T: 9091 8235

www.cmy.net.au

Braybrook Family Inclusive Language & Learning (FILLS) Program

All year levels including pre-school, tertiary and adults welcome. Open Thursday 3.30-5pm

Braybrook Community Centre

107-139 Churchill Avenue Braybrook

T: 9334 6600

Edmund Rice Refugee Services (ERCRS)

ERCRS provides tutors who offer free homework help and learning support in a communal setting for primary and secondary school students of a refugee or disadvantaged background. Requires primary students be dropped off and picked up from the centre.

Sessions take place during school terms at the Errington Community Centre, Princess Street St Albans (next to Woolworths).

Primary students: Mondays and Wednesdays 3.30pm - 5pm

Secondary students: Tuesdays 3.30pm - 5pm

T: 9366 6436

M: 0478 748 101

E: refugees.vic@edmundrice.org

www.ercls.com.au

Home Work Club

West FunShine Learning Club

West Sunshine Community Centre -
25 Kermeen Street, West Sunshine

Times/Days - Tuesday (Primary) 3.30pm - 5pm
and Wednesday (Secondary) 4pm - 5.30pm

Contact - Jeanine Carter at The Smith Family
9312 7293

Cost - At no charge

This program is for students, from Schools in West Sunshine. Afternoon tea is provided then students must complete homework that they have brought with them. The program caters for up to 20 students at any one time. Tutors are volunteers from the local community. The number of students is limited as it is sometimes difficult to find volunteers to run the program.

SAIL Glengala

Sudanese Australian Integrated Learning Program Open to all families with a Sudanese background. Saturdays 11am-12.30pm

T: 9679 3272

E: glengala@sailprogram.org.au



D. Family Health and Well-being

D1. Children's Safety and Well-being

Child FIRST (Family Information and Referral Support Teams)

The central entry point to Family Services that ensures vulnerable families and children receive the support they need.

Child FIRST Brimbank Melton

(based at MacKillop Family Services)

T: 1300 138 180 (9am - 5pm, Mon- Fri)

Department of Human Services - Child Protection

Works to protect children and young people (under 18) from abuse. Abuse can be physical, sexual, emotional, or neglect.

For concerns about the immediate safety of a child within a family unit

T: 1300 664 977 (North Western Region)

T: 131 278 (Child Protection Crisis Line, 24hrs, 7days)

For concerns that are life threatening ring Victoria Police on 000

Footscray Sexual Offences and Child Abuse Investigations Team

T: 8398 9860 (7am-11pm)

D2. Disability Information and Services

Early Childhood Assessment & Intervention Services

Early Childhood Assessment & Intervention Programs provide a range of services to families who have a child with a development delay or disability under school age. (0 - 6yrs)

Services may include;

- Assessment of the individual needs of the child and their family
- Information and support
- Educational and therapy programs (e.g. speech therapy or physiotherapy)
- Support to access pre-school and child-care centres

Gateways Support Services & Pinarc Disability Support

Level 1, Units 9 - 10, 6 - 12 South Road Braybrook.

T: 9689 7723 Gateways

E: info@gateways.com.au

T: 5329 1300 Pinarc

E: admin@pinarc.org.au

Department of Education and Early Childhood Development

Specialist Children's Services Intake Line - information on the range of Early Childhood Intervention options most appropriate for your child.

T: 9275 7500

Sunshine Hospital Developmental Access Clinic

- Multidisciplinary assessment team of occupational therapist, speech pathologist and paediatrician
 - Assessment of Autism Spectrum Disorder
 - Physiotherapy and Audiology
- T: 8345 1430 (Intake Worker)

(Applications available from Brimbank City Council or VicRoads).

T: 13 11 71

www.vicroads.vic.gov.au

Western Region Parent Support Coordinator

Information and support for parents and carers.

T: 9680 8444

E: Parent2parent@mackillop.org.au

Migrant Resource Centre North West Region

Disability and Diversity Program

Community development and advocacy in partnership with people with a disability from ethnic communities in the West.

T: 9367 6044

www.mrcnorthwest.org.au

Association for Children with a Disability

Parents helping parents; including information, support, advocacy.

T: 9818 2000

www.acd.org.au

Carers Victoria

Free service providing information and assistance to carers living in the West. Short-term face-to-face or telephone counselling.

T: 9396 9500

T: 1800 242 636

www.carersvic.org.au

Baptcare

A range of support services for children and young people with an intellectual disability or developmental delay aged 0 -18 years including short-term respite.

T: 9373 3800

www.baptcare.org.au

Early Childhood Intervention Programs

Noah's Ark West

Maribyrnong

T: 9304 7400

www.noahsarkvic.org.au

Scope North West Specialist Services

Service for children and adults with severe and multiple physical and intellectual disabilities.

Glenroy

T: 8311 4000

www.scopevic.org.au

Aurora Early Intervention

Early Intervention support for pre-school deaf children (0-6 years) and their families.

58-64 Furlong Road, Sunshine North

T: 8878 9878 - Head office (Blackburn)

T: 9310 2311 - Sunshine

www.auroraschool.vic.edu.au

General Disability Information

Department of Human Services

- Disability Intake and Response Service

T: 1800 783 783

E: Northandwest.disability@dhs.vic.gov.au

Information re supports / services for people aged 6 - 65 years with a disability.

Disability Person's Parking Scheme

State-wide scheme of parking for eligible people with significant disabilities.

Disability Specific Organisations

AMAZE (Previously Autism Victoria)

T: 9657 1600
www.amaze.org.au

Cerebral Palsy Support Network

T: 9478 1001 or 1300 277 600
www.cpsn.info

Epilepsy Foundation of Victoria

T: 9805 9111
www.epinet.org.au

Breakthru People Solutions (Formerly Norwood)

Psychiatric Disability Support and rehabilitation services for 16-64 year olds
1 Andrea Street, St Albans
T: 9365 9500
www.norwoodservices.org.au

Scope (formerly known as the Spastic Society of Victoria)

T: 9843 3000
www.scopevic.org.au

My Time

Facilitated peer support for mums, dads, grandparents and anyone caring for children with a disability, developmental delay or chronic medical condition.

T: 1800 889 997
www.mytime.net.au

Vision Australia Foundation

T: 1300 847 466
www.visionaustralia.org.au

Respite Care

Respite Care refers to a wide range of service that can give families a break from the caring role and provide a positive experience for children.

Home and Community Care (HACC) program - Brimbank City Council

Provides in-home respite and personal care.

T: 9249 4494

Interchange Western

Volunteer host program and recreation group program that offers respite and recreation experiences for children with a disability.

T: 9396 1118

www.interchange.org.au

Commonwealth Respite and Carelink Centres

Information and referral to respite services including emergency and after hours care.

T: 1800 052 222

T: 1800 059 059 (after hours)

Translating and Interpreting service 13 14 50

www.commcarelink.health.gov.au

Very Special Kids

Respite & support for families of children with life-threatening illness.

T: 1800 888 875

www.vsk.org.au

Respite North and West

A website designed to improve communication and access to information for all people with an interest in disability respite issues.

www.respitenortheastandwest.org.au

D3. Family Support Services

Brimbank Melton Child FIRST

(Child & Family Information Referral & Support Team)

(for children and young people aged 0-17)

T: 1300 138 180

Child FIRST Brimbank Melton is the centralised entry point to Family Services in the local government areas of Brimbank and Melton, and provides information and referral support for vulnerable children, young people and families who require support with:

- Parenting concerns and managing children's behaviour
- Family conflict and breakdown
- Physical or mental health issues
- Dealing with the impact of substance abuse
- Isolation and feeling lack of connection with their community
- Connecting to other services

Child FIRST and Family services are community based voluntary services, so families need to agree to participate.

ISIS Primary Care - General and Family Counselling

Counselling, support and referral for a range of personal and family problems.

T: 9296 1200

www.isispcc.com.au

Mackillop family Services

Offers a range of family support services.

390 - 392 High Street, Melton.

T: 8746 0500

E: enquiry@mackillop.org.au

Good Shepherd Youth and Family Services

Family support and early intervention for children and young people 0-18 years and their families.

354 Main Road West, St Albans

T: 8312 8800

E: stalbans@goodshepvic.org.au

Family Relationships Centre Sunshine

Offers a range of services and programs, aimed at strengthening family relationships, helping families stay together, and assisting families through separation.

Ground Floor, 1 Clarke Street, Sunshine

T: 9313 0444 (toll free 1300 792 400)

E: frcadmin@sunshinefrc.org.au

Baptcare

Family support, disability support programs and support to isolated families.

25 Norwood Crescent, Moonee Ponds

T: 9373 3800

E: familyservices@baptcare.org.au

Caroline Chisholm Society

Assists pregnant and parenting families with support, counselling, group work, post natal depression, family violence and material aid.

1 Darebin Terrace, Caroline Springs

T: 9370 5122

www.carolinechisholmsociety.com.au

Catholic Care

(formerly Centacare Family Services)

Family and relationship counselling, support to newly arrived families.

3 Wingfield Street, Footscray

T: 9689 3888

www.ccam.org.au

Relationships Australia

Individual, couple and family counselling, pre-marriage, family dispute resolution, group courses for men.

T: 8311 9222 (Sunshine office)

www.relationshipsvictoria.com.au

Step Families of Australia

Internet discussion and support groups.

T: 9663 6733

www.stepfamily.org.au

Council of Single Mothers and their Children

Telephone support and counselling, referral, advice and emergency relief to single mothers in Victoria.

T: 9654 0622 (Mon - Thurs, 9.30am-3pm)

www.csmc.org.au

Lone Fathers Association

Assists parents who have, or desire to have, shared parenting status or care of their children, and helps parents without shared parenting status to maintain adequate, positive contact with their children.

www.lonefathers.com.au

Rainbow Families Council

A community organisation working with same-sex families.

www.rainbowfamilies.org.au

D4. Health Services

Cohealth

Provides services across mental health, oral health, family violence, alcohol and drugs, medical and integrated health services.

T: 8398 4100

Western Health - Sunshine Hospital

Furlong Road, St Albans

T: 8345 1333

www.wh.org.au

ISIS Primary Care

Health and community services in the Western metropolitan region.

T: 9296 1200

www.isiscpc.com.au

Services available at Brimbank Branches

- Counselling – general, family, financial, alcohol & other drugs, gamblers help
- Dental – school dental services, for children under 18
- Diabetes Service
- Dietician

- Family Services

- General Practice (GP)

- Refugee Health

- Self Help & Support Groups

- Women's Health

Services Available at**ISIS Sunshine Branch only -**

- Child Occupational Therapy
- Child Physiotherapy
- Child Psychology
- Audiology
- Child Speech Therapy
- Family Services Program
- Healthy Mothers, Healthy Babies

Interpreters are available in most languages on request.

Contact the branch closest to you for detailed information about what services are available.

ISIS Primary Care Branch Locations in Brimbank

1. 1 Andrea Street, St Albans

T: 9296 1200

2. 106 Station Road, Deer Park

T: 9219 7142

3. Watergardens

Level 1, 399 Melton Hwy, Taylors Lakes

T: 9449 6900

4. 122 Harvester Road, Sunshine

T: 9313 5000

Dental Services / Dental Emergency

Dental Health Services Victoria

Treatment may be at no charge or there may be a cost involved.

Brochures available from the website in: Arabic, Vietnamese, Chinese, Turkish, Somali, Greek and Italian.

The Royal Dental Hospital of Melbourne

720 Swanston Street, Carlton

T: Emergency - 1300 360 054

T: General - 9341 1000

www.dhsv.org.au

Brimbank Dental Clinic - ISIS Primary Care

For children under 18 with a current Health Care or Concession Card.

If no card is held, and the child is primary age/pre-school age, general and emergency treatment is available for a small fee. High school age children must have a current card or cannot be treated.

1 Andrea Street, St Albans

T: 9296 1360

Immunisation

Department of Health - Immunisation Program

Information about vaccine preventable diseases, immunisation type and side effects, local government listing for immunisation sessions, and other information.

Available in languages other than English.

T: 1300 882 008

www.health.vic.gov.au/immunisation

Brimbank City Council

A comprehensive immunisation program for all age-groups delivered by registered nurses according to the Recommended Immunisation Schedule.

T: 9249 4919

[www.brimbank.vic.gov.au/\(Our services > Safety, Health and Wellbeing > immunisation\)](http://www.brimbank.vic.gov.au/(Our%20services>Safety,%20Health%20and%20Wellbeing>immunisation))

Australian Immunisation Childhood Register (AICR)

Records details of vaccinations given to children under 7 years of age who live in Australia.

(Administered by Medicare Australia)

T: 1800 653 809

www.medicareaustralia.gov.au/public/services/acir

Nurse on Call

Immediate health advice.

T: 1300 606 024 (24 hours, 7 days)

D5. New Parent Services

Maternal and Child Health Services

A free service, available for all families with children from birth to school age. Health and development checks are available at 10 key developmental stages between birth and 3 and a half years of age. Also provides a wide range of information, education, advice and support about children's, women's and family health issues.

For appointments contact the Maternal and Child Administration on 9249 4433 (Week days between the hours of 8.30am-4pm.)

Delahey

Delahey Community Centre
80 Copperfields Drive

Deer Park

15 Epalock Crescent, St Albans
(next to pre-school)

Derrimut

Derrimut Community Centre
Cnr Lennon Park Way and Stirling Drive

Keilor Downs

12a Antwerp Drive

St Albans

14a Southwold Street

Sunshine

20 Alexandra Avenue
(opp. Alexandra Avenue Childcare Centre)

West Sunshine Community Centre

25 Kermeen Street

Watergardens

G2, 1 Station Street, Taylors Lakes (next to
Sydenham Library)

Maternal and Child Health Information

Advice Contact Line

T: 13 22 29 (24hrs / 7days)

Australian Breastfeeding Association

Support and information to women breastfeeding.

T: 1800 686 2 686 (1800 Mum2Mum)

- 24hr Helpline

www.breastfeeding.asn.au

Brimbank Breastfeeding Service

A qualified Lactation Consultant provides one to one support and assistance for women experiencing difficulties with breastfeeding.
To refer...

T: 9249 4433

Tweddle Child and Family Health Service

Assists families with concerns, ranging from sleep and settling to challenging toddler behaviour, lactation support, mental illness and isolation.

53 Adelaide Street, Footscray

T: (03) 9689 1577

E: tweddle@tweddle.org.au

Caroline Chisholm Society

Assists pregnant and parenting families with support, counselling, group work, post natal depression, family violence and material aid.

1 Darebin Terrace, Caroline Springs

T: 9370 5122

www.carolinechisholmsociety.com.au

**Child Restraint and Booster Seats
(Vic Roads)**

Children under 7 years must be properly restrained when travelling in a motor vehicle.

T: 13 11 71

www.vicroads.vic.gov.au/childrestraints

(watch child restraint videos online in; Arabic, Bosnian, Dinka, English, Karen, Mandarin, Somali, Swahili, Turkish, Vietnamese)

D6. Parenting Information

ParentsLink - MacKillop Family Services

Training, information and resources for parents through parent education groups, and for professionals through consultations and seminars.

T: 9680 8411

www.parentslink.org.au

Raising Children

Information on behaviour, nutrition, safety, daily care, children with special needs and online forums.

www.raisingchildren.net.au

Parentline

Confidential and anonymous telephone service available to all families. Professional counsellors are available to discuss all issues related to parenting and family relationships. Counsellors are able to access the Telephone Interpreter Service if required.

T: 13 22 89 (8am - Midnight, 7 days)

www.parentline.vic.gov.au

D7. Youth Services

Brimbank City Council, Youth Services

Brimbank Youth Services works with young people aged between 10-25 years who live, work, study or play in Brimbank. The service aims to support young people and their families to participate in education, health, recreation and employment activities. The service offers a range of programs and services including individual support and youth counselling, community programs and holiday programs.

The Youth Directory provides a range of information on youth providers and services in Brimbank. For further information on Brimbank Youth Services or to access the Youth Directory please go to www.brimbankyouth.com or email bys@brimbank.vic.gov.au or call 9249 4110.

VISY Cares Hub

The home of 10 different organisations that provide support and opportunities for young people aged 12-25.

80B Harvester Road, Sunshine

T: 9249 4116

www.youthjunctioninc.net.au



E. Government and Legal Support

E1. Government Assistance for Families

Department of Human Services

- Centrelink

35-45 Dickson Street, Sunshine

Watergardens Town Centre

399 Keilor-Melton Road, Taylors Lakes

T: T: 13 10 21

W: www.centrelink.gov.au

Other contact information -

Abstudy

T: 13 23 17

Assistance for Isolated Children

T: 13 23 18

Appointments

T: 13 10 21

Child Support Agency

T: 13 12 72

Customer Relations

T: 13 23 00

(Freecall 1800 050 004)

Disability, Sickness and Carers

T: 13 27 17

Employment Services

T: 13 28 50

Family Assistance

T: 13 61 50

Indigenous Call Centre

T: 13 63 80

Multilingual Telephone Service

T: 13 12 02

TTY Service for people who are deaf

T: 1800 000 567

Youth and Students

T: 13 24 90

All call centres are open Mon-Fri from 8am to 5pm, except Family Assistance which is open Mon-Fri from 8am to 8pm.

E2. Legal Services

Brimbank Melton Community Legal Centre

Legal services, including information, advice and legal casework.

Suite 3, Level 1 358-360 Main Road West,
St Albans
T: 8312 2000
www.communitywest.org.au

Footscray Community Legal Centre

Level 1, 72 Buckley Street, Footscray
T: 9689 8444
www.footscrayclc.org.au

Victoria Legal Aid

Help with legal problems including family law, criminal law and some civil law matters.

Level 1, 474 Ballarat Road, Sunshine
T: 9300 5333
www.legalaid.vic.gov.au

Victoria Legal Aid (information line)

Free general information about the law over the telephone.

T: 9269 0120

Court network at Sunshine Magistrates Court

Support, information and referral for people and their families attending court.

10 Foundry Road, Sunshine
T: 9300 6200
T: 1800 681 614
(for support at other court locations)

Refugee and Immigration Legal Centre

Free telephone advice service, and limited casework support

Level 1, 121-123 Brunswick Street, Fitzroy
T: 9413 0101.
www.rilc.org.au

Women's Legal Service of Victoria

Legal service for women specialising in relationship breakdown and violence against women

Level 3, 43 Hardware Lane, Melbourne
T: 9642 0877
www.womenslegal.org.au



F. Indigenous, Migrant and Refugee Services

F1. Indigenous Services

Western Suburbs Indigenous Gathering Place

Services and programs to support the health and well-being of Aboriginal and Torres Strait Islander people living in the Western Suburbs of Melbourne.

Unit 5, 44-56 Hampstead Road, Maidstone

T: 9317 1777

www.gatheringplace.com.au

Victorian Aboriginal Health Service

Holistic health and social services for Aboriginal people.

186 Nicholson Street Fitzroy

T: 9419 3000

www.vahs.org.au

Victorian Aboriginal Child Care Agency

Support and assistance to Aboriginal children and families.

139 Nicholson Street, East Brunswick

T: 8388 1855

www.vacca.org

Department of Education and

Early Childhood Development

-Koorie Education and Support Officers (KESOs)

Support, assistance and practical advice for Koorie students, parents and community members accessing educational services for Aboriginal children (0-18 years) in the Western Metropolitan region.

T: 9275 7185

Elizabeth Hoffman House Aboriginal Women's Service

Support for Aboriginal women and children who have experienced family violence.

T: 1800 796 112 (24 hour support line)

T: 9482 5744

www.ehhaws.org.au

Victorian Aboriginal Legal Service

Support, advocacy, and a link between the legal system and the Aboriginal and Torres Strait Islander Community.

273 High Street

PO Box 52, Preston 3072

T: 9419 3888

www.vals.org.au

Aboriginal Family Violence Prevention and Legal Service Victoria

Assistance and support for victims of family violence and sexual assault, their families and communities.

Level 3, 70-80 Wellington Street, Collingwood

T: 9244 3333

www.fvpls.org.au

F2. Support for Migrants and Refugees

AMES

Assists people from refugee backgrounds during their initial period of settlement, generally for the first six months after arrival in Australia.

Level 1, 24 Devonshire Road, Sunshine

T: 9311 2200

www.ames.net.au/settlement

AMES Education

English classes for new migrants and refugees

16 Victoria Square, St Albans

T: 9366 0433

www.ames.net.au

Victorian Foundation for the Survivors of Torture (Foundation House)

For people from refugee backgrounds who have survived torture or war related trauma.

Provides support to Asylum Seekers.

161 Harvester Road, Sunshine, Victoria

T: 9300 8670

6 Gardiner Street, Brunswick, 3056

T: 03 9388 0022

www.foundationhouse.org.au

Settlement Support Agencies

SpiritWest Services

- Western Bulldogs Football Club

Assists newly arrived migrants in Western Melbourne to develop self-reliance and

integrate into the broader community through sport and physical activity.

T: 1300 GO DOGS (1300 46 36 47)
or 9680 6100

E: spiritwestservices@westernbulldogs.com.au

Migrant Resource Centre North West Region

A range of services for migrants, refugees and humanitarian entrants.

45 Main Road West, St Albans

T: 9367 6044

www.mrcnorthwest.org.au

Spectrum Migrant Resource Centre

Caters to the needs of newly arrived (and established) migrants and refugees.

161 Harvester Road, Sunshine

T: 9300 8600

www.spectrumvic.org.au

New Hope Foundation

Settlement, welfare, advocacy and individual support and referral services for migrants, refugees and culturally and linguistically diverse (CALD) clients.

Provides support to Asylum Seekers.

21 Victoria Street, Footscray

T: 9687 4500

www.newhope.asn.au

The following services support people from a migrant or refugee background:

Victorian Cooperative on Children's Services for Ethnic Groups & New Futures Training (VICSEG)

Assists parents from migrant and refugee backgrounds with access to children's services.

11 Munro Street, Coburg

T: T: 9383 2533

www.vicsegnewfutures.org.au

Brotherhood of St Laurence - Ecumenical Migration Centre

Assists families from refugee backgrounds whose relationships are under strain.

123 Brunswick Street Fitzroy

T: 8412 8700

www.bsl.org.au

Australian Red Cross

Assists people to locate and reunite families separated by war, conflict and disaster, and support for asylum seekers.

23-47 Villiers Street, North Melbourne

T: 8327 7883

www.redcross.org.au

Refugee and Immigration Legal Centre

Free telephone advice service, and limited casework support

Level 1, 121-123 Brunswick Street, Fitzroy

T: 9413 0101

www.rilc.org.au

African Holistic Settlement Services

390-395 High Street, Melton

M: 0413 007 473.

Asylum Seeker Resource Centre

Support for people seeking asylum.

12 Batman Street, West Melbourne

T: 9326 6066.

www.asrc.org.au

Translating and Interpreting Service (TIS)

T: 131 450 (24 hours, 7 days)

T: 1300 655 082

On-site interpreter enquiry line

T: 1300 655 082

Document translation enquiries:

Catholic Care - Refugee and Settlement Services

Settlement support services to refugee and humanitarian entrants

3 Wingfield Street, Footscray

T: 9689 3888

www.ccam.org.au

The Centre for Multicultural Youth

Services and advocacy for the needs of young people from migrant and refugee backgrounds.

Visy Hub

80B Harvester Road, Sunshine

T: 9091 8200

E: info@youthjunction.net.au

Australian Vietnamese Women's Association

144-148 Nicholson Street, Footscray

T: 9396 1922

www.avwa.org.au

Australian Muslim Women's Centre for Human Rights

Level 1, 19 Arthurton Road, Northcote

T: 9481 3000

www.ausmuslimwomenscentre.org.au



G. Personal Help and Family Crisis Support

G1. Crisis Support and Counselling Service Information

Care Ring

24hr telephone counselling

T: 136 169

Sexual Assault Crisis Line (SACL) Victoria

Free after-hours, confidential, telephone crisis counselling service for victim /survivors of both past and recent sexual assault.

T: 1800 806 292 (Every day, 5pm to 9am)

www.sacl.com.au

Western Region Against Sexual Assault - West CASA

Individual counselling for victims/survivors of sexual assault and their significant others. Group work, telephone counselling, and referral to other relevant services also available

53 Ballarat Road, Footscray

T: 9687 5811 (counselling)

T: 1800 806 292 (24hr crisis line)

www.westcasa.org.au

Women's Domestic Violence Crisis Service Victoria

A confidential 24 hour 7 day a week service providing support and information to women experiencing family violence.

T: 9322 3555

T: 1800 015 188

www.wdvcsvictoria.org.au

Relationships Australia

Relationship support services for individuals, families and communities. Includes; men's groups, counselling, family dispute resolution (mediation) and education.

1st Floor, Harvester Centre

4 Devonshire Road, Sunshine

T: 8311 9222

www.relationshipsvictoria.com.au

Parentline

T: 13 22 89 (8am - Midnight, 7 days)

www.parentline.vic.gov.au

Mental Health

Royal Children's Hospital - Integrated Mental Health Program (0-15 year olds)

Mental health service for children and young people who live in the Western Metropolitan Region.

Intake - T: 1800 445 511 (9am-5pm). If ringing after hours, it will suggest another number.

E: mhs.intake@rch.org.au

North Western Mental Health (NWMH)**- Crisis Assessment and Treatment Service (CATS)**

Assists adults living in northern and metropolitan Melbourne who are in crisis with mental health problems and who need immediate help.

T: 1300 874 243 (1300 TRIAGE)

(24 hours / 7days)

www.mh.org.au

DirectLine

24 hour telephone counselling, information and referral on alcohol and drug related matters.

T: 1800 888 236

www.health.vic.gov.au/aod/directline.htm

Counselling Online

Help with own drug use or the drug use of a family member, relative or friend.

www.counsellingonline.org.au

ISIS Primary Care

Health and community services in the Western Metropolitan region. Counselling services include - general, family, financial, alcohol & other drugs, help for gamblers.

T: 9296 1200

www.isiscpc.com.au

ISIS : VOYAGE Program - Alcohol and Other Drug Service

Counselling to individuals and families affected by alcohol and other drugs.

T: 9296 1228 (Intake)

E: voyage.intake@isiscpc.com.au

(For a complete list of ISIS services and local branch details refer to the 'Health Services' section).

Mercy palliative care

Free service offering support and grief counselling.

3 Devonshire Road, Sunshine

T: 9364 9838 (M-F, 9am - 5pm)

GriefLine - Grief Telephone Counselling Service

T: 9935 7400 (Every day, 12pm - 3am)

www.griefline.org.au

Council of Single Mothers and their Children (CSMC)

Telephone support and counselling, referral, advice and emergency relief to single mothers in Victoria.

T: 9654 0622 (Mon - Thurs, 9.30am-3pm)

www.csmc.org.au

Family Drug Helpline

Support for families of drug and alcohol users.

T: 1300 660 068 (Mon-Fri, 9am-9pm)

www.familydrughelp.org.au

DAS West**- Western Health's residential Drug and Alcohol Service**

3-7 Eleanor Street, Footscray

T: 8345 6682

Lifeline

24 hour crisis support

T: 13 11 14

www.lifeline.org.au

Suicideline

T: 1300 651 251

www.suicideline.org.au

Kids Help Line

Free 24 hour counselling service for kids and young people aged 5-25

T: 1800 551 800

www.kidshelp.com.au

Melbourne Sexual Health Centre

580 Swanston Street Carlton

T: 9341 6200

Free Call 1800 032 017

www.mshc.org.au

HIV Clinic-for HIV positive people only

9341 6214

Poisons Information Centre (Victoria)**- VPIC**

Information service on poisonings and suspected poisonings.

T: 13 11 26 (24 hours, 7 days)

www.austin.org.au/poisons

Men's Referral Service

Information for men who want help concerning their anger and behaviour towards others. (All calls are anonymous and confidential).

T: 9428 2899

T: 1800 065 973 (Mon-Fri, 9am-9pm)

www.mrs.org.au

Women's Information Referral Exchange (WIRE)

Free generalist information, support and referral service for women, run by women.

Monday - Friday 9-5pm

T: 1300 134 130

www.wire.org.au

The Victorian Foundation for Survivors**of Torture - VFST ('Foundation House')**

Services to people from refugee backgrounds who have survived torture or war related trauma.

6 Gardiner Street, Brunswick

T: 9388 0022

www.foundationhouse.org.au

Gambling

Gamblers Helpline

Free, confidential professional help and support.

T: 1800 858 858 (24 hours, 7 days)

www.problemgambling.vic.gov.au

www.gamblinghelponline.org.au

ISIS Primary Care Gamblers Help**(Gamblers Help Western)**

Confidential counselling service for anybody affected by gambling (including family members, friends, employers).

T: 9296 1234 (Mon-Fri, 9am-5pm)

G2. Family Violence and Sexual Assault

Women's Domestic Violence Crisis Service

A confidential 24 hour 7 day a week service providing support and information to women experiencing family violence.

T: 9322 3555

T: 1800 015 188

www.wdvc.org.au

Sexual Assault Crisis Line

A confidential after hours emergency or crisis care service for victim/survivors who have recently been sexually assaulted. This includes crisis counselling support and may include access to medical care and legal processes.

T: 1800 806 292

www.casa.org.au

Victoria Police

For police assistance in relation to domestic violence and sexual assault call 000.

Women's Health West

Support, information and referral for women and children who have experienced family violence.

T: 9689 9588

www.whwest.org.au

Intouch Multicultural Centre against Family Violence.

T: 9413 6500

T: 1800 755 988 - Freecall

E: admin@intouch.asn.au

Immigrant Women's Domestic Violence Service

Multilingual support and advocacy for women from migrant and refugee backgrounds experiencing family violence.

T: 8413 6800

www.iwdvs.org.au

Specialist Family Violence Unit - Sunshine Magistrates Court

Support for women attending court or applying for an intervention order.

10 Foundry Road, Sunshine

T: 9300 6224

Domestic Violence Resource Centre Victoria

Supportive on line information for women who have experienced family violence.

T: 9486 9866 Monday - Friday 9-5pm

www.dvrcv.org.au

Djerriwarrah Health Services - Western Women's Break the Cycle Program

Family violence prevention program offering peer support for women who have experienced family violence, including the support group GIFTS (Gaining Independence Freedom Trust Success).

Melton Community Health Centre

Corner Yuille & High Street, Melton

T: 8746 1100

www.djhs.com.au

Western Region Against Sexual Assault

- West CASA

Individual counselling for victims/survivors of sexual assault and their significant others. Group work, telephone counselling, and referral to other relevant services also available

53 Ballarat Road, Footscray

T: 9687 5811 (counselling)

T: 1800 806 292 (24hr crisis line)

www.westcasa.org.au

Gatehouse Centre

Counselling and medical services for children, young people and their families where there are concerns regarding suspected sexual abuse.

Level 1, East Building Reception C

Royal Children's Hospital

Flemington Road, Parkville

T: 9345 6391

www.rch.org.au/gatehouse

Community West

Safe, conflict free and facilitated changeovers and supervised visits for children and their non-residential parent. Facilitates support groups for women and children affected by family violence.

822 Ballarat Road, Deer Park

T: 9363 1811

www.communitywest.org.au

Men's Referral Service

Information for men who want help concerning their anger and behaviour towards others.

(All calls are anonymous and confidential).

T: 9428 2899

T: 1800 065 973 (Mon-Fri, 9am-9pm)

www.mrs.org.au

G3. Food relief and Financial Assistance / Counselling

Food Relief

Sunshine

Salvation Army Social Housing Support Services (SASHS)
6/147 Harvester Road
T: 9312 5424 (1800 076 427)

Lentara UnitingCare

Emergency Relief and Material Aid

32 Withers Street

T: 9311 5900

Anglicare

Cnr Sun Crescent and Anderson Road
T: 9731 2500

St Albans

Anglicare
St Albans Church
Cnr Alexina Street and East Esplanade
T: 0408 316414

St Albans Community Youth Club Inc. "The Tin Shed"

309a Main Road East
T: 9366 4302

Holy Eucharist Parish

1a Oleander Drive, St Albans South
T: 9366 1310

Taylors Lakes

Anglicare
St. Lukes Church, cnr Bellbird Ave
and Kings Road
T: 0438 589 630

Sydenham

Lentara UnitingCare
UCA Sydenham Town Well
514-516 Melton Highway
T: 9311 5900

St. Vincent de Paul

T: 1300 305 330
(possible relief for; food, clothing, furniture,
and some financial assistance).

Financial Assistance / Counselling

Good Shepherd

Small loans, financial counselling and buying services help people on low incomes or experiencing financial hardship to pay bills, buy essential household items and get out of debt.

354 Main Road West, St Albans

T: 8312 8800
www.goodshepherd.org.au/dollars-n-sense

Anglicare - Financial Counselling

41 Somerville Road, Yarraville
T: 9396 7400

Lentara UnitingCare-Sunshine Mission

Financial counselling and assistance with back-to-school costs.

32 Withers Street, Sunshine

T: 9311 5900

Footscray Community Legal Centre

Free legal advice, assistance and referral, and financial counselling.
Level 1, 72 Buckley Street, Footscray
T: 9689 8444
www.communitylaw.org.au/clc_footscray

G4. Housing / Homelessness

SASHS - The Salvation Army Social Housing and Support Network

SASHS Western is the primary referral point in Brimbank for a range of housing and homelessness services. SASHS offer Initial Assessment and Planning for people who are homeless or at risk of homelessness.

6/147 Harvester Road, Sunshine

T: 9312 5424

T: 1800 825 955

Department of Human Services - Office of Housing (Sunshine)

Public housing assistance and limited assistance to eligible private renters through the provision of a bond loan.

16-18 Hertford Road, Sunshine

T: 9229 4100

www.housing.vic.gov.au

Tenants Union of Victoria

Information and advice to tenants in private and public rental accommodation.

55 Johnson Street, Fitzroy

T: 9416 2577

www.tuv.org.au

St Kilda Crisis Centre

Crisis telephone information and referral service for people in need of emergency accommodation.

29 Grey Street, St Kilda

T: 1800 627 727 (24 hours / 7 days)

www.salvationarmy.org.au/crisisservices



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Customer Service	Opening hours	Municipal Offices	Opening hours
Sydenham Station Street, Taylors Lakes (located within Sydenham Library)	<i>M: 10.30am - 7pm Tu: 1.00pm - 7pm W: 10.30am - 7pm Th: 10.30am - 7pm F: 10.00am - 5pm Sa: 10.00am - 12.30pm</i>	Keilor Offices 704B Old Calder Highway, Keilor	<i>Monday to Friday 8.45am - 5pm</i>
Sunshine 6-18 Alexandra Avenue, Sunshine	<i>Monday to Friday 8.45am - 5pm</i>	Sunshine Offices 6 -18 Alexandra Avenue, Sunshine	<i>Monday to Friday 8.45am - 5pm</i>
Keilor 704B Old Calder Highway, Keilor	<i>Monday to Friday 8.45am - 5pm</i>		

The Brimbank Family and Children's Directory aims to provide detailed listing information on the services and support available to families, with children aged 0-12, living in Brimbank.