

# You (Nick) Tang

3448 Larch Pine Dr • Duluth, GA 30096 • [github.com/deidaraxc4](https://github.com/deidaraxc4)  
yzt00021@uga.edu • 678-670-2224

## EDUCATION

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### The University of Georgia, Terry College of Business

*Bachelor of Business Administration in Management Information Systems*

May 2018  
Athens, GA

- Major GPA: 3.81/ 4.00; Overall GPA: 3.82/ 4.00
- Zell Miller Recipient, Dean's list, MIS Scholarship Fall 2016

## SKILLS / QUALIFICATIONS

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- **Programming/Database Languages:** Java, MySQL, R
- **Web Development:** HTML, CSS, Bootstrap
- **Business Process Management modeling:** Signavio
- **Languages:** Mandarin and Cantonese. Public speaking experience

## WORK EXPERIENCE

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### IT Intern

*Virtucom*

May 2016-August 2016  
Norcross, GA

- Loaded and built images onto machines, provided technical support to clients
- Handled hardware and replaced RAM and hard drives

*Process Improvement Project: Electronic Data Interchange*

- Documented, analyzed, and automated a process that took 1-2 hours to do and reduced it to about 5 minutes
- Wrote a program that allowed for interaction between Excel files to generate new automated reports

*Quality Assurance Project: vConsole*

- Tested new web based device management software and documented all bugs
- Deployed software onto different devices

### Student Worker

*Terry Office of Information Technology*

October 2015 - Present  
Athens, GA

- Handle technical support to users and guide them through the troubleshooting process
- Install classroom software and map network drives for users
- Manage ticketing system to create requests for users and escalate when necessary

### Entrepreneurship

*Onaico*

[onaico.com](http://onaico.com)

December 2016 - Present  
Athens, GA

- Started a web development business with two other UGA students to help local Athens business build better websites and increase their traffic and user interaction rate

### Team Member

*Capriotti's Duluth*

May 2015 - August 2015  
Duluth, GA

- Nominated employee of the month July 2015
- Handled Point of Sale system along with transactions quickly and effectively

## LEADERSHIP EXPERIENCE

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- **Terry Workforce Diversity Certificate:** Learned how to leverage diversity in management and leadership
- **Chinese Language Society:** Lead executive team and managed budget of \$550 and lead fundraising campaigns
- **Arch Ready:** UGA career center certificate that develops professional skills and preparation for graduation

## CAMPUS INVOLVEMENT

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- Chinese Language Society *President Aug 2016 - May 2017 Treasurer Aug 2015 - May 2016*
- Asian American Student Association *Member Aug 2014 - Present*
- Society for Management Information Systems *Member Aug 2015 - Present*

