

# Jhon Deimer Grueso Baron

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## PROFESSIONAL SUMMARY

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I am a System Engineer with a background in wireless, unified communications, networking, and cloud services. Along with my technical knowledge, with multitasking capacity, written skills, my leadership, teamwork, and responsive skills complement my professional profile balancing my hard and soft skills in my work. Besides, following my passion for innovation I'm exploring technologies based on Docker, Kubernetes, Cybersecurity, and automation of infrastructure.

## WORK EXPERIENCE

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### TSE Technical Support Engineer

CommScope

May 2020 - Present

- Maintain, troubleshoot, repair and administer local area networks (LANs and WLANs Ruckus based)
- Evaluate and install networking software, operating system software and software applications
- Support and troubleshoot Docker containers in production environments
- Install, maintain, solving issues and making upgrades in Linux servers in the cloud of AWS, VMWare and GCP using IaaS with tools like Jenkins, Ansible
- Implement network traffic and security monitoring software, and optimize server performance
- Perform shell scripting or other basic scripting tasks

### Datacenter Support Specialist – Hybrid Cloud

Schlumberger

Jan 2020 – May 2020

- Evaluation migration plans for applications from local to hybrid cloud
- Evaluate and install networking software, operating system software and software applications
- Install, maintain, solving issues and making upgrades in Linux servers in the cloud of Azure, VMWare and GCP using IaaS with tools like Jenkins, Ansible
- Implement network traffic and security monitoring software, and optimize server performance
- Perform shell scripting or other basic scripting tasks

### Pre-Sales Engineer

WESTCON GROUP • Bogota

Jun 2018 - Jan 2020

- Conduct business, confer with clients to identify and document requirements
- Design, Configure, deploy, and maintain switches, access points, and other network equipment. Monitor logs for device health, security, and auditing.
- Configure, deploy, and maintain virtual servers Ubuntu/Centos via VMWare, AWS, GCP and other Cloud environments. Monitor logs for device health, security, and auditing

### Pre-Sales Engineer

BERCONT CIA LTDA • Bogota

Feb 2015 - Jun 2018

- Perform sales presentations, proposals to illustrate benefits from the use of good or service
- Design, develop, implement, and troubleshoot platforms of networking: switches, routers, Avaya VoIP PBX, DHCP and DNS
- Conduct business, confer with clients to identify and document requirements
- Configure, deploy, and maintain switches, access points, and other network equipment.
- Configure, administration, deploy, and maintain virtual servers with different OS as Windows/Ubuntu/Centos/Redhat via VMWare, OpenStack, AWS and local KVM server.
- Zabbix, Nagios and Cacti monitoring for logs for device health, security, and auditing
- Protecting our customers with Fortinet and Paloalto Firewalls configuration and management
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**TSC Level Engineer**  
LEVEL(3) • Bogota

May 2014 - Feb 2015

- Maintain, troubleshoot, repair and administer local area networks infrastructure (WLAN, LAN, WLAN)
- Configure, deploy and maintain switches, vlans, bgp, static routing, DHCP and DNS services
- Operate master consoles to monitor the performance of computer systems and networks and to co-ordinate access and use of computer networks
- IT Support problem-solving services to network users
- Implement network traffic and security monitoring software, and optimize server performance
- Perform routine network start up and close down and maintain control records

**Pre-Sales Engineer**

BERCONT CIA LTDA • Bogota

Sep 2012 - Apr 2014

- Conduct business, confer with clients to identify and document requirements
- With the help of my team, we made was possible the improvement of many complexes networking solutions for our customers, taking the inquiry and making the best offer to resolve their issues
- Design, develop, implement, and troubleshoot platforms of networking: switches, routers, Avaya VoIP PBX, DHCP and DNS
- Configure, deploy, and maintain switches, access points, and other network equipment.
- Configure, administration, deploy, and maintain virtual servers with different OS as Windows/Ubuntu/Centos/Red Hat via VMWare, OpenStack, AWS and local KVM server.
- Monitoring with Zabbix, Nagios and Cacti for device health, security, and auditing

## EDUCATION

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**Bachelor's degree Systems Engineering**

TEINCO • Bogota

Jul 2012 - Oct 2014

**Technical Studies in Computer networking Management**

SENA • Giron

Jun 2007 - Nov 2009

**Technical studies in Hardware Maintenance**

SENA • Giron

Mar 2006 - Sep 2007

## SKILLS

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- Linux Sys admin
- Networking
- DevOps
- Jenkins/Ansible Automation
- AWS
- Azure
- GCP
- Bash Automation and scripting

## PROFESSIONAL CREDENTIALS

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- Certified Kubernetes Administrator (Coming soon)
- AZ-900: Microsoft Azure Fundamentals
- Coursera Specialization: Architecting with Google Compute Engine
- Google Site Reliability Engineering: Measuring and Managing Reliability
- LPI Linux Essentials 010-150
- Paloalto - PSE Foundation
- Paloalto - PSE Platform Associate
- VMWare - VSP - SV (Server Virtualization 2017)
- VMWare - VTSP - NV (Network Virtualization 2017)
- VMWare - VTSP - NV (Network Virtualization 2017)
- CWNA | CWDP | CWSP
- MTCNA - MikroTik Certified Network Associate