

## DAVID REYES SANTOYO

(805)-314-3433 | [david.reyes095@gmail.com](mailto:david.reyes095@gmail.com) | San Francisco, CA

### EDUCATION

#### **UC Berkeley Extension**

Oct 2021 - April 2022

Online - Full-Stack Web Development Bootcamp

#### **San Francisco State University**

Aug. 2017 - May 2019

San Francisco, CA

#### **Luther Burbank High School**

June 2017

Sacramento, CA

**GPA:** 3.79

### SKILLS & ABILITIES

- ❑ Excellent written and oral communication
- ❑ Highly motivated, reliable, and exemplary team-worker with high energy!
- ❑ Proficient in Microsoft Word, Excel, PowerPoint, Internet/Book Research, and Photoshop
- ❑ Strong Leadership qualities
- ❑ Versatile, trustworthy, and creative
- ❑ Able to speak, read, and write fluently in Spanish
- ❑ Fast Learner and driven to action

- ❑ Experience working with diverse populations

#### **Web Development Skills and Experience**

MongoDB, JavaScript, HTML, CSS, MongoDB Atlas, Heroku, jQuery, APIs, Node.JS, SQL, Insomnia, Server-Side, Client-Side, MERN, React, Express.JS,

#### **Portfolio & Codebase**

- ❑ Portfolio:  
<https://deivrs60.github.io/deiv-react-portfolio/>
- ❑ Codebase:  
<https://github.com/deivrs60>

### LEADERSHIP, EXPERIENCE, & COMMUNICATION

#### **Full-Stack Web Development Bootcamp, UC Berkeley**

Oct 2021 - April 2022

- ❑ Gained firsthand experience in programming using JavaScript — used multiple packages and utilities to efficiently create a wide variety of programs
- ❑ Earned a certification after completing a challenging 6-month bootcamp where I learned how to program using JavaScript, as well as multiple packages and utilities that allow the creation of a program to be pretty simple!
- ❑ Worked remotely with people all around California – and even Hawaii! – to do projects as a team. Communication was essential in order for everyone to get their task(s) done in order for the MVP to be done by the due date!

#### **Teller, Wells Fargo**

Feb 2022 - Present

- ❑ Manage Risk Mitigation by ensuring all transactions are legitimate by asking the right questions and ensuring proper identification is shown when needed
- ❑ Follows all Bank Procedures correctly, whether it be dual-control, or Safe Box Maintenance
- ❑ Direct consumers to the proper channels to ensure their needs are met and taken care of and scheduling appointments when it cannot be done at that moment
- ❑ Handle LARGE amounts of cash (and checks) on a daily basis with extreme accuracy and detail
- ❑ Able to answer, explain, and adhere to policies, procedures, and questions any customers may have regarding their account and/or changes in/to the bank/branch itself
- ❑ Maintains confidentiality at all times, such as customer contents/information, Alarm Codes, and Combinations
- ❑ Managed Risk Mitigation by being in Dual-Control during the drillings of Safe Boxes, as well as when documenting the inventory of contents found in some safe boxes

#### **Acting Assistant Manager, Peet's Coffee & Tea**

Dec 2017 - Feb 2022

- ❑ Managed invoices and order placements/receivings for stock to keep store operations running smoothly
- ❑ Managed inventory & waste tracking accurately through ERS
- ❑ Managed ABG Orders & the Warm Breakfast Thaw Planner to keep up with the fluctuating needs of the traffic

- ❑ Ownership over facilities and following up on OfficeTrax
- ❑ Managed the hiring, training, and development of new hires to become efficient members of the team
- ❑ Resolved situations with unhappy customers by maintaining composure and professionalism
- ❑ Managed efficient deployment strategies in both stores with and without a Drive-Thru to maximize efficiency and the customer experience and minimize customer wait time
- ❑ Managed the execution of seasonal transitions, as well as following up with &/or communicating any issues that occurred
- ❑ Formed a strong bond with the team at each assigned store and created an environment where everyone was encouraged to grow and be successful
- ❑ Certified Origins Trainer
- ❑ Executed store openings/closings according to procedures and standards
- ❑ Responsible for cash handling and troubleshooting
- ❑ Understands the basics of PnL in respective regards to Peet's

**Student Network Support Assistant, ITS at San Francisco State University**

Aug. 2017 - Nov. 2017

- ❑ Helped manage the Network Connection on both on the Main Campus and at the Downtown Campus
- ❑ Performed troubleshooting, maintenance, and patching in classes, offices, data centers, and Network Closets
- ❑ "Wiped" Network Switches in order for them to be put up for auction