

DAVID REYES SANTOYO

4232 Anza St, San Francisco, CA 94121 | (805).314.3433 | david.reyes095@gmail.com

OBJECTIVE

Current Teller at Wells Fargo looking to finally get into the Tech Industry to learn, grow, and develop new skills!

EDUCATION

UC Berkeley Extension

Oct 2021 - April 2022

Online - Full-Stack Web Development Bootcamp

San Francisco State University

Aug. 2017 - May 2019

San Francisco, CA

Luther Burbank High School

June 2017

Sacramento, CA

GPA: 3.79

SKILLS & ABILITIES

- ❑ Dedicated scholar
- ❑ Excellent written and oral communication
- ❑ Highly motivated, reliable, and exemplary team-worker
- ❑ Proficient in Microsoft Word, Excel, PowerPoint, Internet/Book Research, and Photoshop
- ❑ Strong Leadership qualities
- ❑ Versatile, trustworthy, and creative
- ❑ Maintain confidentiality at all times
- ❑ Experience working with diverse populations
- ❑ Fast Learner and driven to action
- ❑ Speak, read, and write fluently in Spanish

Web Development Skills and Experience

- ❑ MongoDB, JavaScript, HTML, CSS, MongoDB Atlas, Heroku, jQuery, APIs, Node.JS, SQL, Insomnia, Server-Side, Client-Side, MERN, React, Express.JS

LEADERSHIP, EXPERIENCE, & COMMUNICATION

Full-Stack Web Development Bootcamp

Oct 2021 - April 2022

- ❑ Github: Deivrs60
- ❑ Learned how to program using JavaScript and using multiple packages and utilities that make creating programs easily!

Teller, Wells Fargo

Feb 2022 - Present

- ❑ Mitigates risk by ensuring all transactions are legitimate and asking the right questions
- ❑ Follows all procedures correctly
- ❑ Direct consumers to the proper channels to ensure their needs are met and taken care of
- ❑ Handle large amounts of cash on a daily basis with extreme accuracy and detail

Assistant Manager, Peet's Coffee & Tea

Jan. 2021 - Feb 2022

- ❑ Able to accurately track waste & inventory through ERS management.
- ❑ Able to update ABG Orders/Warm Breakfast Thaw Planner to properly keep up with fluctuating demands
- ❑ Proficient in properly training and developing new hires to become efficient members of the team, despite store's high traffic
- ❑ Able to resolve any situations that may come up with customers by maintaining composure and professionalism
- ❑ Gained new insight in deployment to better suit the needs of the new store, which happens to have a drive-thru
- ❑ Able to properly execute seasonal transitions, as well as following up with/communicating any issues that may arise

Shift-Lead, Peet's Coffee & Tea

Dec. 2017 - July 2020

- ❑ Accurately able to input invoices and place orders on ERS to keep store operations running smoothly
- ❑ Certified Origins Trainer
- ❑ Demonstrates adaptability of deployment to meet business needs and ensures great service
- ❑ Execute store openings/closings to standards
- ❑ Ownership over facilities and following up on OfficeTrax
- ❑ Proficient in training Team Members through Barista Certification

- ❑ Responsible for cash handling and troubleshooting
- ❑ Able to accurately count store inventory on a bi-weekly basis
- ❑ Able to understand the basics of PnL

Student Network Support Assistant, ITS at San Francisco State University

Aug. 2017 - Nov. 2017

- ❑ Helped manage the Network Connection both on the main campus and at the downtown campus
- ❑ Performed troubleshooting, maintenance, and patching in classes, offices, data centers, and Network Closets
- ❑ “Wiped” Network Switches in order for them to be put up for auction