

FELICLARE DE JESUS

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EDUCATION

University of Washington, EdX / Seattle, WA	Dec 2022 – Mar 2023
Fullstack Web Developer Certificate Program	
Washington State University / Pullman, WA	Aug 2011 – May 2015
Bachelor of Science in Biology (BS) with a minor in Psychology	

WORK EXPERIENCE

Clinical Laboratory Technician Lead / University of Washington – Central Laboratory	Nov 2022 – Present
Clinical Laboratory Technician Lead / University of Washington – Harborview Medical Center	Oct 2021 – Nov 2022
Phlebotomy and Specimen Processing Services	
<ul style="list-style-type: none">Plans, organizes and assigns staff work assignments and communicates with supervisor concerning lab's operational status, training needs, personnel issues, and staff concernsPerform all Clinical Laboratory Technician 1 and 2 tasks. Perform other duties as required or as assigned by supervisor or manager.Troubleshoots specimen issues and provides appropriate documentation for supervisor review.Keeps laboratory staff informed regarding specimen and/or handling problems or procedural changes.Oversees training of new staff to ensure that training is completed and documented on a timely basis and works with supervisor to perform, assess and document competency evaluations of current employees.Performs computer functions in LIS as required for completions of tasks; acts as a resource to others. Ensures that specimen processing runs smoothly during scheduled and unscheduled computer downtime.Enforce established departmental policies and division specific processes and guidelines at all timesReports equipment and or facility problems in a timely manner and provide adequate notice to staff.Under direction of manager and/or supervisor, may serve in a number of specialized roles. These include divisional Quality Assurance, as a representative on committees to implement new systems or processes, as division's envoy for specialized department or hospital related initiatives, and/or work on other projects as assigned by manager or supervisor.	
Clinical Laboratory Technician I / University of Washington – Harborview Medical Center	Apr 2020 – Oct 2021
Phlebotomy and Specimen Processing Services	
<ul style="list-style-type: none">Receive, prioritize, and sort specimens via pneumatic tube system and front windowAccurately match specimens against requisition for labeling and specimen typingProcess serum, plasma, and body fluids such as urine and stool, as necessary per Online Test GuideMaintain complete, accurate, and legible recordsAnswer telephones, intercom, and window reception in a professional mannerRespond to inquiries concerning patient's labs, specimen requirements, procedures and other handling for accurate lab analysisPerform computer functions using Citrix, EPIC, Sunquest, and Smart Term to enter patient information, testing information, and print worksheets, reports, and other result inquiriesPrepare and send specimen for testing at reference laboratories via Delivery Express and FedExUsed ordering platforms for reference laboratories for Mayo and ARUP, as well as manual forms for Quest, LabCorp, King County Public Health, etc. Monitor inventory by ordering supplies when necessaryFollows established policies, procedures and techniques at all times and integrates new or revised procedures into the workplace	

AWARDS

Best UI/UX and People's Choice Award: Anoma Drama Llama	Feb 2023
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