Welcome to the OpenTravelsystem Component!

Introduction.

This component was initially intended for the travel and tourist industry however it can also be used for shops. The open source Travelsystem is further documented at http://www.opentravelsystem.org . Currently it consists out of a hotel reservation site with a front-end application for E-commerce and a back end system for the maintenance of products, customers, orders/reservations, finance and content management. It is part of the overall OFBiz project and implements the OFBiz system in a multi-company way with simplified functionality. This allows that the same system can be used by many shops/hotels. Every hotel/shop has its own web-application as a front-end, however all hotels/shops use the 'backend' web application as the back-office.

Business model.

This system is the basis for the following business model:

- 1. offer a 'part' of the OFBiz system in a simplified version in a shared environment on the same system. Every customer will have 1 webapp for the frontend and they share the same backend webapp in the same component.
- 2. This 'part' can be ecommerce/ordering (rental and selling), accounting, timesheets(workeffort) and later CRM, marketing(mailing list) and the POS system.
- 3. When these companies are using one 'part' of the system, show them the possibility of using another part in the same system.
- 4. When they even want more functionality transfer the data to a complete OFBiz system.

We are currently putting it in production. The first site promoting this idea is the dutch site: www.openwinkel.nl which will soon have an international version in www.openE-Commerce.com. Our first customer is at www.openwinkel.nl/bw, a 3 language site which will go in production in the next few weeks and which is using this shared system.

How can companies share the same system?

First of all not all functionality is available, only a limited essential amount. The data for each company is separated the following way:

- Company abbreviation as defined in the field
 PartyAcctgPreference.invoiceIdPrefix = ProductStoreId = WebsiteId =
 companyPartyId/loginId
- 2. All the major entity creation services are intercepted and the id of the key is defined automatically using the prefix of the previous point.
- 3. The performFind java class is overridden and an extra 'and' with the prefix is

inserted. when the loginId/partyId is available in the partyAcctgPreference table. When not available the service and performFind is functioning normally.

Additionally the invoice prefix is added with a 'P' for a purchase invoice and 'S' for a sales order.

Status of the implementation:

- 1. E-commerce application for reservations/orders.
- 2. Party component for customers and suppliers.
- 3. Accounting: payments, and invoices.
- 4. Product: categories, products, fixed-assets
- 5. Order-management.
- 6. Content-management.

Although originally designed for hotels we are now moving a a more general direction where we implement shops in the same system.

Security is not yet fully in place to separate the companies so please use with caution.

We now have the following webapplications:

- 1. Backend to maintain the application
- 2. hs: simple hotel with popups for reservations
- 3. hds: Hotel demo store intergrated in the website
- 4. shop: a demo for an online shop.

How to activate?

- 1. Edit the base/config/component-load.xml file and insert at the last position the following line: <load-component component-location="\${ofbiz.home}/specialized/opentravelsystem"/>
- 2. Edit the build.xml in the Ofbiz directory and add to the
 - "<filelist id="application-builds" dir="applications" files=" the reference to
 - "../specialized/opentravelsystem/build.xml" in a similar way as the other applications.
- 3. Run the command 'ant run-install' from the command line to create the test data and to compile.

How to start.

Frontends:

http://localhost:8080/hs Simple Hotel

http://localhost:8080/hds Hotel Demo Store

http://localhost:8080/shop Shop

The backend demo site can be started with: https://localhost:8443/backend several users for the different shops

userId password
-----demohs ofbiz
demohds ofbiz
demoshop ofbiz

The write userid's are hs, hds and shop of which you set the passwords with the the admin userid which has the password 'ofbiz' at https://localhost:8443/partymgr

Setting up Accounting.

If you want setup accounting for the first time please use the following sequence:

- 1. Enter data about you company: name address, but very important: how much and where, in which countries you want to bill VAT.
- 2. If you can download statements from your bank you can quickly setup payments, invoices and people and companies. Please enter the people (normally only employees before uploading because no VAT need to be calculated in the invoices.
- 3. Upload the statements from your bank and payments and companies (party groups) will be generated.
- 4. Go to utilities and generate invoices from payments. At te same time they will also be connected over the application i.e. that the invoices (sales/purchase) have been paid. It is better to generate only the purchase invoices and enter the sales invoices by hand. I am sure that you know best which sales you have made which is normally more than what customer pay.
- 5. If you did generate your sales invoices, check if all are there, you will have to enter the ones which have not been paid yet manually.
- 6. Identify tax authorities and add addresses of your customers etc...

If you have setup everything make it a weekly routine to update the administration:

- 1. create the sales invoices for your customers, and send them by e-mail, or print them and send by normal mail.
- 2. Pay invoices you received from your suppliers in your internet bankaccount.
- download new statements from your bank and upload it in to the system to create payments. Now, do not use the 'create sales invoice from payments' but match all payments on existing sales invoices manually. Purchase invoices can be created automatically. If required the party will also be created.
- 4. create a late payment report for your customers and remind them to pay.

In the monthly cycle create the VAT report for your government to pay the VAT.

The future.

Although we cannot look in the future we can tell you what our plans are. These plans are highly dependent on the customers we can get. If a customer comes in with substantial funds, he will get priority.

The planned next steps:

- 1. Install a number of shops.
- 2. To create a travel agent demo reservation site.
- 3. to implement a hotel property management system.
- 4. to implement an event ticketing site.

5. implement demo's for car/boat rental

If you are interested to contribute, you are highly welcome. If you find a customer who like to use the system, we can support you with the implementation and customization for very good rates because we are located in Thailand where the salaries are very competitive. See www.antwebsystems.com for more info.

Regards, Hans Bakker.