# **Delaney Lindberg**

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#### Education

#### UNIVERSITY OF PITTSBURGH, DIETRICH SCHOOL OF ARTS AND SCIENCES

PITTSBURGH, PA

Projected Graduation: April 2024 Major: Communication Rhetoric

Dietrich School of Arts and Sciences Dean's List Minor: Political Science Certificates: Digital Media, Leadership

GPA: 4.0

## **Work Experience**

#### UNIVERSITY OF PITTSBURGH, OFFICE OF FINANCIAL AID & ADMISSIONS

PITTSBURGH, PA

Pitt Pathfinder (Student Tour Guide)

November 2021 - Present

- Leads group tours for prospective students and families, providing studied knowledge about the University, answering questions, and engaging in personable conversation throughout the tour process.
- Assists with benchmarking research to enhance the program and outreach.
- Constant use of strong adaptability, positivity, and interpersonal and communication skills.
- Selected from an applicant pool of over 250 students to represent the University of Pittsburgh for Prospective Students.
- Engaged in three months of rigorous training and evaluations to begin work in the field.

THE OUTREACH TEAM

Canvasser

PITTSBURGH, PA September - November 2020

- Engaged in personable conversation encouraging individuals to register to vote.
- Maintained positivity and personability throughout conversations with all individuals.
- Effectively communicated information and answered questions as they arose in the field.

## UNIVERSITY OF PITTSBURGH

PITTSBURGH, PA

Building Safety Concierge

January 2021 - May 2022

- Monitored front desk, maintaining personability and positivity greeting students and faculty.
- Enforced university policies by checking identification and ensuring individuals were wearing masks and following associated pandemic safety protocols.

# **Leadership Experience**

### UNIVERSITY OF PITTSBURGH, PITT TONIGHT

PITTSBURGH, PA

Social Media Director

November 2021 - Present

- Managed Pitt Tonight Marketing Team by dividing roles and responsibilities among team members.
- Acted as head graphic designer, created posts, and managed the organization's social media accounts.
- Assisted in planning and organizing events to be shown to the entire student body.

#### EBERHART'S CUSTOM EMBROIDERY

BENSALEM, PA

Department Supervisor Independently ran a division of apparel customization. November 2016 - July 2021

- Managed quality control through detail correction and finalizing orders for shipment.
- Exceeded expectations of position by training employees in various departments, assisting with various office tasks, and maintaining cleanliness of the work area.