

Solution Summary

Avaya IPOSS Renewal

Customer: FARMERS AND MERCHANTS BANK	Primary Contact: Tiffany Pitchford
Ship To Address: 216 S Broadnax St Dadeville, AL 36853	Email: tpitchford@fmbanklafayette.com
Bill To Address: 2 1st St NE Lafayette, AL 36862	Phone: 334-864-2300
Customer ID: FARMER0001	National Account Manager: Angie Funderburk
Customer PO: Signed Quote	Email: AFunderburk@convergeone.com
	Phone: +17708647080

Solution Summary	Current Due	Next Invoice	Due	Remaining	Total Project
Maintenance					
Manufacturer Support*	\$1,785.60		Prepaid		\$1,785.60
Project Subtotal	\$1,785.60				\$1,785.60
Estimated Tax	NOT INCLUDED				
Estimated Freight	NOT INCLUDED				
Project Total	\$1,785.60				\$1,785.60

This Solution Summary summarizes the document(s) that are attached hereto and such documents are incorporated herein by reference (collectively, this "Order"). Customer's signature on this Order (or Customer's issuance of a purchase order in connection with this Order) shall represent Customer's agreement with each document in this Order and acknowledgement that such attached document(s) are represented accurately by this Solution Summary.

Unless otherwise specified in this Order, this Order shall be subject to the following terms and conditions (the "Agreement"): (i) the Master Sales Agreement or other applicable master agreement in effect as of the date hereof between ConvergeOne, Inc. and/or its subsidiaries and affiliates (collectively, "C1" or "ConvergeOne" or "Seller") and Customer; or (ii) if no such master agreement is currently in place between C1 and Customer, the Online General Terms and Conditions currently found on the internet at: <https://www.convergeone.com/online-general-terms-and-conditions/>. If Customer's Agreement is a master agreement entered into with one of ConvergeOne, Inc.'s predecessors, affiliates and/or subsidiaries ("Legacy Master Agreement"), the terms and conditions of such Legacy Master Agreement shall apply to this Order, subject to any modifications, located at: <https://www.convergeone.com/online-general-terms-and-conditions/>. In the event of a conflict between the terms and conditions in the Agreement and this Order, the order of precedence shall be as follows: (i) this Order (with the most recent and specific document controlling if there are conflicts between the Solution Summary and any applicable supporting document(s) incorporated into this Order), (ii) Attachment A to the Agreement (if applicable), and (iii) the main body of the Agreement.

This Order may include the sale of any of the following to Customer: (a) any hardware, third party software, and/or Seller software (collectively, "Products"); (b) any installation services, professional services, and/or third party provided support services that are generally associated with the Products and sold to customers by Seller (collectively, "Professional Services"); (c) any Seller-provided vendor management services, software release management services, remote monitoring services and/or, troubleshooting services (collectively, "Managed Services"); and/or (d) any Seller-provided maintenance services ordered by Customer to maintain and service Supported Products or Supported Systems at Supported Sites to ensure that they operate in conformance with their respective documentation and specifications (collectively, "Maintenance Services"). For ease of reference only, Professional Services, Managed Services and Maintenance Services may be referred to collectively as "Services." Unless otherwise defined herein, capitalized terms used herein will have the same meanings as set forth in the Agreement.

Products and/or Services not specifically itemized are not provided hereunder. This Order will be valid for a period of thirty (30) days following the date hereof. Thereafter, this Order will no longer be of any force and effect.

This Order is a configured order and/or contains software.

ACCEPTED BY:

BUYER: _____ DATE: _____ SELLER: _____ DATE: _____

TITLE: _____ TITLE: _____

Master Agreement Rider

CONFIDENTIAL AND PROPRIETARY INFORMATION OF CONVERGEONE, INC.



Master Sales Agreement #: C11725-PSMTMS
Master Maintenance Agreement #: C11725-PSMTMS

Date: 8/31/2021
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Documents #: OP-000621783
SO-000703590
Solution Name: Avaya IPOSS Renewal
Customer: FARMERS AND MERCHANTS
BANK

#	Item Number	Description	Term	Qty	Unit Price	Extended Price
<No Custom Group 1 Listed>						
1	271611	IPO RTS 24X7 APR NBD - 500 V2 1YPP	12	1	\$49.60	\$595.20
2	271611	IPO RTS 24X7 APR NBD - 500 V2 1YPP	12	1	\$49.60	\$595.20
3	271611	IPO RTS 24X7 APR NBD - 500 V2 1YPP	12	1	\$49.60	\$595.20