

## Solution Summary

### Avaya - CM8 SA CD/Wholesale Renewal

<b>Customer:</b> UNIVERSAL CITY DEVELOPMENT PARTNERS, LTD.	<b>Primary Contact:</b> Dee Richardson
<b>Ship To Address:</b> Install Sites	<b>Email:</b> dee.richardson@universalorlando.com
<b>Bill To Address:</b> 1000 Universal Studios Plz ATTN: ACCOUNTS PAYABLE ORLANDO, FL 32819	<b>Phone:</b> (407) 224-3333
<b>Customer ID:</b> GEUORL0001	<b>National Account Manager:</b> Donna Ciranni
<b>Customer PO:</b> SEE ATTACHED P.O.	<b>Email:</b> DCiranni@convergeone.com
	<b>Phone:</b> +17324102249

Solution Summary	Current Due	Next Invoice	Due	Remaining	Total Project
Maintenance					
Manufacturer Support*	\$197,263.08		Annual		\$197,263.08
<b>Project Subtotal</b>	<b>\$197,263.08</b>				<b>\$197,263.08</b>
Estimated Tax	NOT INCLUDED				
Estimated Freight	NOT INCLUDED				
<b>Project Total</b>	<b>\$197,263.08</b>				<b>\$197,263.08</b>

This Solution Summary summarizes the document(s) that are attached hereto and such documents are incorporated herein by reference (collectively, this "Order"). Customer's signature on this Order (or Customer's issuance of a purchase order in connection with this Order) shall represent Customer's agreement with each document in this Order and acknowledgement that such attached document(s) are represented accurately by this Solution Summary.

Unless otherwise specified in this Order, this Order shall be subject to the following terms and conditions (the "Agreement"): (i) the Master Sales Agreement or other applicable master agreement in effect as of the date hereof between ConvergeOne, Inc. and/or its subsidiaries and affiliates (collectively, "C1" or "ConvergeOne" or "Seller") and Customer; or (ii) if no such master agreement is currently in place between C1 and Customer, the Online General Terms and Conditions currently found on the internet at: <https://www.convergeone.com/online-general-terms-and-conditions/>. If Customer's Agreement is a master agreement entered into with one of ConvergeOne, Inc.'s predecessors, affiliates and/or subsidiaries ("Legacy Master Agreement"), the terms and conditions of such Legacy Master Agreement shall apply to this Order, subject to any modifications, located at: <https://www.convergeone.com/online-general-terms-and-conditions/>. In the event of a conflict between the terms and conditions in the Agreement and this Order, the order of precedence shall be as follows: (i) this Order (with the most recent and specific document controlling if there are conflicts between the Solution Summary and any applicable supporting document(s) incorporated into this Order), (ii) Attachment A to the Agreement (if applicable), and (iii) the main body of the Agreement.

This Order may include the sale of any of the following to Customer: (a) any hardware, third party software, and/or Seller software (collectively, "Products"); (b) any installation services, professional services, and/or third party provided support services that are generally associated with the Products and sold to customers by Seller (collectively, "Professional Services"); (c) any Seller-provided vendor management services, software release management services, remote monitoring services and/or, troubleshooting services (collectively, "Managed Services"); and/or (d) any Seller-provided maintenance services ordered by Customer to maintain and service Supported Products or Supported Systems at Supported Sites to ensure that they operate in conformance with their respective documentation and specifications (collectively, "Maintenance Services"). For ease of reference only, Professional Services, Managed Services and Maintenance Services may be referred to collectively as "Services." Unless otherwise defined herein, capitalized terms used herein will have the same meanings as set forth in the Agreement.

Products and/or Services not specifically itemized are not provided hereunder. This Order will be valid for a period of thirty (30) days following the date hereof. Thereafter, this Order will no longer be of any force and effect.

This Order is a configured order and/or contains software.

#### Special Comment to Solution Summary:

COVERAGE TERM:  
2/1/2021 - 1/31/2022



Master Sales Agreement #: M1979  
Master Maintenance Agreement #: MPSS1372

Date: 9/15/2021  
Page #: 2 of 3  
Documents #: OP-000589783  
SO-000673761  
Solution Name: Avaya - CM8 SA  
CD/Wholesale Renewal  
Customer: UNIVERSAL CITY  
DEVELOPMENT PARTNERS,  
LTD.

ACCEPTED BY:

BUYER: \_\_\_\_\_ DATE: \_\_\_\_\_ SELLER: \_\_\_\_\_ DATE: \_\_\_\_\_

TITLE: \_\_\_\_\_ TITLE: \_\_\_\_\_

## Master Agreement Rider

#	Item Number	Description	Term	Qty	Unit Price	Extended Price
<No Custom Group 1 Listed>						
1	253617	SA PREF SAL GTWY OVA TRK	12	3	\$0.00	\$0.00
2	344277J	SA PREF C/D AURA R8 CORE 1YPP	12	300	\$3.08	\$11,088.00
3	344377J	SA PREF C/D ASBCE R8 STD 1YPP	12	1050	\$0.92	\$11,592.00
4	346229	SA PREF ASP VM R4 STD SW 1YPP	12	8	\$26.08	\$2,503.68
5	349296J	SA PREF C/D SM R8 VE VAPP ENBL 1YPP	12	1	\$0.00	\$0.00
6	253615	SA PREF ADS SAL GTWY SFTW ONLY TRK	12	2	\$0.00	\$0.00
7	344277J	SA PREF C/D AURA R8 CORE 1YPP	12	520	\$3.08	\$19,219.20
8	344377J	SA PREF C/D ASBCE R8 STD 1YPP	12	300	\$0.92	\$3,312.00
9	344587J	SA PREF C/D SM R8 SYSTEM 1YPP	12	1	\$0.00	\$0.00
10	344625J	SA PREF C/D SYS MGR R8 LIC 1YPP	12	1	\$0.00	\$0.00
11	256194	SA ON-SITE 24X7 APPL LG SRV R2D 1YPP	12	3	\$207.01	\$7,452.36
12	344159J	SA PREF C/D CC R8 ELITE AGT 1YPP	12	501	\$7.68	\$46,172.16
13	255851	SA ON-SITE 24X7 APPL MED SRV R2D 1YPP	12	2	\$103.51	\$2,484.24
14	344068J	SA PREF C/D AES R8 GR HA MED 1YPP	12	1	\$254.99	\$3,059.88
15	344367	SA SBC ENT SW SUPT R7 BUY TO CURRENT	12	1	\$0.00	\$0.00
16	345833J	SA PREF C/D IXM R10 ADV ST 1YPP	12	500	\$1.11	\$6,660.00
17	348095J	SA PREF C/D CMS R19 1-250 1YPP	12	501	\$4.50	\$27,054.00
18	348107J	SA PREF C/D CMS R19 SUPV 1YPP	12	63	\$4.91	\$3,711.96
19	348167J	SA PREF C/D CMS R19 ODBC/JDBC/ADD 1YPP	12	2	\$0.00	\$0.00
20	253617	SA PREF SAL GTWY OVA TRK	12	1	\$0.00	\$0.00
21	284960	UPG ADV ADS SAL GTWY OVA	12	1	\$0.00	\$0.00
22	344040J	SA PREF C/D AES R8 DMCC BASIC 1YPP	12	614	\$0.41	\$3,020.88
23	344277J	SA PREF C/D AURA R8 CORE 1YPP	12	300	\$3.08	\$11,088.00
24	284959	SA PREF ADS SAL GTWY OVA	12	1	\$0.00	\$0.00
25	343970J	SA PREF C/D AES R8 BSC TSAPI 1YPP	12	820	\$0.41	\$4,034.40
26	344377J	SA PREF C/D ASBCE R8 STD 1YPP	12	300	\$0.92	\$3,312.00
27	344587J	SA PREF C/D SM R8 SYSTEM 1YPP	12	1	\$0.00	\$0.00
28	347933J	SA PREF C/D CMS R19 IEX HS ADDL 1YPP	12	1	\$30.89	\$370.68
29	347945J	SA PREF C/D CMS R19 IEX RTA ADDL 1YPP	12	1	\$30.89	\$370.68
30	344345J	SA PREF C/D REMOTE SITE TRKG AURA R8	12	1	\$0.00	\$0.00
31	348107J	SA PREF C/D CMS R19 SUPV 1YPP	12	350	\$0.48	\$2,016.00
32	262690	RE-INIT FEE - SUPPORT ADVANTAG	12	1	\$0.00	\$0.00
33	262692	RE-INIT FEE - UPGRADE ADV CC	12	1	\$0.00	\$0.00
34	331588	SA PREF AWES R5 SE 1YPP	12	350	\$2.73	\$11,466.00
35	331708	SA PREF AWES R5 DSC 1YPP	12	350	\$0.68	\$2,856.00

## Master Agreement Rider

#	Item Number	Description	Term	Qty	Unit Price	Extended Price
36	331594	UPG ADV AWES R5 SE 1YPP	12	350	\$1.96	\$8,232.00
37	344345J	SA PREF C/D REMOTE SITE TRKG AURA R8	12	1	\$0.00	\$0.00
38	293654	UPG ADV AAVP R7 SNGL CPU EMBD 1YPP	12	1	\$0.00	\$0.00
39	349302J	SA PREF C/D SM BSM R8 VE VAPP ENBL 1YPP	12	1	\$0.00	\$0.00
40	293648J	SA PREF C/D AAVP R7 SNGL CPU EMBD 1YPP	12	1	\$2.94	\$35.28
41	255851	SA ON-SITE 24X7 APPL MED SRV R2D 1YPP	12	1	\$103.51	\$1,242.12
42	255851	SA ON-SITE 24X7 APPL MED SRV R2D 1YPP	12	1	\$103.51	\$1,242.12
43	344345J	SA PREF C/D REMOTE SITE TRKG AURA R8	12	1	\$0.00	\$0.00
44	346229J	SA PREF C/D ASP VM R4 STD SW 1YPP	12	4	\$24.65	\$1,183.20
45	255851	SA ON-SITE 24X7 APPL MED SRV R2D 1YPP	12	1	\$103.51	\$1,242.12
46	255851	SA ON-SITE 24X7 APPL MED SRV R2D 1YPP	12	1	\$103.51	\$1,242.12
47	349296J	SA PREF C/D SM R8 VE VAPP ENBL 1YPP	12	1	\$0.00	\$0.00