

Solution Summary

THHS 2021 12 Month Avaya Wholesale Renewal

Customer: Texas Health and Human Services Commission	Primary Contact: Karl Arcuri
Ship To Address: TEXAS MEDICAID AND HEALTH CARE PARTNERSHIP 12365 A RIATA TRACE PARKWAY Austin, TX 78727	Email: karl.w.arcuri@tmhp.com Phone: 512.506.7316
Bill To Address: TEXAS MEDICAID AND HEALTH CARE PARTNERSHIP 12365 A RIATA TRACE PARKWAY Austin, TX 78727	National Account Manager: Robert McMurphy Email: RMcMurphy@convergeone.com Phone: +12085772128
Customer ID: ACCENT0003	
Customer PO: HHSTX-2-0000270892	

Solution Summary	Current Due	Next Invoice	Due	Remaining	Total Project
Maintenance					
Manufacturer Support*	\$897,272.16		Annual		\$897,272.16
Project Subtotal	\$897,272.16				\$897,272.16
Estimated Tax	NOT INCLUDED				
Estimated Freight	NOT INCLUDED				
Project Total	\$897,272.16				\$897,272.16

This Solution Summary summarizes the document(s) that are attached hereto and such documents are incorporated herein by reference (collectively, this "Order"). Customer's signature on this Order (or Customer's issuance of a purchase order in connection with this Order) shall represent Customer's agreement with each document in this Order and acknowledgement that such attached document(s) are represented accurately by this Solution Summary.

Unless otherwise specified in this Order, this Order shall be subject to the following terms and conditions (the "Agreement"): (i) the Master Sales Agreement or other applicable master agreement in effect as of the date hereof between ConvergeOne, Inc. and/or its subsidiaries and affiliates (collectively, "C1" or "ConvergeOne" or "Seller") and Customer; or (ii) if no such master agreement is currently in place between C1 and Customer, the Online General Terms and Conditions currently found on the internet at: <https://www.convergeone.com/online-general-terms-and-conditions/>. If Customer's Agreement is a master agreement entered into with one of ConvergeOne, Inc.'s predecessors, affiliates and/or subsidiaries ("Legacy Master Agreement"), the terms and conditions of such Legacy Master Agreement shall apply to this Order, subject to any modifications, located at: <https://www.convergeone.com/online-general-terms-and-conditions/>. In the event of a conflict between the terms and conditions in the Agreement and this Order, the order of precedence shall be as follows: (i) this Order (with the most recent and specific document controlling if there are conflicts between the Solution Summary and any applicable supporting document(s) incorporated into this Order), (ii) Attachment A to the Agreement (if applicable), and (iii) the main body of the Agreement.

This Order may include the sale of any of the following to Customer: (a) any hardware, third party software, and/or Seller software (collectively, "Products"); (b) any installation services, professional services, and/or third party provided support services that are generally associated with the Products and sold to customers by Seller (collectively, "Professional Services"); (c) any Seller-provided vendor management services, software release management services, remote monitoring services and/or, troubleshooting services (collectively, "Managed Services"); and/or (d) any Seller-provided maintenance services ordered by Customer to maintain and service Supported Products or Supported Systems at Supported Sites to ensure that they operate in conformance with their respective documentation and specifications (collectively, "Maintenance Services"). For ease of reference only, Professional Services, Managed Services and Maintenance Services may be referred to collectively as "Services." Unless otherwise defined herein, capitalized terms used herein will have the same meanings as set forth in the Agreement.

Products and/or Services not specifically itemized are not provided hereunder. This Order will be valid for a period of thirty (30) days following the date hereof. Thereafter, this Order will no longer be of any force and effect.

This Order is a configured order and/or contains software.

ACCEPTED BY:

BUYER: _____ DATE: _____ SELLER: _____ DATE: _____

TITLE: _____ TITLE: _____

Solution Quote

#	Item Number	Description	Term	Qty	Unit Price	Extended Price
Dallas ESS						
1	230222	SA ON-SITE 24X7 CM LG GTWY 1YPP	12	6	\$86.87	\$6,254.64
2	292934	SA PREF REMOTE SITE TRKG AURA R7	12	1	\$0.00	\$0.00
Austin Texas Main						
3	230192	SA ON-SITE 24X7 CM MED GTWY 1YPP	12	1	\$66.82	\$801.84
4	296245	UPG ADV AWE R15/20 WFM TIMEOFF MGR 1YPP	12	269	\$0.37	\$1,194.36
5	340531	SA PREF SM BR (BSM) R7 VE VAPP 1YPP	12	1	\$0.00	\$0.00
6	340531	SA PREF SM BR (BSM) R7 VE VAPP 1YPP	12	1	\$0.00	\$0.00
7	293630	SA PREF AAVP R7 SNGL CPU CMN 1YPP	12	1	\$10.08	\$120.96
8	256139	SA ON-SITE 24X7 MSG SRV R2H 1YPP	12	1	\$205.82	\$2,469.84
9	293654	UPG ADV AAVP R7 SNGL CPU EMBD 1YPP	12	4	\$0.00	\$0.00
10	284960	UPG ADV ADS SAL GTWY OVA	12	1	\$0.00	\$0.00
11	284959	SA PREF ADS SAL GTWY OVA	12	1	\$0.00	\$0.00
12	296261	SA PREF AWE R15/20 WFO PKG 1YPP	12	412	\$13.57	\$67,090.08
13	255581	SA ON-SITE 24X7 CM MED SRV R2H 1YPP	12	3	\$144.34	\$5,196.24
14	295904	UPG ADV AWE R15/20 ADV SCORECARD 1YPP	12	69	\$0.87	\$720.36
15	250950	SA PREF AAEP R7 ZONE 1YPP	12	135	\$0.00	\$0.00
16	293108	SA PREF CMS R18 AGT 1-250 1YPP	12	1000	\$1.70	\$20,400.00
17	296228	SA PREF AWE R15/20 WFM SHIFT BID 1YPP	12	750	\$0.44	\$3,960.00
18	256194	SA ON-SITE 24X7 APPL LG SRV R2D 1YPP	12	3	\$200.47	\$7,216.92
19	241430	SA PREF IC R7 CNCRNT VCE CC 1YPP	12	1020	\$4.35	\$53,244.00
20	249065	UPG ADV IC R7 AV AGT CNCRNT 1YPP	12	650	\$0.88	\$6,864.00
21	334574	SA PREF CMS R18 WFO HIST 1YPP	12	1	\$70.38	\$844.56
22	296151	SA PREF AWE R15/20 REDUN CR PKG 1YPP	12	481	\$1.62	\$9,350.64
23	343333	SA PREF MSG R7 VAPP SYS 1YPP	12	1	\$0.00	\$0.00
24	230192	SA ON-SITE 24X7 CM MED GTWY 1YPP	12	1	\$66.82	\$801.84
25	250806	SA PREF AAEP R7 ICR CNTLR 1YPP	12	1	\$933.12	\$11,197.44
26	334562	SA PREF CMS R18 WFO RLTM 1YPP	12	1	\$140.77	\$1,689.24
27	293114	UPG ADV CMS R18 AGT 1-250 1YPP	12	1000	\$3.95	\$47,400.00
28	296212	UPG ADV AWE R15/20 STR PLANNER 1YPP	12	269	\$0.87	\$2,808.36
29	296223	UPG ADV AWE R15/20 TEL RPLY CR 1YPP	12	1	\$53.79	\$645.48
30	292368	SA PREF AES R7 ASAI FEAT CM R7 1YPP	12	1	\$285.12	\$3,421.44
31	334922	UPG ADV CMS R18 WFO H-SES 1YPP	12	2	\$11.38	\$273.12
32	232043	UPG ADV VP R5 LAB SYS 1YPP	12	7	\$9.69	\$813.96
33	250956	UPG ADV AAEP R7 ZONE 1YPP	12	121	\$0.00	\$0.00
34	241450	SA PREF IC R7 AV AGT CNCRNT 1YPP	12	650	\$0.75	\$5,850.00
35	296151	SA PREF AWE R15/20 REDUN CR PKG 1YPP	12	69	\$1.62	\$1,341.36
36	334916	SA PREF CMS R18 WFO H-SES 1YPP	12	2	\$21.99	\$527.76
37	340537	SA PREF SM R7 SYSTEM LIC 1YPP	12	1	\$0.00	\$0.00
38	296206	SA PREF AWE R15/20 STR PLANNER 1YPP	12	269	\$1.74	\$5,616.72
39	255551	SA ON-SITE 24X7 CM SM SRV R2H 1YPP	12	2	\$44.10	\$1,058.40

#	Item Number	Description	Term	Qty	Unit Price	Extended Price
40	296267	UPG ADV AWE R15/20 WFO PKG 1YPP	12	412	\$7.11	\$35,151.84
41	343719	UPG ADV AES R7 PLDS ENBL APPL 1YPP	12	4	\$0.00	\$0.00
42	249055	UPG ADV IC R7 CNCRNT VCE CC 1YPP	12	1020	\$5.62	\$68,788.80
43	230042	SA ON-SITE 24X7 CM SM SRV 1YPP	12	1	\$44.10	\$529.20
44	230192	SA ON-SITE 24X7 CM MED GTWY 1YPP	12	1	\$66.82	\$801.84
45	230042	SA ON-SITE 24X7 CM SM SRV 1YPP	12	1	\$44.10	\$529.20
46	292611	UPG ADV AURA R7 CORE 1YPP	12	3742	\$1.82	\$81,725.28
47	296245	UPG ADV AWE R15/20 WFM TIMEOFF MGR 1YPP	12	212	\$0.37	\$941.28
48	295904	UPG ADV AWE R15/20 ADV SCORECARD 1YPP	12	69	\$0.87	\$720.36
49	283027	SA PREF AAEP R7 LAB ZONE PORT 1YPP	12	7	\$0.00	\$0.00
50	230192	SA ON-SITE 24X7 CM MED GTWY 1YPP	12	1	\$66.82	\$801.84
51	296239	SA PREF AWE R15/20 WFM TIMEOFF MGR 1YPP	12	269	\$0.73	\$2,356.44
52	296157	UPG ADV AWE R15/20 REDUN CR PKG 1YPP	12	481	\$0.89	\$5,137.08
53	292374	UPG ADV AES R7 ASAI FEAT CM R7 1YPP	12	1	\$303.20	\$3,638.40
54	234470	SA ON-SITE 24X7 CMS MIDSIZE SRV 1YPP	12	1	\$233.88	\$2,806.56
55	296234	UPG ADV AWE R15/20 WFM SHIFT BID 1YPP	12	750	\$0.22	\$1,980.00
56	293210	SA PREF CMS R18 INITIAL ACD 1YPP	12	1	\$0.00	\$0.00
57	250806	SA PREF AAEP R7 ICR CNTLR 1YPP	12	1	\$933.12	\$11,197.44
58	340531	SA PREF SM BR (BSM) R7 VE VAPP 1YPP	12	1	\$0.00	\$0.00
59	230222	SA ON-SITE 24X7 CM LG GTWY 1YPP	12	2	\$86.87	\$2,084.88
60	296261	SA PREF AWE R15/20 WFO PKG 1YPP	12	69	\$13.57	\$11,235.96
61	250956	UPG ADV AAEP R7 ZONE 1YPP	12	135	\$0.00	\$0.00
62	230042	SA ON-SITE 24X7 CM SM SRV 1YPP	12	1	\$44.10	\$529.20
63	230222	SA ON-SITE 24X7 CM LG GTWY 1YPP	12	8	\$86.87	\$8,339.52
64	296157	UPG ADV AWE R15/20 REDUN CR PKG 1YPP	12	69	\$0.89	\$736.92
65	296261	SA PREF AWE R15/20 WFO PKG 1YPP	12	69	\$13.57	\$11,235.96
66	296267	UPG ADV AWE R15/20 WFO PKG 1YPP	12	69	\$7.11	\$5,887.08
67	230222	SA ON-SITE 24X7 CM LG GTWY 1YPP	12	1	\$86.87	\$1,042.44
68	250812	UPG ADV AAEP R7 ICR CNTLR 1YPP	12	1	\$546.75	\$6,561.00
69	292098	SA PREF AES R7 DMCC BASIC 1YPP	12	1300	\$0.23	\$3,588.00
70	250950	SA PREF AAEP R7 ZONE 1YPP	12	14	\$0.00	\$0.00
71	230222	SA ON-SITE 24X7 CM LG GTWY 1YPP	12	2	\$86.87	\$2,084.88
72	296239	SA PREF AWE R15/20 WFM TIMEOFF MGR 1YPP	12	269	\$0.73	\$2,356.44
73	340525	SA PREF SM R7 VE VAPP LIC 1YPP	12	1	\$0.00	\$0.00
74	296239	SA PREF AWE R15/20 WFM TIMEOFF MGR 1YPP	12	212	\$0.73	\$1,857.12
75	292104	UPG ADV AES R7 DMCC BASIC 1YPP	12	1300	\$0.24	\$3,744.00
76	295898	SA PREF AWE R15/20 ADV SCORECARD 1YPP	12	69	\$1.74	\$1,440.72
77	255581	SA ON-SITE 24X7 CM MED SRV R2H 1YPP	12	2	\$144.34	\$3,464.16
78	230042	SA ON-SITE 24X7 CM SM SRV 1YPP	12	1	\$44.10	\$529.20
79	256194	SA ON-SITE 24X7 APPL LG SRV R2D 1YPP	12	1	\$200.47	\$2,405.64
80	296245	UPG ADV AWE R15/20 WFM TIMEOFF MGR 1YPP	12	269	\$0.37	\$1,194.36
81	337216	SA PREF MSG R7 1SEAT MAINSTRM 1YPP	12	1	\$0.85	\$10.20
82	283027	SA PREF AAEP R7 LAB ZONE PORT 1YPP	12	7	\$0.00	\$0.00
83	230222	SA ON-SITE 24X7 CM LG GTWY 1YPP	12	1	\$86.87	\$1,042.44

#	Item Number	Description	Term	Qty	Unit Price	Extended Price
84	230222	SA ON-SITE 24X7 CM LG GTWY 1YPP	12	2	\$86.87	\$2,084.88
85	296217	SA PREF AWE R15/20 TEL RPLY CR 1YPP	12	1	\$106.92	\$1,283.04
86	230222	SA ON-SITE 24X7 CM LG GTWY 1YPP	12	2	\$86.87	\$2,084.88
87	230192	SA ON-SITE 24X7 CM MED GTWY 1YPP	12	1	\$66.82	\$801.84
88	295898	SA PREF AWE R15/20 ADV SCORECARD 1YPP	12	69	\$1.74	\$1,440.72
89	230576	SA PREF VP DD R5 FOR VP/IR TRACKING	12	1	\$0.00	\$0.00
90	293648	SA PREF AAVP R7 SNGL CPU EMBD 1YPP	12	4	\$3.36	\$161.28
91	283033	UPG ADV AAEP R7 LAB ZONE PORT 1YPP	12	7	\$0.00	\$0.00
92	232037	SA PREF VP R5 LAB SYS 1YPP	12	7	\$18.81	\$1,580.04
93	283033	UPG ADV AAEP R7 LAB ZONE PORT 1YPP	12	7	\$0.00	\$0.00
94	250956	UPG ADV AAEP R7 ZONE 1YPP	12	14	\$0.00	\$0.00
95	296267	UPG ADV AWE R15/20 WFO PKG 1YPP	12	69	\$7.11	\$5,887.08
96	249060	UPG ADV ICR7 CNCRNT MLTMED CC 1YPP	12	340	\$12.42	\$50,673.60
97	230222	SA ON-SITE 24X7 CM LG GTWY 1YPP	12	6	\$86.87	\$6,254.64
98	291727	SA PREF CC R7 ELITE AGT 1YPP	12	886	\$4.71	\$50,076.72
99	296212	UPG ADV AWE R15/20 STR PLANNER 1YPP	12	481	\$0.87	\$5,021.64
100	334580	UPG ADV CMS R18 WFO HIST 1YPP	12	1	\$36.39	\$436.68
101	291734	UPG ADV CC R7 ELITE AGT 1YPP	12	886	\$3.95	\$41,996.40
102	230222	SA ON-SITE 24X7 CM LG GTWY 1YPP	12	1	\$86.87	\$1,042.44
103	334820	UPG ADV CMS R18 ECH HANDLER 1YPP	12	1	\$48.51	\$582.12
104	230192	SA ON-SITE 24X7 CM MED GTWY 1YPP	12	2	\$66.82	\$1,603.68
105	293198	SA PREF CMS R18 SUPERVISOR 1YPP	12	75	\$4.84	\$4,356.00
106	230222	SA ON-SITE 24X7 CM LG GTWY 1YPP	12	1	\$86.87	\$1,042.44
107	293666	SA PREF AAVP R7 DUAL CPU CMN 1YPP	12	3	\$20.17	\$726.12
108	293672	UPG ADV AAVP R7 DUAL CPU CMN 1YPP	12	3	\$0.00	\$0.00
109	232950	UPG ADV VP R5 DIALG DSGN VP/IR TRCKNG	12	1	\$0.00	\$0.00
110	250950	SA PREF AAEP R7 ZONE 1YPP	12	121	\$0.00	\$0.00
111	296206	SA PREF AWE R15/20 STR PLANNER 1YPP	12	481	\$1.74	\$10,043.28
112	295898	SA PREF AWE R15/20 ADV SCORECARD 1YPP	12	412	\$1.74	\$8,602.56
113	343713	SA PREF AES R7 PLDS ENBL APPL 1YPP	12	4	\$0.00	\$0.00
114	334814	SA PREF CMS R18 ECH HANDLER 1YPP	12	1	\$93.84	\$1,126.08
115	295904	UPG ADV AWE R15/20 ADV SCORECARD 1YPP	12	412	\$0.87	\$4,301.28
116	241440	SA PREF ICR7 CNCRNT MLTMED CC 1YPP	12	340	\$10.26	\$41,860.80
117	250812	UPG ADV AAEP R7 ICR CNTLR 1YPP	12	1	\$546.75	\$6,561.00
118	337223	UPG ADV MSG R7 1SEAT MAINSTRM 1YPP	12	1	\$0.39	\$4.68
119	334568	UPG ADV CMS R18 WFO RLTM 1YPP	12	1	\$72.77	\$873.24
120	340531	SA PREF SM BR (BSM) R7 VE VAPP 1YPP	12	1	\$0.00	\$0.00
121	293636	UPG ADV AAVP R7 SNGL CPU CMN 1YPP	12	1	\$0.00	\$0.00
122	292604	SA PREF AURA R7 CORE 1YPP	12	3742	\$1.94	\$87,113.76