**Web Developer / Server Administrator**

Team-focused and highly resourceful professional with 7+ years’ experience in web development, server administration and tech support. Effectively collaborates with colleagues to assess problems, determine solutions and develop applications to solve complex issues.

**CORE COMPETENCIES**

| * Virtualization * Automation | * Technology Consultant * Web Development | * Server Administration * Technical Support |
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**CAREER SYNOPSIS**

**Technical Specialist** | Canadian Tire Corporation **Nov. 2021 – Present Day**

**L1 Technical Support Analyst** | Canadian Tire Corporation **Mar. 2019 – Oct. 2020**

**Front-end Web Developer/Network Administrator** | Mitchell and Whale Insurance Brokers **Aug. 2017 – Feb. 2018**

**Network Administrator & IT Support** | The5ofUs **May 2016 – July. 2017**

**IT Architecture Intern** | Canadian Tire Corporation **May 2014 – Dec. 2014**

**SKILLS**

**Scripting/Programming Languages:** HTML/PUG, CSS/SASS,JS/TS, NODE JS, jQuery, GoLang, JSON, MySQL

**Operating Systems:** Windows 98/2000/XP/2003/7/8/10, CENTOS, FEDORA, Ubuntu, RHEL, Windows Server 2008 R2, Windows Sever 2012 R2, Windows Server 2016, Windows Server 2019, CISCO IOS

**Routing & Switching:** CCNA Training, CCNP Training

**Server Administration:** Active Directory, Group Policy, ISS, HyperV, DNS Server

**Virtualization:** VM Ware, ESXi, Docker, CITRIX

**AREAS OF EXPERTISE & ACCOMPLISHMENTS**

Selected Accomplishments:

* **Managed and maintained Virtual machines** hosted in the Canadian Tire datacentre where security patches, software updates and Virtual Machine deployment was necessary. *(with Canadian Tire Corporation)*
* **Developed and supported self-made Web Applications** for the enterprise operations team which included website dashboards, NodeJS APIs and Docker environments for hosting purposes. *(with Canadian Tire Corporation)*
* **Performed Live Tech Support and sourced equipment** for large scale events, including conferences, industry centres, meetings *(with Mitchell and Whale Insurance Brokers)*
* **Established Enterprise wide Topology Diagram** that provided an overall topology of the company networks (including wiring, routers, switches and various platforms, etc.) *(with Canadian Tire Corporation)*

Key Abilities:

* ***Web Development & Docker Environments:*** Creating web applications NodeJS hosted in docker environments to maintain 24/7 availability to all clients and employees.
* ***Operational Management & IT Troubleshooting:*** Manage a large pipeline of requests and reports from internal technical tickets meeting a mandated timeline to facilitate appropriate solutions for company efficiency. Track and initiate the resolution of administrative and technical roadblocks/issues for jobs of varying size. Developed, Surveyed and analyzed various network topologies to determine their network security efficiency and legitimacy
* ***Front Line Coordination:*** Responsible for communicating with corporate clients and colleagues in assess their needs, website creation, email signatures, photoshop, digital signage, etc. Point of contact for industry explanation to co-workers, procuring contractors to perform speciality jobs, and be technical consultant for projects and company expansion.
* ***Developing Office Network:*** Consisting of Windows Server 2012 Virtualization on HyperV housed on a customer built PC with personal complete set up including Active Directory Domain Controller, DHCP, DNS, Organizational Units, Group Policy, LAN Shares and other various Features & Roles installations in Windows Server 2012.Manage a network including AeroHive Wireless routers and Cisco routers and switches to maintain stable environment while maintaining all wiring and cabling.
* ***Consultant & Partner:*** With third party consultants such as NYR, CONPUTE, EPAM and Stibo Systems in determining failover concepts in data centre implementation resulting in reliable designs.

**EDUCATION**

**Advanced Diploma Computer Systems Technology** | Durham College **2014**