# Scripted Chatbots



Cool, but what's finance got to do with feminism? Good question you're sharp! Feminism can be a kinds of inequalities, including the ways that women or other gender minorities might be financially discriminated against. OK, got it Tell me more

- Scripted chatbots only ask pre-determined questions
- They only allow you to respond using pre-determined buttons
- They don't allow you to type anything
- They're simpler to build than AI chatbots and require less technical development

# Al Chatbots

+Natural Language Processing





- Al chatbots allow you to type your own responses
- They have a memory of your conversations, so they can give you a more personalised experience
- Al chatbots can recognise keywords by using a form of Al called Natural Language Processing (NLP). This helps them understand what you are asking and decide how to respond
- They're more complicated to build than scripted chatbots and require more in-depth technical development

## **Conversation Maps**

you're sharp! Feminism can be a tool for exploring all kinds of inequalities, including the ways that women or other gender minorities might be financially

discriminated

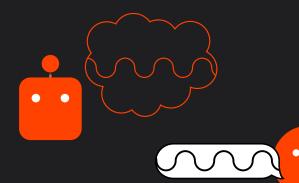
OK, got it

Good question -

- The conversation is mapped out in a tree-like diagram format
- It's scripted because every interaction is pre-determined
- The bot can't go 'off-script'
- Each conversation can follow a defined number of paths

### **Natural Language Processing**

NLP is a form of AI that helps computers understand, process and communicate what we call human language. It allows humans to interact with devices through language, rather than traditional visual interfaces.





There are some brilliant books on feminism and money...

Tell me more