James Thompson

Senior Engineering Manager

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Professional Summary

Engineering leader with 10+ years of experience managing high-performing teams and delivering complex technical initiatives. Proven track record of scaling engineering organizations while maintaining quality and team satisfaction.

Professional Experience

Senior Engineering Manager | Slack (2019-Present)

- Manage 25 engineers across 3 product teams
- Responsible for platform reliability (99.99% uptime)
- Led migration to microservices architecture
- Grew team from 12 to 25 engineers during scale-up
- Established engineering hiring processes and standards

Engineering Manager | Dropbox (2016-2019)

- Built and managed file sync team (15 engineers)
- Delivered major storage optimization saving $2M annually
- Mentored 5 engineers to senior roles
- Led technical architecture decisions for storage platform

Education

MS Computer Science - UC Berkeley (2011)
BS Electrical Engineering - Georgia Tech (2009)

Technical Skills

Leadership: Team Management, Technical Strategy, Hiring, Performance Management
Technologies: Python, Java, Distributed Systems, Microservices, AWS, Kubernetes
Methodologies: Agile, Scrum, DevOps, Site Reliability Engineering