





Vlad Baldin

IT_and_DATA_Academy

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Stockholm/Tallinn  delimka.github.io

SUMMARY

Full-time job.

WORK EXPERIENCE

Window Fitter

AB RevalCrew • Sweden

Jan 2020 - Jan 2022 • 2 y. and 1 m

Construction / Real Estate

Window installation

Manager

Saxion University • Netherlands

Sep 2018 - Jul 2019 • 11 m

Tourism / Hotels

During this time, I organized events for the Burgerweeshuis in Deventer and provided valuable recommendations to the Drents Museum in Drenthe to improve their hospitality performance towards Chinese tourists. My contributions helped to enhance the overall visitor experience and positively impacted the business.

Accounting assistant

RGIS • Netherlands

www.rgis.com

Nov 2018 - Apr 2019 • 6 m

Assisting / Administration

As an Accounting Assistant with RGIS in the Netherlands from November 2018 to April 2019. During my six-month tenure, I accurately performed inventory services for various shops, ensuring their stock levels were precisely recorded. My attention to detail and precision helped ensure that the inventory records were accurate and up-to-date, enabling the businesses to make informed decisions about their stock management.

Phone adviser**Transcom • Estonia**

transcom.com/

Dec 2016 - Jul 2017 • 8 m

Customer Service

I was responsible for providing exceptional customer service to individuals who experienced difficulties with their devices. Specifically, I served as an Apple Care Adviser in the Apple Support Team, where I helped customers troubleshoot and resolve their technical issues promptly. With a focus on ensuring customer satisfaction, I worked diligently to provide effective solutions that addressed each individual's unique needs, ultimately helping to enhance the overall customer experience.

Beach Attendant**St. Joe Club and Resorts Florida • United States**

www.joe.com/

Jun 2016 - Sep 2016 • 4 m

Customer Service

As a Beach Attendant with St. Joe Club and Resorts in Florida, United States, during the summer of 2016, I provided exceptional customer service to guests visiting the beach. My primary responsibilities included welcoming guests, leading them to their designated beach spots, setting up sun loungers, offering drinks and food, and addressing any issues that arose during their stay..

Salesman**Southwestern advantage • United States**

www.southwesternadvantage.com/

Apr 2016 - Jun 2016 • 3 m

Sales / Retail

As a Salesman with Southwestern Advantage in the United States from March 2016 to July 2016, I was tasked with selling educational books. My role involved door-to-door sales, where I presented the books to potential customers and demonstrated the value of the products.

During my time with Southwestern Advantage, I honed my sales and communication skills, learning to build rapport with customers and to effectively present products to a diverse range of individuals.

EDUCATION**Estonian Entrepreneurship University of Applied Sciences (Estonia, Higher education)**

Web Development/ Web designer • Bachelor

2021 - ...

Keila Uhisgümaasium (Estonia, Secondary education)

2002 - 2014

Saxion University (Netherlands, Higher education)

Tourism Management (Uncompleted)

2018 - ...

Uncompleted by financial reasons.

Tallinna Ülikool (Estonia, Higher education)

Law (Uncompleted) • Bachelor

2014 - ...

LANGUAGE SKILLS

	Listening	Reading	Spoken interaction	Spoken production	Writing
English (Language of communication)					
Russian	C2	C2	C2	C2	C2
English	B2	C1	C1	B2	B2
Estonian	B2	B2	B2	B2	B2
German	A1	A1	A1	A1	A1

Levels: A1/A2:Basic user - B1/B2: Independent user - C1/C2: Proficient user

COMPUTER SKILLS

OFFICE SOFTWARE

Expert **MS Word, MS PowerPoint**Advanced **MS Excel**

PROGRAMMING LANGUAGES

Advanced **HTML**Intermediate **SQL, JavaScript, CSS, Bootstrap**Average user **PHP, C#**

SERVER SOFTWARE AND PROTOCOLS

Intermediate

Oracle, MySQL, Apache

DESIRED POSITION

Information Technology

developer, programmer, Web Developer

WORK TYPE:

employee, contract worker, placement student

WORKING TIME:

Full-time

LOCATIONS:

Tallinn

OTHER

ADVANCED TRAINING

Sales

Southwestern advantage • United States

2016 • 6 months

Oxfrod summer School

St Clares Oxford Summer school • United Kingdom

2011 • 4 weeks