



Feature Scope Description | PUBLIC
2024-07-05

Feature Scope Description for SAP AI Launchpad

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1 About This Document

This document describes the **features** that are available in SAP AI Launchpad. The availability of some of the features may depend on your license agreement with SAP.

To illustrate integration with other SAP offerings, the **product documentation** on SAP Help Portal might include references to features that are not included with SAP AI Launchpad. Features that are not included in this feature scope description might require a separate license.

Note

This document does not include any information about:

- **Packages and pricing** available for SAP AI Launchpad. For more information, see [SAP Discovery Center](#).

2 Features

Get a high-level overview about the features of SAP AI Launchpad.


SAP AI Launchpad is a multitenant software as a service (SaaS) application on SAP Business Technology Platform (SAP BTP). Customers and partners can use SAP AI Launchpad to manage AI use cases (scenarios) across multiple instances of AI runtimes (such as SAP AI Core). SAP AI Launchpad also provides generative AI capabilities via the Generative AI Hub.

The following features are available for SAP AI Launchpad:

Integrate with AI runtime instances	Add connections to one or more AI runtime instances and switch between them to carry out further actions.
Work with resource groups of SAP AI Core	Access your resource groups from your SAP AI Core runtime and perform actions only on the AI assets that they contain (for example, models, executions, and deployments).
Manage the lifecycle of Gen AI prompts	Access the Generative AI Hub and manage the lifecycle of your prompts. The Generative AI Hub includes prompt experimentation, prompt lifecycle management, and administrative tools.
Manage the lifecycle of AI use cases	Explore and manage the lifecycle of all your AI use cases. The lifecycle includes training and deploying AI models to generate endpoints for online predictions
Access statistics on your use cases	View statistics about your AI use cases (scenarios) and how they are consumed. By analyzing these statistics, you can better estimate your computing needs for your AI runtimes.
Manage administration for SAP AI Core	Manage administration tasks for your SAP AI Core runtime, such as the authentications required in your AI workflows.

3 Service Availability

This section describes the service availability aspects.

Availability Aspect	Description
Regions	See SAP Discovery Center  .
Infrastructure	SAP AI Launchpad runs on Amazon Web Services.
Environments	SAP AI Launchpad runs in the Kubernetes environment.
Languages	<p>The web-based administration user interface of SAP AI Launchpad is available in the following languages:</p> <ul style="list-style-type: none">• Chinese• English• French• German• Japanese• Portuguese• Russian• Spanish <p>The SAP AI Launchpad documentation on SAP Help Portal is available in the following languages:</p> <ul style="list-style-type: none">• English

4 Compliance and Security

SAP AI Launchpad ensures cloud security at multiple levels:

Certificates and Reports

SAP AI Launchpad regularly undergoes audits and reviews of its policies and controls.

📌 Note

Note that these assets were created before our branding changes related to SAP technology were announced on January 2021.

- For the complete list of compliance and security standards that the SAP AI Launchpad service is compliant with, see [SAP Cloud Platform ISO Certificates](#)🔗.
- For the complete list of Service Organizational Control (SOC) audit reports available for the SAP AI Launchpad service, see [SAP Cloud Platform SOC Reports](#)🔗.

Data Protection

SAP AI Launchpad follows SAP's global data protection and privacy guidelines. For more information on the guidelines, see [Data Privacy](#)🔗.

To access the Personal Data Processing policy for your region, see [Personal Data Processing for SAP Cloud Services](#)🔗.

5 Service Level Agreement

The Service Level Agreement (SLA) is a contract between SAP and its customers that forms the basis of your contractual relationship with SAP when referenced in specific order forms.

- The **order form** is the ordering document to subscribe to cloud services from SAP. It defines the commercial terms and lays out the agreement structure. The order form also incorporates several other documents that relate to the SLA.
See [Sample Order Form](#).
- The **Service Level Agreement for SAP Cloud Services** applies to any cloud service on the SAP price list, defining downtime, credits, update windows, and others.
See [Service Level Agreement for SAP Cloud Services](#).
- The **SAP Business Technology Platform Service Description Guide** provides information on the SAP AI Launchpad service, including any deviations to the SLA.
For more information, see [SAP Business Technology Platform Service Description Guide](#).

Additionally, the **General Terms and Conditions for SAP Cloud Services** warrants the SLA and provides the available remedy if SAP fails to meet its SLA. For more information, see [General Terms and Conditions for SAP Cloud Services](#).

Maintenance Windows and Major Upgrade Windows

The maintenance and major upgrade windows are defined in the Service Level Agreement for Cloud Services. SAP may update these windows from time to time in accordance with the Agreement.

The following windows apply for the SAP AI Launchpad service:

Maintenance Windows			Major Upgrade Windows			
APJ	Europe	Americas	Frequency	APJ	Europe	Americas
SAT	SAT	SUN	Up to 4 times per year	FRI	SAT	SAT
3 p.m. (UTC)	10 p.m. (UTC)	4 a.m. (UTC)		10 p.m. (UTC)	5 a.m. (UTC)	11 a.m. (UTC)
(2 hrs)	(2 hrs)	(2 hrs)		(24 hrs)	(24 hrs)	(24 hrs)

For the latest information, see [Maintenance Windows and Major Upgrade Windows for SAP Cloud Services](#) and search for your service.

6 Browser Support

Overview of the browser support

For the UIs of the service, the following browsers are supported on Microsoft Windows PCs and, where mentioned below, on macOS:

Supported Browser Versions



Browser	Versions
Google Chrome	Latest version
Mozilla Firefox	Extended Support Release (ESR) and latest version
Microsoft Edge (chromium-based)	Latest Current Branch for Business
Safari	Latest two versions (for macOS only)

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Bias-Free Language

SAP supports a culture of diversity and inclusion. Whenever possible, we use unbiased language in our documentation to refer to people of all cultures, ethnicities, genders, and abilities.

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