

# Delroy Dennie

37 Oak St Barrie Ontario  
647-574-5778 [DelroyDennie@gmail.com](mailto:DelroyDennie@gmail.com)

## **An inventive technologist looking to join a visionary team of professional developers**

- Light proficiency in JavaScript, Java, C, HTML & CSS, and Objective C
- Demonstrable knowledge of computer hardware and software systems
- Over 15 years of consistent excellence in customer service
- Exceptional handling of customer inquiries in a calm and professional manner
- Can work dynamically as an individual or as a valuable member of a team
- Can work effectively under pressure and multitask work
- Highly adaptable and hungry to learn new concepts and ideas
- Highly refined written and oral communication skills
- High proficiency in Microsoft software (Windows XP,7,8.1,10, Microsoft Office, Outlook)
- A passionate interest in upcoming technology and technical innovation

### **Amazon Fulfilment Centre - FC Associate I (FC Support Amnesty)**

**June 2018 - July 2019**

- Trained and certified in Maintenance Manager and Kiva floor Access procedures
- Trained to safely use the SRBRS safety system
- Trained in ARSAW Jam clearing procedures

### **Bell Technical Solutions - Field Service Technician**

**May 2017 - Feb 2018**

- Ensure network line quality and stable connectivity to customers home from Bell Central Offices
- Enter customer homes to install and configure modems and set-top boxes to ticket specification
- Practiced safe driving techniques within the regions of Hamilton, Milton, Mississauga, and Oakville

### **BestBuy Canada Kitchener - Geek Squad Double Agent**

**Apr 2016-Feb 2017**

- Formatted and prepared computers, laptops, for consumer use and purchase
- Repaired an array of hardware and software issues on client laptops desktops and mobiles
- Entered client homes to professionally set up and mount TV's and to various wall types
- Configured a wide selection of audio and video systems of varying complexity for clients

### **BestBuy Canada Distribution Center - Geek Squad City Tester**

**Dec 2014-April 2015**

- Formated personal computers, Apple laptops, tablets, and various mobile devices
- Followed proper procedures and measures for effectively removing customer information
- Implemented company policy on sorting and filing completed orders in a timely matter

### **Computer Programmer**

Georgian College of Applied Arts and Technology

**Sep 2019 - Current**

### **Software Engineering**

Canadian Business College

**Jun 2015 - Oct 2015**

### **Mobile Application Development**

Cestar College of Business Health and Technology

**Jan 2014 - April 2015**

### **Computer Engineering Technology**

Humber Institute of Technology & Advanced Learning

**Jan 2011 – Dec 2013**

**References Available Upon Request**