



Child Friendly Community Survey

Childcare Brief

Enclosed please find information about our Child Friendly Community Survey. We have included information about the survey, its general findings, and all the responses that specifically pertain to childcare.

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Ministry of
Children and Family
Development

*DeltaKids is funded by the Ministry
of Children and Family Development*



United Way
Lower Mainland

*The Delta Child Friendly Community
Survey was funded by the United Way*

Survey Background

Who: DeltaKids is a coalition of the non-profit and government partners who work with Delta children and families. Together we plan, implement, and support opportunities for the optimum development of children from conception to age twelve.

What: DeltaKids conducted a Child-Friendly Community Survey. The survey was inspired by the work of the Society for Children and Youth of BC and was funded by the United Way. Information about the general findings and specific results about Childcare is enclosed.

Why: We offer this data in the hope that it will assist you in your work with Delta children and families, and in the spirit of prompting further discussion, research, and collaboration. Together we can make Delta an even more family friendly community than it is already.

If you have questions about the survey or would like additional details please be in touch with:

Jason Hodgins: jhodgins@deltasd.bc.ca

If you would like to arrange a presentation, explore opportunities to collaborate with DeltaKids, or share ways you have found this information useful please be in touch with:

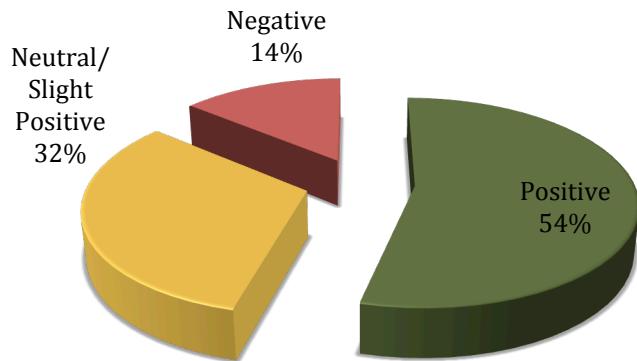
Andrea Lemire: coordinator@deltakids.ca

About the Survey	Results
Where: The survey was conducted online, at community programs, events, and in schools during 2015	 500 Parent Responses (majority collected at programs and recreation centres)
What: Qualitative questions with three possible responses and the option to add comments.	 54% of the time parents selected the most positive option (community factors)
Who answered: Results are representative of Delta families, geographically and by child's age group	 Responses from 1- 2 % of families in each of the Delta neighbourhoods 2.5% of each age cohort represented, newborn to 12 years old, based on 2011 census
Were kids asked? Yes!	 50 responses to age 3-5 interview 31 responses to age 6-12 survey
2 questions about childcare	 Families are making do with their childcare arrangements but finding childcare is often a challenge

General Survey Findings: Community Factors

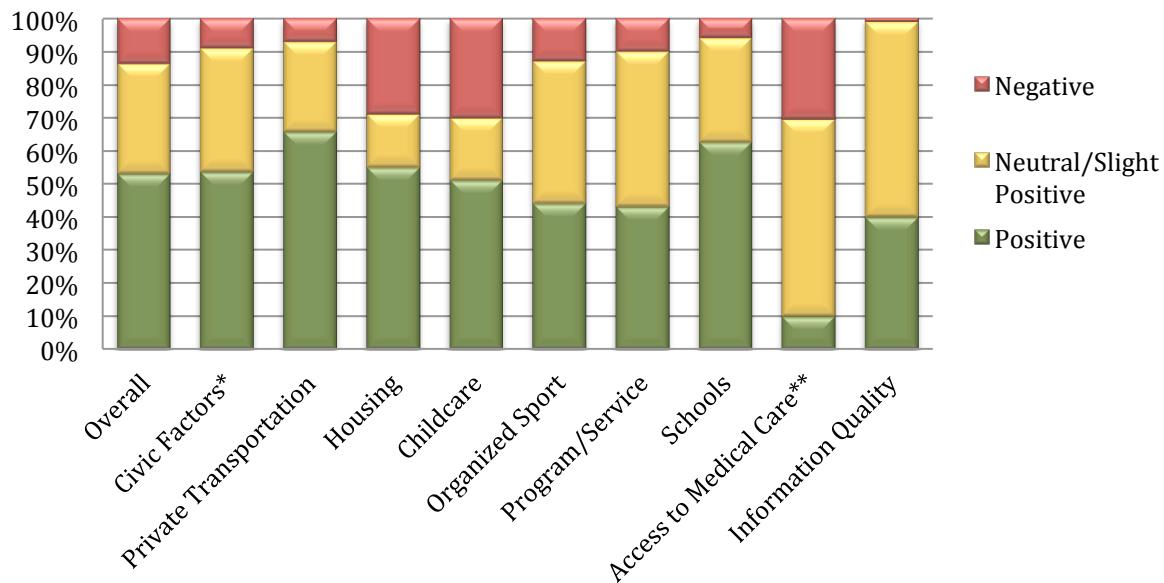
The survey included questions about the children's home environment/parent beliefs, and questions about the wider community. There were 29 questions covering a broad range of factors that impact families' experience of living in Delta. The choice of answers included a positive, negative and neutral/slight positive answer.

Community Factors



These 29 questions can be grouped into 9 categories. Childcare questions are collated into their own section.

Community Factors by Section



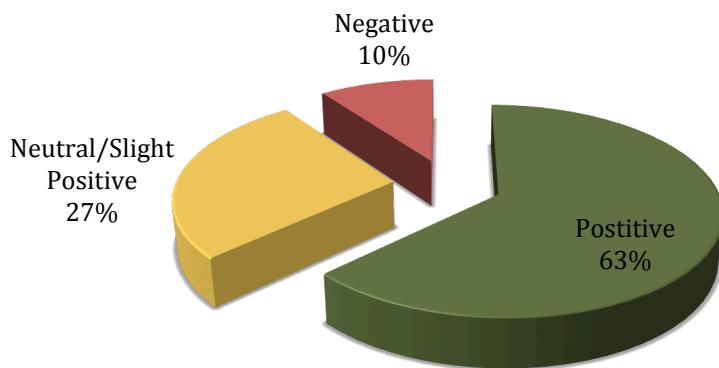
* Civic Factors include access to play and outdoor spaces, feelings of safety, media coverage, involvement of children in decision-making, and experiences with local businesses.

** The questions in 'Access to Medical Care' did not follow the typical question format. For most of those questions, the most positive response was a neutral one.

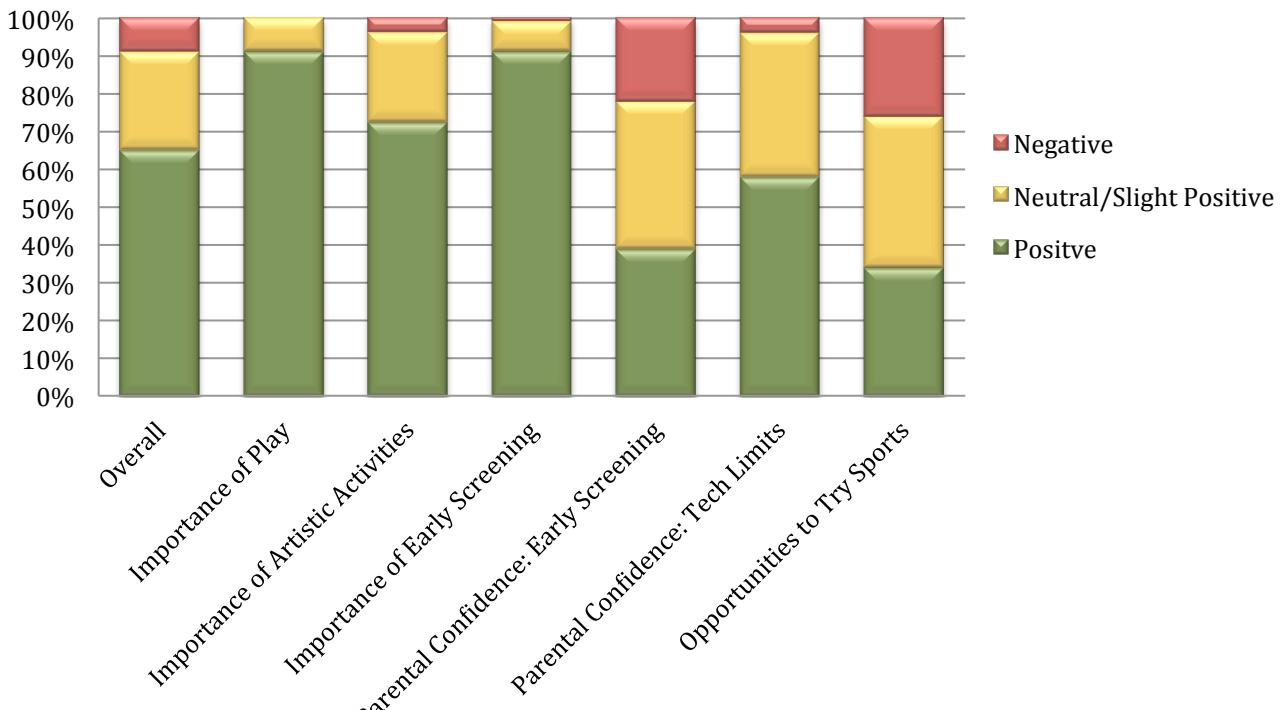
General Survey Findings: Home Factors

Six Home Factors were surveyed. The survey asked about the importance of play, the importance of artistic/creative opportunities for children, the importance of early screening, parental confidence knowing when to access early screening, parental confidence setting limits on technology, and whether children had opportunities to try various sports activities. There were three possible answers: a positive response, a neutral/slight positive response, and a negative response.

Home Factors



Home Factors



10 Highest Rated Community Questions

On average, parents responded to questions about their community with the most positive response available 54% of the time. These are the top ten community factors.

Rank	Item	Response
1	 How convenient is it to drive a car around your community with children?	84% : Convenient
2	 How welcome do you feel at your child's school?	78% : Very Welcome
3	 My child has regular access to outdoor spaces where he/she can explore, create and interact with the environment.	77% : Agree
4	 How welcome do you feel with children in Delta stores, restaurants and other businesses?	76% : Very Welcome
5	 There are lots of different places in my community for children to play.	69% : Agree
6	 How convenient is it to walk around your community with children?	67% : Convenient
7	 My community is a safe place to raise children.	67% : Safer than Average
8	 How available are recreation programs for children?	62% : Many Programs are Available
9	 There are many community/cultural events for my family to participate in.	59% : Agree
10	 How difficult was it to get your current home?	58% : Relatively Easy

10 Lowest Rated Community Questions

On average, parents responded to questions about their community with the least positive response available 14% of the time. These are the ten lowest rated factors.

<i>Rank</i>	<i>Item</i>	<i>Response</i>
1		How easy has it been to access Doctors in the community while living in Delta? 46% : Difficult
2		How easy has it been to access Mental Health Workers in the community while living in Delta? 40% : Difficult
3		Compared to other family activities, how stressful is it to shop, eat out, or take care of family business when you are with your children? 30% : More Stressful
4		My community involves children and youth in making decisions that affect the whole community. 20% : Disagree
5		How easy has it been to access pre-natal care in the community while living in Delta? 18% : Difficult
6		How hard has it been to make arrangements for the care of your children when you as parents are not able to provide care? 18% : Very Hard
7		How easy has it been to access Public Health Nurses in the community while living in Delta? 16% : Difficult
8		How available are groups and services that offer help to parents when they want it? 15% : Few Programs are Available
9		How convenient is it to ride bicycles around your community with children? 15% : Not Convenient
10		Is your child able to participate in the sports that you would like him/her to? 13% : No

Childcare Specific Survey Findings

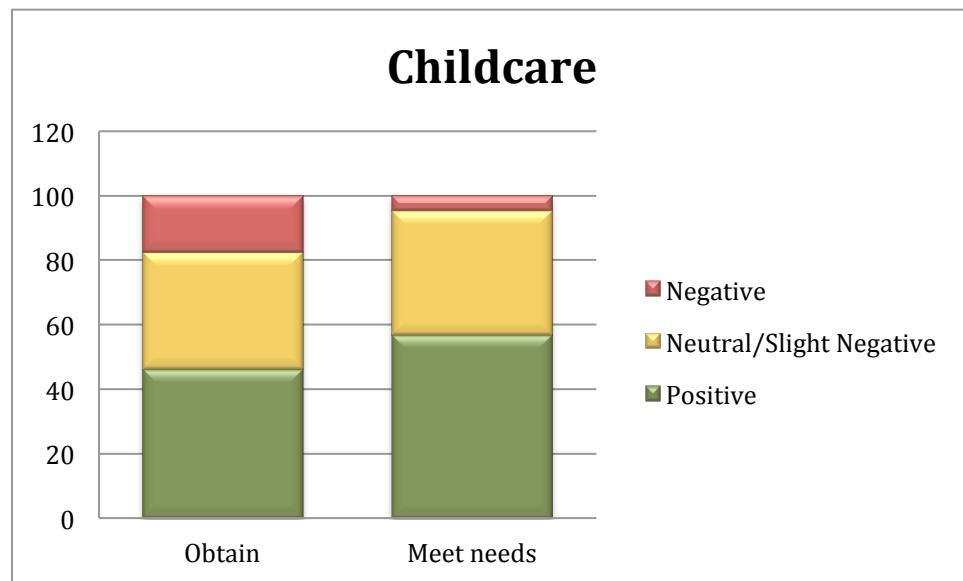
The parent survey asked two general questions about the experiences of families with childcare. For the purposes of this survey, childcare includes the broad range of options families have when parents are not able to provide care.

Q1: How hard has it been to make arrangements for the care of your children when you as parents are not able to provide care?

- a. Not very hard b. Hard c. Very Hard

Q2: How well do your current childcare arrangements meet your family's needs?

- a. Completely b. Partially d. Not very well



The results show that most families are making their current childcare arrangements work. The comments suggest that they are doing so with a range of professional, family, and other arrangements.

Over half the families report having a hard or very hard time finding childcare. The number of comments about not using professional childcare suggest that the challenges are much greater for families looking for paid childcare.

Appendix I: Parent Survey Comments

Question: *How hard has it been to make arrangements for the care of your children when you as parents are not able to provide care?* (page 1 of 3)

We don't have child care. We raise our children and both work around parenting. It's a challenge but beneficial to our children.

Not many options out there for before and after school care.

My parents live locally and help out

But I consider myself lucky to have found the spaces I have.

There are not enough full day pre-schools and the ones we found are play only based - more montessori

Regular childcare always have waiting list. We do not know much about temporary/emergency care.

Use family

grandparents!

Can't afford daycare for 2

my mother-in-law or parents are available for child care if we need it

FT working parents, who work opposite shifts, but travel to get to work. School is 9-3 most days and then 145 pm early dismissal on Wednesdays - this provides challenges to be able to find care. Childcare is not affordable, even before and after care now, we find challenging. Expectations are that we pick up by a specific time, travelling home from Vancouver to Delta is ALWAYS a challenge.

very few group day care nearby

there is not enough full time day care in Delta for working parents who commute. we need access from 7:30 am - 6pm at least

not applicable

n/a

Only because our child has grandparents in delta. I don't know what delta has to offer, nor have I looked into it

Mother and mother-in-law

My kids are old enough to be left alone for short periods. We have teenage kids in our neighbourhood

I have grandparents who love to babysit.

many private services in our area plus friends to step in if necessary

There is not much daycare for shift work, irregular hours and weekends and it is too expensive.

Child care available but getting a trust relationship child care is difficult.

We have a great deal of family support

Very expensive.

Parents that assist us.

Stay at home mom/not applicable

Appendix I: Parent Survey Comments

Question: *How hard has it been to make arrangements for the care of your children when you as parents are not able to provide care?* (page 2 of 3)

Child care expensive - many families can't afford it.

takes lots of planning and flexibility from workplace and help from grand parents when needed

There is a lack of childcare for school aged children with long enough hours for parents that work outside of the community, especially group daycares/after school care centres.

All our family is in Ladner

We rely on family for child care

Grandmother is care giver

local daycare has been great

not all grandparents can help raise children and many parents cannot afford childcare this is very stressful we are offering preschool programs that are two hours long does not make any sense to afford a house in the lower mainland you need two incomes we need to provide better service options for the parents

It is very difficult to find childcare that permits children to be dropped off before 7:30am, and picked up after 6pm. Most parents commute for work and they need extended hours to cover the commute time.

Survey answers biased. Should be an option of took some work/research

As with every other parent, logistics for drop off and pick up. What if you DON'T work 9-5? It's also extremely expensive.

Looking for childcare

rely on family

grandparents help us

There needs to be easier access to government sponsored childcare

Na

Not sure really as we use family

I'm a stay at home mom

Have available grandparents

Family help

N/A

Infant daycare in a centre is very hard to secure.

I only work part time and Grandparents live near

I/m the grandma and I help

am a caregiver

currently have my inlaws helping

n/a retired and grandma

Appendix I: Parent Survey Comments

Question: *How hard has it been to make arrangements for the care of your children when you as parents are not able to provide care?* (page 3 of 3)

No affordable child care available based on our income or financial capability and subsidy has impossible requirement to meet
grandparents, aunts & uncles
Not sure really as we use family
Not sure really as we use family
I'm a stay at home mom
Have available grandparents
Family help
N/A
Infant daycare in a centre is very hard to secure.
I only work part time and Grandparents live near
I/m the grandma and I help
am a caregiver
currently have my inlaws helping
n/a retired and grandma
No affordable child care available based on our income or financial capability and subsidy has impossible requirement to meet
grandparents, aunts & uncles
daycare expenses
grandmother lives with us-grand parents are
this (very hard) relates to the special care my child needs

Appendix I Parent Survey Comments

Question: *How well do you your current childcare arrangements meet your family's needs?*

(page 1 of 2)

We don't have child care..

Would like to have more options (we have a nanny that we have to pay fulltime but do not need fulltime).

it's full day but more daycare than pre-school even though it's called pre-school - very few options and they have a long 2yr-waitlist

We prefer to have the childcare at the Delta school for easy arrangement

When there is no help from grandparents, and regular childcare is not available or expensive, parents have to work part-time or shift to take care of kids.

there are no drop in child care centres in the sunshine hills area to meet our occasional need for child care

Don't have a childcare

We have grandparents to help

We use family, have looked for alternate options unsuccessfully

My children are older and I am at home

I have no idea what I will do this summer

not applicable

not sure yet, we haven't started

We don't have child care

Currently I am at home caring for them. When this changes, I expect it to be very hard.

n/a

Not open during school breaks, closes early on some days

We haven't been able to find any preschool that satisfies our needs in the area.

would like to be able to find care once in a while to give grandparents some time off

We need coverage in the summer, over Spring break and Winter break that starts before 7:30am, and permits pick up after 6pm. The services offered through Delta Rec are not at all long enough for working parents.

Kids don't need child are; again options for answers not well defined

Mostly but again cost and logistics do not support people with lesser means or different work schedules.

in waiting list for the better daycares

hard to find appropriate childcare for older child not quite ready to be home alone after school

Before and afterschool care in the school was extremely convenient and helped our school fill space as well. Win-Win

grandparents, aunts & uncles

we have grandparents to help with childcare

Appendix I Parent Survey Comments

Question: *How well do you your current childcare arrangements meet your family's needs?*
(page 2 of 2)

Our parents are available most of the time

N/a

Live in nanny

They some home with an older sibling now

Daycare arranged. Working on babysitting arrangements

Don't have child care

Currently looking for new care

I'm stay home mom

N/A

Childcare is very expensive

not applicable

No space in Kids Paradise and our provider is unreliable
at home - mat leave

n/a

stay at home mom, can't afford 2 kids in daycare

child care is too expensive for my spouse to work

no arrangement at all

we don't need one

Daycare fee is too high. I have to stay at home take care of my children even though I do want to go back to work.

Not sure really as we use family

Not sure really as we use family

I'm a stay at home mom

Have available grandparents

Family help

N/A

Infant daycare in a centre is very hard to secure.

I only work part time and Grandparents live near

I/m the grandma and I help

am a caregiver

currently have my inlaws helping

n/a retired and grandma

No affordable child care available based on our income or financial capability and subsidy has impossible requirement to meet

APPENDIX II: 3-5 year old Interview:

Childcare Mentioned Comments page 1 of 2

Question: *Where do you feel safe?*

Home, with family, daycare (*4 year old*)

At Home, at daycare, at the park (*4 year old*)

Library, dance class, church, Sungod - swimming and roaming rascals, daycare (*3 year old*)

Question: *Where do you use these (pictures of Art tools)?*

Home, school and daycare (*5 year old*)

Question: *Who cares for you?*

_____ from Daycare, _____ from Dance, _____ from Cartwheels (*3 year old*)

My sister, my Nona, daycare (*5 year old*)

Before and after care at Devon Gardens (*5 year old*)

1st Step Montessori Daycare (*5 year old*)

Grandma, grandpa, Nana, Papa, Daycare worker (*3 year old*)

Daycare, grandparents (*3 year old*)

Mommy, Daddy, Auntie, daycare ladies (*4 year old*)

Mommy, daycare, family friend (*5 year old*)

_____ (daycare) (*5 year old*)

Extended family, daycare (*5 year old*)

School and After Care (*5 year old*)

Granny, Grandad, daycare (*5 year old*)

Delta Montessori Preschool (*3 year old*)

Daycare (*5 year old*)

APPENDIX III: 6-12 year old Questionnaire:

Comments Where Childcare Mentioned page 1 of 1

Question: *What is the best part about where you live?*

My friends live close by and I like my daycare (6 year old)

I play hockey with my friends, I go to daycare (9 year old)

Question: *Where do you feel safe?*

Mom's house, auntie's house, daycare (6 year old)

Home. Cabin. School. Daycare. (6 year old)

School. Home. Skating. Daycare. (9 year old)

Home. Grandma's house. Daycare. (6 year old)

Around my Mom and dad, at school and after care (6 year old)

Question: *If you weren't feeling safe who could you talk to?*

Mom, grandma,/papa, child care provider and Dad (6 year old)

Mommy, Daddy, Daycare (6 year old)

The charge person. Daycare. (9 year old)

Mom, Dad, after care, my teacher, my principal (8 year old)

Question: *Who listens to you when you have ideas?*

Grandma, Stepsister, Childcare providers at daycare, Papa, Mom (6 year old)

Mom, brother, friends, daycare (6 year old)

Mom, Dad, Friend, Daycare (9 year old)

Childcare provider, Daddy (6 year old)

Question: *Where can you be creative?*

School, daycare (6 year old)

Daycare (6 year old)

Daycare, school, with Grandma (6 year old)

At home, with Mommy. At daycare we make lots of things (9 year old)

Appendix IV: Neighbourhood and Age Breakdown

While we can be reasonably confident in the accuracy of the Delta wide results (+/- 4.33% at 95% confidence level), the sub-population results for neighbourhoods or children's age have much larger confidence intervals. The following tables include confidence intervals calculated for the most positive response. If a sub-population's percentage is within the confidence interval for the total result a "w" is recorded. If not, an additional confidence interval was calculated for the sub-population result to determine if that range fell within or beyond the range of the overall survey result. As you will see the sub-populations are rarely different enough to be considered statistically different by this method. Nonetheless we wanted to provide the breakdown in the spirit of prompting questions, discussion, and further research.

Survey respondents identified their neighbourhood based on these descriptors:

These neighbourhoods are the same used by the Human Early Learning Partnership at UBC for their research

<http://earlylearning.ubc.ca/>

Which community do you live in?

- Annieville residents from 92A to 96 AVE replace 112 St with 114 ST-
- North Delta West of 112th ST (west is closer to Highway 91)
- North Delta East of 112th ST (east is closer to Scott Road/120 ST)
- Sunshine Hills
- Ladner
- Tsawwassen

How hard has it been to make arrangements for the care of your children when you as parents are not able to provide care?

% Response by Neighbourhood (no statistically significant differences)

	Total	NDE	NDW	SH	LA	TS
Not very hard	46.23	53	37	42	38	59
Hard	36.19	24	47	43	39	27
Very Hard	17.57	23	16	15	22	13
# Responses	478	118	89	67	94	91
Confidence Interval	4.43	(+/- 8.94)	(+/- 9.93)	w	(+/- 9.75)	(+/- 10.04)

% Response by Age of Child (no statistically significant differences)

	0-11	12-23	2-3	4-5	6-8	9-11	12-14	15-18
Not very hard	38	42.42	40.65	40	43	59	73	61
Hard	43	33	38.71	38	40	28	19	28
Very Hard	19	24	21	22	17	13	8	11
# Responses	63	33	155	196	178	105	37	18
Confidence Interval	(+/- 11.67)	(+/- 16.63)	(+/- 7.48)	(+/- 6.59)	w	(+/- 9.29)	(+/- 14.24)	(+/- 22.5)

Appendix IV: Neighbourhood and Age Breakdown

How well do you your current childcare arrangements meet your family's needs?

% Response by Neighbourhood (no statistically significant differences)

	Total	NDE	NDW	SH	LA	TS
Completely	56.65	58	56	55	53	63
Partially	38.63	37	37	40	44	33
Not very Well	4.72	5	7	4	3	4
# Responses	466	115	86	67	89	91
Confidence Interval	3.77	w	w	w	(+/- 8.37)	w

% Response by Age of Child (12-14 only statistically significant difference)

	0-11 months	12-23 months	2-3 years	4-5 years	6-8 years	9-11 years	12-14 years	15-18 years
Completely	45	58	53	58	55	63	78	65
Partially	50	39	46	36	42	29	17	18
Not very Well	5	3	1	6	3	8	6	18
# Responses	58	33	149	193	174	103	36	17
Confidence Interval	(+/- 12.49)	w	w	w	w	(+/- 9.21)	(+/- 13.47)	(+/- 22.64)