Sebastian Schwebach

(509) 599 9265 - sebastian.schwebach@gmail.com

Experienced Quality Assurance Tester seeking similar position to further the stability and development of the VRChat platform. Excited to support and assist the VRChat community.

Relevant Skills

- Test Cases, Plans, and Scripts
- Defect and Bug Discovery
- Issue Resolution
- Tracking, Logging and Reporting
- Technical Specification Analysis

- VRChat Trusted User and World Creator
- Experienced with the Unity SDK
- Udon Node Graph
- VR Hardware Utilization
- Community Development & Moderation

Professional Experience

Firmware Technician / Quality Assurance Tester, Itron | AUGUST 2019 – APRIL 2020

Executed and developed test cases to ensure stability of Itron product firmware in accordance with technical documentation. Filed bug reports in collaboration with development team to ensure incidents were corrected and verified resolved in a timely manner.

XM Tier 2 Support Representative, Xfinity | NOVEMBER 2018 – APRIL 2019

First point of contact for Comcast's newest mobile division, Xfinity Mobile. Assisted Xfinity customers with billing, technical, and general queries. Walked customers through how to use the latest mobile devices and provided in-depth technical support when necessary.

Squad Member, Mod Pizza | JULY 2015 – NOVEMBER 2018

Delivery Driver, Pagliacci's Pizza | MAY 2013 – JUNE 2015

Customer Service Representative, Nintendo | DECEMBER 2011 – APRIL 2013

Provided system and network support for Nintendo products by phone and email. Led correspondence department responsible for assisting customers by letter. Taught prospective email and letter writers to assist with increased workload.

Education

AAS Information Technology, Spokane Falls Community College
Maintained a position on the dean's Honor Roll; completed the program with a GPA of 3.8.