



Measuring ROI in the Public Sector: Ten Case Studies from the Real World of Training [Series: In Action]

By Phillips, Patricia Pulliam., ed.

ASTD, Alexandria, Va, 2002. Paperback. Book Condition: New. . . . Large 8vo, paperback. NEW. Contents bright, crisp & clean, unread; covers glossy. xvi, 240 p., illus.



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