

Henry Wilfred Daniel

(Devops Engineer)

delzilwilfred.github.io/portfolio/

Skills

- OS Linux, windows
- Tools Nagios, Newrelic, Jenkins, Kibana, Grafana
- Cloud GCP, AWS
- Configurations Apache Tomcat, Elasticsearch, Git, GitHub Kubernetes, SQL, Docker,

Work Experience

Apr 2022 - Dec 2024 Apptivo Software

Jan 2021 - Mar 2022 **Lofty IT Solutions**

Education

MBA | 2021 - 2023

Alagappa University

B.E (CSE) | 2014 - 2018 NPR College of Engineering

Contact Info

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Summary

Experienced **DevOps Engineer** with **3 years and 10 months** of expertise in development, infrastructure automation, cloud services (AWS, GCP), and system monitoring. Proven ability to collaborate with cross-functional teams in dynamic environments to ensure continuous integration, deployment, and high availability. Contributed at Apptivo Software, seeking to advance my career by taking on new technical challenges and leadership opportunities.

Roles and Responsibilities

- Resolved server alerts, bugs, and production issues.
- Deploy, configure, and monitor Windows Servers (physical and virtual).
- Configured pod and cluster level alerts for servers.
- Ensure server performance, patching, and capacity planning are maintained.
- Performed **Elasticsearch** operations using **curl** queries for Create, Update, and Delete.
- Monitor system health, logs, and events to ensure proactive issue resolution.
- Handled **Deployments** and file transfers via **Jenkins** automation and manual processes.
- Merged code from GitLab and managed project migrations using **Git clone** and **commit**.
- Monitored server health and performance using New Relic, Nagios, and Prometheus, Grafana.
- Conducted server maintenance for both staging and production environments in GCP.
- Installed and configured tools including Nagios, Grafana, Jenkins, Elasticsearch, Docker, and Kubernetes.
- Monitored or Safeguarded have high availability and deliverability of email services.
- Provide Level 2/3 support for escalated server issues.
- Architected a centralized, scalable database system to manage Bounce, complaint, and suppression lists, email deliverability for 10+ team members.