



# Henry Wilfred Daniel

(Devops / SRE )

[delzilwilfred.github.io/portfolio/](https://delzilwilfred.github.io/portfolio/)

## Skills

- **OS** - Linux, windows
- **Tools** - Nagios, Newrelic, Jenkins, Kibana, Grafana
- **Cloud** - GCP, AWS
- **Configurations** – Ansible, Chef Elasticsearch, Git, GitHub Kubernetes, Docker, Helm, CI/CD

## Certificate

- Aws
- Devops

## Work Experience

Apr 2022 - Dec 2024

Apptivo Software

Jan 2021 - Mar 2022

Lofty IT Solutions

## Education

MBA (HRM) | 2021 - 2023

Alagappa University

B.E (CSE) | 2014 - 2018

NPR College of Engineering

## Contact Info

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## Summary

Experienced with **3 years and 10 months** of development, infrastructure automation, cloud services (**AWS, GCP**), and system monitoring. Proven ability to collaborate with cross-functional teams in dynamic environments to ensure continuous integration, deployment, and high availability. Contributed at **Apptivo** Software, seeking to advance my career by taking on new technical challenges and leadership opportunities.

## Roles and Responsibilities

- Resolved server alerts, bugs, and production issues.
- Deploy, configure, and monitor Servers (physical and virtual).
- Configured pod and cluster level alerts for servers.
- Ensure server performance, patching, and capacity planning are maintained.
- Performed **Elasticsearch** operations using curl queries for **Create, Update, and Delete**.
- Monitor system health, logs, and events to ensure proactive issue resolution.
- Handled **Deployments** and file transfers via **Jenkins** automation and manual processes.
- Merged code from **GitLab** and managed project migrations using **Git** and **GitHub**.
- Monitored server health and performance using **New Relic, Nagios, and Prometheus, Grafana**.
- Conducted server maintenance for both staging and production environments in GCP.
- Installed and configured tools including Nagios, **Grafana, Jenkins, Elasticsearch, Docker, and Kubernetes**.
- Monitored or Safeguarded have high availability and deliverability of email services.
- Provide Level 2/3 support for escalated server issues.
- Architected a centralized, scalable database system to manage Bounce, complaint, and suppression lists, email deliverability for 10+ team members.