### How to use DDOD



#### Demand-Driven Open Data

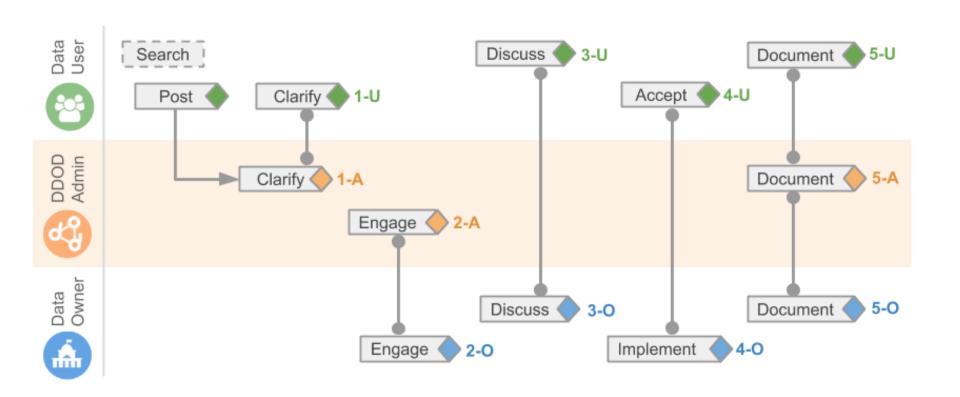


More info: <a href="http://demand-driven-open-data.github.io">http://demand-driven-open-data.github.io</a>

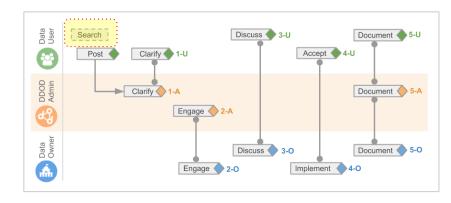
Contact: David.Portnoy@HHS.gov

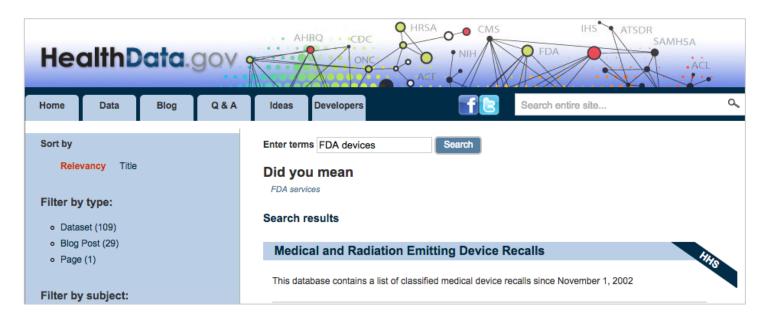
#### **DDOD Workflow & Milestones for each of the 3 participants:**

#### Data User, Data Owner, and DDOD Admin



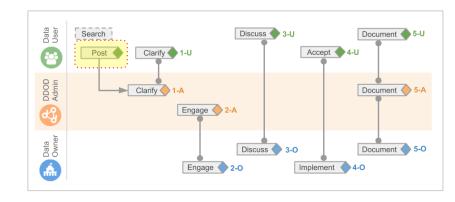
### Data User searches HealthData.gov to see if the desired data already exists

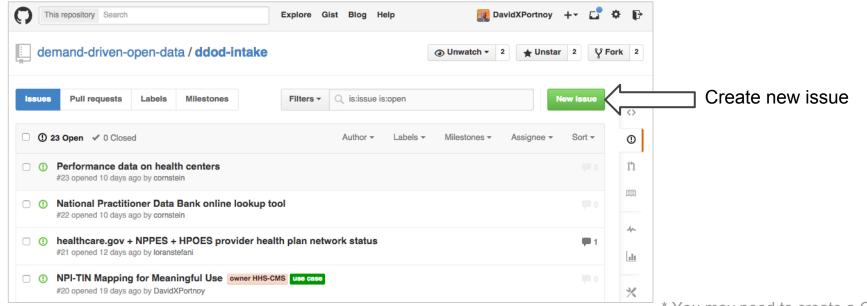




#### Data User creates a new use case

First create an entry in Github issues (<a href="https://github.com/demand-driven-open-data/ddod-intake/issues">https://github.com/demand-driven-open-data/ddod-intake/issues</a>) to start a record of a use case

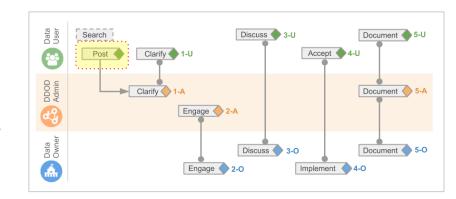


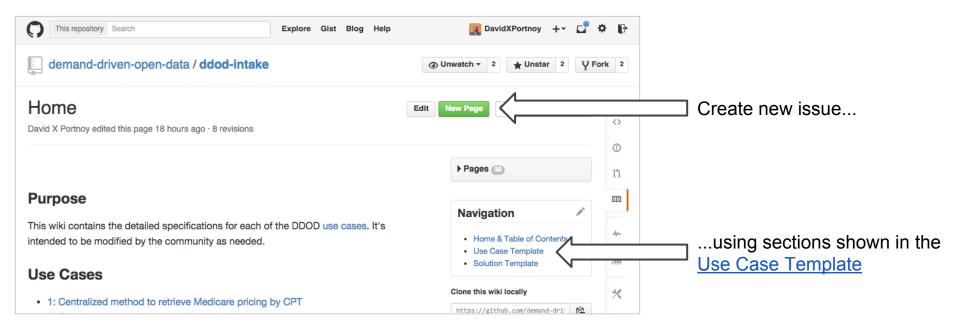


\* You may need to create a GitHub ID

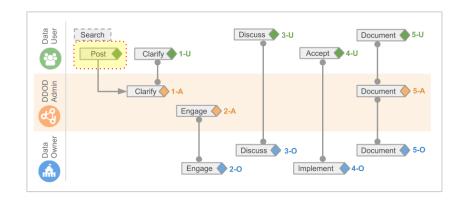
#### Data User creates a new use case (cont)

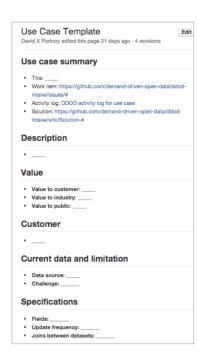
Then create a corresponding entry in Github wiki (<a href="https://github.com/demand-driven-open-data/ddod-intake/wiki">https://github.com/demand-driven-open-data/ddod-intake/wiki</a>) to include specifications





#### Data User creates a new use case (cont)



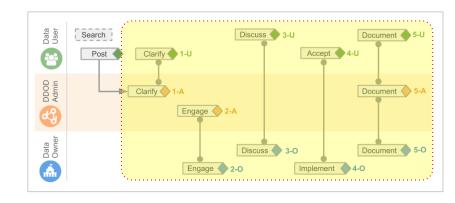


The sections of the Use Case Template are

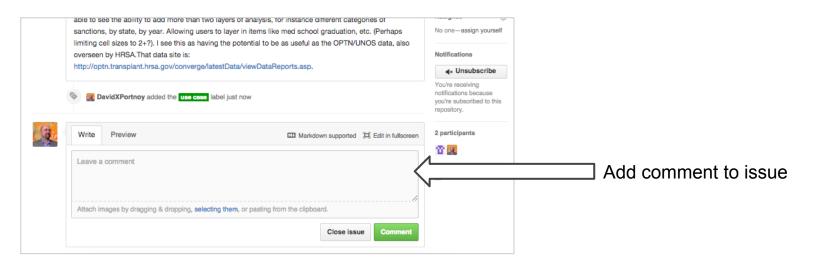
- 1. Use case summary with associated links
- 2. Description of use case, including background and goals
- 3. Value, both to customer and industry/public
- Current data used and its limitations
- Specifications for needed data, including fields, links to other datasets, update frequency, access method, etc.

# All communications between Data User, Data Owner, and DDOD Admin go through Github issue posts

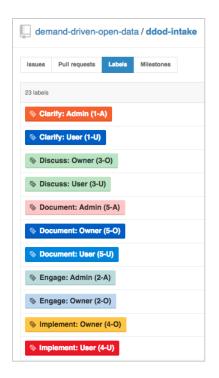
This is done in the interest of transparency and tracking progress.

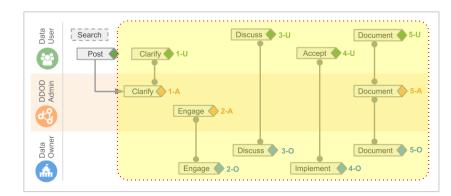


So for any question, answer, or change notification, each side enters a new comment into the Github issue associated with the Use Case.



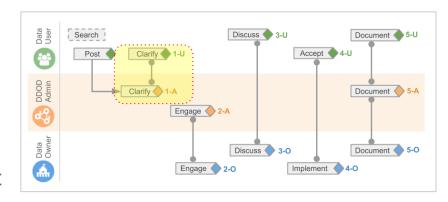
### DDOD Admin assigns appropriate status tags to the <u>Github issue</u> throughout the Use Case lifecycle

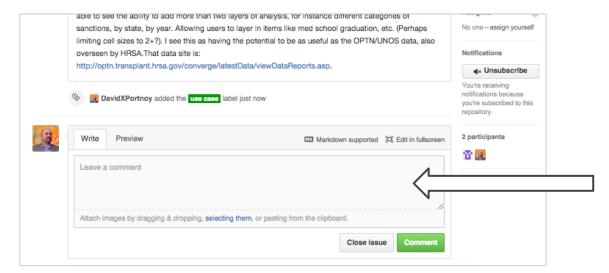




## DDOD Admin reviews the entry and discusses it with the Data User to clarify any questions

DDOD Admin doesn't do any prioritization. They simply seek to understand enough about the request in order to find the right Data Owner and identify any obvious duplicates.



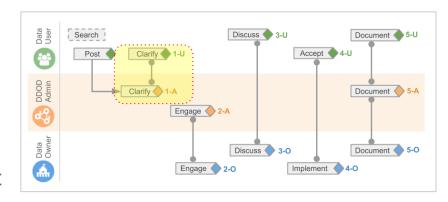


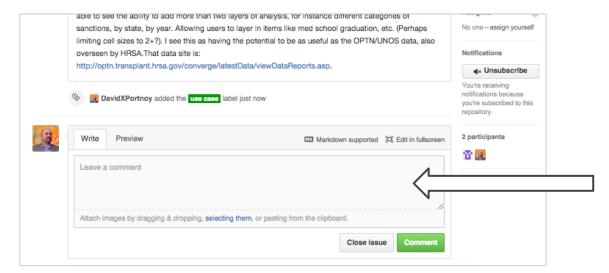
In the interest of transparency, all discussions take place using Github Issues.

Each side enters new comments in indicate questions, answers, or changes to wiki entries (specifications and solutions).

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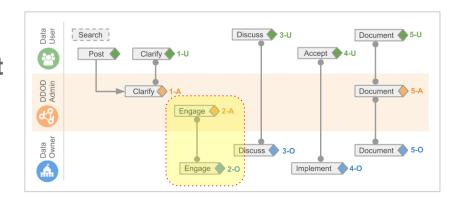


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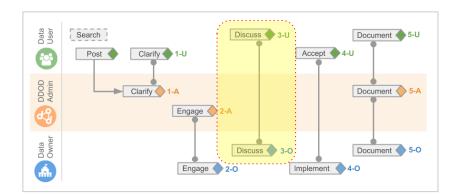
### DDOD Admin searches for the relevant Data Owner and requests their involvement

For Data Owners who haven't worked with DDOD before, it might take additional time to get them educated to the value proposition and actively participating.



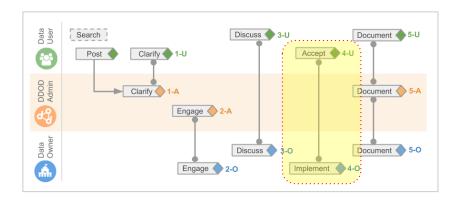
### Data Owner follows up with Data User to fully understand the needs of the Use Case

DDOD Admin may monitor the process to make sure that each side is responding within target timeframes and the use case doesn't get abandoned



### Data Owner works on implementing the solution while collaborating with Data User

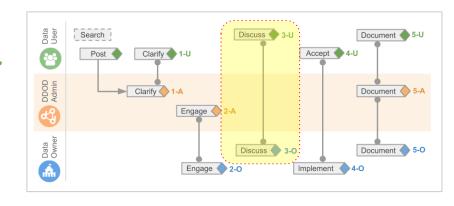
The Data Owners creates a Solution entry in Github wiki associated with the use case implementation. It could include:

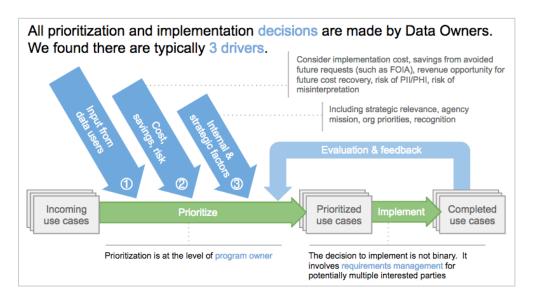


- 1. **Short term** workaround, such as instructions for manipulation of existing data sources or specifications to ensure consistent results for FOIA requests
- 2. **Intermediate term** solutions, such as improvements to existing datasets that are done specifically as a result of the use case
- 3. **Long term** solutions, such as identifying commitment dates for new system features or significant data releases

# Data Owner works on implementing the solution while collaborating with Data User (cont)

It should be pointed out that the Data Owner ultimately decides what to implement.





They have to weigh a wide range of factors, including perceived demand, cost and agency mission.

But regardless the decision, DDOD stipulates that it's mandatory to document it, along with the reasons.

## Finally, the Data User, Data Owner, and DDOD Admin all participate in documenting the use case

- 1. Data Owner creates a Solution entry for the use case and makes sure it's linked to the Specifications
- Data User makes sure the Specifications and Solution are up to date
- DDOD Admin adds the Use Case and associated datasets to HealthData.gov, along with tagging and annotations for future discovery

