I. DENISE MIDDLETON

(704) 574-0251 | demiddleton@bellsouth.net

UNCC AT CHARLOTTE FULL STACK DEVELOPER BOOT CAMP STUDENT
HTML5 | CSS3 | JAVASCRIPT | JQUERY | BOOTSTRAP | NODE.JS | GIT | COMMAND LINE | MYSQL | MONGODB | REACT | API

- Currently learning front-end and back-end technologies through a dynamic full-stack curriculum while working together with my peers to tackle complex projects and getting hands-on training building a portfolio of apps and projects that showcase my knowledge.

ACCOMPLISHED LEARNING & DEVELOPMENT FACILITATOR
PROVEN LEADERSHIP ABILITIES | SKILLED TRAINER | COACH & DEVELOP STRONG TEAMS

- Respected Senior Facilitator with demonstrated success in managing, coaching & developing facilitators with a goal of enhancing performance and individual contributions.

- Flexible professional who achieves results through innovation, initiative and resourcefulness. Thrives in ambiguous circumstances with minimal direction and resources. A natural relationship builder who enrolls others to support positive change.

AREAS OF EXPERTISE AND LEADERSHIP

· Identifying Opportunities for Improvement	· Capacity Forecasting and Planning
· Build, Lead and Inspire Teams	· Process Improvement
· Verbal & Written Communication	· Collaboration and partnering skills
· Coaching and Development	· Expertise in the Mortgage Industry

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PROFESSIONAL HIGHLIGHTS

2011 TO PRESENT: WELLS FARGO HOME MORTGAGE, FORT MILL, SC
– SENIOR LEARNING & DEVELOPMENT FACILITATOR

Delivers standard and complex training material for several courses and multiple components to a varied audience through directive teaching methods in classroom and virtually. Assists in consultation with various level business leaders on functional learning strategy. Uses advanced knowledge of general learning and development programs to understand the interconnectivity and business impact of various learning solutions. Provides one-on-one or group coaching to assist in the learning of new skills. Acts as a mentor and/or peer coach to new and tenured L&D Facilitators. Partners with instructional design team to recommend modifications to keep functional course content current and to enhance L&D programs, resources, and tools.

2008 TO 2011: CHARLOTTE MECKLENBURG SCHOOL SYSTEM, CHARLOTTE, NC
– MATH TEACHER

Planned and executed lesson plans, collaborated with coworkers and department heads to integrate new activities and allocated effective resources. Prepared extra assignments for improvement and/or more practice of lessons and held timely meetings with parents to inform them about student progress.

2001 TO 2009: LIVINGSTONE COLLEGE, SALISBURY, NC
– COMPUTER INFORMATION SYSTEMS DEPARTMENT CHAIR

Served as Department Chair while implementing dynamic and challenging curriculum to students through classroom and online instruction. Conducted lectures using materials from approved curriculum in accordance with the school's guidelines. Maintained archives of student work and correspondence, maintained and reported student participation and evaluations/grades as appropriate.

EDUCATION & PROFESSIONAL CERTIFICATIONS

UNIVERSITY OF NORTH CAROLINA AT CHARLOTTE – **Full Stack Developer Boot Camp (Current Student)**

KELLER GRADUATE SCHOOL OF MANAGEMENT - **Master of Science Degree in Management Information Systems**

SOUTH CAROLINA STATE UNIVERSITY - **Bachelor of Science Degree in Mathematics**