

Demi Olabanji

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<https://demiolabanji.github.io/Portfolio/Index.html#about>

Professional Summary

Determined and knowledgeable software developer who can think outside the box. A quick learner who enjoys working with all types of personalities. Seeking the chance to architect new software applications.

Experience

07/2022 – 10/2023

Operations Manager (Inside Sales Executive)

SoftwareONE

- Supplied Microsoft software and cloud offerings to 800 Customers using MPSA and Enterprise Agreement payment plans.
- Liaised with VMware, Microsoft and Adobe daily to maintain a smooth run of B2B sales.
- Trained newly onboarded Customers on how to utilize new software systems and to enable them to know how to raise ticket queries conveniently.
- Provided Cloud Support and solutions to Customers to assist them with their budget plans by saving them over 5% on each sale.
- Responded to over 70 ticket queries daily and actioned Customer requests in a timely manner to avoid chasings and complaints.
- Actioned daily queries via emails and calls through an organised Outlook diary.
- Managed the end-to-end process of customer orders, E.g., order acknowledgement and order processing.
- Planned system upgrades and migration with Clients and managed their license renewals.

06/2021 – 06/2022

Engineering Administrator

Elis UK Limited

- Built and maintained good working relationships with colleagues across business to increase IT support capabilities.
- Organised mechanical and electrical trainings for 50 Engineers across the site.
- Worked as a part of the Engineering Team to plan and carry out over 300 projects weekly.
- Raised spare part orders and managed budgets of 100k for quarterly business plans.
- Maintained a steady communication between stakeholders, suppliers and the Engineers.
- Presented project plans and updates to managers, clients, customers and general public.

Projects

Faith & Charity - Increased the number of carousels on the website by importing the main carousel images from the asset folder, utilised the const. keyword to define the variable and ensure it doesn't change. Through this task I was able to understand the importance of declaring a variable.

Weather App - Implemented Google API to determine the temperature of a city. Understood the use of a main div in which all other divs can be made.

Home Blog – This is a personal project I made due to my interest in home aesthetics. This taught me how to import an image using the attribute src, and img tag. I learnt how to use the function call to create a set of statement which I can later re use.

Education & Qualification

2023

Microsoft - Certificate

Microsoft Get Licensing Ready

2021

SheCodes – Certificate

React.JS, HTML, JavaScript, CSS, Node.JS, Basic SQL, Tableau, GitHub.

2018

BTEC – DDD

Fine Art, Photography, Graphic Design

2016

GCSE – Harris Academy Upper Norwood

English (C) English literature (B) Maths (C) Art (A) R.E (B), French (B) Science (C) Japanese Speaking (A)

Skills & Interests

Frame works, HTML, Node.JS, JavaScript, CSS, Databases, Variables, Basic SQL, Microsoft Visual Studio Code, GitHub, Adobe Photoshop, Responsive Design, Time Management, Problem Solving, Team Player, Sales.

Mixed Martial Art Student, Anime, Gym, Coding, Painting.

Full UK Driving Licence.