

ADEMOLA ADEAGBO

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Critical thinker and scientific professional noted for high-level analytical and problem solving skills. A solution-focused professional commended for rapidly integrating embracing new projects and challenges with expertise in applied mathematics. Persuasive communicator having a verifiable track record in modifying quantitative analytical information for multiple audiences to achieve understanding.

Proven areas of knowledge include:

► Applied Mathematics ► Quantitative Research ► Excellent Communication ► Team Building and Performance Improvement ► Critical Thinking

RELEVANT EXPERIENCE(S)

Elohim Solar Resources Nig.Ltd.

*Elohim Tech, an **electromechanical engineering firm**, registered with the Corporate Affairs Commission of Nigeria since 17th August, 1999, and has been dutifully engaged offering quality services and products to various agencies, institutions, international organizations, and government and non-government agencies across the nation*

Sales and Installations

May 2018 – Till now

Key Roles

- Installation of solar panels, batteries, charge controllers and inverters at customers' residence.
- Compiled and documented complaints from customers, forwarded them to the technical department for solution which improved user experience and boosted relationship between our team and customers.
- Organized dispute settlement strategies between customers and other team members which doused tensions when consumer were facing challenges with company's Inverters.
- Keeps record of monthly sales and installations.

Ladoke Akintola University of Technology, Ogbomoso

ICT Department

Lautech is a state owned tertiary institution with over 35, 000 students and 4, 000 staff delivering quality education for over 26years.

Intern

November 2014 – March 2015

Key Roles

- Supported the department staff and students on system configuration and upgrade for connection on the school Wi-Fi network.
- Attended to staff and student issues relating to connectivity and other related issues.
- Collaborated with the supervisors for the success in drafting a detailed plan for CBT examinations for students for a semester with my analytical skills.

- Fixed the laying and termination of fibre optics cable in the department complex during a network upgrade in the department. Also, assisted in all round maintenance of computers and their networking for efficient service delivery for the university staff and students.

Key Contribution

- Sustained the department policy of safety and acceptable standard through effective team work that projected the department image regarding exceptional service delivery.
- Eased workflow with acceptable standard in the department for excellent client experience, used my skills to support the thousands of students the department is serving daily.

StarTimes Nigeria, Abeokuta.

StarTimes is a Chinese multinational media company with strong presence in Africa. StarTimes offers digital terrestrial television and satellite television services to millions of consumers nationwide.

Sales and Marketing

August 2013 – January 2014

Key Roles

- Handled StarTimes decoder activation and monthly subscription of customers daily for months with excellent service delivery.
- Marketed the company's decoder to potential buyers at various locations, meeting daily sales targets which further sustained business growth.
- Compiled and documented complaints from customers, forwarded them to the technical department for solution which improved user experience and boosted relationship between our team and customers.
- Organized dispute settlement strategies between customers and other team members which doused tensions when consumer were facing challenges with company's decoders.

Notable Achievements

- Attained the monthly target for the sale of decoder for over six months with my team, through innovative ideas and teamwork.
- Increased and improved the rate of response and feedbacks at solving various issues corresponding to activation and subscription.
- Reduced the turnaround time required in solving each complaint from customers leveraging on my communication skills.

OTHER WORK EXPERIENCE

Suncity Schools, Magboro

Suncity is a co-educational privately owned school, government and WAEC approved, with over 600 students in a world-class learning environment.

Mathematics Teacher

February-May 2018

Key Roles

- Planned and taught three senior classes weekly for four months, facilitated and guided reading, writing, and math lessons.

- Participated actively in staff and weekly professional learning get-togethers, collaborated with colleagues to incorporate better teaching techniques to aid learning.
- Provided courteous service, communication, writing and teaching skills in easily understood language.
- Enhanced student engagement for learning mathematics through maintaining collaborative learning classroom environment daily.

Notable Accomplishment

- Sustained the teaching of mathematics to aid students in understanding their environment while exposing them to abundant career opportunities in mathematics application.

ACADEMIC QUALIFICATION

National Youth Service Corps (NYSC)	December 2017
Certificate of National Service	
Ladoke Akintola University of Techonolgy, Ogbomoso.	2010 - 2015
Bachelor of Technology (B.Tech) Degree in Pure and Applied Mathematics (<i>Second Class Upper Division</i>)	
Educational Legacy College Olodo, Ibadan.	2002 - 2008
Senior School Leaving Certificate	

RELEVANT AND ACQUIRED SKILLS

- Driving (Manual and Automatic).
- Resource and well-organized team player
- Time management
- Skilled in Microsoft Office suite (Word, PowerPoint, Excel, Spreadsheet)

REFEREES

Available on Request.