



ELMO MOSS

PROFILE

Elmo is a bright and enthusiastic computer engineering student with a strong passion for technology. He is fascinated by the power of computers to solve problems and make a positive impact on the world. Elmo is also a creative and innovative thinker, always looking for new ways to use technology to improve people's lives.

CONTATTI

CONTATTO:
123-456-789

INDIRIZZO DI POSTA ELETTRONICA:
elmo.mos@email.com

ISTRUZIONE

Politecnico di Torino
27-09-2019 – 22-09-2022: Bachelor's in computer engineering

Final grade: 92

PROFESSIONAL EXPERIENCES

ABC Company Junior Developer

01-12-2022 / 04-03-2023

- Provided exceptional customer service to a high volume of customers via phone, email, and chat.
- Successfully resolved customer issues and complaints in a timely and professional manner.
- Proactively identified and addressed potential customer problems to prevent escalation.
- Contributed to a positive customer experience and maintained a high customer satisfaction rating.

SKILLS

Team work

35%

Knowledge of
languages

75%

Programming
knowledge

100%