

## **ABOUT**

Brazilian

30 Years Old

Married

Coimbra - Portugal

#### CONTACT

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den7ee.github.io/

# TECH SKILLS

Microsoft VSCode



HTMI



CS



JAVA SCRIPT



# SOFT SKILLS

Attention to the details

Concerned about the customer experience

Fast leaner Entreperneur Spirit

Committed and punctual Creative and innovative mindset

# **LUCAS SANTOS**

DEVELOPER FRONT END JR.

#### **EDUCATION**

<u>SENAI Technical Graduation - 2011</u> <u>Java Programming</u>

#### **EXPERIENCE**

As Front end

## Roustak/Romaian

1 Year (12/2017 - 12/2018)

- I had my first experiences with html, css and javascript, in an entrepreneur journey in this company that I founded with two other friends in the city of Carapicuíba-SP.
- We created websites, facebook/instagram campaigns, post designs and other digital marketing solutions for small local businesses in the city.

## NON-PROFISSIONAL EXPERIENCE

Particular Projects

# Portfolio V 2.0

September 2022

• Layout redesign and development of features from previous versions.

## Portfolio V 1.1

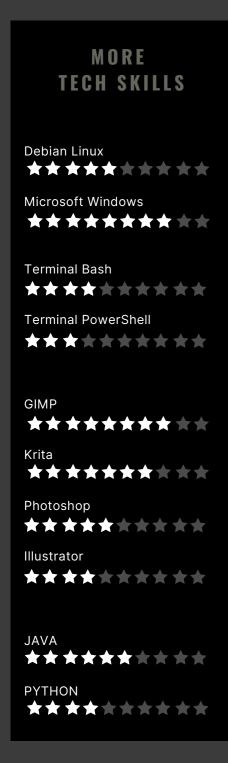
August 2022

• Certificates and insignias incrementation.

#### Porftolio V 1.0

July 2022

• The first version of my portfolio as a Front-end.





#### **EXPERIENCE**

Others Professional Experience

# **Illustrator and Designer**

2 Years and... (08/2020 - At the moment)

- I worked in the design of sketches and final artwork of illustrations for various purposes such as tattoos, fanarts and concept arts.
- In addition, I also worked in the creation of graphic pieces such as banners for social networks, business cards and logos.
- I use open source tools GIMP, Krita and Inkscape, as well as the main ones on the market such as Adobe Photoshop, Illustrator and Corel Draw.

#### **Concentrix**

1 Year and 8 Months (12/2018 - 08/2020)

- I helped clients with questions about their invoices, usage of the app and other situations related to the services of the most influential Brazilian digital bank.
- And also reissued the cards in case of fraud or loss by the carrier that delivered them;
- Google sheets, getguru.com, and company CRM were my daily tools;

# **Teleperformance**

3 Years and 3 Months (08/2014 - 11/2017)

- I worked in the resolution and escalation of problems related to website hosting, emails, domain DNS zone and other digital marketing services.
- Customer contact via phone, chat and email. I got a promotion and was part of the founding team of a cell called "Boas-Vindas" where we served new customers who had problems with newly acquired services.