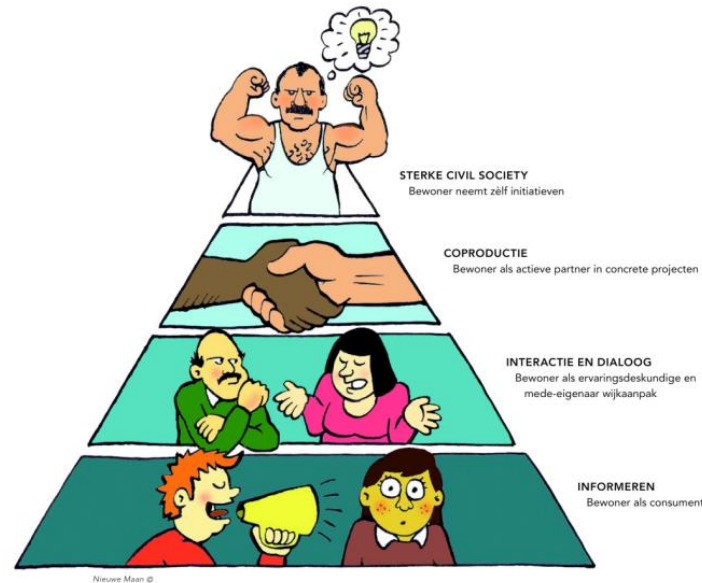
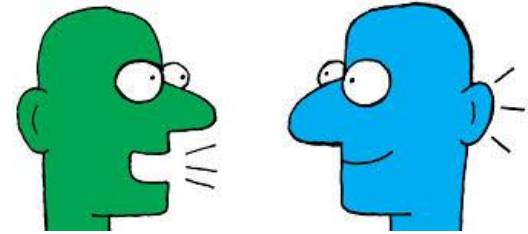


Livability of Neighbourhoods and Resolving issues with the Roma Community – by Simone Bos

Signs of social problems and communication!

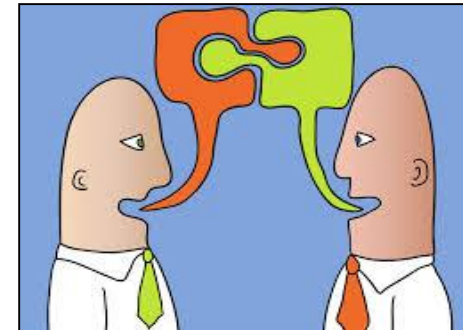
- Report any complaints and signs of social behaviour to the same person
- Find links between different problems
- Take all complaints serious



The more pieces of the puzzle, the better you can define the situation

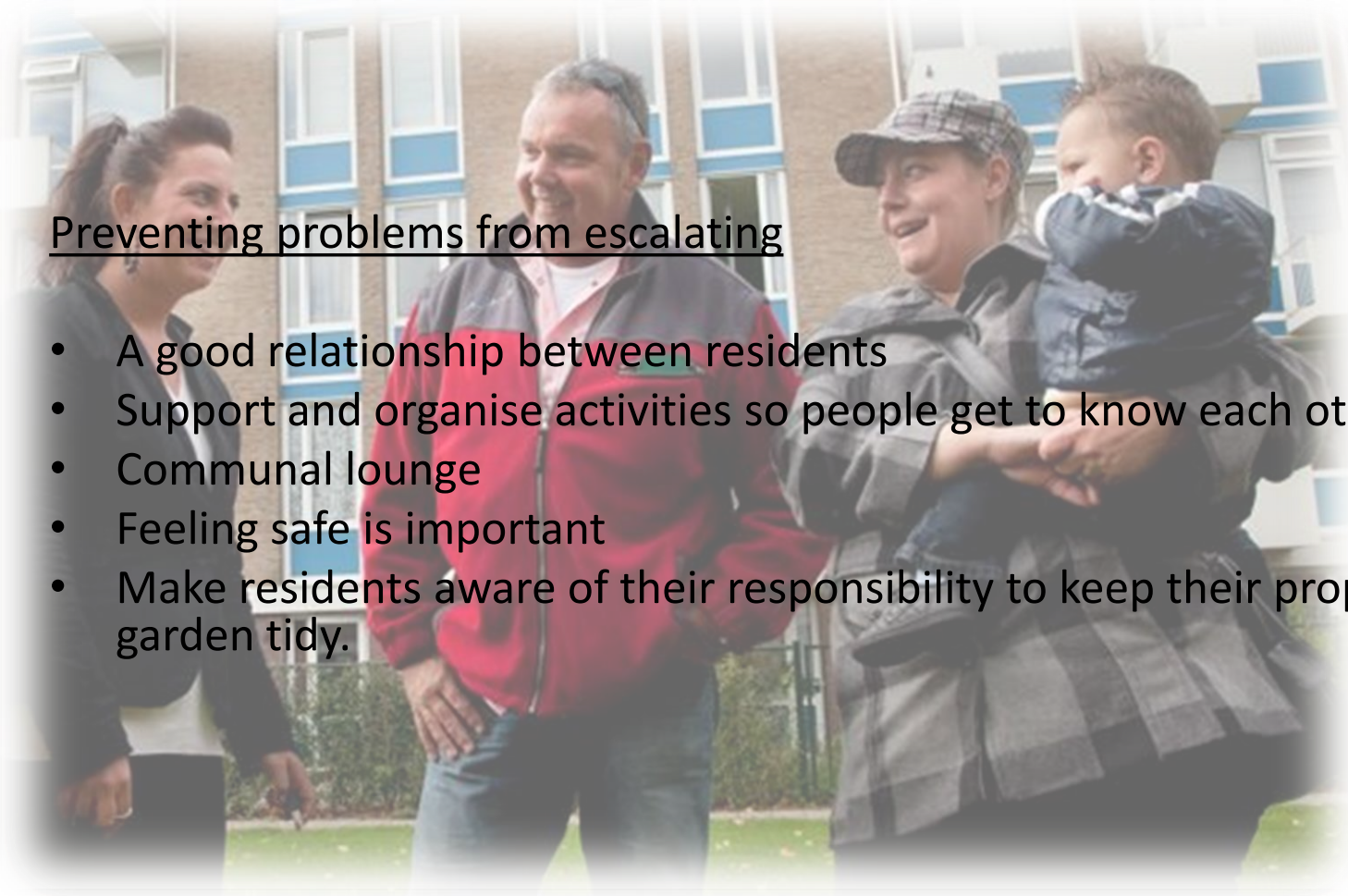


- Know what is going on in the neighbourhoods
- Exchange of information is important
- Get both sides of the story!



Preventing problems from escalating

- A good relationship between residents
- Support and organise activities so people get to know each other.
- Communal lounge
- Feeling safe is important
- Make residents aware of their responsibility to keep their property / garden tidy.



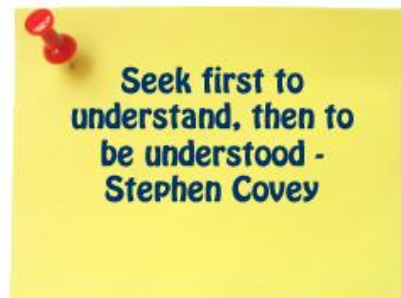
Reasons why Roma families may cause nuisance to others

Two reasons for problems between Roma families and other residents:

1. Different lifestyles

- Big families, lots of visitors, friends – noise etc.
- May get up and go to bed at different times – music, noise when others want to sleep
- Roma families have more than the average no. of cars – parking problems
- Different ideas about education, raising children

2. Residents are biased and judge Roma families based on stories of others or past experiences.





Introducing new neighbours

- By allocation of a new property to a Roma family, all neighbours are invited and introduced to get to know each other in an informal manner - it creates understanding and awareness of differences.
- If continuous anti-social behaviour, then all organisations involved will make a plan together to approach the problem and set clear objectives and boundaries for the family.



Clear as water



Agreed is agreed



**Same rules
apply
to everyone**



Thank you for your attention