



PT. ISPAT BUKIT BAJA

Plant : Jln.Perjuangan NO.26 RT. 002 RW. 09,MARGAMULYA - BEKASI UTARA, JAWA BARAT, 17142, Indonesia

Telp : (62)-21-884-0519.Fax : (62) 21-884-1333

Email : info@ispatbukit.com

- PUR/ R/ 01 -

Vendor Profile Form

8. List your top five customers in order of business volume				
	Name, location of the customer	Annual business, \$	% of your total business	
a	PT. Indonesia Asahan Aluminium, Kuala Tanjung	488,873	31%	
b	PT. Jatim Taman Steel, Sidoarjo	341,209	22%	
c	PT. Kilang Pertamina Internasional, Cilacap & Dumai	131,799	8%	
d	Tuju Kuda Hitam Sakti, Sorong, Lamongan	59,238	4%	
e	PT. Pupuk Sriwidjaja Palembang	34,102	2%	
9. Details of products / services offered (Must note the details and Pls enclose the product catalogues if any)				
We supply refractory materials such as:				
1. Shaped Refractories (Fire clay brick, high alumina brick, silica brick, insulating brick)				
2. Unshaped Refractories (Fire mortar, high alumina mortar, insulating mortar, gunning & ramming material, castable (Dense, low cement, insulating)				
3. Installation service.				
10. Organisation structure of your company (pls enclose a copy)				
Number of employees		Mgmt	Skilled	Unskilled
		5	2	92
		Total		
		94		
11. Name of key persons in your organisation & contact details				
No.	Name	Phone No	Email	
1	Aria Benarji Soebagio	0815-5053-000	aria@lokarefractories.com	
12. Quality System Accreditation (ISO 9000, 14000, OHSAS, etc) (If yes, pls enclose details)				
Quality System		ISO 9001:2015		
Agency		United Registrar of Systems (URS)		
Year received		2017		
13. Inspection & testing facilities and procedures for the products and services offered (pls enclose details)				
We inspect and test these parameters : Solid raw material samples, density, setting time, crin and lost of ignition, bulk density, porosity, water content, liquid density, dry shrinkage, burn loss, PCE, grain gradation, water absorption, and internal equipment calibration.				
14. Customer complaint handling process (pls enclose details)				
Complaints from customers will be received and recorded by marketing division to be discussed with R&D and Production division in order to find the root cause. After finding the root cause, the customer will be informed and our company will proceed with the improvement of the defected product and compensate the customer with new products as per request.				
15. Details of your associates / authorised dealers / service centers to deal with ISPAT GROUP (Please enclose authorisation letter)				
16. Business with Ispat Group / Arcelor Mittal Units				
Are you supplying to any other Ispat Group / Arcelor Mittal Units				
(If yes, pls include which unit and items supplied)				
No	Unit	Year	Items supplied	
1	Ispat Indo	2023	Roller Block, High alumina brick	
2	Ispat Indo	2022	High Alumina Brick, Gunning Material, Ladle Brick	
Relationship with any of ISPAT / Employee / Ex-Employee (Please give details of the person and relationship)				

Declarations		
We hereby declare that information above is correct and true to best of our knowledge.		
Signature		
Name	Imam Hadi	
Date	February 7th, 2023	



Note : Please fill all the field with details. Form with blank field will not be considered for registration.



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Vendor Profile Form

1. Tittle & Name of the Vendor		PT.	Loka Refractories Wira Jatim
2. Address & Street (Domicile)		Jl. Mastrip No. 24 Karangpilang, Surabaya, 60221	
City & Postal Code		Surabaya	60221
District		Karangpilang	
Country		ID	INDONESIA
Business language & currency		Indonesian	IDR
Telephone		031-7663307	
Fax		031-7661236	
e-mail		marketing@lokarefractories.com	
Website		www.lokarefractories.com	
3. Contact person			
Name		Imam Hadi	
Position		Sales Manager	
Telp		031-7663307	
Fax		031-7661236	
Hand Phone		0812-5000-1672	
Email		imam.hadi@lokarefractories.com	
4. Legal Documents of Indonesian Company (attached)			
Notary deed / akte pendirian		No	Valid until
NIB /Nomor Izin Berusaha		3	
TDP /Tanda Daftar Perusahaan		9120106180773	
Legalization from DEPKUMHAM (special for PT)		-	
SIUJK (special permit for Civil Construction)		C-14873 HT.01.01.TH 2002	
SIO from DISNAKER (special permit for Manpower Supply)		-	
Insurance JAMSOSTEK registered (special for inhouse job)		-	
Wajib Lapor Tenaga Kerja (special permit for Manpower Supply)		80KN008	
		60221.20230710.0001	July 10th, 2024
5. Vendor's Banker (Must be Fill complete)			
Name of bank		: Bank Mandiri	
A/C No.		: 142-0087000302	
Bank Branch & Address		: Kantor Cabang Pemuda Surabaya	
Name in cheque		: PT. Loka Refractories Wira Jatim	
SWIFT Code		: BMRIIDJAXXX	
IBAN		: -	
6. Taxation			
NPWP / Tax Number		02.169.616.6.631.000	Name: PT. Loka Refractories Wira Jatim
PKP No.		S-233PKP/WPJ.11/KP.1103/2019	Name: PT. Loka Refractories Wira Jatim
7. Other Details			
Total annual turnover (\$) for last 3 years (pls enclose balance sheet)		Year 1	823,441
		Year 2	1,202,528
		Year 3	1,433,714
Year of commencement		1919	
Nature of business		Manufacturer	
Pattern of business holding		Properietorship	
Name of the parent company			
Name of the principal company		PT. Panca Wira Usaha Jawa Timur	
Have you ever been in business with Ispat Indo (If yes - detail year of interaction and purpose)			
Yes. Ispat Indo is our regular customer. We've been supplying refractory materials for more than 10 years.			
Declarations			
We hereby declare that information above is correct and true to best of our knowledge.			
Signature			
Name	Imam Hadi		
Date	February 7th, 2023		

Note : Please fill all the field with details. Form with blank field will not be considered for registration.

Ispat Indo Group (Ispat) Ethical Code of Conduct:- Vendors & Suppliers (V&S)

V&S of Ispat are chosen in consideration of objective criteria, based on quality, reliability, price, utility and performance or service. V&S are treated justly, fairly and honestly. Ispat Supplier should uphold the highest standards of fair Business Practices and ethics, like:

A. Integrity

1. Ispat has a reputation for honesty and integrity in its management practices and in all its business transactions. It is vital, for Ispat, including each subsidiary, and for each one of us,
2. Ispat preserve its reputation and maintain the relationship of trust that must exist with all the individuals and companies with whom we have dealings.
3. Ispat V&S shall maintain high standard of integrity, that gifts in cash or in kind, pleasure trips or vacations, special privileges or living accommodations or lodgings or any gesture with deemed mala fide intention to influence decision making, with the exception of promotional items of normal value, is forbidden to be made to Ispat employees.
4. Ispat V&S shall comply with anti-corruption laws and regulations of the country in which they operate, and anti-corruption regulations in Indonesia and will avoid all acts which are considered illegal.
5. Ispat V&S will immediately bring it to the notice of Ispat top management, on direct e-mail (info@mittalsteel.com) or by letter, for any inappropriate favor asked by any of Ispat employee.

B. Confidential Information

1. Ispat V&S shall treat the Data, information and documents pertaining to Ispat as strictly for the performance of the V&S and shall not be disclosed or communicated to persons outside their organization.
2. Information in B.1 includes, in addition to the technology used by Ispat, intellectual property, business and financial information relating to sales, earnings, balance sheet items, business forecasts, business plans, acquisition strategies and any other information of a confidential nature.

C. Property of Ispat

Ispat V&S shall maintain and use the information on technology and know-how in such a way that intellectual property rights of Ispat is adequately protected.

D. Compliance on Local Laws:

Ispat V&S shall be compliant with all the relevant local laws and regulations.

E. Respect for the Environment

Respecting and protecting the environment is an important value to which Ispat subscribes & expect that Ispat V&S shall respect & comply with all applicable local environment rules and regulations.

Signature with company stamp :



Name : Imam Hadi
Position : Sales Manager
Date : February 6th 2024