Deng Benjamin

Collaborative Full Stack Developer

Full Stack Developer with a Mechanical Engineering background, combining robotics, mental health, and data analysis to drive transformative solutions. Excels in web development, robotic systems, and data-driven optimization. Committed to excellence and problem-solving in dynamic environments



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EDUCATION

Full Stack Developer

InceptionU

02/2023 - 07/2023

Calgary, AB

Mechanical Engineering Technology SAIT

01/2020 - 06/2021

Calgary, AB

TECH ACHIEVEMENTS

• WorldWonders is a unique platform that educates users about cultural attire and items they buy online. It combines information, community, and a curated collection to give meaning to buying and selling

DineEase (2023) 🗷

• DineEase aims to streamline communication and collaboration in restaurants. With admin control for managers, it enhances the serving process for seamless customer service.

Mood Tracker (2023)

• The Mood Tracker Application project aimed to develop a back-end app inspired by Mind Over Mood. It provided users insights into activity-mood connections for informed decision-making.

EXPERIENCE

Technical Support Representative

KellyConnect

06/2022 - 11/2022 Calgary, AB

Achievements/Tasks

- Resolved an average of over 200 technical issues related to iOS devices, resulting in customer satisfaction rating of 90%.
- Received over 10 satisfied customer surveys regarding the customer service and technical support provided
- Met expectations on 3 manager reviewed customer calls; manager was impressed, praised efficiency and knowledge demonstrated.

SKILLS



COMMUNITY

InceptionU (02/2023 - Present)

- Collaborated with facilitators and learners on projects. Also assisted with event planning.

Needs Inc., Winnipeg MB (01/2012 - 07/2012)

- Resourceful connector with refugees and immigrants.

LANGUAGES

English

Full Professional Proficiency

Native or Bilingual Proficiency

Kiswahili

Native or Bilingual Proficiency

INTERESTS

Robotics

Mental health

data analysis